# Operator Convenience Facility Project



SFMTA.COM

#### **Project Background**

San Francisco Municipal Transportation Agency (SFMTA) is a unique organization that manages the entire transit network in the City and County of San Francisco, which includes walking, bicycling, transit, parking, traffic and taxis.

Within SFMTA is Muni, which is the largest transit agency in the Bay Area with 700,000 daily transit boardings. Transit service is provided by 2,200 Bus Operators that operate 76 Muni routes and 146 transit terminals in San Francisco and into Daly City. The average route is estimated to take 43-85 minutes one-way.

#### **Need for Operator Facilities**

The lack of available restrooms at a terminal force Operators to leave their routes to find a clean and secure restroom.

In order to secure reliable Operator facilities, SFMTA negotiates licenses, leases, use permits and free/public restrooms whenever possible.

#### **Solution: Operator Convenience Stations**

When all other options have been exhausted, SFMTA prepares the plans to install an Operator Convenience Station. Phase 1 and 2 includes plans to construct stations at 21 route terminals throughout the City. Phase 3 includes 23+ sites under consideration.

#### **Project Benefits**

The installation of Operator Convenience Stations throughout the City will allow SFMTA to meet the health and safety needs of Muni Operators.

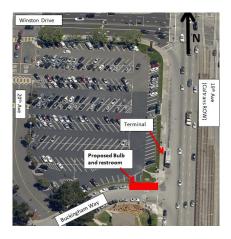
Access to Operator Convenience Stations will improve transit reliability by reducing service disruptions.

#### **Project Contacts**

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## Aerial of 19<sup>th</sup> Ave. and Buckingham Way



### Operator Convenience Station at 3<sup>rd</sup> St. and Hudson Ave.



#### **Map of Planned Locations**

