



SFMTA

2019 Title VI Program Update

SFMTA CAC

October 3, 2019

Title VI Overview

- Title VI states:
 - “No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”
- Federal Transit Administration (FTA)
 - Monitors transit providers for Title VI compliance as recipients of Federal funds
- SFMTA’s Program Update is due every three years to FTA; next submission date is December 1, 2019

Highlights of General Program Requirements

- Title VI Notice to the Public
- Title VI Complaint Procedures
- Public Participation Plan
- Language Assistance Plan
- Membership of Non-elected Committees and Councils

Transit Provider Requirements

- Service Standards and Policies
- Demographic and Service Profile Maps and Charts, and Ridership Information
- Documentation of Public Engagement Process for Title VI Transit Policies
 - Disparate Impact, Disproportionate Burden, Major Service Change
- Fare and Service Equity Analyses from 2017-2019
- Service Performance Monitoring



Service Standards

Standard Type	Service Standard
Vehicle Load	Vehicle load at Max Load Point during peak direction should not exceed 85% of vehicle's planning capacity
On-Time Performance	<ul style="list-style-type: none">• Muni Metro, Rapid & Frequent Local Routes: Less than 14% of trips with a service gap• Grid, Circulator, Specialized, and Owl Routes: 85% on-time (schedule adherence)
Policy Headways	Scheduled headway should meet the defined policy headway minimum per route service category and time period <i>*Specialized Routes: Headways are based on service demand</i>
Service Coverage	All residential neighborhoods within 1/4 mile of Muni stop

Service Policies

Policy Type	Policy Standard
Vehicle Assignment	Assign vehicles in a manner that prevents discrimination to minority and low-income communities and considers technical criteria
Transit Amenities	<ul style="list-style-type: none">• Stop Markings and Flags: All Stops• Stop IDs: All Stops• Shelters and System Maps: Stops with 125 or more daily boardings• NextBus Display: Stops with 125 or more daily boardings• Station: Underground rail only

Service Performance Monitoring

- As part of Title VI program requirements, SFMTA is required to monitor service performance of:
 - Minority routes compared to Non-Minority routes
 - Low income routes compared to Non-Low Income routes
- Disparate impact or disproportionate burden is found if the results between the route classifications is greater than 8%
- Monitoring based on SFMTA's Service Standards and Policies

How Does the SFMTA Define...

- **Minority**
 - Population: Census block group with minority population over city-wide population
 - Route: Minority ridership more than systemwide ridership on that route
- **Low Income**
 - Population: Census block group with low income population over city-wide population
 - Route: Low income ridership more than systemwide of ridership on that route

Service Performance Monitoring Findings

- Vehicle Load
- On-Time Performance
- Policy Headways
- Service Coverage
- Vehicle Assignment
- Transit Amenities

Next Steps

- November 1, 2019
 - Presented at MTAB for approval of 2019 Program update
- December 1, 2019
 - Submission to FTA

Questions?