

How will MUNIFORWARD improve your daily routine?

Jane



Photo Credit: Flickr user a4gpa

Age: 70

Has lived at 23rd & Capp for 30 years.

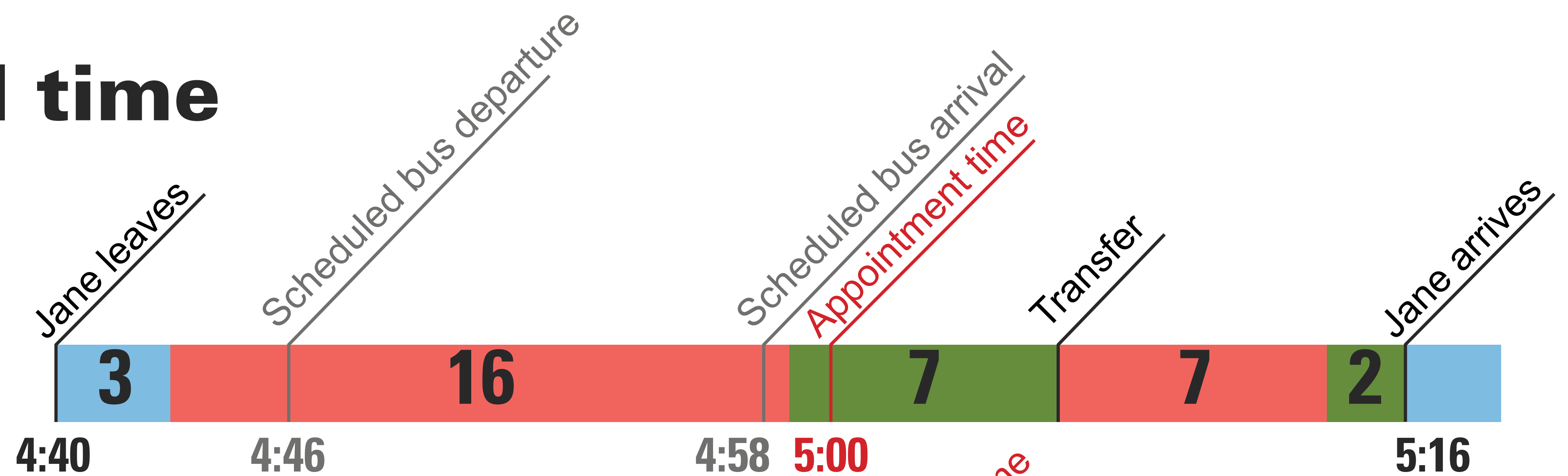
Going to the clinic:

Jane is a low-income senior who has lived in the Mission almost all her life. She needs the 14 Mission to get to and from the Mission Neighborhood Health Center at 16th & Shotwell. She walks one block to the stop at 23rd & Mission and gets off at 16th & Mission to transfer to the 22 and ride to the next stop because she has difficulty walking. Her trip usually takes about 20 minutes.

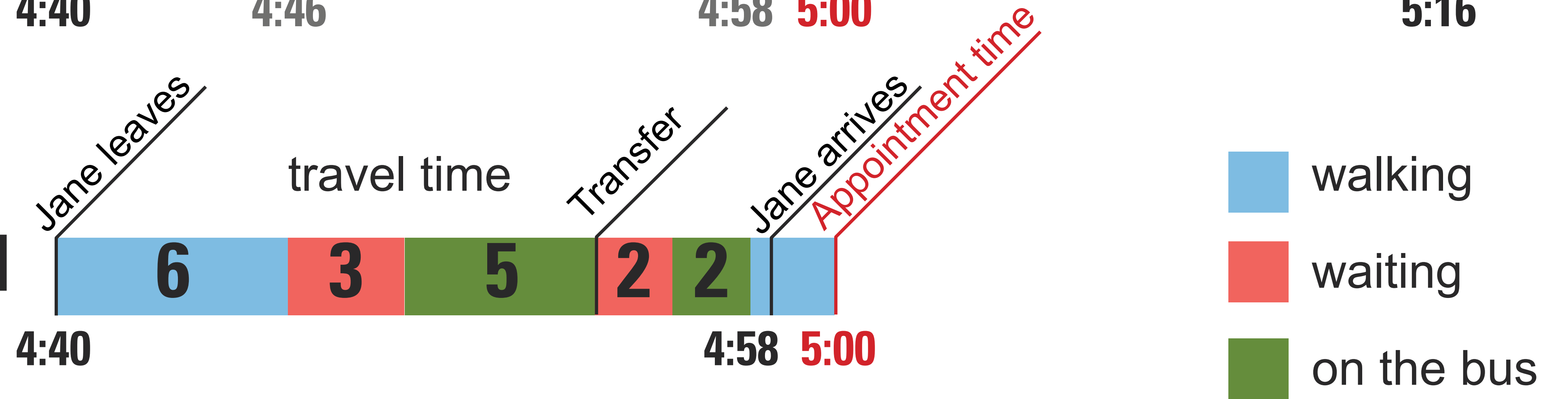
Jane has an appointment at 5:00 PM. She checks the schedule and finds a bus leaving at 4:46. The bus arrives 12 minutes late and it is crowded, making it difficult for her to get on and off. She misses her transfer to the 22 and her appointment - the clinic tells her to come back tomorrow.

Jane's travel time

Jane's trip



After Muni Forward



Muni Forward helps:

Removing stops along the route makes Muni more predictable. If the bus is on schedule, Jane can plan ahead to give herself enough time to get to the stop that is now two blocks from her home. It might mean Jane has to walk an extra block, but she'll spend less time waiting for Muni and have more time for things that matter.

Jane's Journey

