



SFMTA

Summer 2022 Service Changes

SFMTA CAC

June 2, 2022

Background – 2022 Muni Network

May, 2021 – November, 2021:

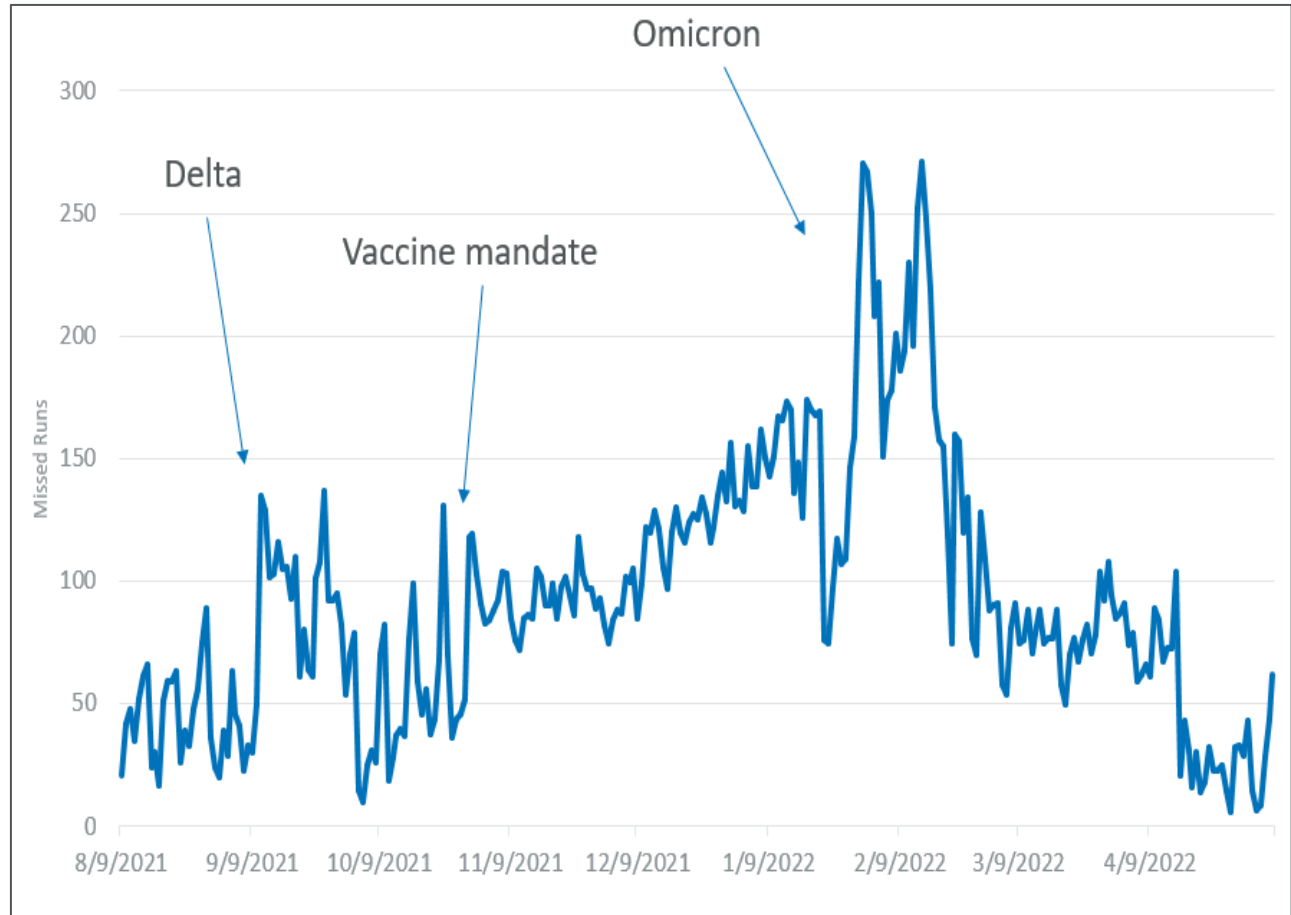
- Extensive outreach on what the 2022 Muni network should look like
- SFMTA had already restored almost all Equity Strategy routes at historic service levels ([4-19-22 MTAB Item 10.2 Muni Service Equity Strategy | SFMTA](#))
- Outreach focused on increasing frequency vs restoring pre-COVID connections

December 7, 2021:

- STMTA Board approved restoring connections as the first priority (including but not limited to segments of 2 Sutter, 10 Townsend and 21 Hayes)
- Second priority was to address crowding
- <https://www.sfmta.com/reports/12-7-21-mtab-item-12-winter-2022-network-plan>
- Initially expected to implement in March 2022, but implementation timeline extended to align with pace of Operator hiring and training

Implementation Timeline Impacted by COVID Uncertainty

- Initially anticipated implementing 2022 Network in March 2022
- Omicron COVID wave caused historic levels of missed service in early 2022 and impacted spring hiring and training
- Operator staffing levels are not evenly distributed across divisions, creating additional challenges



Responding to Crowding

By Line and Description of Change

14R Mission Rapid: Add additional all-day service (short route to Morse & Lowell). Peak frequency every 5 min and midday service every 7-8 min; reducing service on the 14 local from 7 min to 9 min.

29 Sunset: Increase frequency to 9 mins all day from 10 mins to address crowding.

45 Union-Stockton: Increase frequency to 10 mins all day from 12 mins to address crowding.

58 Lake Merced: Reduce frequency from 20 mins to 30 mins all day.

L Bus: Increase frequency all day - 8 mins from 10 mins on weekdays, 10 mins from 12 mins on weekends. Shorten route to West Portal.

Restoring Connections

By Line and Description of Change

2 Sutter: Presidio & California to Mission & Main (trolley).

6 Parnassus: 14th Ave & Quintara to Steuart & Mission (trolley). 52 Diamond Heights and 66 Quintara will return to preCOVID routes

21 Hayes: Hyde & Market and Fulton & Shrader (trolley weekday, hybrid weekend to support Hayes valley weekend shared space).

All three lines above will have scheduled frequency of 20 mins weekdays and weekends.

Adjusting Routes Already in Service

By Line and Description of Change

23 Monterey: Extend to full pre-pandemic route between Palou & 3rd St and Great Highway & Sloat Blvd.

57 Parkmerced: Adjust route. Bus returns immediately back into service in opposite direction at Daly City BART.

58 Lake Merced: Adjust route. Bus returns immediately back into service in opposite direction at Mission & Flornoy (top of the hill).

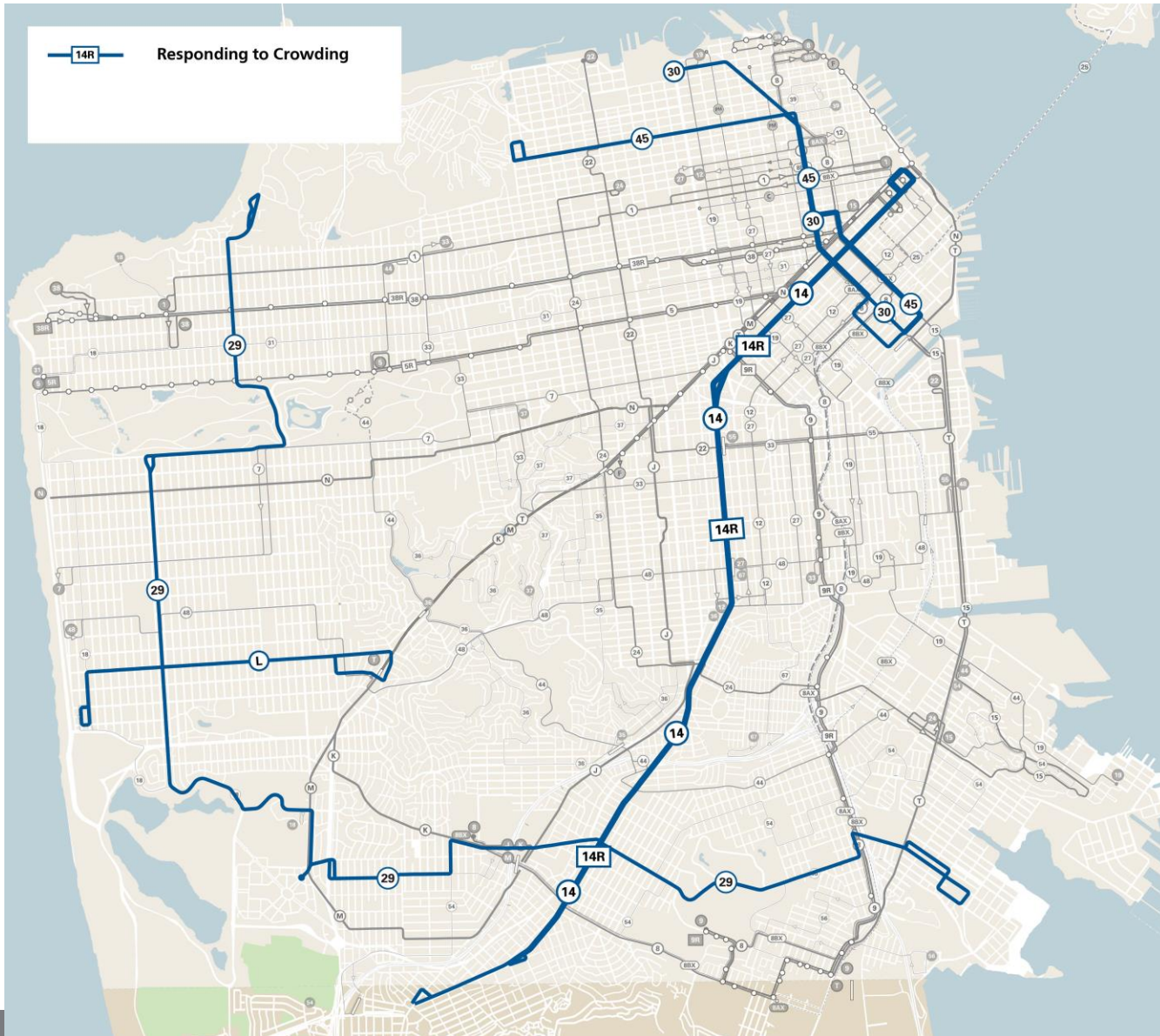
By Line and Description of Change

28 19th Avenue: Extend full route along North Point to Powell & Beach.

43 Masonic: Restore full pre-pandemic route including connection to Ft. Mason.

49 Van Ness-Mission: Adjust route to pre-pandemic route. Terminates at Van Ness & North Point instead of Powell & Beach.

July 9, 2022 Changes



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Cable Car

- Implemented service improvements to support summer tourism May 14
- Increased evening frequency on Hyde/Mason lines
- Shifted service to Hyde line (most popular)
- New service hours
 - Hyde: 7am – 10:20pm
 - Mason: 7am – 10pm
 - Cal: 7:30am – 9:10pm



Next Steps

- Continue to hire/train Operator, mechanics and transit operations staff
- Prepare for fall Central Subway implementation and new rail schedule
- Next bus changes will continue implementing 2022 Network changes anticipated late fall and early spring



2022 Service Change Resources

2022 Muni Service Network Approved Plan

Approved plan details

<https://www.sfmta.com/project-updates/2022-muni-service-network-approved-plan>