



**SFMTA**  
Municipal  
Transportation  
Agency

# Moving Forward FY2014 Annual Report

Citizens' Advisory Council  
December 4, 2014





# Who We Are

The SFMTA plans, designs, builds, operates, regulates and maintains one of the most comprehensive transportation networks in the world.



# Serving San Francisco

- **\$851 million** operating budget
- **Almost 5,400** jobs
- **More than 3 million** hours of transit service annually
- **702,000** daily boardings on Muni
- **1,053** transit vehicles in the Muni fleet
- **431 miles** of bicycle paths, lanes and routes\*
- **1,201** signalized intersections
- **281,700** street signs
- **441,950** publicly available parking spaces
- **1,956** taxi medallions

\*Measured in lane miles



## Strategic Plan

1. **Safety:** Create a safer transportation experience for everyone
2. **Travel Choices:** Make transit, walking, bicycling, taxi, ridesharing and carsharing the most attractive and preferred means of travel
3. **Livability:** Improve the environment and quality of life in San Francisco
4. **Service:** Create a workplace that delivers outstanding service

## Our Values

- Transit First
- Complete and Green Streets
- Green, Clean & Quiet Mobility
- Social Equity and Access





# Moving Forward in 2014

- Launched **Muni Forward** and **Vision Zero**
- **Proposition A** (Transportation and Road Improvement Bond) passed, dedicating \$500 million to local transportation
- Completed **Central Subway** tunneling
- Concerted efforts to improve **service and culture**

# Goal 1: Safety

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**Create a safer transportation experience for everyone**

## Accomplishments:

1. Crime on Muni down 28%
2. Vision Zero adopted, eight projects completed so far
3. Workplace injuries down almost 10%
4. Completed numerous projects to enhance bike network & pedestrian safety



*Maria Contreras, Parking Control Officer*



# Vision Zero

**Goal:** To eliminate traffic fatalities in San Francisco by 2024

- Adopted in 2014 by SFMTA and city partners
- 24 projects in 24 months, plus public education & enforcement
- WalkFirst: Focus on 6% of streets where 60% of serious and fatal injuries occur



*Cole Emde, co-owner of bike-friendly Black Sands Brewery & Supply, and Michael Smithwick, advocate for walking and biking improvements*



*Russell Pritchard, owner of Zonal and supporter of SFpark*

## Goal 2: Travel Choices

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**Make transit, walking, bicycling, taxi, ridesharing and carsharing the most attractive and preferred means of travel**

**Accomplishments:**

1. New Muni bus fleet by 2019, new rail fleet by 2030
2. Expanding vehicle sharing – cars, bikes and rides
3. SFpark pilot completed, making parking easier and cheaper in pilot areas



# Muni Forward

***Saving customers up to an hour each week in commute time.***

- Brings together long list of projects & planning efforts to create a faster, safer and more comfortable experience
- The multiyear planning process (Transit Effectiveness Project) received environmental approval in spring 2014



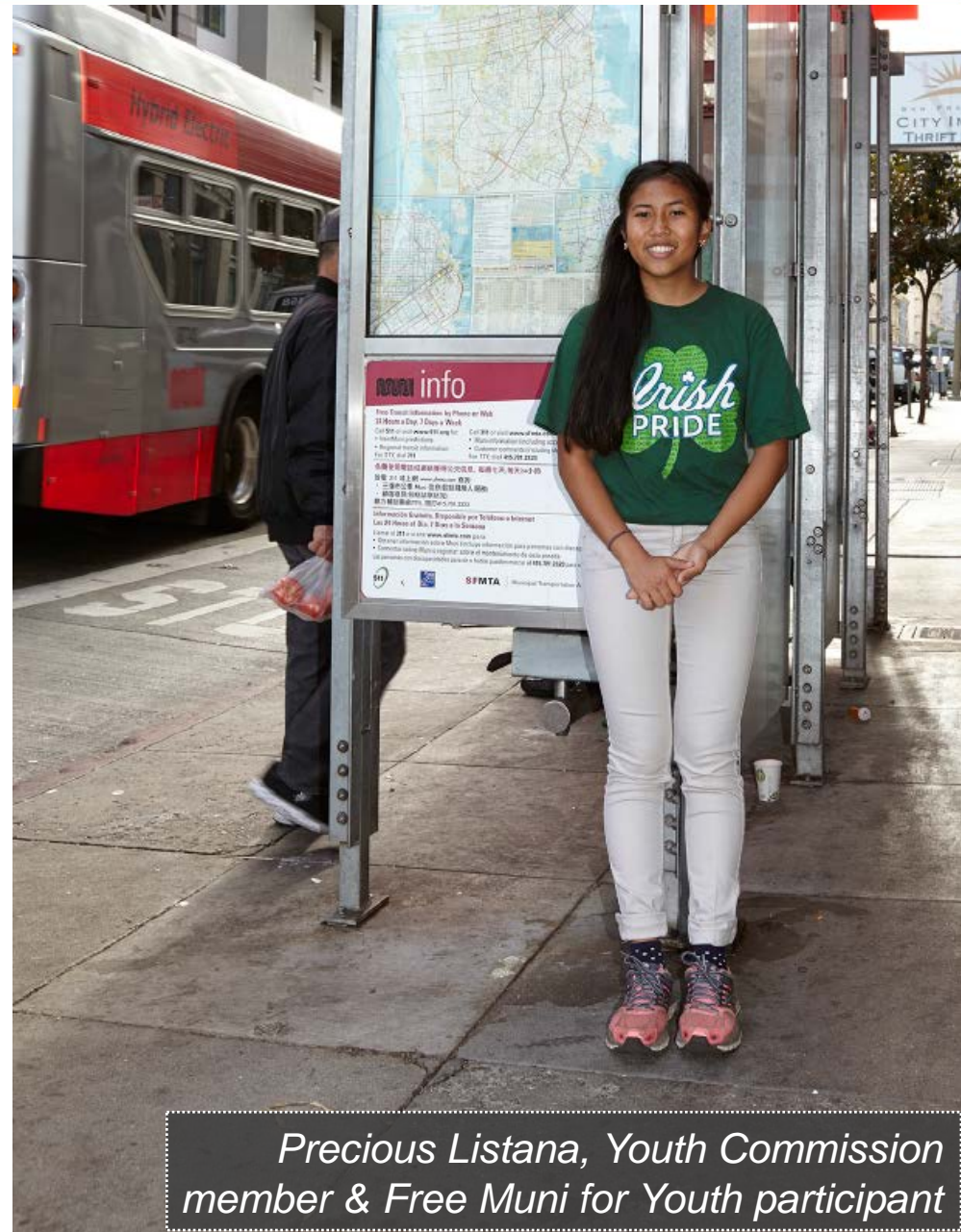
*Homer Perez, 8X Bayshore Express customer*

# Goal 3: Livability

Improve affordability, the environment and quality of life in San Francisco

## Accomplishments:

1. Streetscape projects shown to boost local economies
2. Reduced fuel costs and building energy use
3. Improving project delivery to enhance efficiency, coordination and collaboration



*Precious Listana, Youth Commission member & Free Muni for Youth participant*





# Central Subway

*T Third Line: Projected to carry 65,000 daily by 2030, the most of any Muni Metro line*

- Tunneling completed in 11 months
- Largest & final major construction contract awarded
- Small business commitment exceeded
- On time, within budget, service expected by 2019

*Tunnel boring machine Mom Chung at the end of the tunnels in North Beach*

# Goal 4: Service

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**Create a collaborative environment to support delivery of outstanding service**

## Accomplishments:

1. Agency-wide culture initiative to create a culture of service
2. Performance plans and appraisals of employees
3. Recognizing employees for outstanding work



*Redeena Cleaver,  
Muni operator trainer*



# Financial Report

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*New two-year budget passed*

## Operating Highlights

- Muni service increase
- Free Muni for additional low- and moderate-income groups
- Add staff to improve Muni service & project delivery

## Capital Highlights

- Improve Muni thru Muni Forward
- Invest in safety to support Vision Zero
- Move forward with Capital Improvement Program
- Funding from Prop A, revenue bond sales, and new grants



*Lesley Grossblatt, Dogpatch resident who advocated for a playground on SFMTA property*

# Transportation 2030: Building Our Future

*Up to \$3 billion by 2030 to complete critical transportation projects*

- Proposition A passed! \$500 million for Muni and street safety
- Outlines a funding plan to fill the \$6.3 billion funding gap identified by Mayor's Transportation Task Force (TTF)
- Improvements include new Muni vehicles, track rehabilitation, bike network improvements, pedestrian safety programs



*Gabriel Metcalf, executive director  
of SPUR and TTF member*



# Measuring Our Progress

- 16 Key Performance Indicators
  - Met goal or made progress: 9
  - Did not improve: 3
  - Baseline developed: 2
  - Reporting commencing in FY2015: 2
- Completed or significant progress on 86% of Strategic Action Items







# Thank You!

Thanks to everyone who kept us moving and moved us even further ahead.

Mayor Lee, the Board of Supervisors, our employees, their families, the unions who represent them, our sister city agencies, and the 837,000 people who call San Francisco home.

