

Towed Vehicle Release Procedure

San Francisco Police Department

If you are the owner or interested party of a vehicle towed by the San Francisco Police Department (SFPD), these instructions will help you claim your vehicle.

Your vehicle cannot be released with an active hold. If your vehicle has an active hold please do the following to remove the hold and claim your vehicle:

- Obtain the vehicle license plate and/or identification number
- Exit the lobby to minimize disruption to other patrons
- Call SFPD STOP: 415.678.3625
- Follow the instructions provided by the police
- If the line is busy, please hang up and try again
- SFPD requires the following to release your vehicle:
 - Current vehicle registration
 - Valid driver's license
 - Hold harmless (if applicable)
- Documents may be emailed:
SFPD.STOP@sfgov.org



SFMTA

Towed Vehicle Release Procedure

San Francisco Police Department

If your vehicle does not have a hold, please do the following to claim your vehicle:

- The owner/interested party should obtain a paper SFPD release form
- Go to the nearest SFPD station:
 - Southern – 1251 3rd St
 - Tenderloin – 301 Eddy St
 - Mission – 630 Valencia St
- Stations can ONLY release vehicles that have been towed for:
 - Parking violations
 - Hazard Tows (without arrest)
 - Stolen/Recovered Tows
- Contact the SFPD STOP window at 415-678-3625 for all other types
- Return the release form to Impound staff



SFMTA

311 Free language assistance / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้จ่าย / خط المساعدة المجاني على الرقم