



TO: San Francisco Taxi Drivers, Medallion Holders and Color Scheme Managers

FROM: Philip Cranna, Enforcement & Legal Affairs Manager, Taxi Services PC

DATE: April 14, 2020

SUBJECT: Taxi Cleaning Requirements in Response to COVID-19

Pursuant to Transportation Code §1113(o), "a taxi vehicle must be disinfected whenever required by SFMTA."

Taxis are required to be disinfected at the completion of every passenger trip. This requirement will be in effect until further notice.

- Taxi Drivers must follow the steps outlined in the attached "Instructions For Cleaning and Disinfecting Surfaces That May Contain the COVID-19 virus in Taxis."
- Taxi Drivers must wear a mask while operating a taxi with a passenger. The mask may be fabric, including scarves or handkerchiefs as long as the fabric covers the full mouth and nose. The attached "Mask Procedures" provides guidance on masks.
- To the extent feasible, based on limited supplies, SFMTA will provide cleaning supplies and personal protective equipment to Color Schemes. Should SFMTA cease to be able to provide the Color Schemes with cleaning supplies or personal protective equipment, Color Schemes are responsible for providing these to Taxi Drivers.

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Reviewed by SFMTA MTA DOC Safety Officer