



San Francisco Municipal Transportation Agency Citizens' Advisory Council

Administration, Operations, & Customer Service Committee

MINUTES • Meeting Date: November 17, 2022

REGULAR MEETING

4 p.m.

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Union Square Conference Room) is closed.

Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to CAC@sfmta.com by 5 p.m. the Wednesday before the meeting, or call (415) 646-2388.

REMOTE MEETING ACCESS

WATCH: (link can be found online <https://www.sfmta.com/calendar/administration-operations-and-customer-service-committee-aocsc-regular-meeting-november-17>)

PUBLIC COMMENT CALL-IN: (415) 915-0757 | Conference ID: 462 809 138#

SFMTA CITIZENS' ADVISORY COUNCIL MEMBERS

Chris Arvin, Chair

John Lisovsky

Karim Salgado

Susan Vaughan

COUNCIL LIAISON

Christine Silva

COUNCIL SECRETARY

Keka Robinson-Luqman



ORDER OF BUSINESS

1. Call to Order

Chair Arvin called the meeting to order at 4:07 p.m.

2. Roll Call

AOCSC members present at Roll Call: Chris Arvin

AOCSC members absent at Roll Call: John Lisovsky

AOCSC members absent: (with notification) Karim Salgado and Sue Vaughan

CAC members present: Aaron Leifer and Dorris Vincent

3. Announcement of prohibition of sound-producing devices during the meeting.

No announcement was made.

4. Approval of Minutes:

PUBLIC COMMENT:

David Pilpel offered edits to the minutes.

On motion to approve the minutes of May 19, 2022:

ADOPTED: AYES – Chris Arvin, Aaron Leifer, and Dorris Vincent

ABSENT – John Lisovsky, Karim Salgado, and Sue Vaughan

5. Report of the Chair (For discussion only)

No report.

No public comment.

6. Public Comment

David Pilpel stated that the AOCSC should meet more frequently. He also stated that Sean Kennedy refuses to engage with him. If staff is unavailable and avoiding communication, then that makes planning and outreach activities of the agency pointless.

Andrea Cocivera asked why her calls are not being returned by staff. Her van that she was living in was towed. She needs to know when she will have it returned. She was promised it would not be towed.



REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding upgrading flag stops. (Sean Kennedy, Senior Manager, Transit Planning Manager. No explanatory documents.)

PUBLIC COMMENT:

David Pilpel stated that a broader examination of flag stops is warranted. It is not one size fits all.

AOCS Motion 221117.01

In order to improve accessibility and the transit experience at Muni stops, the SFMTA CAC urges the SFMTA to, as soon and quickly as feasible, remove vehicle parking at all transit stops to the extent possible under its authority, making additional improvements as a follow-up where deemed necessary.

Members of the public expressing neither support nor opposition: David Pilpel

On motion to approve:

ADOPTED: AYES – Chris Arvin, John Lisovsky, and Dorris Vincent
ABSENT – Karim Salgado and Sue Vaughan

8. Presentation, discussion, and possible action regarding the Short-Range Transit Plan. (Steve Boland, Transportation Planner. Explanatory documents include a slide presentation.)

Steve Boland, Transportation Planner presented the item.

PUBLIC COMMENT:

David Pilpel stated that the final SRTP is not posted online. It is difficult to comment when there is no document on which to refer. There was no service planning outreach or public engagement as promised in 2021.

9. Committee Member Information and Agenda Item Requests. (For discussion only)

None.

No public comment.

ADJOURN - The meeting was adjourned at 5:35 p.m.



Submitted by:

A handwritten signature in black ink, appearing to read 'KAR Luqman'.

Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Thursday, March 16th at 4 p.m. | TBD