



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

ADMINISTRATION, OPERATIONS, AND CUSTOMER SERVICE COMMITTEE

MINUTES

Thursday, January 21, 2021

**WATCH:** (link can be found online at <https://www.sfmta.com/calendar/administration-operations-customer-service-committee-aocsc-regular-meeting-january-21-2021>)

**PUBLIC COMMENT CALL-IN:** (415) 915-0757 | Conference ID: 649 668 25#

REGULAR MEETING  
4 P.M.

COMMITTEE MEMBERS

Aaron Leifer, Chair  
John Lisovsky  
Daniel Murphy  
Karim Salgado  
Sue Vaughan

COUNCIL LIAISON  
Christine Silva

COUNCIL SECRETARY  
Keka Robinson-Luqman

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Noe Valley Conference Room) is closed.

**Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to [CAC@sfmta.com](mailto:CAC@sfmta.com) by 5pm on Wednesday, January 20<sup>th</sup>, or call (415) 646-2388.**

## ORDER OF BUSINESS

### 1. Call to Order

Chair Leifer called the meeting to order at 4:01 p.m.

### 2. Roll Call

AOCSC members present at Roll Call: Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, and Sue Vaughan

CAC members present: Christopher Man and Neil Ballard

### 3. Announcement of prohibition of sound producing devices during the meeting.

No announcement was made.

### 4. Approval of Minutes

No public comment.

On motion to approve the minutes of November 19, 2020:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, and Sue Vaughan

### 5. Report of the Chair (For discussion only)

Chair Leifer welcomed everyone to the meeting and to a new year. He stated that he looks forward to better news than where the SFMTA was a few months ago.

### 6. Public Comment

Yvonne asked what steps need to be taken to have the SFMTA enforce double parking and loitering.

## REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding SFMTA Budget Stabilization and 2021 Service Planning. (Julie Kirschbaum, Director, Transit; Jonathan Rewers, Acting Chief Financial Officer; Brent Jones, Chief Transit Officer; and Sean Kennedy, Senior Manager, Transit Planning. No explanatory documents.)

Jonathan Rewers stated that the SFMTA is hopeful for Federal help, but they must still plan for the worst. The SFMTA has a severe structural deficit. They must work to create efficiency in the agency. They are working on closing the deficit in the current fiscal year and focusing on the long-term structural deficit. The SFMTA is working to achieve revenue growth from the

agency's property. There is the potential to raise \$20 to \$30 million in revenue by pursuing that avenue.

**PUBLIC COMMENT:**

Rick Laubscher stated that Market Street Railway is meeting with Muni staff to discuss bringing back the F line. That is a revenue generating line. It's an important thing to do.

**AOCSC Motion 210121.01**

The SFMTA CAC recommends the restoration of service of the Powell-Hyde cable car line beginning service in the fourth quarter 2021. Utilizing a pre-pandemic schedule of 10 cars at an 8-minute headway would be sufficient service for locals and the limited number of tourists. Carloads should be limited to 10 to 12 passengers to maintain safe distancing and permitted in the outdoor sections only. Suggested hours of operation can be 8am to 10pm. The great numbers of people asking about service and taking pictures of displayed cable cars during the past three months at Powell-Market and Beach-Hyde indicates there is a call for the iconic cars to return to service. As more of the population gets inoculated, as more businesses reopen as the health restrictions are lifted, the return of the cable cars can be the symbol of the city's return to normalcy.

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Karim Salgado, and Sue  
Vaughan  
NAYES – Daniel Murphy

**AOCSC Motion 210121.02**

The SFMTA CAC recommends the restoration of service of the E Embarcadero line beginning service in the fourth quarter 2021. The route recommended is a short route from the Ferry Building to Pier 39/Jones Beach as it is the most populated part of the line, the most visible to visitors and locals alike, and is a link to many businesses on the northern waterfront that are in need of visitors. Three or 4 open-air cars on a 15 to 20-minute headway should be sufficient to accommodate up to 12 passengers per car. To ensure maximum safety for the passengers and operators, only open-air cars such as the two 'boats', or open-air sections of the historic cars such as 1, 130, 496, 578 should be used.

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, and Sue  
Vaughan  
NAYES – Daniel Murphy and Karim Salgado

### AOCSC Motion 210121.03

The SFMTA CAC recommends that all restoration of historic rail cars be done in-house utilizing the willing and skilled craftsmen at SFMTA. Over the years, skilled craftsmen have turned out completely restored cable cars from the wheels up. The same process can be applied to the historic rails. By restoring cars in-house, it will allow for funds to stay in-house thus saving jobs should the need to trim at the crafts level arise.

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, and Sue Vaughan

### AOCSC Motion 210121.04

Whereas the COVID-19 pandemic has caused an unprecedented civic funding crisis, therefore be it resolved the SFMTA CAC recommends that the SFMTA seek critical financial operating support from the federal government of the United States to ensure the restoration and augmentation of transit service, to avert job losses, to ensure San Francisco's economic recovery, and help avert climate catastrophe by offering San Franciscans a robust and healthy transit system, and be it further resolved that the CAC authorizes Chair Ballard to send a letter stating this position to President Biden, Transportation Secretary Buttigieg and Congressional leaders Pelosi and Schumer.

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Daniel Murphy, and Sue Vaughan  
ABSENT – Karim Salgado

### AOCSC Motion 210121.05

The SFMTA CAC recommends that the SFMTA prioritize the front-line delivery of revenue service and not pursue deferred maintenance as a strategy to address capital or operating shortfalls.

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Daniel Murphy, and Sue Vaughan  
ABSENT – Karim Salgado

### AOCSC Motion 210121.06

SFMTA CAC recommends fully developing all the land the SFMTA owns with the goal of financial independence, excellent service, and livable wages for its unionized workforce.

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, and Daniel Murphy  
NAYES – Sue Vaughan  
ABSENT – Karim Salgado

AOCSC Motion 210121.07

The SFMTA CAC recommends that SFMTA explore all available avenues to maximize existing revenue streams (e.g., fines, Sunday meters, developing real estate, etc.).

On motion to approve:

ADOPTED: AYES – Aaron Leifer, John Lisovsky, Daniel Murphy, and Sue  
Vaughan  
ABSENT – Karim Salgado

8. Committee Members' request for information. (For discussion only)

ADJOURN - The meeting was adjourned at 6:58 p.m.

Submitted by:



Keka Robinson-Luqman  
SFMTA CAC – Secretary

Next regular meeting: Thursday, March 18<sup>th</sup> at 4 p.m. | Online via Microsoft Teams