

# Transbay Howard Streetscape Project

## Loading Survey



The Transbay Howard Streetscape Improvement Project is an effort to implement permanent, high-quality streetscape infrastructure along Howard Street between 4th Street and The Embarcadero to improve the sense of safety and travel experience of all roadway users.

The SFMTA project team understands the importance of loading to businesses operations along this corridor and is committed to working with businesses to ensure access to loading zones.

Please answer these questions about your loading operations to help staff understand your needs. This survey can be completed online at [SFMTA.com/TransbayHoward](https://SFMTA.com/TransbayHoward) and/or returned to [TransbayHoward@SFMTA.com](mailto:TransbayHoward@SFMTA.com). Thank you.

Name

Address

Business

Contact Phone

Email

My business is:

Personal Services

Dining

Parking

Professional Services

Entertainment

Education

Production and Distribution

Retail

Residential

Other (please describe)

General notes and comments for SFMTA project team:

My business usually does its loading:

Multiple times a day

Daily

Every other day

Several times a week

Weekly

Less than weekly

My business usually does its loading on (mark all that apply):

Mon

Tues

Wed

Thur

Fri

Sat

Sun

My business usually does its loading (mark all that apply):

Before 6 AM

Between 6 AM and 9 AM

Between 9 AM and 12 PM

Between 12 PM and 3 PM

Between 3 PM and 6 PM

After 6 PM

My business uses \_\_\_\_\_ for loading (mark all that apply):

Off-street / On-property

Loading zones

Double parking

Driveways

Parking meters

Loading at my business usually takes:

Less than 15 minutes

15 to 30 minutes

More than 30 minutes

The closest loading zone to my business is:

Within 50 ft from  
my business

Further away but on the  
same block as my business

There isn't a loading zone  
on my block

Loading is mostly scheduled by:

My business

Neither; generally unscheduled

A distributor or business partner

Other

The type of vehicles usually used for loading (mark all that apply):

Semi-truck

Paratransit vehicle

Van

Pick-up truck

Private vehicle

Package delivery service truck