


Front Seat Passengers

COVID-19 Response



TO: San Francisco Taxi Drivers, Color Scheme Managers and Medallion Holders

FROM: Philip Cranna, Enforcement and Legal Affairs Manager 

DATE: September 2, 2022

SUBJECT: Front Seat Passengers at San Francisco International Airport (SFO)

On February 15, 2022, the SFMTA issued guidance stating that drivers at SFO who did not wish to take passengers in the front seat would not be subject to a fare refusal.

Given the widespread availability of vaccines, this policy is ending and drivers will need to resume taking passengers in the front seat. Commencing **12:01am on September 15, 2022**, drivers at SFO must resume taking passengers in the front seat. After that time, a refusal to take passengers in the front seat will be considered a fare refusal.

Drivers may offer passengers a mask and request that they wear it while in the front seat, but there is no current requirement that passengers wear a mask while in a taxi.



If you have questions, please contact SFMTA at SFtaxi@sfmta.com or call 415.701.4400.