

SFMTA

Municipal Transportation Agency

FY 2013 and FY 2014 Budget Update



May 24, 2012
SAN FRANCISCO, CALIFORNIA

FY 13-18 SFMTA Strategic Plan

Vision

San Francisco: great city, excellent transportation choices

Goals

1. Create a **safer** transportation experience for everyone
2. Make transit, walking, bicycling, taxi, ridesharing and carsharing the **most attractive and preferred means of travel**
3. Improve the **environment and quality of life** in San Francisco
4. Create a collaborative environment to support delivery of **outstanding service**

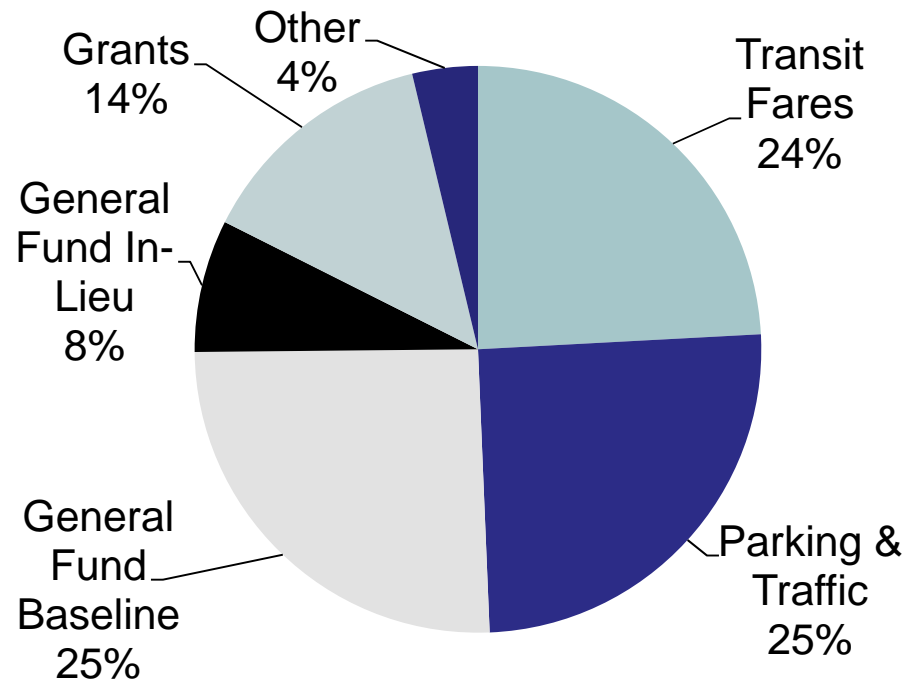
Selected SFMTA Initiatives

- **Muni**
 - Maintenance
 - Efficiency (TEP, all-door boarding)
- **Bike/Ped Safety**
 - Implementation of Streets Bond, other projects
 - Education, enforcement
- **Taxi**
 - Medallion reform
 - Supply analysis
 - Dispatching
- **Parking**
 - Enforcement restructuring
 - Meter upgrades

Revenues

FY 2012 Projected Operating Budget FY 2013 and FY 2014 Adopted Operating Budget (\$M)

Revenue Category	FY 2012 Year End Projection	FY 2013 Adopted Budget	FY 2014 Adopted Budget
Transit Fares	193.4	198.3	201.2
Operating Grants	106.9	113.7	115.7
Parking and Traffic Fees & Fines	194.7	206.8	210.9
Other (Advertising, Interest, Inter-departmental Recovery, Taxi)	42.6	30.7	31.6
General Fund Basleine	190.8	209.4	217.1
General Fund In-Lieu	57.6	62.1	64.0
TOTAL	\$786.0	\$821.0	\$840.5



Adopted Revenue Plan *Changes from Current Budget*

- **Inflation Indexing** (\$3.8M, \$3.8M)
 - Transit fares, Parking fines
 - All agency cost recovery fees
- **Parking Management** (\$6.8M, \$8.3M)
 - State fee passthrough
 - Metered parking expansion
 - 500-1,000 new meters
 - Sunday enforcement 12-6PM, four-hour time limit
- **Low-Income Youth Fare Pilot** (-\$9.4M)
 - 22-month pilot, low-income youth
 - Contingent on local/regional funding
- **General Fund Increases** (\$10.4M, \$16.0M)

Expenditures

FY 2012 Projected Operating Budget FY 2013 and FY 2014 Adopted Operating Budget (\$M)

Expenditure Category	FY 2012 Year End Projection (includes carryforwards)	FY 2013 Adopted Budget	FY 2014 Adopted Budget
Salaries & Benefits	513.1	513.5	520.9
Contracts and Other Services	58.6	81.6	86.5
Materials & Supplies	39.9	67.6	71.9
Equipment & Maintenance	58.8	10.9	11.2
Rent & Building	9.2	6.1	6.9
Insurance, Claims & Payments to Other Agencies	75.6	66.2	67.1
Rainy Day Reserve	0.0	10.0	10.0
Work Orders	65.2	64.9	66.0
TOTAL	\$820.4	\$821.0	\$840.5

- **Cuts include:**
 - Management (\$2)
 - Overtime (\$5 in 2014)
 - Workers comp (\$1)
 - Equipment (\$10)
 - Labor concessions (\$14.6)
- **Investments:**
 - Maintenance (\$22)
 - TEP planning/design (\$0.8)
 - Fare inspection (\$0.9)
 - Crossing guards (\$0.5)
 - Safety staff (\$1.0)

Adopted Expenditure Plan

Investing in Maintenance and Future

- **Reductions**

- Streamline
- Realize efficiencies
- Minimal/accountable budgeting

- **Additions**

- Rightsize support services to properly deliver service plan (maintenance, safety)
- Invest in future improvements (Transit Effectiveness Project)

Benefits

- Aligned to **Transit First** policy and strategic plan
- Improved service
- Increased **safety**, reliability, and efficiency
- Reverse trend of deferred maintenance
- Establishes **accountability**
- Supports expedited implementation of TEP⁷

Selected Strategic Plan Targets

In first two years:

- **Reduce crime, collisions, injuries** by 10%
- **Eliminate Muni bunches/gaps** for 25% of ridership

Over six years:

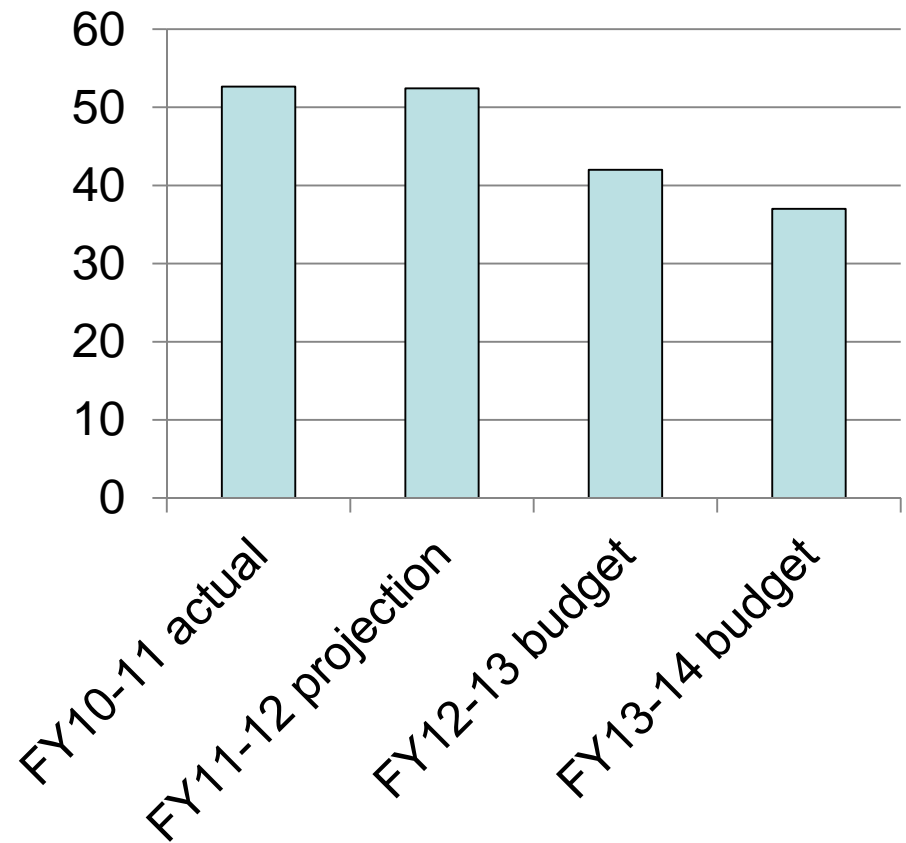
- **Achieve 50% mode share** for non-private auto modes (currently 38%)
- **Close structural budget gaps**

Issues

- **Overtime** – reduced significantly
- **Work Orders** – consistent with current budget
- **Labor Concessions** – assumed savings not realized*
- **Other Risks**
 - Fuel costs
 - Youth fare pilot regional funding
 - Special events costs
 - Economy, ridership, etc.

Overtime

- Hiring front-line staff
- Improved cost recovery
- Better management
- Capital improvements, procurements



Full-Time Equivalent Employee Changes

Division	FY11-12	FY12-13	FY13-14
Transit	3,112	3,313	3,314
Sustainable Streets	624	729	748
Capital	195	170	170
Finance	332	257	261
Administration, Safety, Training	251	281	282
Total	4,514	4,750	4,775

Almost all increases due to front-line staff investment in maintenance, safety, and enforcement.

Job Creation

- **Robust capital program**
 - Core system upgrades (~\$250 million/year)
 - Central Subway (\$200+ million/year)
- **Youth programs**
 - College Internships (24)
 - Youth Works (10)
 - Jobs Now (5)
 - Mayor's Office Interns (3)
 - City Hall Fellows (2-3)
- **Employee Hiring**
- **Transportation!**

Language Access

- **Multilingual handouts**, signage, meeting notices and other customer outreach materials; print and broadcast (radio and television) media
- **Translated content** at www.sfmta.com, in Chinese, Spanish, Tagalog, Russian, Vietnamese, Korean, Japanese, French and Thai;
- **Promoting 311** (over 170 languages via Language Line), through multilingual “Take Ones” and a “311 Free Language Assistance” tagline in nine languages included on all outreach materials;
- Agency-wide **access to Language Line Services**, including at Station Agent booths, Customer Service Center, front desks;
- **Training** for designated public contact employees (Station Agents, Customer Service reps, Fare Inspectors, etc.) by SFMTA and the Office of Civic Engagement and Immigrant Affairs;
- **Outreach** to community based-organizations serving LEP populations
- **Translation-related costs** range from \$100-200K/year, not including Central Subway. Production costs add another \$100K/year.

Language Access Handouts

info

For information on Muni routes, schedules, fares, accessibility, safety, security and other SFMTA programs and services, call the San Francisco 311 Customer Service Center for free language assistance by dialing 311 within San Francisco or 415.701.2311 outside of San Francisco. www.sfmta.com.

SPANISH

Para información sobre Muni en cuanto a rutas, horarios, tarifas, accesibilidad, seguridad y protección, así como sobre otros programas y servicios de SFMTA, llame al Centro de Servicio al Cliente 311 de San Francisco. Obtenga ayuda gratuita con el idioma marcando al 311 dentro de San Francisco o al 415.701.2311 desde fuera de San Francisco. www.sfmta.com.

CHINESE

有關Muni路線、時間表、車資、殘障人士服務、安全、保安和其他SFMTA計劃和服務的資訊，請致電三藩市311客戶服務中心獲得免費的語言協助：在三藩市內請致電311，在三藩市外請致電415.701.2311。 www.sfmta.com

JAPANESE

Muni の路線、時刻表、料金、アクセス、安全危機管理に関するサンフランシスコ市営交通局 (SFMTA) のプログラム、サービスについては、顧客管理センター 311 にお電話ください。サンフランシスコ市外の方は 415-701-2311 にお電話ください。無料言語サービスが受けられます。 www.sfmta.com

RUSSIAN

За информацией о транспортных маршрутах MUNI, расписании, плате за проезд, безопасности, удобном доступе к транспорту и других программах и услугах Агентства Городского Транспорта Сан-Франциско (SFMTA) обращайтесь в Центр обслуживания клиентов 311, где вам бесплатно предоставят помощь переводчика; в Сан-Франциско звоните 311 или за его пределами наберите 415.701.2311. www.sfmta.com

FRENCH

Pour les informations sur les routes de Muni, les horaires, les tarifs, l'accès, la sûreté, la sécurité et les autres programmes et services de SFMTA, appelez, le Centre de Service San Francisco 311 pour le service de langage gratuit. Appelez 311 si vous habitez à San Francisco, ou 415-701-2311 si vous êtes au dehors de San Francisco. www.sfmta.com

TAGALOG

Para sa impormasyon tungkol sa mga ruta ng Muni, iskedyul, pasahe, paraan ng paggamit, kaligtasan, seguridad at iba pang mga programa at serbisyo ng SFMTA, tumawag sa San Francisco 311 Customer Service Center para sa libreng tulong sa lengguwahe sa pamamagitan ng pag-dayal sa 311 kung nasa loob ng San Francisco o tumawag sa 415.701.2311 kung nasa labas ng San Francisco. www.sfmta.com

THAI

สำหรับข้อมูลเกี่ยวกับเส้นทาง Muni ตาราง ราคา ความเข้า ถึง ความปลอดภัย และโปรแกรมและบริการอื่นๆของ SFMTA โปรดโทรศัพท์ติดต่อศูนย์บริการ 311 เมื่อท่านพ านชื่อไทย สำหรับความช่วยเหลือทางภาษาโปรดคล 311 หากโทรจากภายในเมืองซานฟรานซิสโกหรือ 415.701.2311 หากโทรจากภายนอกเมืองซานฟรานซิสโก www.sfmta.com

VIETNAMESE

Để được thông tin trên các tuyến đường Muni, lịch trình, giá vé, khả năng tiếp cận, an toàn, an ninh và những chương trình và dịch vụ khác của SFMTA, xin qui vị gọi cho Trung tâm Dịch Vụ Khách Hàng San Francisco 311 cho tiếng Việt miễn phí, bằng cách bấm số 311 (trong vùng San Francisco) hoặc số 415-701-2311 (nếu ở ngoài vùng San Francisco).

KOREAN

Muni 노선, 일정, 운임, 접근성, 안전, 보안 및 기타 SFMTA 프로그램은 샌프란시스코 311 고객센터(샌프 랑시스코 내에서 311 또는 샌프란시스코 밖에서는 415-701-2311)로 전화해서 무료 언어 지원을 받으십시 오. www.sfmta.com

311 Free language assistance / 免費語言協助 / Ayuda gratuita con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang Tagalog / ความช่วยเหลือทางภาษาโดยไม่เสียค่าใช้จ่าย

TITLE VI

The SFMTA does not discriminate on the basis of race, color or national origin. For more information or to file a complaint, visit SFMTA.com or contact 311.

SFMTA no discrimina en base de raza, color u origen nacional. Para obtener más información o presentar una queja, visite SFMTA.com o comuníquese al 311.

SFMTA не дискриминирует граждан по расовым, этническим или национальным признакам. За более подробной информацией или для подачи жалобы посетите SFMTA.com или звоните по номеру 311.

SFMTA不會基於種族、膚色或原國籍進行歧視。有關額外資訊或是提出申訴，請瀏覽SFMTA.com或致電311。

Sở Giao thông Thành phố San Francisco (SFMTA) không kỳ thị trên căn bản chủng tộc, màu da và nguồn gốc dân tộc.

SFMTA 인종, 피부색 또는 출신국가로 차별하지 않습니다. 추가 정보 또는 이의 제기는 SFMTA.com 또는 무료 언어 지원이 되는 311로 연락하십시오.

Le SFMTA ne pas faire de discrimination sur la base de la race, la couleur ou l'origine nationale. Pour de plus amples renseignements ou pour déposer une plainte, visitez le site SFMTA.com ou contactez le 311 pour une assis.

サンフランシスコ市営交通局 (SFMTA) は、人種、民族、国籍によって誰をも差別することはありせん。これに関するお問い合わせ、苦情の申し立ては、SFMTA.com をご覧ください。または、無料の言語支援サービス 311 にご連絡ください。

SFMTA ไม่ได้แบ่งแยกทางปฏิบัติตามเชื้อชาติ สีผิว หรือ สัญชาติ สำหรับข้อมูลเพิ่มเติมหรือต้องการร้องเรียนไปขอ ไปที่ SFMTA.com หรือโทรติดต่อ 311 เพื่อรับความช่วยเหลือทางภาษาโดยไม่เสียค่าใช้จ่าย.

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Encumbrances

- **\$3.3M miscellaneous Muni project funds**
 - Will be reconciled as part of end-of-year accounting process to balance budget
- **\$0.9M Parking & Traffic project funds**
 - Will be reconciled as part of end-of-year accounting process to balance budget
- **\$5.3M BART invoice**
 - Will be resolved as part of larger negotiation with BART re various interagency agreements

Capital Budget Funding Sources

- Federal Formula Funds Section 5309 and 5307
- Proposition K Local Transportation Sales
- Proposed City General Obligation Bond: \$150 m for Transit Effectiveness Project (TEP) capital needs
- SFMTA Revenue Bonds: \$155 m for Transit and Garage Projects (2 Bond issues)
- SFMTA Operating Budget for Local Match: \$5 m for 2-year Capital Budget
- Other Funds: AB664 Bridge Toll Funds, Transportation Development Act (Article 3) Funds
- Competitive Grants (numerous State and Federal)

5-YEAR CIP/2-YEAR BUDGET SUMMARY

(\$MILLIONS) as of 3/26/2012		2-YEAR BUDGET		5-YEAR CIP
CAPITAL PROGRAM	PRIOR YEAR CARRYFORWARD	FY 13	FY 14	FY13 -17
Central Subway	\$57.1	\$214.7	\$233.0	\$1,038.0
Security	\$35.2	\$7.1	\$10.1	\$82.6
Safety	\$1.7	\$1.9	\$0.4	\$4.8
Bicycle	\$3.1	\$2.5	\$3.3	\$18.5
Pedestrian	\$4.5	\$7.2	\$7.4	\$27.1
Transit Optimization/Expansion	\$19.8	\$40.4	\$9.6	\$257.6
Traffic/Signals	\$18.2	\$14.2	\$19.3	\$65.9
Transit Fixed Guideway	\$100.0	\$52.9	\$52.2	\$315.6
Fleet	\$131.8	\$56.3	\$2.0	\$541.4
Facility	\$61.7	\$1.1	\$0.0	\$87.9
Traffic Calming	\$3.6	\$2.1	\$2.8	\$15.7
Parking	\$18.9	\$5.0	\$46.2	\$70.1
School	\$1.3	\$2.4	\$0.5	\$5.4
Taxi	\$0.0	\$0.7	\$1.1	\$3.3
Accessibility	\$10.7	\$1.1	\$0.8	\$13.6
Communications/IT Infrastructure	\$124.4	\$18.2	\$13.4	\$157.1
Reserve	\$0.0	\$1.4	\$0.9	\$2.3
Total	\$592.0	\$429.2	\$403.0	\$2,706.9

Balanced 5-Year Capital Improvement Program (includes 2-Yr budget)

Funding Priorities:

- **Maintain State of Good Repair Investments at \$250 m per FY**
- **Invest in System Safety Projects**
- **Invest in Transit Reliability Projects**
- **Invest in Complete Street Investments**

- Developed long range look at competitive grants to make San Francisco more competitive and generate additional outside funding.
- Proposing a specific list of projects for accountability and transparency

Selected Planned Capital Projects

State of Good Repair

- Replace 150 Muni Trolley and Motor Coaches
- Upgrade Traffic Signals at Masonic, Franklin, 19th
- Rehabilitate Muni Metro Sunset Tunnel
- Repair roof at Green Maintenance Facility (LRVs)
- Replace rail at Muni Metro Turnaround (MMT)
- Rehabilitate 18 Parking Garages

System Safety

- Providing Bicycle Safety Education Classes
- Installation of Pedestrian Flashing Beacons (24th & Fair Oaks, Sloat & Beachmount, Page at Masonic & Ashbury), Post and Octavia)
- Design and Construction of Safe Route to Schools Improvements at Denman, Jean Parker and Redding
- Installation of New Traffic Signals at 5 Intersections

Selected Planned Capital Projects (2)

Transit Reliability

- Implement Transit Signal Priority on the Muni Rapid Network
- Design and Construction of the 14 Mission, 8X Bayshore and N Judah Mobility Maximization Projects
- Implement Muni Metro Signal Standardization
- Detail Design of Van Ness Bus Rapid Transit

Complete Streets

- Construction of Market/Haight Complete Street Improvements (Transit, Bicycle, Pedestrian, Traffic)
- Detail Design of Masonic Avenue Complete Streets Project (Bicycle, Pedestrian & Traffic Calming)
- Design and Construction of signal improvements, bicycle lanes, pedestrian improvements on Prop. B GO Bond Paving Corridors
- Complete street infrastructure improvements as part of major Transit Projects