



# Lifeline Pass Application

The Lifeline Pass is a Muni-only monthly pass for adults (ages 19-64) on a limited income. The pass is offered at a 50% discount off the standard adult monthly pass price.

Applicant for low income discounts must have a household income at or below the following limits:

Household Size*	1	2	3	4	5	6	7	8
Annual Income	\$31,300	\$42,300	\$53,300	\$64,300	\$75,300	\$86,300	\$97,300	\$108,300

\*Add \$11,000 per household member above eight

## Customer Information

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Apartment: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone Number: \_\_\_\_\_

If your application is accepted, your last transit citation issued within 30 days of enrollment is eligible for dismissal. Please provide a citation or ID number from the citation so that we may review your record.

Citation or ID Number: \_\_\_\_\_

**New Applications** - complete the steps below       **Replacement Cards** – provide customer information only

**Step 1** – Attach a copy of a government issued photo ID

### Step 2

**Option 1** – Attach a copy of one of the following:

- Medi-Cal or California Electronic Benefit Transfer (EBT) card
- Women, Infants & Children (WIC) Supplemental Nutrition Program

**Option 2** – Complete the authorization form on the following page to allow the SFMTA, or its towing contractor AutoReturn, to verify receipt of income eligible service from the San Francisco Department of Human Services.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

If your application is accepted, your last transit citation issued within 30 days of enrollment is eligible for dismissal. Please provide a citation or ID number from the citation when applying.

\_\_\_\_\_  
Citation or ID Number



**HSA Income Verification Database**

I give permission to HSA to share limited income information with SFMTA and its towing contractor, AutoReturn, to help determine whether I may qualify for a fee waiver. My information shall be shared only as needed for those purposes. I understand that this database can only show my name, my address, and whether my household income falls within certain percentages of federal poverty guidelines based on information I have previously provided to HSA.

Last 4 Digits of Social Security Number: \_\_\_\_\_ Birthdate: \_\_\_\_\_

Signature of HSA Client: \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_

**Please mail your completed application and supporting documents to:**

SFMTA-Lifeline  
11 South Van Ness Avenue  
San Francisco, CA 94103

SFMTASTAFFUSE: Approval1 \_\_\_\_\_ Approval2: \_\_\_\_\_

Proof:  HSADB  Medi-Cal  EBT  Lifeline  HSH Letter.  WIC  
Program:  CSP  PP  Lifeline  LI Boot  LI Tow  Waiver

Updated 04.23.24