

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
BOARD OF DIRECTORS

RESOLUTION No. 13-242

WHEREAS, Title VI of the Civil Rights Act of 1964 addresses discrimination in almost all aspects of public services and programs administered or funded by the federal government in the United States, such as SFMTA's public transit service; and

WHEREAS, The SFMTA receives federal funds through the Federal Transit Administration (FTA) and is required to have in place a Title VI program that ensures that the level and quality of public transportation service is provided in a nondiscriminatory manner, promotes full and fair participation in public transportation decision-making without regard to race, color, or national origin, and ensures meaningful access to transit-related programs and activities by persons with limited English proficiency; and

WHEREAS, The FTA's updated Title VI Circular (FTA C 4702.1B), issued on October 1, 2012, requires that the SFMTA Board of Directors approve SFMTA's Title VI Program Update and the results of the SFMTA's Service Standards and Policies Monitoring Program; and

WHEREAS, As part of FTA's Title VI Program requirements, SFMTA must submit the Program Update and Service Standards and Policies Monitoring Program to the FTA every three years; and

WHEREAS, As a best practice, the SFMTA plans to monitor the agency's Service Standards and Policies every year and seek SFMTA Board approval of the results; and

WHEREAS, The Service Standards and Policies Monitoring Program compares the level of transit service and performance in predominantly minority areas with the level of transit service and performance in predominantly non-minority areas to ensure service equity; and

WHEREAS, If a disparate impact is found, SFMTA shall consider alternatives to avoid, minimize, or mitigate the impact in order to take corrective action to remedy the disparity to the greatest extent possible and shall discuss the identified impacts and proposed actions in the Title VI Program Update; and

RESOLVED, That the SFMTA Board of Directors approves the SFMTA's 2013 Title VI Program, and the results of the required system-wide monitoring of service standards and policies conducted by SFMTA's Service Planning Division.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of November 5, 2013.

R. Browner

Secretary to the Board of Directors
San Francisco Municipal Transportation Agency