

SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
BOARD OF DIRECTORS

RESOLUTION No. 240806-089

WHEREAS, on March 29, 2012, San Francisco Municipal Transportation Agency Board of Directors approved Contract No. 1240, Radio System Replacement Project Design Build Services, with L3Harris, Inc. (L3Harris) to design, construct, implement and test a new radio system; and,

WHEREAS, As part of the Radio System Replacement Project, Conduent Inc. (Conduent) worked as a subcontractor to Harris to design and implement a Computer Aided Dispatch and Automatic Vehicle Location (CAD/AVL) System, which was put into service in November 2016; and,

WHEREAS, The CAD/AVL System is comprised of proprietary hardware and software that is installed on revenue vehicles and on fixed-end servers; and,

WHEREAS, The CAD/AVL system is used by SFMTA Transit Division (Muni) managers for real-time management of transit rail and bus service, transit performance monitoring, for communication with vehicle operators, and the CAD/AVL system generates data necessary for accurate customer vehicle predictions; and,

WHEREAS, The SFMTA requires maintenance and support services to ensure the continued optimum operation of the CAD/AVL System, which is a vital component of the SFMTA's transit system; and,

WHEREAS, The services Conduent will provide under the proposed contract include remote preventative maintenance, monitoring, and troubleshooting for the CAD/AVL System software and equipment, which are only available from Conduent, and must be procured as a sole source contract in accordance with San Francisco Administrative Code Sections 21.5(b) (sole source), 21.5(d) (proprietary articles) and 21.30 (software and associated professional services exemptions); and,

WHEREAS, There is no Small Business Entity (SBE) subcontracting participation requirement for this Contract; and,

WHEREAS, On May 21, 2024, the SFMTA, under authority delegated by the Planning Department, determined that Contract No. SFMTA 2024-11 for the CAD/AVL Maintenance Agreement is not defined as a "project" under the California Environmental Quality Act (CEQA) pursuant to Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and,

WHEREAS, A copy of the CEQA determination is on file with the Secretary to the SFMTA Board of Directors and is incorporated herein by reference; now, therefore, be it,

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors approves Contract No. 2024-11 with Conduent Transport Solutions, Inc. (Conduent) for CAD/AVL System Maintenance and Support Services, including remote preventative maintenance, monitoring, and troubleshooting for the CAD/AVL System software and equipment, for a contract amount not to exceed \$4,348,272 and a term of five years.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of August 6, 2024.



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Secretary to the Board of Directors  
San Francisco Municipal Transportation Agency