

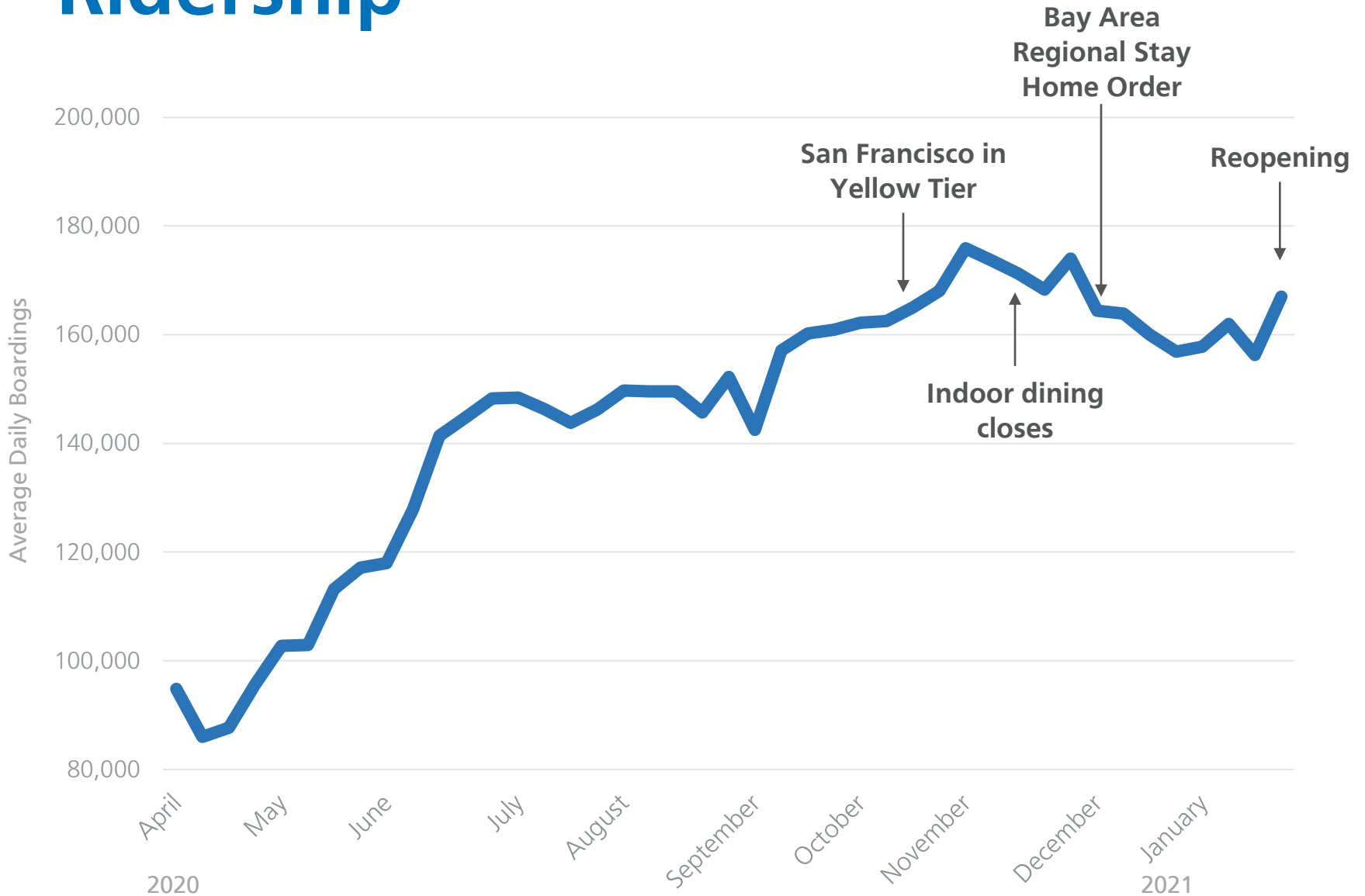


SFMTA

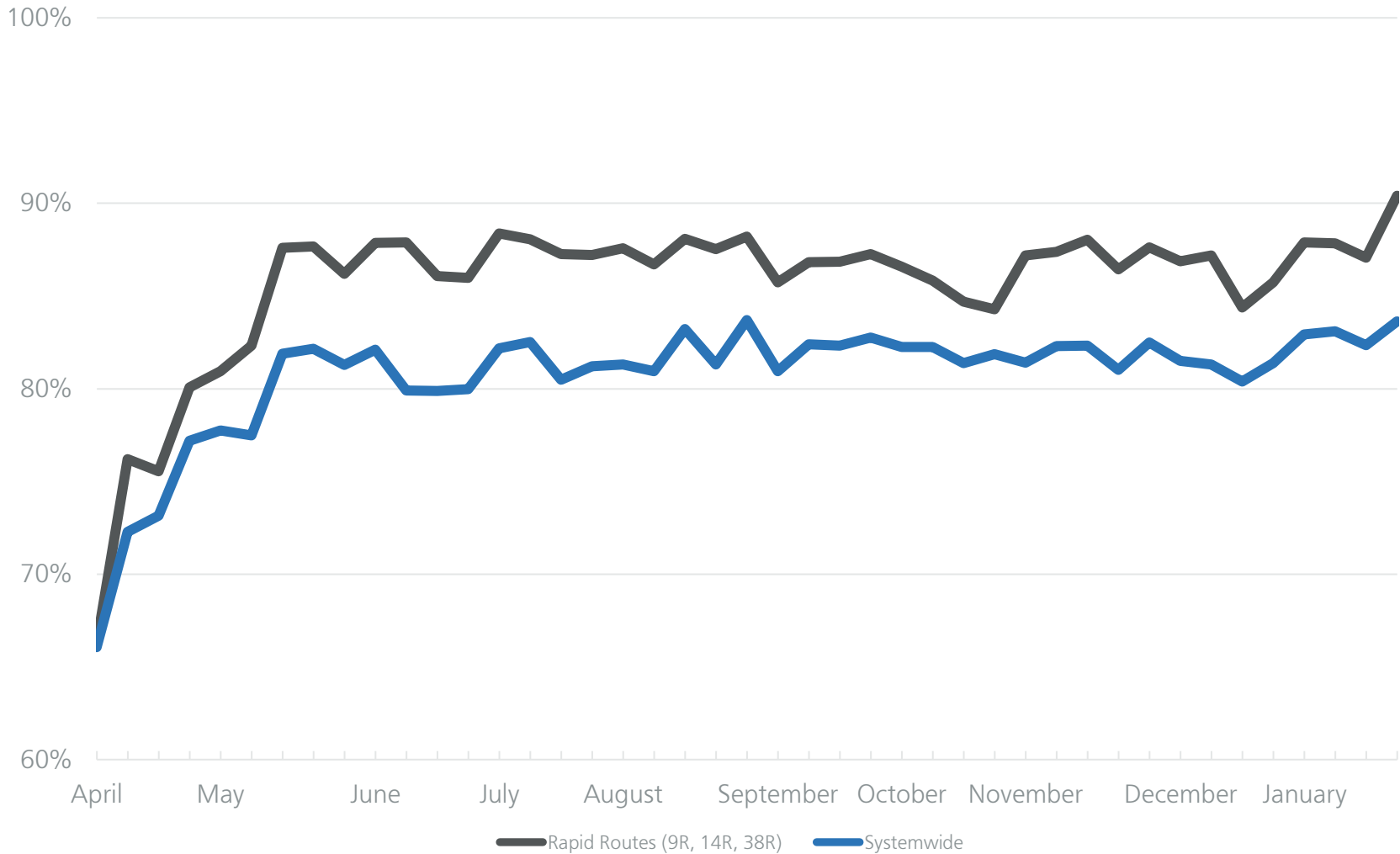
# Transit Performance Update

Julie Kirschbaum, Director of Transit  
SFMTA Board of Directors  
February 16, 2021

# Ridership



# Headway Adherence





CA49819

5869

6th + Fulton

INFO  
Protect Our Operators  
Please do not operate the bus if you are impaired by alcohol or drugs.

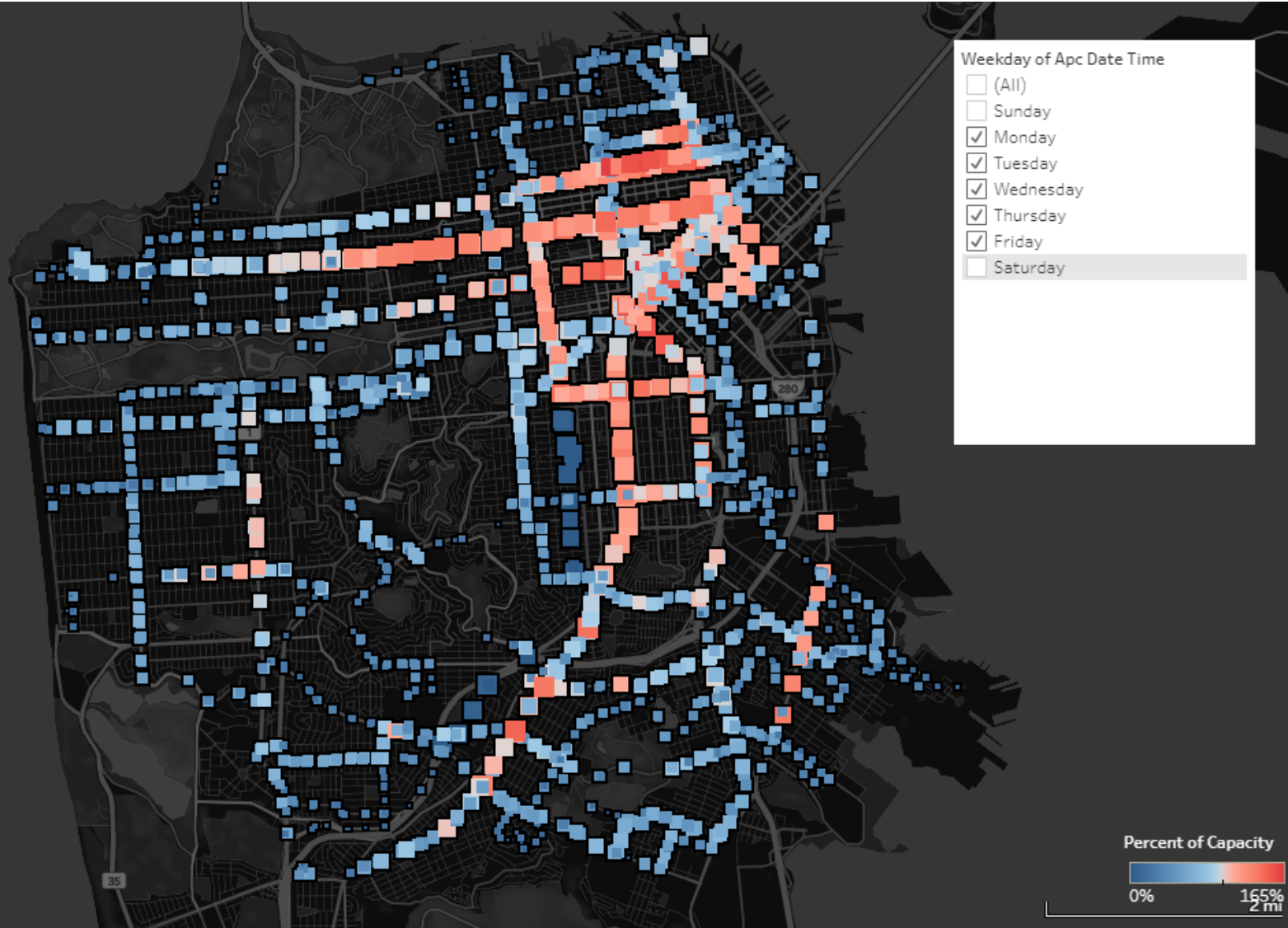


Wabtec

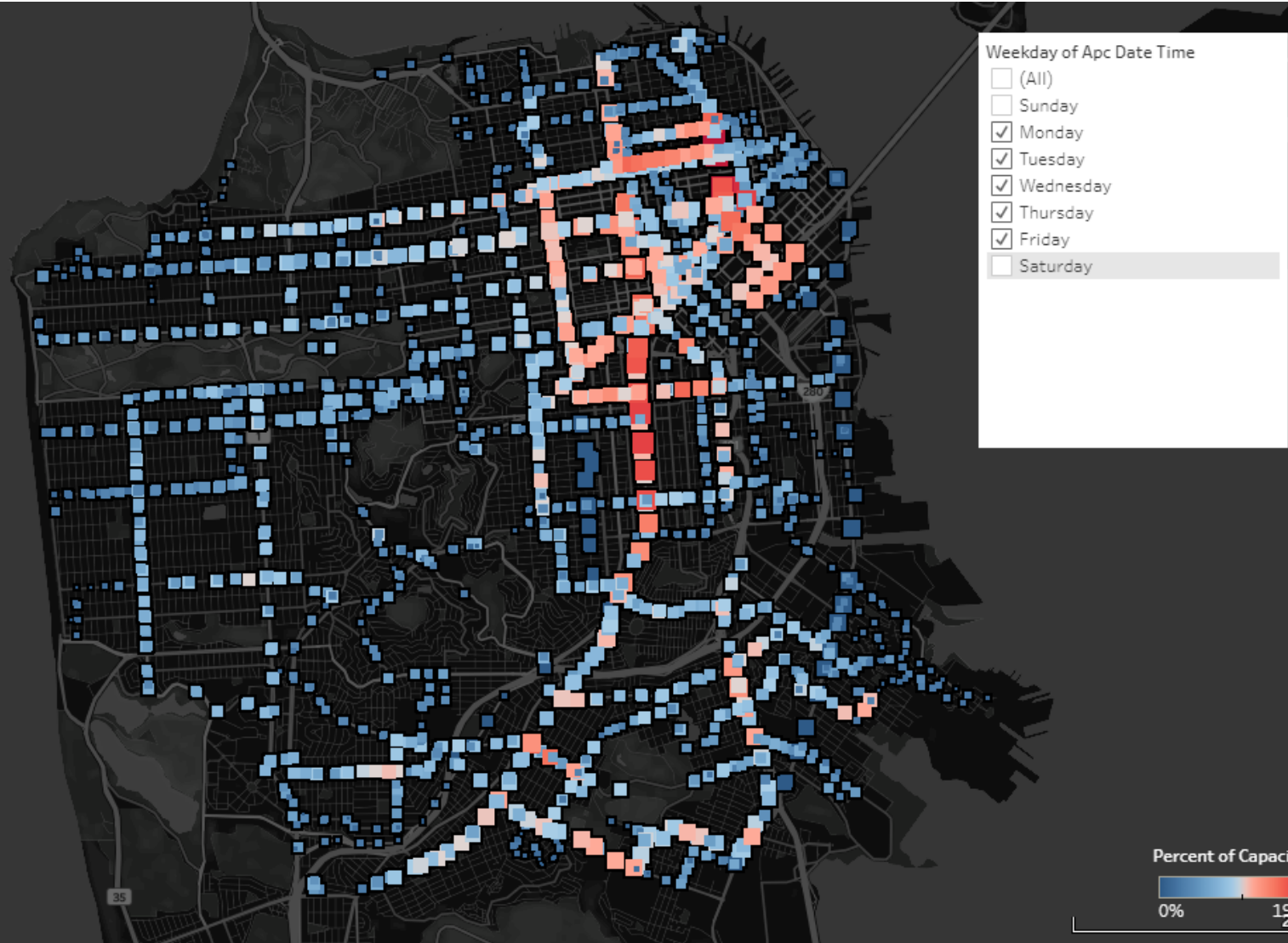
# Winter 2021 Service Changes

- **Frequency Increases:** 8, 9, 9R, 14, 22, 29, 38, 38R, 14 Owl, KBUS, LBUS
- **Modified Routes:** 22, 43, 55
- **Returning Routes:** 8AX, 27, 33, T
- **New Routes:** 15

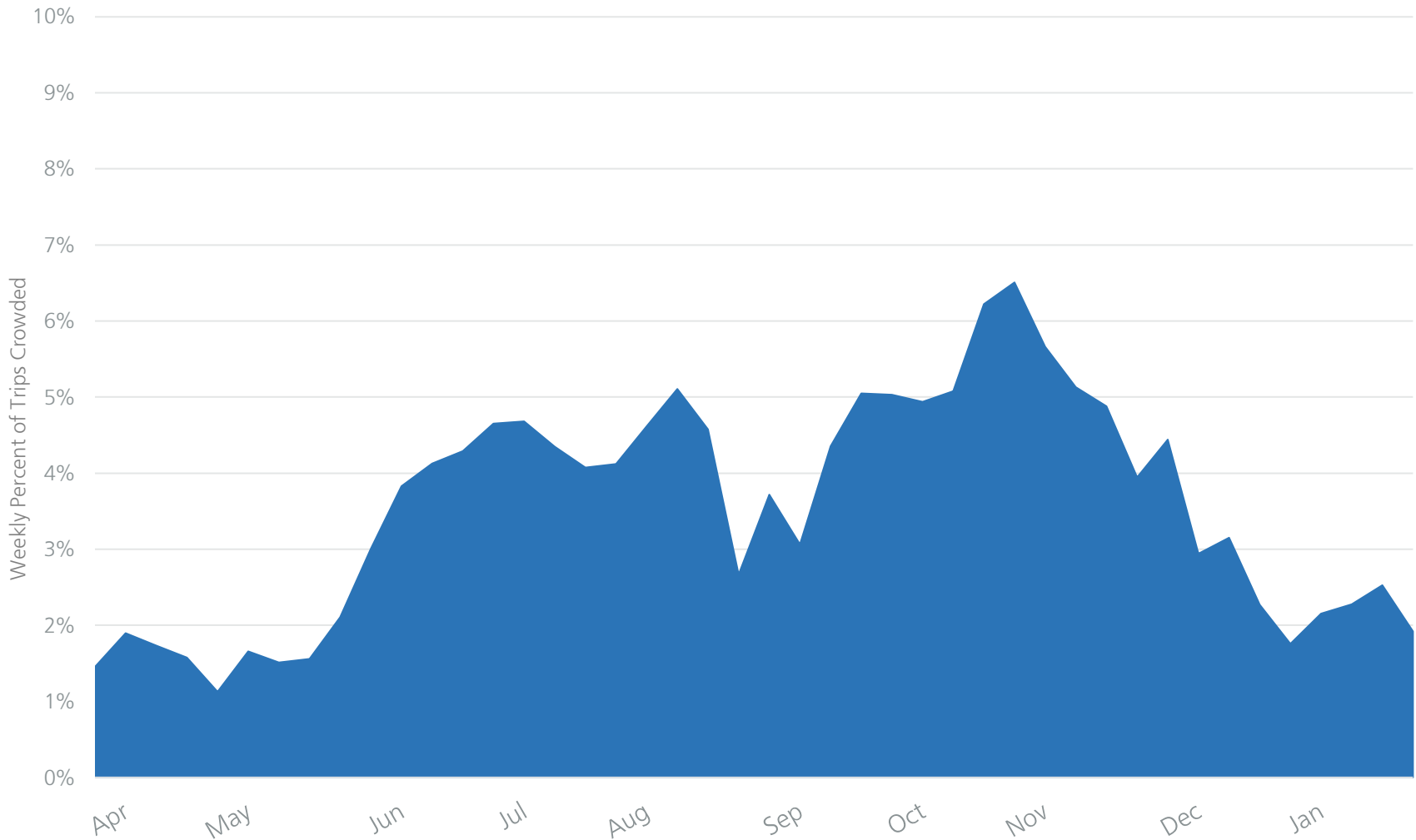
# Crowding prior to service change



# Crowding following service change



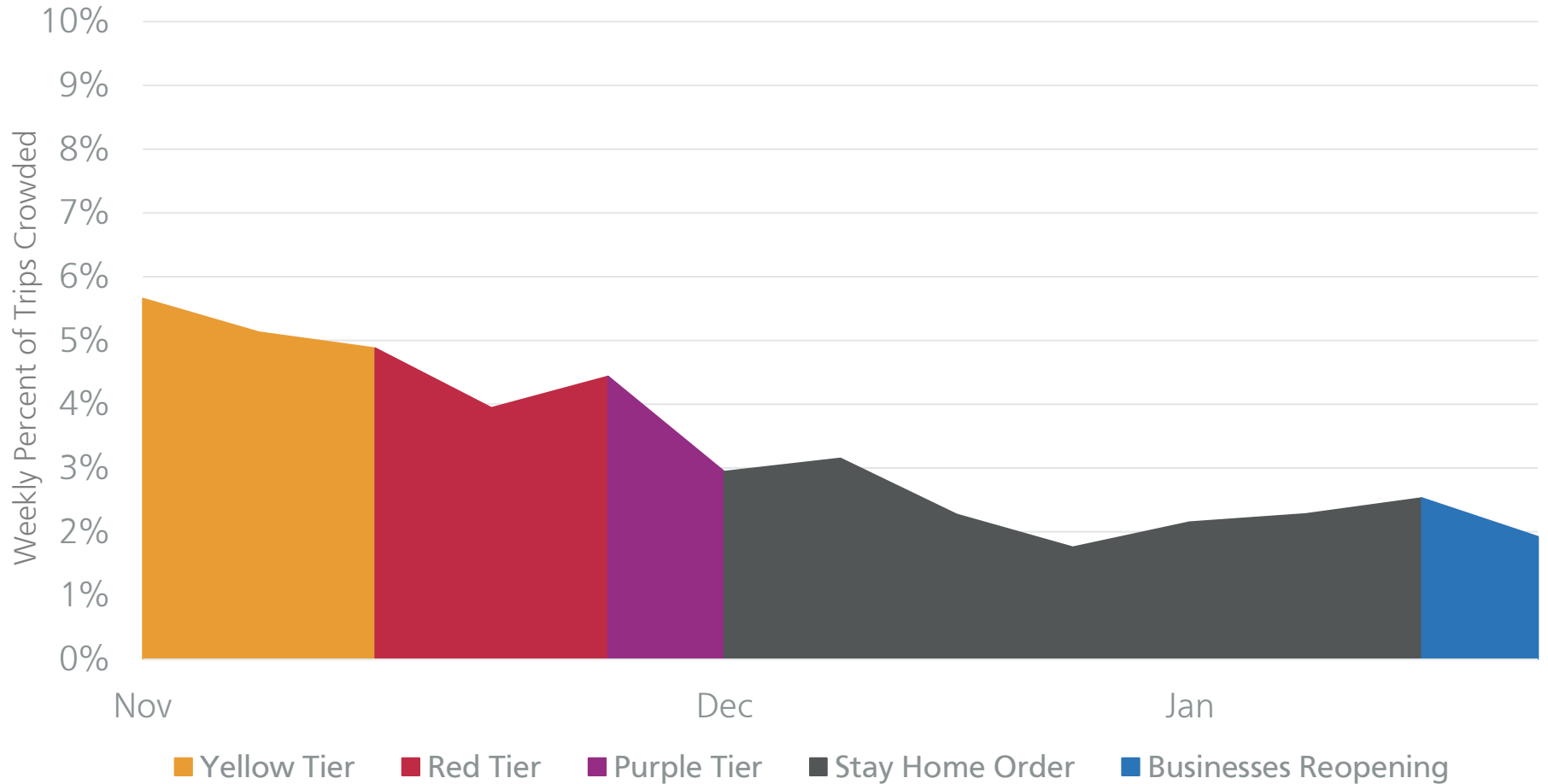
# Percent of Trips Crowded



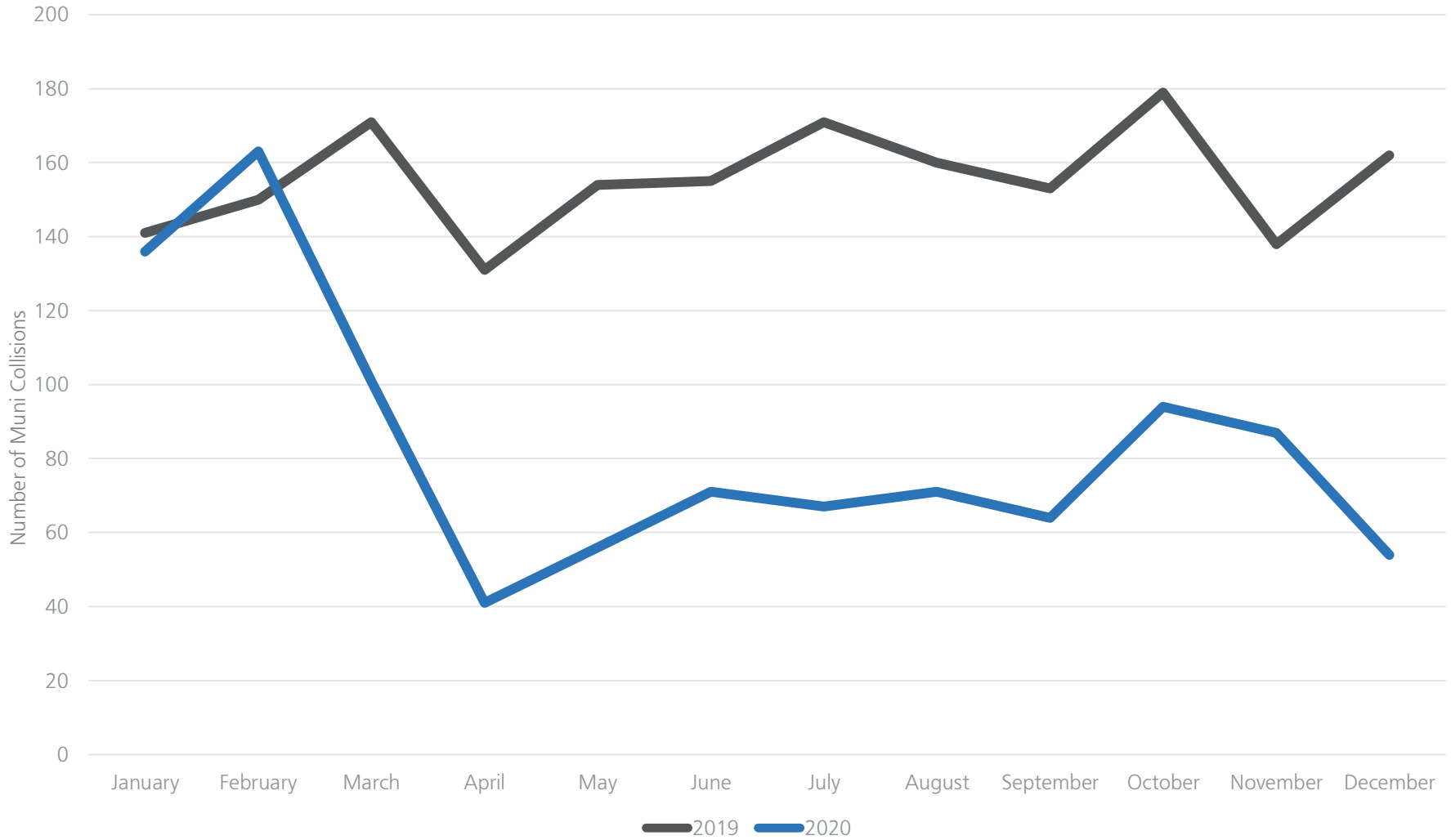
\*Due to a data issue, ridership data is likely undercounted on rail substitution routes between 8/25 and 10/31.



# Public Health Orders' Impact on Ridership



# Collisions by Month

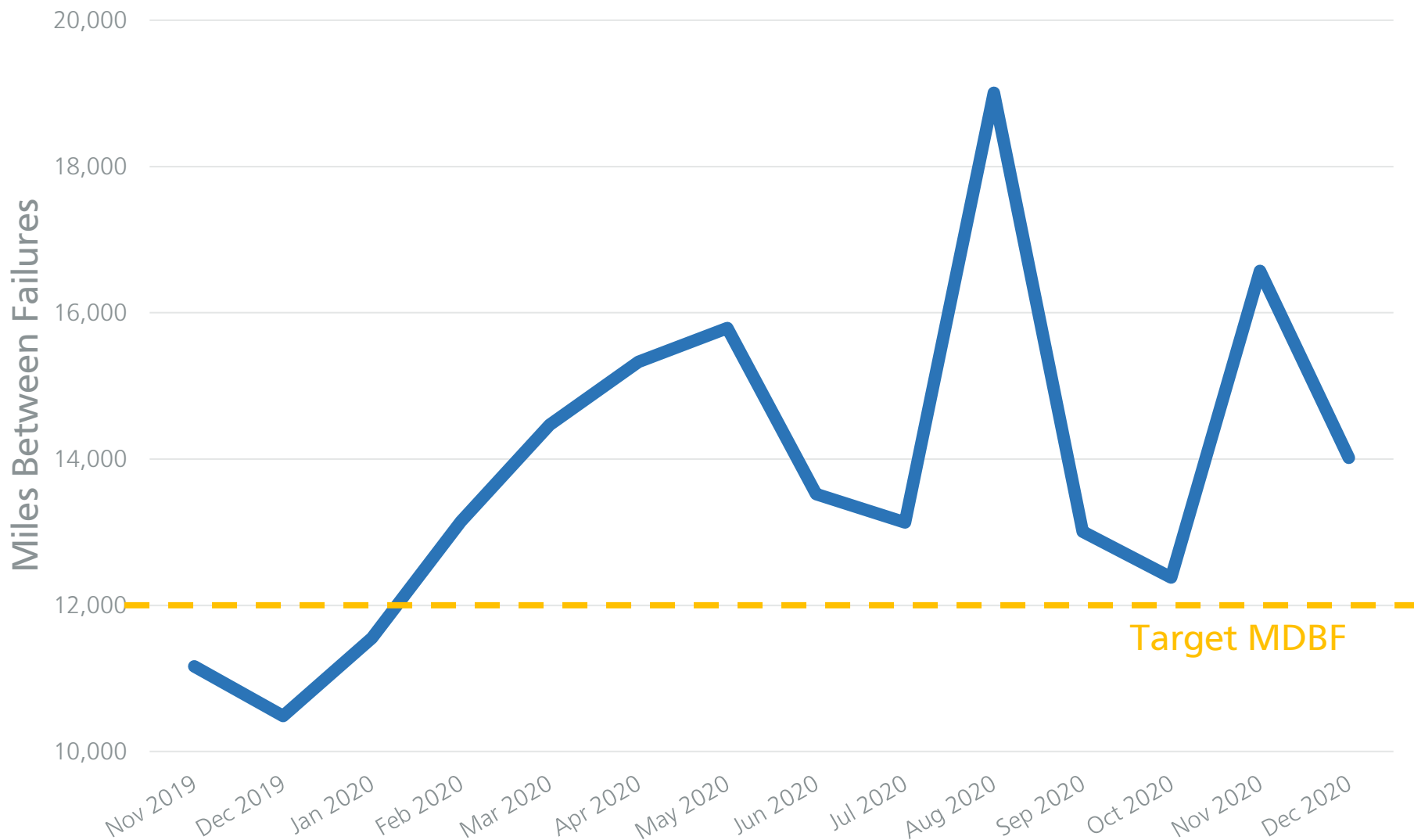


# Collision Initiatives

- Fixed Object Campaign
- Rolling Stop Sign Campaign
- Trainer Ride-Along
- Strategic Inspector Positioning

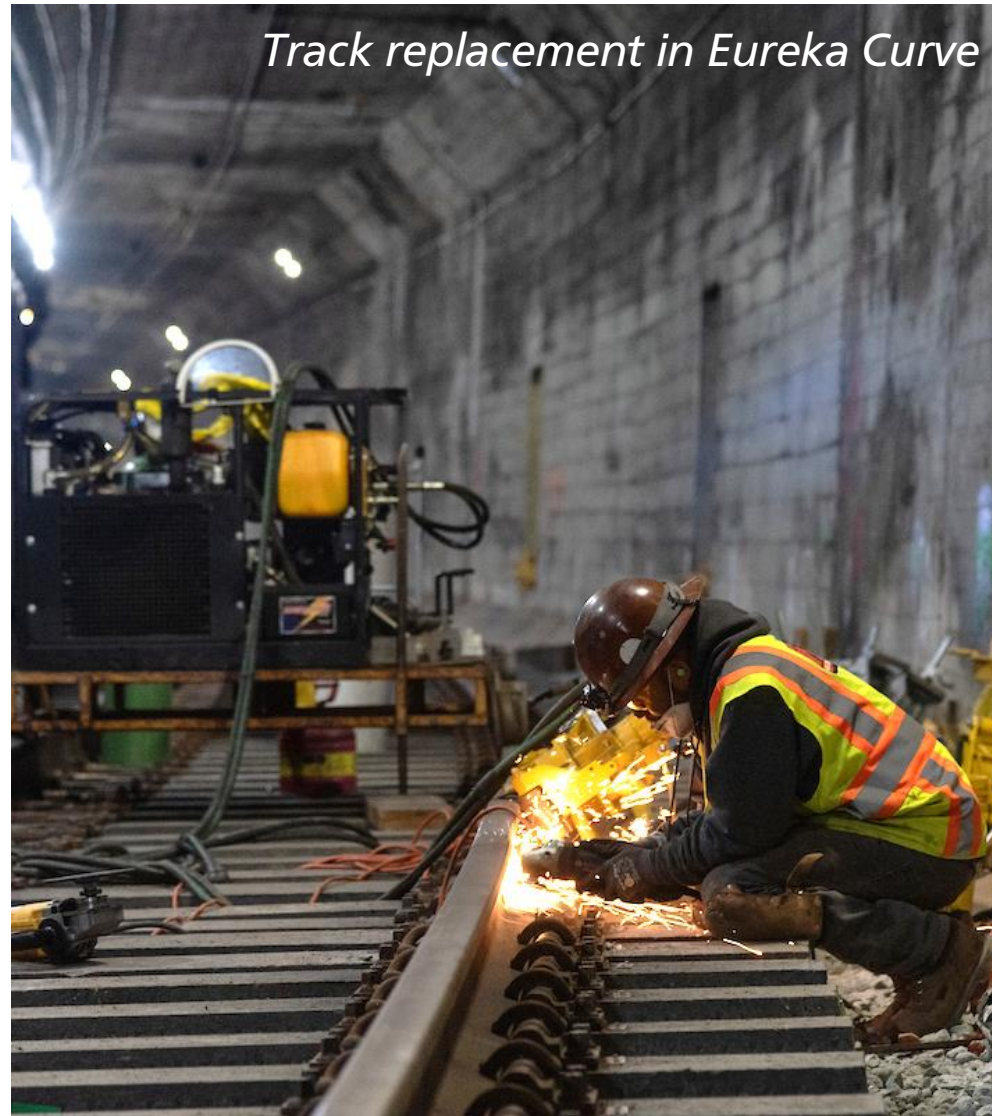


# Mean Distance Between Failures

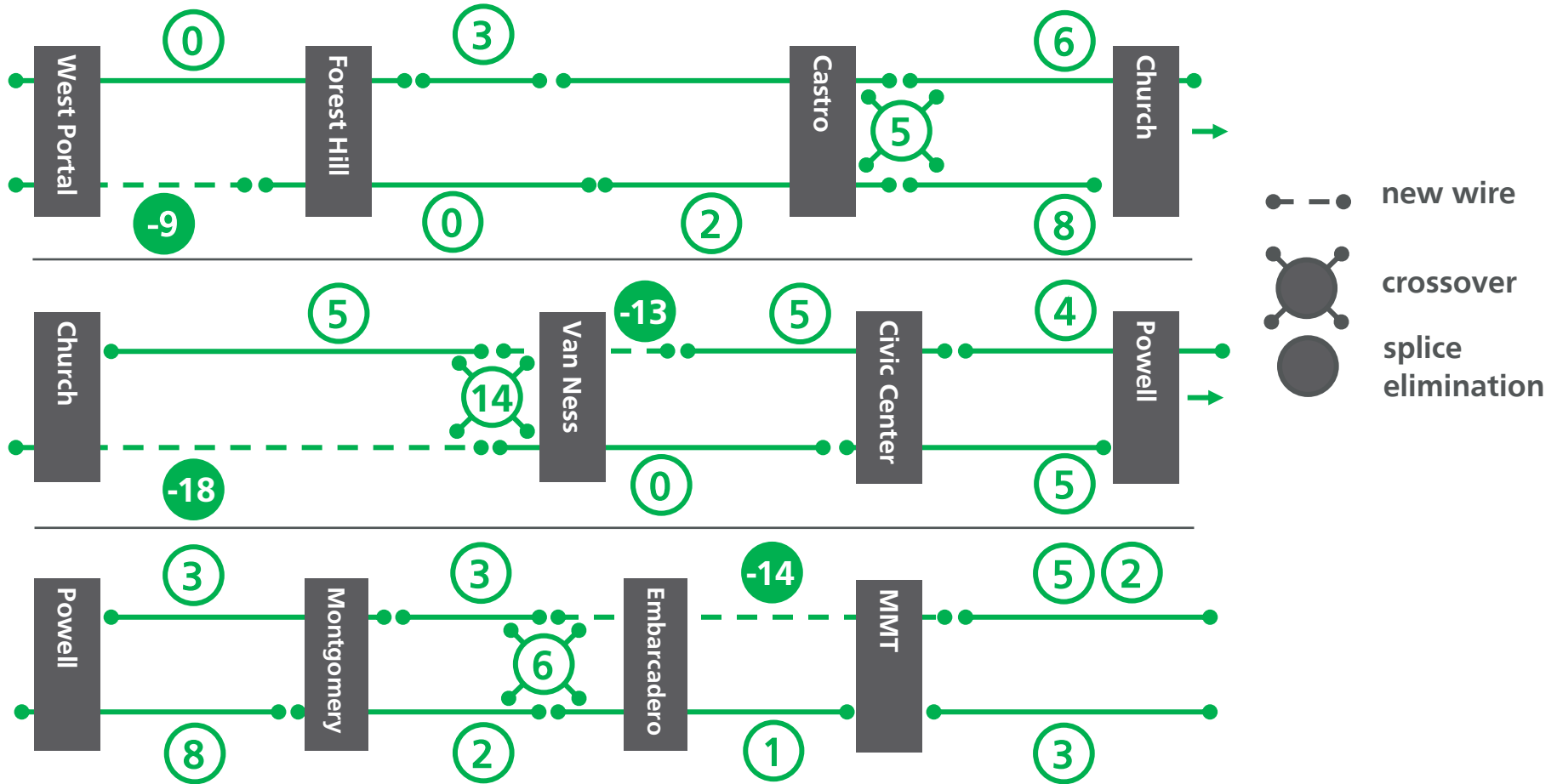


# Subway Work Completed

- WiFi Installation
- Splice replacement and new wire pull in Market Street Tunnel
- Splice replacement in Sunset Tunnel
- Eureka Curve ballast and track work replacement
- Spot replacement of track fasteners and rails (Phase I)
- Removal of outdated signal system



# Splice replacement status: DONE!



# Upcoming Subway Work

*This work will take place during remainder of the closure and the extended work hours provided by an 8:30pm subway end time.*

## Rail grinding

- Contractor finalizing work plan
- Work expected to take 8 weeks once underway

## Switch machine replacement

- Each switch machine requires its own individual installation design, maintenance engineering is working on prototyping to make the design and installation faster

## Upgrade Subway Lighting

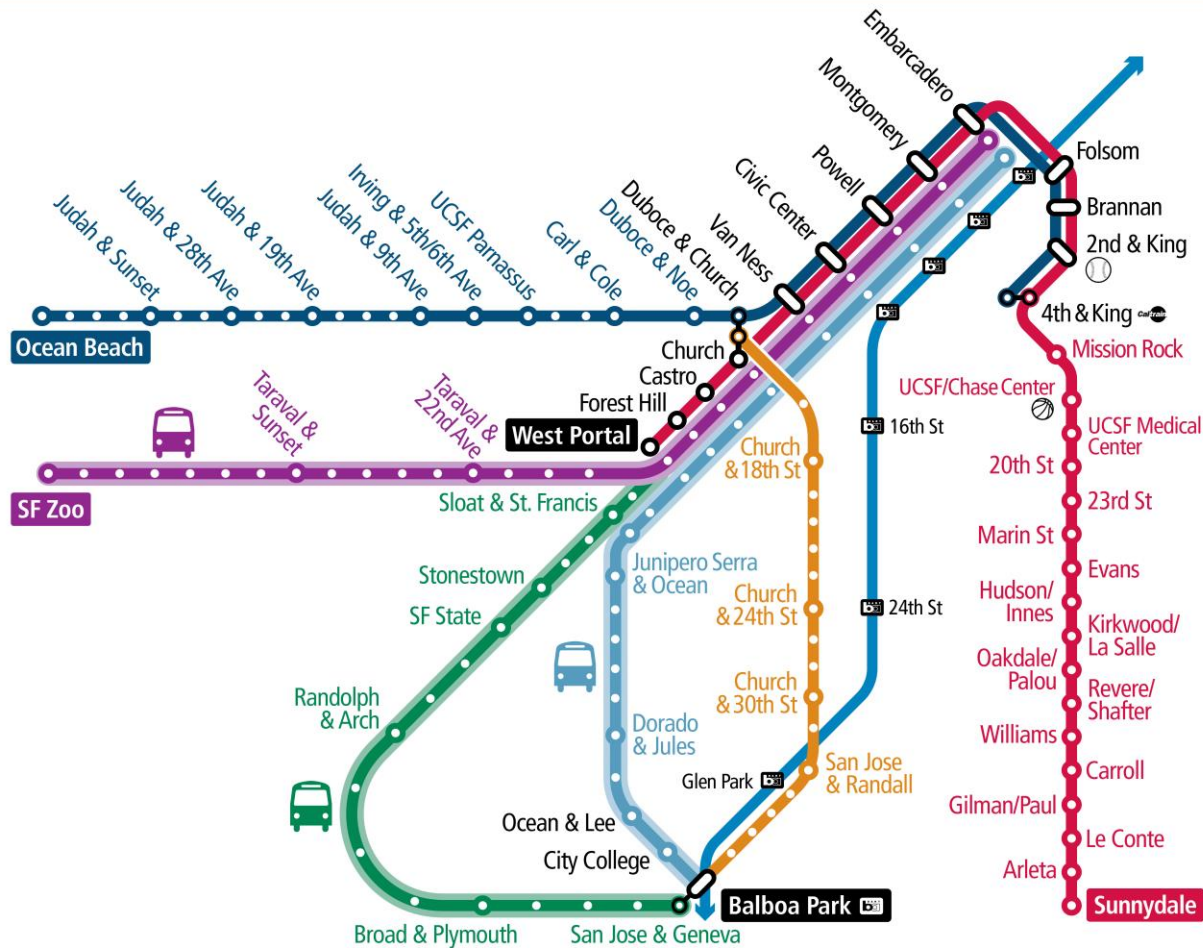
- This work is being coordinated and sequenced with other work crews

# Subway Reopening

- Automatic Train Control Safety Certification = Critical Path for Subway Reopening
- Staff will run mock service 10-14 days after certification
- Estimated start date for N Judah and T Third to West Portal is May 2021



# Metro & Bus Shuttles



- J  
Church
- K  
Ingliside  
BUS SHUTTLE
- L  
Taraval  
BUS SHUTTLE
- N  
Judah
- M  
Ocean View  
BUS SHUTTLE
- T  
Third St

- BART Station
- Caltrain Depot
- Ball Park & Arena

# Next Steps on Service Restoration

Pace of service restoration dependent on Federal stimulus and timing for lifting COVID capacity constraints

- Bringing in Consultant support to analyze emerging service patterns and advise on restoration approach
- Planning Public outreach to start late Spring
- Continuing incremental adjustments to address crowding and coverage gaps
- Outlining staffing and training needs for further bus expansion, as well as Historics and Cable Car - will expedite long lead time items, such as hiring mechanics and machinists

