

**S. F. Municipal Transportation Agency Citizens' Advisory Council
City & County of San Francisco
Information Requests/Presentation Requests Matrix – 2017**

Reference Number	By	Request	Staff Responsible	Status	Response				
170103.01 (Email)	Joan Downey	What are the service plans for this year's 4/20 event? It's the 50th year anniversary of the summer of love so it might be a big one.	Sabrina Suzuki	Complete	<p>The SFMTA Special Events Team plans appropriate service and routing based on the nature of all events in San Francisco. The team typically begins planning events six to 10 weeks ahead of each event depending on the size and impact.</p> <p>The appropriate plans will be developed for 4/20 and impacts to customers will be communicated if any exist for this event once planned.</p>				
170105.01	Daniel Murphy	Businesses are putting up private signs regulating who can park in white zones in front of their businesses. Who does the enforcement of removing private signs or advising the owners that these signs are unlawful?	Ryan Thompson	Complete	<p>If the signs are in the street, Parking Control Officers will remove them and explain if they are approached by a business owner. However they do not confiscate signs and if the signs are on the sidewalk it would be a matter for Public Works.</p> <p>Enforcement can send a supervisor to the location to meet with the businesses.</p>				
170105.02	Joan Downey	The Next Muni information has been down for two days. Why? When will it be back up and running?	Lisa Walton	Complete	The inaccurate predictions are due to a technical issue that we're working aggressively to resolve. At this point, we expect it will take at least a matter of weeks to restore and phase in all missing Muni predictions.				
170105.03	Dorris Vincent	Why was the bus shelter at San Bruno and Oakdale removed?	Gail Stein	Complete	The bus shelter at San Bruno and Oakdale was removed for the 9 San Bruno project construction.				
170105.04	Sue Vaughan	<p>I would like the following information regarding shuttle buses:</p> <p>1) The number of citations issued to shuttle buses by PCOs that have been assigned the shuttle bus</p>	Alex Jonlin	Complete	<p>Parking Control Officers issued 1236 citations to registered shuttle vehicles between August and December 2016 for a total of \$182,484 in fines. A breakdown of these citations by violation is below.</p> <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th style="text-align: left;">Violation Categories</th> <th style="text-align: right;">Number of Violations</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Violation Categories	Number of Violations		
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		<p>beat between August 1st and December 31st.</p> <p>2) The amount of revenue collected from shuttle bus citations issued between August 1st and December 31st.</p> <p>3) A breakdown of what infraction each shuttle bus citation was issued for between August 1st and December 31st.</p>			<table> <tr><td>BLK BIKE L: Blocking bike lane</td><td>68</td></tr> <tr><td>V21211</td><td>68</td></tr> <tr><td>BUS ZONE: Stopping in unauthorized bus stop, unpermitted shuttle stopping in bus stop, or permitted shuttle violating permit terms while stopping in bus stop</td><td>283</td></tr> <tr><td>V22500I</td><td>283</td></tr> <tr><td>CNSTR TEMP: not sure about this one</td><td>1</td></tr> <tr><td>TRC7.2.46</td><td>1</td></tr> <tr><td>DBL PARK: Double parking (vehicle stopped while cars parked between the vehicle and the curb)</td><td>156</td></tr> <tr><td>V22500H</td><td>156</td></tr> <tr><td>DRIVEWAY: Stopping or parking illegally in a driveway</td><td>2</td></tr> <tr><td>V22500E</td><td>2</td></tr> <tr><td>ENG IDLING: Idling for more than five minutes with engine running</td><td>17</td></tr> <tr><td>TRC7.2.86</td><td>17</td></tr> <tr><td>FIRE HYD: parking at fire hydrant</td><td>1</td></tr> <tr><td>V22514</td><td>1</td></tr> <tr><td>MED DIVIDE: Parking adjacent to median dividers</td><td>1</td></tr> <tr><td>TRC7.2.34</td><td>1</td></tr> <tr><td>MTR OUT DT: Parking at an expired meter outside the Downtown Core</td><td>4</td></tr> <tr><td>TRC7.2.23B</td><td>4</td></tr> <tr><td>N/ W/I SPC: Parking outside demarcated parking space</td><td>1</td></tr> <tr><td>TRC7.2.51</td><td>1</td></tr> <tr><td>NO PLATES: No license plate</td><td>8</td></tr> <tr><td>V5200</td><td>8</td></tr> <tr><td>NO VIOL: No violation</td><td>1</td></tr> <tr><td>NO VIOL</td><td>1</td></tr> </table>	BLK BIKE L: Blocking bike lane	68	V21211	68	BUS ZONE: Stopping in unauthorized bus stop, unpermitted shuttle stopping in bus stop, or permitted shuttle violating permit terms while stopping in bus stop	283	V22500I	283	CNSTR TEMP: not sure about this one	1	TRC7.2.46	1	DBL PARK: Double parking (vehicle stopped while cars parked between the vehicle and the curb)	156	V22500H	156	DRIVEWAY: Stopping or parking illegally in a driveway	2	V22500E	2	ENG IDLING: Idling for more than five minutes with engine running	17	TRC7.2.86	17	FIRE HYD: parking at fire hydrant	1	V22514	1	MED DIVIDE: Parking adjacent to median dividers	1	TRC7.2.34	1	MTR OUT DT: Parking at an expired meter outside the Downtown Core	4	TRC7.2.23B	4	N/ W/I SPC: Parking outside demarcated parking space	1	TRC7.2.51	1	NO PLATES: No license plate	8	V5200	8	NO VIOL: No violation	1	NO VIOL	1
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170103.05	Sue Vaughan	How many of the 2016 bus collisions were between Muni vehicles and shuttle buses?	Aaron Lampkin	Complete	Unfortunately, the SFMTA does not have that kind of detail. We track by "Auto/Van", "Other", or "Truck" category but we don't distinguish whether the other vehicle is a shuttle bus.																												
170105.06	Sue Vaughan	<p>I would like the following information regarding Muni vehicles and staff:</p> <ol style="list-style-type: none"> 1) The absolute number of security incidents per month in 2016 2) The absolute number of employees injured in 2016 3) The absolute number of collisions in 2016 	Aaron Lampkin Napolean Khalilnaji	Complete	<p>1) The absolute number of security incidents per month in 2016</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Muni_Month_Year</th> <th>Incident Count</th> </tr> </thead> <tbody> <tr><td>Jan-2016</td><td>284</td></tr> <tr><td>Feb-2016</td><td>226</td></tr> <tr><td>Mar-2016</td><td>277</td></tr> <tr><td>Apr-2016</td><td>310</td></tr> <tr><td>May-2016</td><td>288</td></tr> <tr><td>Jun-2016</td><td>257</td></tr> <tr><td>Jul-2016</td><td>276</td></tr> <tr><td>Aug-2016</td><td>282</td></tr> <tr><td>Sep-2016</td><td>248</td></tr> <tr><td>Oct-2016</td><td>261</td></tr> <tr><td>Nov-2016</td><td>253</td></tr> <tr><td>Dec-2016</td><td>230</td></tr> <tr><td></td><td style="text-align: right;">3,192</td></tr> </tbody> </table> <p>2) The total number of reported work related injuries in 2016 is: 532</p>	Muni_Month_Year	Incident Count	Jan-2016	284	Feb-2016	226	Mar-2016	277	Apr-2016	310	May-2016	288	Jun-2016	257	Jul-2016	276	Aug-2016	282	Sep-2016	248	Oct-2016	261	Nov-2016	253	Dec-2016	230		3,192
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					3) The absolute number of collisions in 2016 was 2,149
170105.07	Sue Vaughan	There has been talk of SFMTA reduced water plans. What is the plan?	Tim Doherty	Complete	<p>Over the past few years, the SFMTA has been working closely with the SFPUC to conserve scarce water resources. The agency's water conservation efforts have resulted in a 13% percent reduction between FY15 and FY16.</p> <p>Staff is currently advancing a number of innovative projects that demonstrate the agency's commitment to conserving water per the SFMTA Strategic Plan:</p> <p>Fixture Replacement Project: involves replacing inefficient water fixtures throughout the agency</p> <p>Forest Hill Water Conservation Project: this project aims to conserve water by replacing the irrigation system at Forest Hill and integrating native and drought tolerant plants into the landscaped area.</p> <p>Bus Washing Project: this project aims to conserve water by improving washing equipment at facilities</p> <p>All of these projects will result in additional water savings once they are completed.</p>
170105.08	Sue Vaughan	Are we able to receive monthly reporting on the greenhouse gas emissions of SFMTA vehicles?	Tim Doherty	Complete	<p>The SFMTA is a pioneer in climate action and sustainability and was awarded Platinum level recognition by the American Public Transportation Association in 2016. At the end of 2016, the SFMTA began to use renewable diesel which will help to further reduce greenhouse gas emissions from the transit fleet. It should be noted</p>

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					<p>that the SFMTA transit fleet is only one percent of the city's greenhouse gas emissions.</p> <p>For additional information on the greenhouse gas emissions and the SFMTA transit fleet please see:</p> <p>https://www.sfmta.com/about-sfmta/reports/performance-metrics/goal-3-environment-and-quality-life/sfmta-carbon-footprint</p> <p>The emissions data is updated regularly at the above site.</p>
170105.09	Dorris Vincent	What is the final proposal for the Palou streetscape project? What did the SFMTA decide to do about the bulb out at Newhall and Palou streets?	Keka Robinson-Luqman	Complete	The Palou Streetscape Project has been scheduled for presentation at the 1-25-17 EMSC meeting.
170105.10	Sue Vaughan	What is the specific transportation code that will be amended to accommodate the Dolores Street Median Parking project?	Juliet Wilson	Complete	<p>To clarify, the SFMTA is not actually amending the Transportation Code for this project; rather, this project is an opportunity to bring median parking along Dolores Street into compliance with the Transportation Code.</p> <p>SEC. 7.2.34 of the Transportation Code states that parking in the travel lane adjacent to a center median is a citable offense unless otherwise posted:</p> <p>SEC. 7.2.34. PARKING ADJACENT TO OR ON MEDIAN DIVIDERS OR TRAFFIC ISLANDS. To Park a vehicle on or next to any traffic island, lines painted or</p>

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					structures constructed in the public right of way for the purpose of separating opposing traffic or guiding traffic flows except as otherwise posted. (56)*
170107.01 (Email) (presentation request)	Mark Ballew	Requested a presentation from the SFMTA regarding the Nextbus issue.	Keka Robinson-Luqman	Complete	This topic was addressed at the 1-10-17 OCSC meeting.
170112.01 (Email) (presentation request)	Mark Ballew	Requested a presentation from the SFMTA regarding bike sharing and car sharing.	Keka Robinson-Luqman	Complete	The bike share and car share topics was addressed at the 3-14-17 OCSC meeting.
170125.01 (EMSC)	Dorris Vincent	Is it the SFMTA or the Department of Public works that is responsible for replacing temporary asphalt patches with permanent concrete when Muni does construction?	Shahnam Farhangi	Complete	The Department of Public Works is responsible for repaving.
170125.02 (EMSC)	Dorris Vincent	Was there ever a transportation plan that included a municipal garage in the Bayview? How do we go about getting a municipal garage there?	Roberta Boomer Hank Willson	Complete	When the City voters approved the establishment of the SFMTA, they included a provision that states: It shall be City policy that the Agency manage the Parking Authority so that it does not acquire or construct new or expanded parking facilities unless the Agency finds that the costs resulting from such acquisition, construction, or expansion and the operation of such facilities will not reduce the level of funding to the Municipal Railway from parking and garage revenues. Further provided that it shall be City policy that before approving the acquisition, construction or expansion of a parking garage, the Agency's Board of Directors shall make a finding that the operation of the garage will advance or be consistent with the City's Transit First policy.

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					Basically, government funds can't be used to build a garage except in very rare circumstances (i.e. all of the above conditions have been satisfied).
170125.03 (EMSC)	Frank Zepeda	Requested the final report on the red carpet lanes and on-time improvement data since the installation of red transit-only lanes and transit signal priority.	Sean Kennedy	Complete	This information was provided to the CAC on 2-23-17.
170125.04 (EMSC) (presentation request)	Frank Zepeda	Requested a presentation on the removal of the rearward securement device from new additions to Muni's fleet.	Keka Robinson-Luqman	Complete	The rearward securement device topic is tentatively scheduled for the 3-22-17 EMSC meeting
170220.01 (Email)	Joan Downey	The press has reported that the N-Judah will run three car trains when the new ones arrive. If this is true, how will this work on the blocks that are not as long as the three car train? Is there a safety issue?	Sabrina Suzuki	Complete	Discussed at the May 4 CAC meeting with John Haley
170222.01 (EMSC)	Frank Zepeda	Requested the analysis information that was used to determine that installing a double crossover at West Portal Station is not feasible.	Lisa Chow	Complete	SFMTA Operations decided that they would like to install four single crossovers in lieu of two double crossovers because of the perceived "clunky" nature of the diamond crossing in a double crossover. More importantly, due to the narrow track spacing, it is not feasible to install a double crossover in the area.
170222.02 (EMSC)	Frank Zepeda	Why isn't the Eureka retaining wall being rebuilt as part of the Twin Peaks Tunnel Project?	Complete	Complete	The Eureka retaining wall is not being rebuilt as part of the Twin Peaks Tunnel Project because the Twin Peaks the project is inside the tunnel and the retaining wall is at the portal. The project only has the budget to address the area that is affecting service.

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170222.03 (EMSC) (presentation request)	Cesar Magdaleno	Requested a presentation on how the possibility of losing federal funding will affect current and future SFMTA projects.	Keka Robinson-Luqman	Complete	This topic was presented at the April 6th CAC meeting.
170222.04 (EMSC)	Cesar Magdaleno	How many Muni stops are being used as commuter shuttle stops? Where is a list of those stops?	Keka Robinson-Luqman	Complete	There are 110 zones in the shuttle network: 83 are shared Muni-commuter shuttle zones and 27 are permitted commuter shuttles-only white zones. The complete list of commuter shuttle stops can be found here: https://www.sfmta.com/sites/default/files/projects/2016/11-21StopList.pdf
170302.01	Daniel Murphy	Has the SFMTA considered making Fort Mason the destination indication on the 49 line? Have they considered putting a map of the Fort Mason area at the transit stops near Fort Mason?	Julie Kirschbaum	Complete	SFMTA staff does not recommend changing the terminal destination for the 49 Van Ness-Mission because there are a number of destinations near Van Ness and North Point that Route 49 serves. We are reaching out to Fort Mason staff to get a better understanding of what level of support they are requesting for wayfinding signage.
170302.02	Joan Downey	Is the SFMTA working with SFPD to do enforcement of transit only lanes on Powell and Mission streets, and if not, why not?	Robert O'Sullivan	Complete	Yes. The enforcement data is not kept by specific street.
170302.03 (presentation request)	Sue Vaughan	Requested a presentation at the OCSC regarding the Residential Parking Permit Program. The SFMTA Parking group staff should give a detailed briefing on the state of the RPP	Keka Robinson-Luqman	Complete	This topic was presented at the May 9 th OCSC meeting.

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		evaluation, disclose what policies are being considered, and answer questions about the evaluation methodology.			
170302.04 (presentation request)	Joan Downey	Requested a presentation at the OCSC that explains why nearly a third of transit fare evasion citations were given out within half a mile of the SFMTA office, more than half were handed out within one mile, and 85 percent total were issued within two miles. She wants to know why that number is so disproportionate and what the agency plans to do to change it.	Keka Robinson-Luqman	Complete	This topic has been scheduled for the July 11 th OCSC meeting.
170303.01 (Email)	Neil Ballard	Are there any measures underway to secure the front seats of New Flyer buses to prevent excessive rattling noise when those seats are not in use?	Sabrina Suzuki	Complete	To secure the front seats in an upright position of New Flyer buses and to prevent excessive rattling noise from seats not in use, SFMTA staff are installing a latch on those front seats.
170309.01 (Email)	Sue Vaughan	All analysis (either SFMTA staff or City Attorney) that shows the Commuter Shuttle Program is limited to cost-recovery by Prop. 26	Alex Jonlin	Complete	Confidential attorney-client communications between the City Attorney's Office and the SFMTA Board are exempt from disclosure and are being withheld in accordance with Government Code Secs. 6254(k) and 6276.04.
170309.02 (Email)	Sue Vaughan	All material and/or memos sent to SFMTA Board members related to Prop. 26 control over Commuter Shuttle Program charges prior to Jan. 21, 2014 and Feb. 21, 2017 Board of Director hearings.	Alex Jonlin	Complete	We have no communications to the Board about this other than mentions of the fact that this is a cost-recovery program in the publicly-available Board packet materials: https://www.sfmta.com/sites/default/files/agendaitems/1-21-14%20Item%2014%20Private%20Commuter%20Shuttle%20police

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					y.pdf https://www.sfmta.com/sites/default/files/agendaitems/1-21-14%20Item%2014%20Private%20Commuter%20Shuttles%20ppt.pdf https://www.sfmta.com/sites/default/files/agendaitems/2017/2-21-17%20Item%2011%20Commuter%20Shuttle%20Program%20Continuation.pdf https://www.sfmta.com/sites/default/files/agendaitems/2017/2-21-17%20Item%2011%20Commuter%20Shuttle%20Program%20Continuation%20-%20Slide%20Presentation.pdf
170314.01 (Email)	Mark Ballew	When will the 37 line signage and shelter (outbound to Twin Peaks) be replaced at 14th and Market (next to the former site of Home)? There are no markers of any kind.	Gail Stein	Complete	It won't be replaced until after the construction is completed at that site, probably sometime next year.
170321.01 (Email)	Joan Downey	According to Alex Jonlin, shuttles and other private buses are permitted in certain bus lanes depending on the signage. The lanes on Church are signed as "Bus and Taxi Only," so any buses are permitted to travel there. Some other lanes are signed "Transit Only" or "Muni	Alex Jonlin	Complete	Red lanes are generally designated "bus only" except in cases like the upcoming Van Ness bus rapid transit project or along the cable car or the L-Taraval where transit needs to be separate from all other traffic due to safety or operational concerns. When lanes are designated "bus only," all commercial vehicles with capacity for ten or more passengers are permitted to travel there under state law. The distinction between "Muni Only" and "Transit Only" or other

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		Only," in which case private buses are not permitted to travel there. Why are there three different signs? What is the rationale for assigning the designation to each location? What locations have what signs?			similar wording is based on whether other public transit agencies like Golden Gate Transit or Samtrans would also be using those lanes.
170325.01 (Email)	Mark Ballew	I saw a driver get out at EMB, fetch his lunch, then eat it in the cab once we departed. What is Muni's policy on allowing drivers to eat lunch while operating in the subway?	John Haley	Complete	SFMTA rules prohibit eating or drinking while operating any Muni vehicle. If you see this in the future please note the vehicle number and time and staff will take appropriate follow up action.
170325.02 (Email)	Mark Ballew	How are driver operator transfers done at EMB? What is the procedure for how operators clear trains of passengers at the end of the line at EMB or switch shifts on the same train?	John Haley	Complete	There are operators assigned to the Embarcadero throughout the day. They assist incoming operators with getting passengers off the train and operate the train s through the pocket track and position them for outbound service. In other locations when operators switch at a relief point, the relief operator will assume command of the train and take it to its terminal. The relief operator then performs a check of the train at the terminal.
170325.03 (Email)	Mark Ballew	Are the boat trams going to be running this summer?	John Haley	Complete	One of the boat trams will likely be in service on the E line in August. They require two operators and the operator availability should allow us to operate one of them in service after August. The second one is being mechanically evaluated and needs extensive work before it would be service ready.
170328.01	Joan Downey	On March 25 th , a car with a SFFD decal on the side, license 1268064, was parked on Carl St at Willard in a red zone during the time the SF Deltas were	Tom Maguire	Complete	Per our current policy, we don't issue citations to emergency vehicles. We have asked the enforcement tem to ensure the red zones are respected. We are also addressing by using non-enforcement tools. We understand that a meeting with the Director

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		playing their first soccer game at Kezar Stadium. A couple of neighbors called to report this and the PCO arrived but did not ticket the vehicle. The red curb was recently painted to improve the visibility for cars on Willard crossing Carl. Why was this vehicle not ticketed? (There obviously not a fire emergency in the area since there were no fire trucks around and if the car was used for official business at the stadium, parking would have been provided on Arguello next to the stadium -- not a block away.) What vehicles are given exemptions and why? Why would any vehicle be exempted -- unless in a real emergency situation -- when it is a safety issue?			of Enforcement will be scheduled with the OCSC once the Director has started work. That would be an appropriate time to discuss Parking Control Officer enforcement policies.
170406.01	Mark Ballew	Provide the scope of service for the Next Generation Customer Information System to the CAC when ready.	Jason Lee	Complete	We're planning to issue the RFP in the summer. In the meantime, our Request for Information has already been released and is available at http://mission.sfgov.org/OCABidPublication/BidDetail.aspx?K=11854 . This document describes the overall project and the features we are seeking.
170406.02	Joan Downey	Schedule a presentation from the new Director of Enforcement about enforcement of commuter shuttles in Muni bus stops, parking control officer	Keka Robinson-Luqman	Complete	This topic is scheduled for the September 12 th OCSC meeting.

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		policies and sidewalk violations.			
170406.03	Barbara Bocci	Provide an update on the Masonic Avenue project	Maurice Growney	Complete	The contractor is finishing-up the sewer work and continuing with the remaining 8" domestic water lines and the 24" transmission water lines north of Turk (the 24" lines link our City's reservoirs). The electrical contractor has started running conduits and placing pole foundations in the sidewalk for the new lighting and signal poles. Next month or maybe June some of the trees designated for removal will be cut and at about the same time the new curb ramps will start be constructed. The work will be substantially completed in April of 2018. For additional information about the project, visit the project homepage at: https://www.sfmta.com/projects-planning/projects/masonic-avenue-streetscape-project
170406.04	Stephen Cornell	Schedule a presentation regarding the first principle of the Transit First Policy.	Roberta Boomer	Complete	A presentation on the Transit First Policy Principles was given on July 6, 2017
170412	Joan Downey	Is there an automated way that a list of the license plate numbers of reported stolen cars could be checked when a PCO writes a ticket for a car? Currently the owner of the car has to check online to see if a citation has been issued; call MTA for the address where the ticket was issued; check that the car is still at the location; contact the police while waiting there.	James Lee	Complete	Parking Control Officers receive updated files each day with stolen vehicle information from the SFPD for vehicles stolen in San Francisco. There are delays in receiving the information from the SFPD because the SFPD has to manually enter the data into their system before transmitting it to us.
170504.01	Dorris Vincent	Provide a list VZ hotspots in D10, the Bayview.	Mari Hunter	Complete	Full high-injury network can be found here: http://sfgov.maps.arcgis.com/apps/webappviewer/index.html?id=f a37f1274b4446f1bddd7bdf9e708ff

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					<p>HIN corridors in D10:</p> <ul style="list-style-type: none"> • 3rd St (Burke Ave to Le Conte Ave) • Palou (Rankin to Jennings) • Bayshore (Cesar Chavez to Salinas) • Potrero (Division to Cesar Chavez) • 16th (west of Potrero to Mississippi)
170504.02	Joan Downey	What is the number of citations given for using a cell phone.	Mari Hunter	Complete	<p>More police statistics can be found here: http://sanfranciscopolice.org/traffic-stats</p> <p>Recent cellphone citation data:</p> <ul style="list-style-type: none"> • Jan 2017: of 7,849 total traffic violations, 288 (3.7%) for cell phone • Compared to Jan 2016: of 9,119 total traffic violations, 207 (2.3%) for cell phone • Feb 2017: of 7,733 total traffic violations, 295 (3.8%) for cell phone • Compared to Feb 2016: of 6,692 total traffic violations, 171 (2.6%) for cell phone
170504.03	Joan Downey	What is the number of deaths due to pedestrian jaywalking or doing something they shouldn't be doing.	Mari Hunter	Complete	<p>Pedestrian violation of Walk or Wait signals 21456(b): 2 (7%) of total fatalities in 2016</p> <p>Red signal - pedestrian responsibilities 21453(d): 2 (7%) of total fatalities in 2016</p> <p>Pedestrians must yield right-of-way outside of crosswalks</p>

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					21954(a): 1 (3%) of total fatalities in 2016 Crossing between controlled intersections (Jaywalking) 21955: 1 (3%) of total fatalities in 2016 Context: These 4 violations account for 20% of fatalities in 2016 as compared to Red signal - driver or bicyclist responsibilities 21453(a,c), this one violation accounted for 8 (27%) of total fatalities in 2016
170504.04	Joan Downey	Provide the SFPD report on fatalities and the list of codes.	Mari Hunter	Complete	This report was emailed to the CAC on 5/9/2017. A list of PCFs can be found in Appendix D of the enforcement report: http://sfcontroller.org/sites/default/files/Documents/Auditing/FINAL%20Collision%20Analysis%203-10-17.pdf
170504.05	Sue Vaughan	Does John Haley/staff have concerns about Warriors and transportation readiness? The readiness of the agency to handle the crowds. Are there additional concerns about how to meet capacity?	John Haley	Complete	Serving the Warriors Arena will be a complex operation, but SFMTA will be ready. We have been involved in all aspects of the planning process and have developed an approach that promotes walking, biking and transit.
170504.06	Frank Zepeda and Joan Downey	Set up tours for the CAC. Possible tours include the TMC, Green, Potrero, Muni Metro East and Islais Creek.	Roberta Boomer	Complete	Tours are offered to new members of the CAC. When those tours are set up, we will alert the Council so that others may join. We cannot have a quorum of the Council or a Committee present without noticing the tour as a meeting. A Committee Chair may also request a tour for their committee
170504.07	Dan Weaver	Update on ATCS improvements.	Kenny Ngan	Complete	There were multiple upgrades taking place with the Windows software upgrade to meet requirements. For the last six to eight months staff has been dealing with software bug issues, specifically

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					<p>the messaging that gets sent over to platform signs for predictions on train arrivals. Staff is working with the supplier to fix the bugs. Six months ago we had over 200 bugs and we are down to 100 that need to be resolved.</p> <p>The Final Cutover project will remove the legacy system entirely so that ATCS will take full control of trains in the subway. The plan is to finally cutover the five crossovers (West Portal, Duboce, Castro, Van Ness, Embarcadero) by November of 2017.</p> <p>The third ATCS project will be to ensure the current ATCS system will work with new LRV4. This is currently being tested with LRV4.</p> <p>The next ATCS project is to add ATCS control for the new crossovers after Twin Peak rail replacement project has been completed. There will be three new crossovers and an existing crossover that will be extended. The ATCS equipment and software will need to be updated to accommodate the crossovers, this project is anticipated to be a three year project after approval from the SFMTA board.</p> <p>In the long term, the current hardware and software ATCS system will need to be upgraded to make it compatible with the Central Subway ATCS system. Required updates will include: station controller which controls the switches and signals, vehicle control center vital system, system redundancy, and wayside equipment.</p>
170504.08	Cesar	Information about the LRV door incident	Roberta Boomer	Complete	This information was emailed to the CAC on May 5, 2017

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	Magdaleno	on May 2			
170517.01 email	Mark Ballew	<p>Embarcadero station issues</p> <p>1) What tools does operations currently use to monitor arriving and departing trains at Embarcadero station?</p> <p>2) Are statistics on trains arriving and departing available for Embarcadero station? If so, what is the expected dwell time for a train at that station?</p> <p>3) What is the current management plan of action to create a long term solution to reducing dwell times at Embarcadero station?</p> <p>4) Is it possible to get a list of the last weekdays during 7am-10am for any delays beyond the expected dwell time? Are reasons for dwell beyond the standard logged?</p> <p>5) Finally, is there any computer-automated way for the public to collect data on subway system delays that would reveal dwell time besides NextBus data?</p>	Sabrina Suzuki	Complete	<p>1) We use our Automatic Train Control System (ATCS) to monitor the movement of trains within the subway</p> <p>2) We do have arrival, departure, and dwell time information for each subway station. Currently trains arriving at Embarcadero Station are expected to dwell a maximum of 30 seconds. However depending on subway congestion trains may dwell a longer than expected as capacity of the subway is constrained by the ability to turn around trains at Embarcadero (EMB) Station. J, L, and M trains are currently scheduled to turn around between Embarcadero inbound and Embarcadero outbound in five minutes. With two pockets, the maximum capacity of the subway with a five minute scheduled turn around per train is 24 trains per hour plus through trains (N and K).</p> <p>3) In an effort to decrease dwell time at Emb Station and increase subway throughput, the Agency eliminated go slow zones located inside the Embarcadero Turnaround. We also positioned a Transit Supervisor to supervise relief operators who assist with moving trains at the terminal.</p> <p>4) Yes. All records are logged and reviewed at the end of each service day. The list was emailed on 6/19/17</p> <p>5) We currently use Automatic Vehicle Location data to track system wide delays which is the same data that Nextbus utilizes.</p>
170517.02 EMSC	Dorris Vincent	Explain the process for color curb striping.	Roberta Boomer	Complete	Information about how to apply for a color curb is available online at: https://www.sfmta.com/services/streets-sidewalks/installation-requests/new-color-curb

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					People submit an application and fee. Staff will review the request. The matter is scheduled for a public hearing and then
170517.03 EMSC	Dorris Vincent	Why haven't they put a bus shelter at the new bus stop on Old Bayshore?	Gail Stein	Complete	We are working on getting encroachment permits at a number of locations on Bayshore.
170525.01 email	Mark Ballew	What is the current policy on which lines a charter can be ran and with which trains?	Matt Brill and Jeff Flynn	Complete	We'll endeavor to place special cars onto the E line this summer however this may not always be possible due to operator availability. As for Charter routes, the current policy is: <ul style="list-style-type: none"> • On Weekdays, charters are only allowed on the F Market route which travels from Castro to Fisherman's Wharf on Market Street and The Embarcadero. • On Weekends, charters are allowed to operate on all streetcar trackage. • <u>Vintage Streetcars</u> are only allowed along the <u>F Market route</u>. • <u>PCC vehicles</u> are allowed on all streetcar trackage on weekends.
170601.01	Mark Ballew	What is the plan for the future for late night service for Geary BRT.	Liz Brisson	Complete	The current late night service frequency is expected to remain as currently scheduled. 38 Geary buses run every 30 minutes during late night and early AM hours.
170601.02	Dan Weaver	What is definition of "rail ready"	Liz Brisson	Complete	The SFCTA's analysis of rail-readiness is available <u>online</u> . It was also emailed to the Council on 6/6/17.
170601.03	Dan Weaver	Schedule an FAC meeting to deal with Fares/Fines task force and develop recommendations.	Roberta Boomer	Complete	Heard at the June 22, 2017 FAC meeting
170601.04	Dan Weaver	The 7th St. bike lane is bumpy and is not used, How can that street be fixed?	Luis Montoya	Complete	The SFMTA has noticed some cracks in the pavement as well and asked Public Works to fix them. The biggest such crack at 7th and

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		Signage in the alleyways adjacent to 7th st. (after Folsom) has problems. Can signs be fixed?			<p>Folsom was recently repaired. We encourage people concerned with pavement quality issues to report them to 311 so that they can be routed to the proper channels.</p> <p>There will also be a PUC-led project to repair and replace the water main on 7th Street in the next two years. SFMTA will work with PUC and Public Works to repave the bikeway in its entirety to address the pavement concerns more broadly.</p>
170601.05	Sue Vaughan	An update on shuttle statistics, including the number of placards issued, and updated revenues and costs.	Alex Jonlin	Complete	<p>There are 932 vehicles with placards.</p> <p>In Fiscal Year 2017 we have collected \$5.2m in shuttle stop-event fees through May. Our expenditures so far this year are \$1.8m. However, this does not include the following expenditures, which will be reconciled with the close of the fiscal year:</p> <ul style="list-style-type: none"> • Costs incurred before the new fee went into place in July 2016 • Costs incurred in June 2017 • Overhead and other incidentals that are only charged on a quarterly basis • Transfer of funds to capital improvement program
170601.06	Sue Vaughan	What does the SFMTA do with Passenger Service Reports including responding to requestors? What is the Process?	Kristen Holland	Complete	Scheduled for the November 14th FAC meeting.
170601.07	Dan Weaver	Provide the Core Capacity Study to the CAC.	Roberta Boomer	Complete	Emailed on June 1, 2017
170601.08	Dan Weaver	NextBus signs in the shelters. They go blank for a minute and then it re-	Jason Lee	Complete	To prevent losing signs for long stretches of time due to intermittent cellular connectivity, the LED shelter signs auto-

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		identifies. Is this in conjunction with a system revision or is it an anomaly? Why are they going blank every half hour?			<p>power-reset, either on an hourly or three-hour schedule.</p> <p>In late 2016, NextBus upgraded these shelter signs from 2G to 3G communications so that they could function when AT&T stopped supporting 2G. While the SFMTA transitions to new signs in two years, the SFMTA and NextBus decided not to replace the controller board and speaker in each sign, which would have been necessary to also deliver automatic network reconnection behavior. Instead, timers in each sign were manually configured to reboot every three hours or sometimes every hour depending on the sign's location and reliability of network coverage.</p> <p>As part of the Next Generation Transit Customer Information System, the SFMTA plans to replace these LED signs by 2019 so this reset issue will become moot at that time.</p>
170601.09	Stephen Cornell	What residential permits will be available for each business within the Dog Patch Pilot Program and the Bernal Heights Pilot Program?	Hank Willson	Complete	The Transportation Code 905(d)(2)(C) applies: "No more than one permit may be issued for each business establishment for a motor vehicle registered to or under the control of such a Person. The authority to qualify for a Residential Parking Permit pursuant to this subsection is transferable to a bona fide employee of the business. A business may purchase up to three additional permits for delivery vehicles provided that the vehicles are registered to the business' address and display commercial plates." There are no plans to change the rules regarding business permits in the Dogpatch and NW Bernal pilot areas.
170606.01 email	Sue Vaughan	What authority or authorities have jurisdiction over the public bus stop at	Roberta Boomer	Complete	The Golden Gate Bridge, Highway and Transportation District has jurisdiction.

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		the Golden Gate Bridge for the 28 19th Avenue bus? (Ubers and Lyfts frequently pick up and drop off passengers in this bus stop in violation of CA Vehicle Code 22500.i.)			
170606.02 email	Sue Vaughan	The Transportation Sustainability Program study	Roberta Boomer	Complete	That study is the work of the Planning Department as in on their website.
170612 email	Mark Ballew	What happened with the Twin Peaks Tunnel contract with NTK and why construction is delayed until 2018.	Roberta Boomer	Complete	After lengthy negotiations with NTK, the SFMTA decided to terminate the contract for convenience because we could not agree on a price to reschedule the work based upon a tighter work schedule with fewer shutdowns. The SFMTA will need to put the contract out to bid, negotiate and award a new contract, which will take several months.
170706.01	Sue Vaughan	Provide the list of external stakeholders for Guiding principles.	Kate Toran	Complete	The list was emailed on 7/7/17
170706.02	Joan Downey	What is transit staff doing to balance service on the N Judah? There has been bunching of trains and the turnback near UCSF is not being used.	Sabrina Suzuki	Complete	The N currently runs about every 4-5 minutes during peak hour travel to meet passenger demand. To balance service, the SFMTA has placed a Rail Transit Supervisor at Central Control to monitor bunches/gaps and adjust service as needed. The Hillway switchback is heavily used but in an effort to not inconvenience passengers usage of the switchback is typically avoided during the AM and PM peak.
170712 email	Joan Downey	Are Scoots allowed to park in any red zones? A neighbor reported that one parked in the small curb space painted red between two driveways -- and was told that it was legal.	Andy Thornley	Complete	No, Scoot's mopeds are not allowed to park at red curbs*. Scoot's mopeds are subject to all parking rules and regulations. *One exception is permitted car share vehicles parking at designated car share spaces, which have red curb and a white box

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					outline, like mini Muni stops.
170711.01	Sue Vaughan	Copies of all SFMTA staff meeting minutes with Chariot RFI	Francesca Napolitan	Complete	There are no staff meeting minutes
170711.01	Joan Downey	Add her to notification list for the Inner Sunset Streetscape Project	Jay Lu	Complete	Ms. Downey is already on the notification list for this project.
170803.01	Daniel Murphy	Has the SFMTA looked into adaptive bikes as part of the bike share program for people with disabilities?	Heath Maddox	Complete	<p>Yes, the SFMTA has considered it and concluded that it does not make sense to try to integrate adaptive bikes into the existing bikeshare system for the following reasons:</p> <ul style="list-style-type: none"> • Bikeshare is a self-service transportation system that relies upon automated stations and complete interchangeability of every bike in the system to make one-way trips. The stations are not staffed. The bikes are a singular design to accommodate people of different heights through self-adjustment of the seat post. Truly adaptive bicycles, which come in a wide variety of configurations (handcycle, tricycle, tandem, etc.) depending upon the disability of the intended user, can require an expert to spend 30-45 minutes to fit the bike to an individual. For individuals who normally use a mobility device, automated bike share stations do not provide a place to store that mobility device and there is no way to make that device available to an individual at the end of a one-way trip. • Bikeshare bikes are designed and built to be low-maintenance and to weather substantial abuse from heavy

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					<p>use and being left unattended on the street 24 hours a day, 365 days a year. Adaptive bikes are not designed and built as such.</p> <ul style="list-style-type: none"> • Modifying the bikeshare system so that it is no longer self-service, one-way and/or includes a small number of specialized bicycles not suited to the original intended purpose would fundamentally alter the nature of the program. • Bikeshare is part of a larger regional transportation system that provides opportunities for access (paratransit, bus, and rail). • Access to bicycles for those with disabilities is a worthy goal, but standard “traditional” bikeshare as conceived and delivered in San Francisco and hundreds of other cities is not the appropriate method of providing this access. Some other cities, such as Portland, have chosen to create a parallel adaptive bicycle rental project as opposed to trying to reconfigure the existing program and equipment.
170803.02	Sue Vaughan	Please provide the written explanation that explains why a person is not required to buy a Residential Parking Permit. (The voluntary nature of the residential parking permit program.)	Hank Willson	Complete	The residential permit parking program consists of (a) signage restricting parking for non-permit holders on certain streets, and (b) eligibility for certain addresses to participate in the program. The SFMTA does not require participation in the program because many people who live at eligible addresses may not want a permit, for reasons including, but not limited to: they do not own a car; they have off-street parking for their car; they use their car for work and so do not need on-street parking during the daytime; or they would

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					prefer to park their car on a non-permitted block.
170803.03	Stephen Cornell	Is Telematics installed on City police and fire vehicles?	John Knox-White	Complete	Public safety vehicles do not have telematics and are explicitly exempted from the city telematics policy.
170803.04	Joan Downey	Are there any plans to install a crosswalk in front of the Arboretum entrance of Golden Gate Park?	Chava Kronenberg	Complete	The SFMTA is planning on installing a raised crosswalk on Martin Luther King Jr. Drive, just west of Tea Garden Drive, where there is already a striped crosswalk.
170803.05	Daniel Weaver	Please provide the quarterly ridership totals for the past two years.	Anne Fritzler	Complete	The system-wide average monthly weekday ridership for the last three fiscal years can be found on the SFMTA website here: https://www.sfmta.com/about-sfmta/reports/performance-metrics/goal-3-environment-and-quality-life/estimated-economic .
170803.06	Stephen Taber	Please explain the different long range and capital plans, how projects make their way through the process, and how all these various projects fit together.	Roberta Boomer	Complete	A depiction of the relationship between the various plans is in the SFMTA's Capital Plan. This topic has been discussed at the EMSC meeting and is now part of the Connect SF project. https://www.sfmta.com/sites/default/files/reports/2017/9-15-15%20Item%2011%20Capital%20Plan.pdf
170803.07 (presentation request)	Sue Vaughan	Requested a presentation on the camera data on buses and light rail vehicles. (How many photographs are taken and how many are ticketed)	Keka Robinson-Luqman	Complete	The topic has been scheduled for the November 7, 2017 OCSC meeting.
170803.08	Sue Vaughan	Please provide an update on the jitney legislation.	Alex Jonlin	Complete	The jitney legislation will be going to the MTA Board on September 5, 2017.
170803.09	Sue Vaughan	I would like a report on the Transportation Network Companies.	Alex Jonlin	Complete	The best information on TNCs is available in the SFCTA's "TNCs Today" report here: http://www.sfcta.org/tncstoday . The

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		What is the process for retrieving data from them?			information on how the data was collected is in the report.
170803.10	Dorris Vincent	What is the policy for Muni drivers in regard to recyclers that come on the bus with bags of bottles and cans?	Sabrina Suzuki	Complete	It is to the discretion of the operator. Muni allows smaller articles of luggage as long as it is out of the aisles and does not cause a safety concern. https://www.sfmta.com/getting-around/transit/how-ride/how-ride-buses
170823.01 (Email)	Mark Ballew	Could staff comment on if the BART/Muni Metro entrances at 8th and Market as well as Grove will be permanently closed?	Sabrina Suzuki	Complete	The SFMTA is still in the process of gathering internal input as well as talking with the larger City Family including City Planning and the Department of Public Works. Currently, the SFMTA has no official position at this time.
170823.02	Frank Zepeda	What retrofits are being planned for the balance of the Breda cars and the plan for the changeover and retirement of the Breda cars? Will any Breda cars be added to the historic fleet?	Sabrina Suzuki	Complete	There are no plans to add Breda cars to the historic fleet. The SFMTA is evaluating the retirement plan for the Breda fleet now and plan to discuss it with the Federal Transit Administration at an upcoming quarterly meeting. We will need to make investments in some key systems for some cars.
170906.01 (Email)	Sue Vaughan	What traffic code violations are Parking Control Officers authorized to enforce?	Shawn McCormick	Complete	The Traffic Code was repealed by the Board of Supervisors effective July 2, 2008 and replaced with the Transportation Code. The San Francisco Transportation Code Division I. Article 3: Enforcement Authority; Section 3.3 Authority to Cite Vehicles on Public Property provides general overview to enforce the Transportation Code and applicable state and federal law if the vehicle is parked in violation of one of the specified laws.

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					<p>The San Francisco Transportation Code Division I. Article 7: Violations; Section 7.2 Infractions; relate to parking of vehicles and not the operation of vehicles or to pedestrians.</p> <p>The San Francisco Transportation Code Division I. Article 8: Authority to Remove Vehicles, Section 8.1 Circumstances Permitting Removal.</p> <p>California Vehicle Code sections related to parking of vehicles, impounding of vehicles and registration of vehicles.</p>
170907.01	Frank Zepeda	Is the SFMTA planning a celebration for the 100 year anniversary of the Twin Peaks Tunnel?	Kelley McCoy	Complete	Currently, there are no plans to formally celebrate the tunnel's centennial.
170907.02	Frank Zepeda	What is being done to address the failing air conditioning units from a maintenance perspective?	Sabrina Suzuki	Complete	The air conditioning units need to be replaced.
170907.03	Sue Vaughan	How much parking will be provided as part of the affordable housing being built in Rincon Hill?	Sarah Jones	Complete	This would be a question for MOHCD since they oversee affordable housing development. Another possible source is OCII, since I believe that what Sue was talking about is actually the affordable housing in the Transbay Redevelopment Plan Area.
170907.04	Sue Vaughan	What is the SFMTA's plan to expand service in order to deal with the increasing population in San Francisco? What bus routes will be expanded?	Sandra Padilla	Complete	The Bay Area Core Capacity Transit Study identified corridors in need of substantial increase in capacity as well as improvements and strategies that could address projected increase in demand to guide long term planning. The link to MTC Core Capacity Study: https://mtc.ca.gov/sites/default/files/CCTS_Final_Report.pdf
170907.05	Sue	Are the drop in emissions due to the	Tim Doherty	Complete	The Hunters Point Power Plant was shut down in 2006 followed by

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	Vaughan	power plant closure?			the Potrero Power Plant in 2010. The Potrero Power Plant accounted for about 18% of electricity based greenhouse gas emissions, which was about 6% of total citywide greenhouse gas emissions based on 2008 data. Citywide greenhouse gas emissions from building energy use fell by 22% from 2010 to 2015, which is the most recent inventory reporting year that we have data from. This observed drop in emissions is primarily due to an increase in the renewables quotient of the electricity grid which can be attributed, in part, to the shutdown of the Hunters Point and Potrero Power Plants along with increases in PG&E's renewables portfolio and the use of Hetch Hetchy hydro-power in City buildings.
170907.06	Sue Vaughan	Please provide a detailed breakdown of what types of trips were included in the 52% of trips taken by active shared modes in the Transportation Sector Climate Action Strategy.	Tim Doherty	Complete	This information was provided to the CAC on 9-27-17.
170907.07	Joan Downey	Please provide a graph that shows actual time between arrivals of buses.	Travis Fox	Complete	This was discussed at the 12/7/17 CAC meeting.

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170907.08	Frank Zepeda	Please provide instructions on how to interpret and understand the Nextbus data included in the performance metrics.	Tim Quayle	Complete	<p>SFMTA Muni Average Scheduled and Actual Headways for N Line, 2017</p> <table border="1"> <caption>SFMTA Muni Average Scheduled and Actual Headways for N Line, 2017</caption> <thead> <tr> <th>Time</th> <th>Inbound Avg. NextBus Headway (Mins)</th> <th>Inbound Avg. Scheduled Headway (Mins)</th> <th>Outbound Avg. NextBus Headway (Mins)</th> <th>Outbound Avg. Scheduled Headway (Mins)</th> </tr> </thead> <tbody> <tr><td>5 AM</td><td>15</td><td>15</td><td>11</td><td>10</td></tr> <tr><td>6 AM</td><td>14</td><td>11</td><td>7</td><td>7</td></tr> <tr><td>7 AM</td><td>11</td><td>11</td><td>9</td><td>8</td></tr> <tr><td>8 AM</td><td>8</td><td>9</td><td>8</td><td>7</td></tr> <tr><td>9 AM</td><td>8</td><td>8</td><td>9</td><td>8</td></tr> <tr><td>10 AM</td><td>8</td><td>8</td><td>10</td><td>9</td></tr> <tr><td>11 AM</td><td>9</td><td>10</td><td>11</td><td>10</td></tr> <tr><td>12 PM</td><td>10</td><td>11</td><td>10</td><td>11</td></tr> <tr><td>1 PM</td><td>10</td><td>11</td><td>10</td><td>10</td></tr> <tr><td>2 PM</td><td>10</td><td>11</td><td>9</td><td>10</td></tr> <tr><td>3 PM</td><td>10</td><td>10</td><td>9</td><td>8</td></tr> <tr><td>4 PM</td><td>9</td><td>9</td><td>10</td><td>9</td></tr> <tr><td>5 PM</td><td>8</td><td>10</td><td>9</td><td>8</td></tr> <tr><td>6 PM</td><td>8</td><td>9</td><td>9</td><td>8</td></tr> <tr><td>7 PM</td><td>9</td><td>9</td><td>9</td><td>9</td></tr> <tr><td>8 PM</td><td>9</td><td>10</td><td>13</td><td>12</td></tr> <tr><td>9 PM</td><td>12</td><td>9</td><td>13</td><td>13</td></tr> <tr><td>10 PM</td><td>11</td><td>12</td><td>15</td><td>15</td></tr> <tr><td>11 PM</td><td>13</td><td>13</td><td>17</td><td>17</td></tr> <tr><td>11 PM</td><td>16</td><td>16</td><td>17</td><td>17</td></tr> </tbody> </table>	Time	Inbound Avg. NextBus Headway (Mins)	Inbound Avg. Scheduled Headway (Mins)	Outbound Avg. NextBus Headway (Mins)	Outbound Avg. Scheduled Headway (Mins)	5 AM	15	15	11	10	6 AM	14	11	7	7	7 AM	11	11	9	8	8 AM	8	9	8	7	9 AM	8	8	9	8	10 AM	8	8	10	9	11 AM	9	10	11	10	12 PM	10	11	10	11	1 PM	10	11	10	10	2 PM	10	11	9	10	3 PM	10	10	9	8	4 PM	9	9	10	9	5 PM	8	10	9	8	6 PM	8	9	9	8	7 PM	9	9	9	9	8 PM	9	10	13	12	9 PM	12	9	13	13	10 PM	11	12	15	15	11 PM	13	13	17	17	11 PM	16	16	17	17
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170907.09	Neil Ballard	Are the air conditioning units on Breda street cars in working order? What percentage of them are in working order?	Sabrina Suzuki	Complete	Yes the cars are in working order but are not suitable for our current operating conditions. They need to be replaced.																																																																																																									
170907.10	Sue Vaughan	Please provide the calendar item being presented to the SFMTA Board of Directors regarding jitney legislation.	Keka Robinson-Luqman	Complete	The link to the documents is: https://www.sfmta.com/calendar/meetings/board-directors-meeting-september-19-2017																																																																																																									

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170907.11	Cesar Magdaleno	What is the process for Muni Operators if they see a commuter shuttle bus idling? How is data on idling collected, and what is done with the data? How do PCOs deal with the idling issue?	Alex Jonlin Shawn McCormick	Complete	The SFMTA does not have data on idling shuttles. Although GPS data is collected, it is unclear from that data whether the engine was running. In terms of the Muni operator reporting issue, staff is planning on issuing a bulletin in the next few weeks to all Muni operators with further information on the Commuter Shuttle Program including how to report problems like idling. PCO's can and do issue citations for idling.
170912.01	Mark Ballew	Please provide more information on Mayor Lee's TNC pilot program.	Keka Robinson-Luqman	Complete	The Mayor's office is still in the process of working with a variety of city agencies to put together a pilot program regarding the traffic safety concerns and congestion caused by transportation network companies (TNC). While there is nothing official on the books yet, there is an article where Mayor Lee discusses his intent: http://www.sfexaminer.com/mayor-lee-tackle-uber-lyft-traffic-congestion-pilot-program/
171004.01 (Email)	Steve Taber	Would you be able to provide me with information showing the percentage of people who use different transportation modes, broken down by income brackets?	Keith Tanner	Complete	The Travel Decision Survey results are scheduled for presentation at the December 2017 CAC meeting. Current data and findings from 2015 are available at the following link: https://www.sfmta.com/about-sfmta/reports/travel-decision-survey-2015
171004.01 (Email)	Mark Ballew	Could staff provide an explanation on why so much data is left out for many key objectives in the Strategic Plan Progress and Metrics Reports? Objective 2.2 is missing many months, and	Travis Fox	Complete	The monthly metrics report has now been uploaded. Apologies for that oversight. Regarding annual metrics: Staff is in the midst of redesigning the monthly report.

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		Objective 3 and 4 haven't been updated in nearly a year.			Also just as an FYI, due to circumstances beyond our control, do note that annual metrics may not come through during the same month each year.
171005.01 (presentation request)	Sue Vaughan	Requested a presentation on Proposition 26.	Roberta Boomer	Complete	In 2010, the voters adopted Proposition 26, a measure that generally prohibits a local government from enacting, increasing, or extending any levy, charge, or exaction without voter approval unless an exception can be identified. The most common exception to Prop 26 is for charges imposed for the reasonable regulatory costs to a local government for issuing licenses and permits. The majority of the City's permit programs, including those administered by the SFMTA, charge a permit fee that is based on a cost recovery model, limited to the reasonable regulatory costs of running the program. Other exceptions include ones for special benefits or privileges, government services or products, use of or entrance to local government property, fines and penalties, conditions on property development, and certain property assessments.
171005.02	Dorris Vincent	When is SFMTA going to do a sweep of sidewalk parking in the Bayview between Newhall and Third streets?	Shawn McCormick	Complete	It is not currently scheduled. The SFMTA is looking to try and incorporate it into a November 1st scofflaw sweep in another area of the Bayview.
171005.03	Joan Downey	Why is Nextbus so erratic? When will the cutover of the new system be complete and when will Nextbus function as it is supposed to function?	Lisa Walton	Complete	Nextbus may be "erratic" for many different reasons: <ul style="list-style-type: none"> i. Backend issues in the Nextbus cloud – software / hardware / communication network ii. Different traffic impacting occurrences on the streets

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					<ul style="list-style-type: none"> iii. Scheduling issues and conflicts iv. Urban canyons not receiving GPS data consistently <ul style="list-style-type: none"> 1. Non Communicating vehicles <p>Staff are currently in the process of gathering requirements and writing the RFP for the new prediction / customer information system. The RFP should be complete by the end of 2017 and contract negotiations should begin around Summer 2018.</p> <p>The new Radio CAD/AVL system implementation – which does not perform the predictions but, will provide a feed to NextBus of location—have been installed on all rubber tire vehicles. They are currently being installed on LRVs and should be complete around Summer 2018. This system provides better connectivity in most cases. But, does not create predictions. NextBus will continue to receive the data, calculate predictions, and push the prediction to the signs, website, and mobile app.</p> <p>NextBus functions as designed. There are a couple of items within the design that do not work optimally (the design was done many years ago). When the SFMTA does upgrade the overall system, these design issues will be corrected. There may be times when there is a software issue, a data issue, and/or a hardware issue that impacts the overall NBus system.</p>
171005.04	Mike	What are the bus stop spacing policies	Matt West	Complete	The SFMTA attempts to make sure that stops on hills are located

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	Eshleman	and how do they relate to seniors and persons with disabilities?	Sean Kennedy		closer together, and that if consolidating stops, stops that serve senior centers, senior housing, hospitals, churches, or other services likely to be used by seniors/people with disabilities, are preserved. The stop spacing policy is on page 40 of the short range transit plan: https://www.sfmta.com/reports/short-range-transit-plan-fy-2017-fy-2030
171005.05	Daniel Murphy	Is the SFMTA still considering purchasing electric buses? Do you know what kind of buses you will purchase? If you haven't made the decision, the CAC would like to be involved in that process.	Sabrina Suzuki	Complete	The Agency plans to solicit bids for 86 technology neutral buses in the next sixty days.
171005.06	Joan Downey	When will the Siemens cars be on the N Judah line?	Sabrina Suzuki	Complete	The first LRV was put into revenue service on November 17, 2017 on the N line.
171005.07	Frank Zepeda	How is testing of the new light rail vehicles going?	Sabrina Suzuki	Complete	Testing for the new light rail vehicles is going well. Subject to the approval of the California Public Utilities Commission, the first light rail vehicles are expected to go into revenue service in mid-November.
171009.01 (Email)	Jarie Bolander	How does Muni staff handle proposals for new and improved ways to run Metro? How feasible is this plan?: http://newmunimetro.com/m-market/	Grahm Satterwhite	Complete	SFMTA is always looking at new and improved ways to develop the system and deliver service. Along with MTC, SFMTA most recently examined a similar approach to the one identified below as part of the Bay Area Core Capacity Transit Study (CCTS). Although a promising concept, modeling results indicated that the tradeoffs outweighed the benefits. The discussion begins on page 30 of the final report. Project Website: https://mtc.ca.gov/our-work/plans-

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					projects/other-plans/core-capacity-transit-study Link to final report: https://mtc.ca.gov/sites/default/files/CCTS_Final_Report.pdf
171016.01 (Email)	Mark Ballew	The Examiner posted an article about a two-year total delay on the Van Ness BRT construction due to heavy rains earlier this year. Does staff have a more detailed explanation? Is the project still on time and under budget?	Kate McCarthy	Complete	<p>The delay mentioned in the headline of the Examiner article was inaccurate. The project is currently 266 days behind schedule. The delay to the Van Ness Improvement Project is related to an unseasonably wet winter as well as challenges relating to securing a sub-contractor for the project's sewer and water work. These issues have been resolved.</p> <p>Now the contractor is working to develop a plan to get the project back on track to recover some or all of the delay. The contractor will be presenting options they are investigating at the next Van Ness BRT Community Advisory Committee meeting.</p>
171017.01 (Email)	Jarie Bolander	Can someone on the MTA staff give me a brief on how our Bike Sharing program was selected and how a Dockless Bike Sharing program might accelerate things?	Heath Maddox	Complete	The SFMTA station-based bikeshare efforts pre-date the introduction of stationless bikeshare by eight or more years. The SFMTA is in the middle of a massive expansion of the station-based system. Currently in SF, there are 119 stations and 1200 bikes on the street. By this time next year, the SFMTA expects to have 320 stations and 4.500 bikes. If the system had no stations, deployment would certainly be quicker, but there are many benefits to stations. The SFMTA also instituted a stationless bicycle sharing permit program earlier this year and has received several applications from prospective operators, but has not yet issued a permit.
171018.01	Mark	I saw an LED sign on Breda car #1535.	Sabrina Suzuki	Complete	The LED signs are part of the Harris Radio Project. They replace the

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(Email)	Ballew	This is news to me. What is the plan for these? What will they display, and will it be on all Bredas?			existing stop request signs. The LEDs will replace the Stop Request sign and add a new feature that displays the next stop, both above and underground. The system is expected to be fully enabled by early spring 2018.
171024.01 (Email)	Mark Ballew	On 10/24/17, the Nextbus app was crashing and the SFMTA twitter feed confirmed there was NB outage. Could staff send the cause and resolution? This is the second outage in a year.	Lisa Walton	Complete	There was a problem with an external interface subsystem that caused a data feed problem to NextBus.
171024.02 (presentation request)	Mark Ballew	Requested a presentation on Nextmuni and similar travel information signage	Keka Robinson-Luqman	Complete	This item is scheduled for the November 7 th OCSC meeting.
171102.01	Daniel Weaver	Why is the Performing Arts Parking Garage not open to the public on weekends?	Rob Malone	Complete	The Performing Arts Garage is typically open on weekends only when events are happening at arts venues. Absent events, there has historically not been sufficient demand for it to be open. That said, most weekends there are events on Saturday and many times on Sunday as well. When events are happening, the garage opens three hours before the curtain.
171102.02	Dorris Vincent	What is the Bayview Moves Pilot Program? Where were the meetings held? What kind of outreach was done to get the community involved?	Keka Robinson-Luqman	Complete	The Bayview Moves Business Plan was adopted by the San Francisco County Transportation Authority Board in 2013. Members from the community Transportation Working Group formed a Community Advisory Board and implemented a mobility management pilot serving Bayview Community Business Organizations. The Pilot sunseted in June 2017 but the Mobility Moves services continue under the direction of Bayview Senior Services.

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					There is more information here: http://www.sfcta.org/transportation-planning-and-studies/current-research-and-other-projectsstudies/bayview-hunters-point-mobility-solutions-study Also, responsive documents were emailed to the CAC on 11/29/17.
171102.03	Sue Vaughan	Who is responsible for an injury if someone is trying to get on the bus and the bus is not pulled all the way to the curb because someone or something is inhibiting them from doing so?	Sabrina Suzuki	Complete	Service Operations would take the details of the event and would conduct an investigation that included pulling video from the vehicle.
171102.04 (presentation request)	Sue Vaughan	Requested a presentation on efforts to regulate pedicabs.	Kate Toran	Complete	This topic is scheduled for the 1/24/18 EMSC meeting.
171102.05	Sue Vaughan	What are the fiscal year 2018 monthly estimates of the number of stops for Bauers commuter buses?	Alex Jonlin	Complete	In July 2017, Bauer's made 218 stops per weekday. Each month since, Bauer's has made 181 stops per weekday.
171102.06	Sue Vaughan	Is the city attorney able to attend a CAC meeting and do a presentation on Proposition 26?	Roberta Boomer	Complete	No, the city attorney cannot come to the meeting to discuss Proposition 26.
171102.07	Joan Downey	There is a program called "Gig" where you can pick up a car from one location and drop it at another location. Is there anything like that in the works in San Francisco? If so, what would be the fees associated with that?	Andy Thornley	Complete	The SFMTA continues to study the "one-way" or "floating" car share model, such as the service operated by Gig in Oakland and car2go and ReachNow in other US and international cities. The SFMTA Board has expressed interest in piloting or establishing a one-way shared vehicle permit program, which would mean creating a parking permit that would exempt a qualified vehicle from some parking restrictions, such as RPP time limits and parking meter

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					<p>payment. MTAB's Policy and Governance Committee will hear a presentation on a potential permit program at their January 19, 2018 meeting.</p> <p>Fees for a potential one-way shared vehicle parking permit haven't been determined but would be bound by the standard cost recovery rules governing other SFMTA parking permits, and probably composed of program administration costs, lost meter revenue (assuming the permit exempted meter payment), and some fraction of enforcement costs for RPP and meter enforcement.</p>
171102.08 (presentation request)	Daniel Weaver	Requested a presentation on the Bikeshare program.	Heath Maddox	Complete	This topic was presented at the November 15 th EMSC meeting.
171102.09	Steve Taber	Is there somebody at the SFMTA thinking about the integration of the overall transportation system, including public and private modes?	Philip Cranna	Complete	<p>This has been under much discussion over the past few years at SFMTA. This past summer, the SFMTA Board adopted the Guiding Principles for Emerging Mobility Services and Technologies, which established a framework for assessing the benefits and impacts of these services. The Guiding Principles recognize that the new mobility services may offer opportunities as well as pose challenges. Please see the attached flyer which describes the purpose of the Guiding Principles and enumerates each principle. (emailed to the CAC on 12/29/17)</p> <p>The San Francisco County Transportation Authority Board (SFCTA) also approved the same Guiding Principles. SFMTA and SFCTA staff have been working collaboratively to plan for and to respond to the new arrival of, services such as ride hailing services (TNCs), private</p>

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					<p>mass transportation (PTVs), bike and car sharing and others, as a component of our overall transportation system. Although we do not currently have regulatory authority over TNCs such as Uber and Lyft at this time, we are also studying their effects on our network. In other words, we are indeed looking at private modes as a potential part of the solution. To assist in our efforts to study the effects, data sharing is an essential requirement of those services that we do, or will, issue permits to.</p> <p>If you have any other questions, please do not hesitate to ask.</p>
171102.10	Sue Vaughan	Why doesn't the SFMTA charge medallion-style fees for the PTVs to operate on City streets?	Alex Jonlin	Complete	The SFMTA Board adopted a cost recovery fee structure for this program consistent with state law limiting most permit programs to cost recovery.
171102.11	Daniel Weaver	There have been recent switching problems in the tunnels. What are the problems specifically? What is causing them? What are the solutions?	Sabrina Suzuki	Complete	<p>On November 3rd, The SFMTA experienced a significant delay in the subway related to a switch issue.</p> <p>We were using a crossover track between Castro and Church to turn back a S-Shuttle train from outbound to inbound. This is a common train movement as part of the S-Shuttle service, and involves remotely using track switches to change which direction trains move on the trackway. After we successfully moved the train from the outbound to inbound direction, we activated the switches to return to the straight alignment that allows trains coming inbound from Castro towards Church. However, the switch allowing this movement failed to return to the straight position, which prevented any other trains from traveling inbound in the subway. This kept us from moving trains in either direction in the subway and required</p>

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					<p>us to turn back trains on the surface attempting to enter the subway.</p> <p>Per our standard procedure, we dispatched maintenance staff to the failing switch. Our staff was able to manually crank the switch into the straight position, which resolved the issue. The total delay lasted nearly 40 minutes and we worked to rebalance service throughout the rest of the morning.</p> <p>Improving infrastructure reliability within the subway The root cause of the issue was a switch machine that physically moves the switch between positions. Switch maintenance has always been a key focus for our maintenance program, however we have recently taken additional measures to improve our response time during emergencies by better training Rail Maintenance and Operations personnel on troubleshooting procedures (including how to manually crank switches), and clearing switch-related delays.</p> <p>Starting next year, we will also start replacing all switch machines in the subway. This project should take approximately 18 months to complete. The replacement of the equipment will improve the reliability of the system and this location is a high priority.</p>
171107.01	Stephen Cornell	Please provide the list of community and faith based organizations that SFMTA reached out to in regards to the Muni Service Equity Strategy.	Adrienne Heim	Complete	<p>The Equity Working Group consists of the following SF government, neighborhood, economic and environmental community based organizations:</p> <ul style="list-style-type: none"> • SF Human Services Network

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					<ul style="list-style-type: none"> • San Francisco County Transportation Authority • Chinatown Community Development Corporation • SF Transit Riders Union • Causa Justa/Just Cause • SF Rising • TransForm • SF Bike Coalition • Tenderloin Neighborhood Development Corporation • Urban Habitat • Council of Community Housing Organizations • Senior Disability Action Network <p>Bayview</p> <ul style="list-style-type: none"> • Bayview Merchants Association • Bayview Senior Services • Bayview Hill Neighborhood Association • Bayview Residents Improving Their Environment • B'Magic • Dorris Vincent <p>Chinatown</p> <ul style="list-style-type: none"> • Self Help for the Elderly • Chinatown CDC - Chinatown Transportation Research and Improvement Project (TRIP) • Sustainable Chinatown Initiative (attended a community event hosted by Chinatown CDC, SF Planning, SF Environment, Enterprise)

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					<p>Excelsior-Outer Mission</p> <ul style="list-style-type: none"> • Jewish Community Senior Living Group • Coleman Advocates for Children • Brothers Against Guns • People Organizing to Demand Environmental Justice (PODER) <p>Inner Mission</p> <ul style="list-style-type: none"> • Causa Justa • Bethany Senior Housing • Redstone Labor Temple Association • Calle 24 San Francisco Merchants & Neighborhood Association • Native American Health Center <p>Oceanview-Ingleside</p> <ul style="list-style-type: none"> • OMI Community Action Network • OMI Senior Center • Ocean Avenue Community Benefit District • OMI Neighbors in Action <p>Tenderloin-South of Market</p> <ul style="list-style-type: none"> • Alliance for a Better District 6 • Curry Senior Center • Senior and Disability Action • Tenderloin Health Improvement Partnership • Tenderloin Safe Passage • Little Saigon Neighborhood <p>Visitacion Valley</p>

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					<ul style="list-style-type: none"> • John King Senior Community Center • Marlene Tran (Community Advocate) • Samoan Community Development Center • Visitacion Valley Strong Families • Asian Pacific Community Center (attended a community event hosted by WalkSF) <p>Western Addition</p> <ul style="list-style-type: none"> • Mo'Magic • Economic Opportunity Council • El Bethel Arms Senior Housing • Western Addition Senior Citizens Center • Buchanan YMCA
171107.02	Mark Ballew	Why is there no signal preemption for Muni at St. Francis Circle?	Daniel Padilla	Complete	The signal at St. Francis Circle has signal preemption for Muni.
171107.03	Mark Ballew	Why did the agency decide not to install crossing arms at Eucalyptus in front of Mercy High School?	Dan Mackowski	Complete	<p>Construction will begin soon to upgrade the traffic signal system here. This will include new flashing "Train Coming" signs that indicate to motorists and pedestrians when trains are coming. This project will also install new train detection equipment and other improvements intended to reduce the frequency that motor vehicles block the M Line trains crossing 19th Avenue, thereby improving Muni service reliability.</p> <p>While these are not the requested "crossing arms" with rail road flashing signals seen on heavy rail grade crossings (eg Caltrain), these improvements are consistent with other light rail vehicle crossings throughout the City and nation and cost less to install,</p>

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					operate, and maintain. Additional technical concerns that supported the decision to utilize standard light rail crossing design include: <ul style="list-style-type: none"> • The long, acute geometry of the intersection of the roadway and tracks makes the exact location of the gate arms non-standard with no guarantees that the gate arms would be clear of vehicles before they come down, • Significant maintenance costs as shown by the history of the gate arms previously installed just south of here at the now-closed entrance to the Stonestown Mall which were repeatedly broken, and • Noise and environmental issues associated with additional bells and infrastructure required for gate arm installation.
171107.04 (presentation request)	Mark Ballew	Requested a presentation on price capping for Muni passes.	Keka Robinson-Luqman	Complete	This topic will be addressed during the budget presentation at the 2/21/18 FAC meeting.
171112.01 (Email)	Sue Vaughan	How much is Ford paying for curb space for each fleet of Ford Go bicycles?	Heath Maddox	Complete	The GoBike system is not owned or operated by Ford. Ford is the title sponsor, just like AT&T is the title sponsor of the San Francisco Giants baseball stadium. The GoBike system is owned and operated by a company called Motivate. As per Motivate's contract with the City, they are not paying initial permit fees for the stations.
171112.02 (Email)	Sue Vaughan	How many sets of Ford Go fleets are there?	Heath Maddox	Complete	Currently there are 121 GoBike stations deployed in San Francisco.
171112.03 (Email)	Sue Vaughan	How many feet of curb space has been turned over to Ford for its fleets of Ford Go Bicycles?	Heath Maddox	Complete	The total length of the existing 121 on-street GoBike stations is approximately 6,375 feet.
171112.04 (Email)	Sue Vaughan	Please provide a list of all the Ford Go bicycle parking locations.	Heath Maddox	Complete	The document responsive to this request was emailed to the CAC on November 29 th .

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171112.05 (Email)	Sue Vaughan	How many Ford Go Bicycles are now operating in San Francisco?	Heath Maddox	Complete	On average, 1200 GoBikes were in service in September.
171119.01 (Email)	Neil Ballard	How does the SFMTA record the causes of subway delays?	Sabrina Suzuki	Complete	All service delays are documented by Central Control in our Central Control Log. The cause of delays are investigated by Transit Staff immediately following a delay and any necessary corrective actions are put into place.
171126.01 (Email)	Sue Vaughan	What is "open curb space"? What laws govern "open curb space"?	Philip Cranna	Complete	Open curb space is the portion of the curb where stopping is not otherwise prohibited. Generally, cars are allowed to stop next to a curb unless they are prohibited from doing so, provided that the vehicle complies with any parking restrictions set forth by the Vehicle Code or Transportation Code.
171204.01 (Email)	Sue Vaughan	I would like to know why we are not charging medallion style fees per each PTV.	Alex Jonlin	Complete	The SFMTA Board adopted a cost recovery fee structure for this program consistent with state law limiting most permit programs to cost recovery.
171207.01 (presentation request)	Joan Downey	Requested a presentation on push-button pedestrian signals.	Keka Robinson-Luqman	Complete	This topic is scheduled for the 2/28/18 EMSC meeting.
171207.02	Joan Downey	Are operators trained to pull all the way up to the curb? If not, why not?	Sabrina Suzuki	Complete	Operators are taught to get as close to the curb as possible. The rear is allowed to be 12 to 18 inches from the curb. This is an excerpt from the Rule Book: 4.15.2 – Operators must pull into any properly marked vacant and clear bus zones to allow passengers to board or alight 4.15.4 – coaches must be stopped in box zones so that a. front and rear doors are within one foot of the curb, if not

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					b. both the front and rear doors are beyond three feet of the curb when other vehicles are parked at curb legally or illegally
171207.03 (presentation request)	Stephen Cornell	Requested a presentation on a potential bus etiquette campaign.	Kristin Smith	Complete	This topic is scheduled for the February 2018 OCSC meeting.
171207.04	Neil Ballard	Are the records of the causes of subway delays evaluated for making process improvements?	Sabrina Suzuki	Complete	After a significant subway delay, a service review meeting is held to understand what caused it. Then, a team of Transit Managers put together a Post-Incident Summary that includes corrective actions. This is submitted to the Director of Transit for approval and for further implementation and follow up.
171207.05 (presentation request)	Sue Vaughan	Requested a presentation on bunches and gaps.	Keka Robinson-Luqman	Complete	This topic will be addressed at the January 2018 CAC meeting during the Strategic Plan presentation.
171207.06 (presentation request)	Sue Vaughan	Requested an update on state legislation and ballot measures.	Kate Breen	Complete	Government Affairs will report back to the CAC if anything significant happens that merits a presentation.
171207.07 (presentation request)	Sue Vaughan	Requested an update on Taskforce 2045.	Keka Robinson-Luqman	Complete	This topic is scheduled for the February 2018 CAC meeting.
171207.08	Joan Downey	Is it possible to have SFMTA Board members attend CAC meetings?	Roberta Boomer	Complete	I will let the Board members know what the CAC's schedule is and will invite them to attend. If they can, I'll let the Chairman know.
171207.09 (presentation request)	Daniel Murphy	Requested a presentation on the wayfinding elements of Muni Forward.	Sean Kennedy	Complete	This topic is scheduled for the May 2018 CAC meeting.
171207.10 (presentation request)	Dorris Vincent	Requested a presentation on the Bayview Hunters Point Mobility Study.	Rachel Hiatt	Complete	This topic is scheduled for the April 2018 OCSC meeting.
171207.11 (presentation request)	Daniel Weaver	Requested an update on the sfmta.com website conversion.	Keka Robinson-Luqman	Complete	This topic is scheduled for the May 2018 CAC meeting.
171207.12	Joan	How much does the travel decision	Lucas Woodward	Complete	The SFMTA contracted with Fehr & Peers for \$95,584 for the Travel

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	Downey	survey process cost the agency?			Decision Survey this year, which included the report production. Roughly \$12,000 was also spent in SFMTA staff time.
171207.13	Sue Vaughan	What is the definition of a sustainable trip within the Climate Action Strategy?	Keka Robinson-Luqman	Complete	This information can be found on page 22 of the Climate Action Strategy. https://www.sfmta.com/sites/default/files/reports-and-documents/2017/12/cap_draft_full_document-final1.pdf
171207.14	Joan Downey	Please provide a list of actions scheduled to be taken as a result of the Golden Gate Park Traffic Calming Study.	Mark Dreger	Complete	Striping projects (e.g., crosswalk upgrades, turn guidance striping) are currently under construction, beginning on JFK Dr.; physical features to be built by Public Works (e.g., speed humps, raised crosswalks) are scheduled to begin construction in late March 2018 (after other projects that are already on Public Work's schedule are complete, including traffic calming on Shelley Dr. in McLaren Park). On the map linked below and available on the project website (www.sfmta.com/ggp), you'll see the locations of the proposed traffic calming and traffic safety projects, including speed humps, raised crosswalks, turn guidance striping, upgraded crosswalks, re-oriented intersections (to improve visibility and slow speeds), one new median island, and several smaller projects. Other background information is available on the project website. Project map: https://www.sfmta.com/sites/default/files/reports-and-documents/2017/08/gg_park_traffic_safety_project_-_map_of_proposed_projects_2017.07.13.pdf
171207.15	Dorris Vincent	Does Muni receive revenue from Focus on the Five citations?	Sonali Bose	Complete	Money from moving violations goes into the general fund, of which SFMTA receives a portion.
171213.01	Mark	Why was there no public input on	Sabrina Suzuki	Complete	The work is being performed by BART on BART's station entrances.

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Reference Number	By	Request	Staff Responsible	Status	Response
(Email)	Ballew	removing the escalator and portal in front of Burger King and the Library (Market and Hyde)? What is Muni's ownership relative to BART over the entry portals?			BART owns the joint use stations and all public outreach on BART projects is performed by BART.
171213.02 (Email)	Mark Ballew	At Civic Center, there is a barred area on the Muni platform for the Civic Center stair well up from BART. Has the agency considered putting a transfer gate there?	Sabrina Suzuki	Complete	The railings were installed as part of the original station construction. It is unlikely a direct connection between BART and Muni platforms (bypassing the concourse level and fare gates) will be built in the new future. BART is currently dealing with fare evasion challenges.
171213.03 (Email)	Mark Ballew	At Embarcadero, there are large portions of the platform blocked off. What is the reasoning for doing that and is there a plan to activate that space again for boarding?	Sabrina Suzuki	Complete	We do not plan to activate the space for boarding as the barricades are there for safety and security purposes. LRVs currently do not drop off or pick up passengers beyond these barricades.