



People experiencing homelessness are eligible to receive the following citation dismissalal benefits. Please select the option(s) you are applying for:

- Access Transit Pass**  
This pass provides free access to Muni vehicles for the passholder through the expiration month and year printed on the card. Please include a mailing address below for SFMTA to mail you your card. The card can be mailed to any service provider or other location you receive mail or may be picked up at the SFMTA Customer Service Center (11 South Van Ness Avenue, SF, CA 94103).
- A One-Time Waiver of all Open Parking Citations**  
Have all parking citations waived from your vehicle. This is a one-time offer that will be linked you your ID. Please include the license plate you would like to have citations dismissed from.\*
- Transit Citation Waiver**  
Dismiss all transit violations associated with your ID number. Please include your ID number below.
- Remove Late Penalties on Open Parking Citations**  
Have all late penalties waived from your vehicle. This is a good option if you have already taken advantage of the one time citation waiver. Please include the license plate you would like to have citations dismissed from.

You are eligible for these discounts/waivers if you:

1. Are currently experiencing homelessness in San Francisco
- &
2. Have contacted one of the City’s Access Points in the last six months. Access Points help people experiencing homelessness.

*If you have not contacted one of the City’s Access Points, you may still qualify for the waiver by working with one of the Access Points now. Call 415-487-3300 x7000*

**PART ONE – To be completed by the customer.**

First & Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Driver License or ID Number: \_\_\_\_\_

City, State, ZIP (only required for the Access Pass): \_\_\_\_\_

Vehicle License Plate State & Number: \_\_\_\_\_

Email(optional): \_\_\_\_\_ Phone Number(optional): \_\_\_\_\_

**PART TWO – To be completed by SFMTA staff.**

Verification that the above listed individual is listed in SF HSH's Database.

Clerk Initials: \_\_\_\_\_

**PART THREE – Customer certification.****HSH Income Verification Database**

I give permission to HSH to share limited income information with SFMTA and its towing contractor, AutoReturn, to help determine whether I may qualify for a fee waiver. My information shall be shared only as needed for those purposes. I understand that this database can only show my name and date of birth based on information I have previously provided to HSH.

I understand that by signing this form, I acknowledge that if applying for a one time citation waiver that it is a one time waiver associated with my ID number.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**How to Submit this form to receive your waiver:**

**In Person:** Visit the SFMTA Customer Service Center Monday-Friday between 8:00 a.m. and 5:00 p.m. at 11 South Van Ness Avenue.

**By Mail:** Mail this completed form to SFMTA Customer Service Center at 11 South Van Ness Avenue, San Francisco, CA 94103.

**Online:**

- Apply for the Access Pass online at [www.SFMTA.com/AccessPass](http://www.SFMTA.com/AccessPass).
- Apply for Citation Waivers and Late Penalty Dismissal online at [www.SFMTA.com/TicketWaiver](http://www.SFMTA.com/TicketWaiver).

\*Waiver requests of large dollar amounts may require an extra level of verification. If this is the case for you, HSH staff will reach out to you for a follow up.

There are also discounts if your vehicle has been booted or towed.

- For towed vehicles visit [www.SFMTA.com/Towed](http://www.SFMTA.com/Towed)
- For booted vehicles visit [www.SFMTA.com/Booted](http://www.SFMTA.com/Booted)