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February 22, 2022

Bob Walsh
Alex Rudow
Scoot Rides, Inc.
1255 Howard Street
San Francisco, CA 94103

VIA EMAIL AND U.S. MAIL

Re: Shannon Moving, LLC

Dear Mr. Walsh and Ms. Rudow:

SFMTA is in receipt of the request by Scoot Rides, Inc. (Scoot) to subcontract or delegate portions of its obligations under 2021-2022 Powered Scooter Share Program Permit No. "1." (Permit) to Shannon Moving, LLC (Subcontractor). Subcontractor is authorized to manage up to 500 permitted scooters in Scoot's fleet in the following scopes: provide safety check protocols, provide maintenance and repair of devices (including in-field inspection and maintenance, as well as inspection and maintenance at a service center), device cleaning and redistribution services as referenced in Scoot's request, which is attached hereto and incorporated by reference. Pursuant to Section 5 of the Permit, this letter serves as written approval for Scoot to subcontract or delegate portions of its obligations to the Subcontractor as referenced above and in the attached.

This approval, unless earlier revoked or rescinded by SFMTA, is valid through the expiration of Scoot's Permit. Should Scoot's Permit be revoked or suspended prior to the expiration date, this authorization will also end.

As a condition of this approval, Scoot must ensure that the above referenced entity is compliant with Section 5 as well as any other applicable terms of the Permit.

Should any changes occur with regard to the information provided regarding the Subcontractor, including but not limited to the number of employees, the addresses where charging occurs, number of scooters assigned or changes in insurance information, Scoot shall inform SFMTA through the requisite reporting method, including monthly or quarterly reports. If there is no monthly or quarterly report relating to the change, Scoot shall immediately inform SFMTA (Sarah Hellman Sarah.Hellman2@sfmta.com) of the changed information in writing.



Should Scoot terminate its relationship with the above referenced entity, it shall inform SFMTA in writing immediately. It is Scoot's duty to ensure that current insurance documentation is on file with SFMTA.

A handwritten signature in black ink, appearing to read 'Sarah', with a long horizontal line extending to the right.

Sarah Hellman
Mobility Services Permit Manager
Taxis, Access & Mobility Services Division

Encl: Shannon Moving, LLC Support Document