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Jeffrey Tumlin, Director of Transportation

# SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY MULTIMODAL ACCESSIBILITY ADVISORY COMMITTEE

## MINUTES OF REGULAR MEETING

Thursday, May 20, 2021

Held via Video Conference

REGULAR MEETING

1:00 PM – 3:00 PM



## ORDER OF BUSINESS

### 1) Call to Order

Meeting called to order at 1pm.

### 2) Attendance

See Roll Call

### 3) Announcements from Members and City Staff

None.

### 4) Acceptance of the Agenda

Mr. Fischer motioned, and Mr. Morgan seconded to accept the agenda with the modification that the committee begin at item 7a, and items 1-6 be covered after item 7a.

**Motion carried.**

### 5) Acceptance of Minutes from Previous Meeting

Mr. Fischer motioned, and Mr. Morgan seconded the approval of the minutes. **Motion carried.**

### 6) Public Comment

None.



## 7) Business of the Afternoon:

### A) Cal Train 22<sup>nd</sup> Street ADA Access Improvement Study Nick Atchison presented on Cal Train's 22<sup>nd</sup> Street Station Improvement Study.

This is Cal Train's last inaccessible station. The station may be moved slightly at a later date to accommodate High Speed Rail. This study looks at near term options for improving accessibility at the station; primarily adding street to platform access.

Mr. Kielbus stated that perhaps converting the station to a center boarding platform would be better. Also, instead of one elevator should look at two for redundancy.

Mr. Kielbus went on to add that there should be a security system of videos on the ramp for safety reasons.

Mr. Fischer asked that the presentation be emailed to the membership. How long before these improvements are made? Also, once in, how long before the station is moved/modified for High Speed Rail?

Mr. Atchison stated that the designs are flexible and should be able to be installed within 5 years. The SFCTA is dictating the schedule around High Speed Rail.



Mr. Fischer seconded that one elevator is not enough, there should be two. He went on to say that the idea of ramps is much preferred, as they tend to be more reliable.

Mr. Fischer went on to ask if the platforms would be wide enough to prevent trains from causing any papers one is carrying from blowing away as the trains go by. This has happened to him previously.

Mr. Evans asked if a gap separator is used to bridge the gap between the platforms and cars.

## B) Update on Customer Information Service Working Group

Jason Lee provided the committee with an update on the Customer Information System.

Mr. Kielbus stated that he is thrilled by all of this technology. Be careful of color though, Certain types can make things blurry and hard to see.

Mr. Kielbus went on to state that while apps may have simple operating systems, the browsers may not always support them. Need to ensure that app works on as many browsers as possible.



Mr. Yan asked is the system would allow for two way communication between a passenger and a customer service representative. Also, could the display be lowered at all – People in wheelchairs are often at a different viewing angle.

MR. Morgan asked if there will be any improvements to the Push to Talk system.

MR. Kilebus was nominated to service as the SFMTA MAAC Representative on the Customer Information System Working Group.

#### 8) Other Business

Mrs. Seretan nominated Matt Kai to the SFMTA MAAC for a one-year term, ending on June 30, 2022.

Mr. Kai introduced himself to the committee.

#### 9) Adjourn

Meeting adjourned at 3pm.