



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

MINUTES

Tuesday, August 13, 2019  
1 South Van Ness Avenue, 7<sup>th</sup> Floor  
Noe Valley Conference Room, #7075

REGULAR MEETING  
3:30 P.M.

COMMITTEE MEMBERS  
Mark Ballew, Chair  
Joan Downey  
Daniel Murphy

COUNCIL LIAISON  
Roberta Boomer

COUNCIL SECRETARY  
Keka Robinson-Luqman

## ORDER OF BUSINESS

### 1. Call to Order

Chair Ballew called the meeting to order at 3:33 p.m.

### 2. Roll Call

OCSC members present at Roll Call: Mark Ballew

OCSC members absent at Roll Call: Joan Downey and Daniel Murphy

CAC members present: Aaron Leifer

### 3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

### 4. Approval of Minutes

No public comment.

On motion to approve the minutes of June 11, 2019:

ADOPTED: AYES – Mark Ballew and Aaron Leifer

ABSENT – Joan Downey and Daniel Murphy

Council member Joan Downey arrived at 3:35 p.m.

### 5. Report of the Chair (For discussion only)

Chairman Ballew appointed Council member Aaron Leifer a pro tem member of the committee in order to make quorum.

### 6. Public Comment

Edward Mason provided an update on the commuter shuttle buses in Noe Valley. He is trying to find out how many citations have been issued against commuter shuttle buses for the last five years since the program began.

## REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding the 4th Street Transit Priority Project. (Steve Boland, Planner. Explanatory documents include a slide presentation and a map.)

Steve Boland, Planner, discussed background information, proposed transit changes, and provided the timeline for the 4th Street Transit Priority Project.

Council member Daniel Murphy arrived at 3:47 p.m.

No public comment.

OCSC Motion 190813.01

The SFMTA CAC recommends approval of the 4<sup>th</sup> Street Transit Improvement Project.

On motion to approve:

ADOPTED: AYES – Mark Ballew, Joan Downey, and Daniel Murphy

8. Presentation, discussion, and possible action regarding subway signs. (David Rojas, Associate Engineer. Explanatory documents include a slide presentation.)

David Rojas, Associate Engineer presented the item. He provided an update on the sign system upgrades including the history of the project and the suite of functions available.

PUBLIC COMMENT:

Edward Mason inquired about the inconsistencies and delays of the current subway signs.

9. Committee Members' request for information. (For discussion only)

Daniel Murphy requested a presentation on residual shutdowns of the subway.

Mark Ballew requested a top down view of the revised seating configuration of the LRV4s.

ADJOURN- The meeting was adjourned at 5:08 p.m.

Submitted by:



Keka Robinson-Luqman  
SFMTA CAC – Secretary

Next regular meeting: Tuesday, October 8<sup>th</sup> at 3:30 p.m.  
1 South Van Ness Avenue, 7<sup>th</sup> Floor, Noe Valley Conference Room #7075