



SFMTA

Access for All Program

Citizens' Advisory Council

February 6, 2025

California Senate (SB) 1376

Access for All Program

- Goal: improving access to on-demand wheelchair-accessible transportation



Demonstrated Need

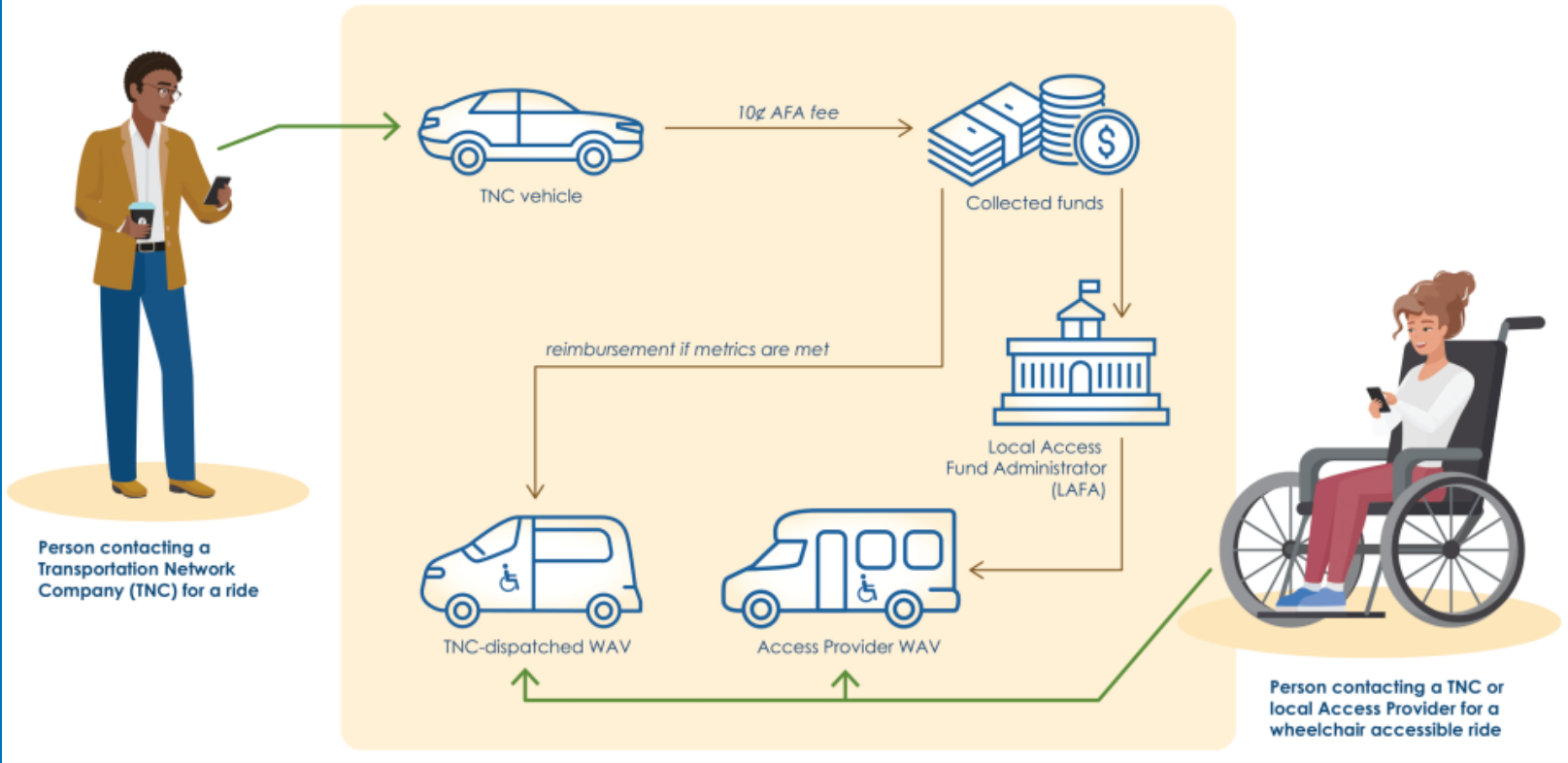
In 2019 (Q3 – Q4):

1. Average completion rates for WAV trips from TNCs was 33%
2. Vehicle supply would peak at 12 vehicles
 - Little-to-no supply during the 12:00 – 4:00 AM hours
3. Non-WAV response times were 11 minutes faster than WAV response times in 2019



Access for All Program

ACCESS FOR ALL PROGRAM



Local Access for All Administrator (LAFA)



Establish a process for Access Provider solicitation



Select Access Providers to receive Access Fund monies



Obligate available Access Fund monies to selected Access Providers



Submit a Consolidated Quarterly Report to the CPUC

SFMTA – Local Access for All Administrator

SFMTA is the approved LAFA responsible for administering the Access for All program in San Francisco County.

FY 2023-24 Award:\$4,045,161 in Local Access Funds, including \$606,774 for administrative costs

FY 2024-25 Award:\$1,713,063 in Local Access Funds, including \$256,959 for administrative costs

LAFAs are responsible for:



Identifying local WAV Access Providers

Competitive solicitation process to distribute available Access funds



Gathering community input

Required to report quarterly on efforts to engage the disability community in the planning process



Developing a webpage for the program

Provide background information on SB 1376 and the application process for Access Providers

Working Group



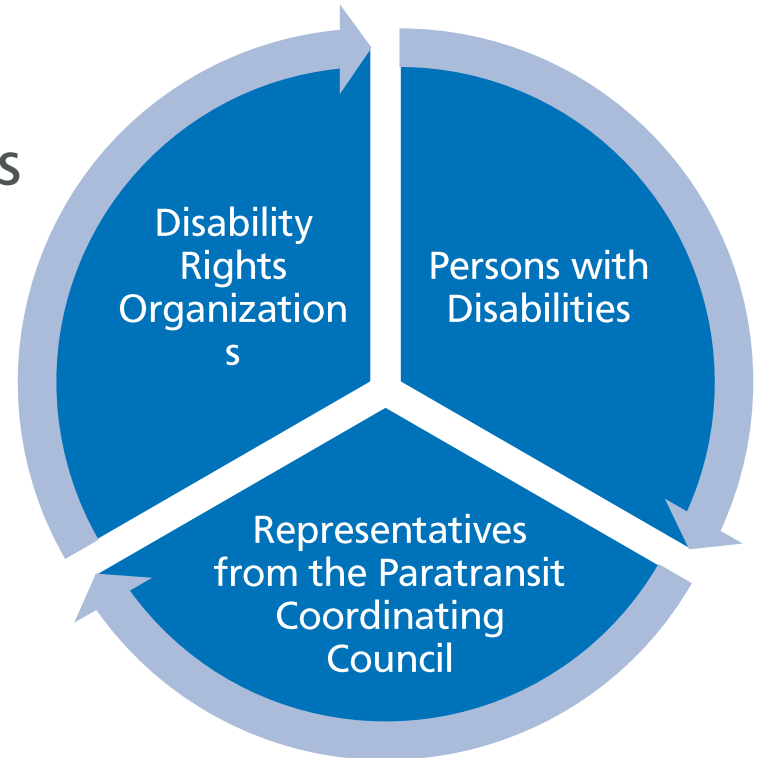
Identifying service gaps and priorities in existing and future WAV programs



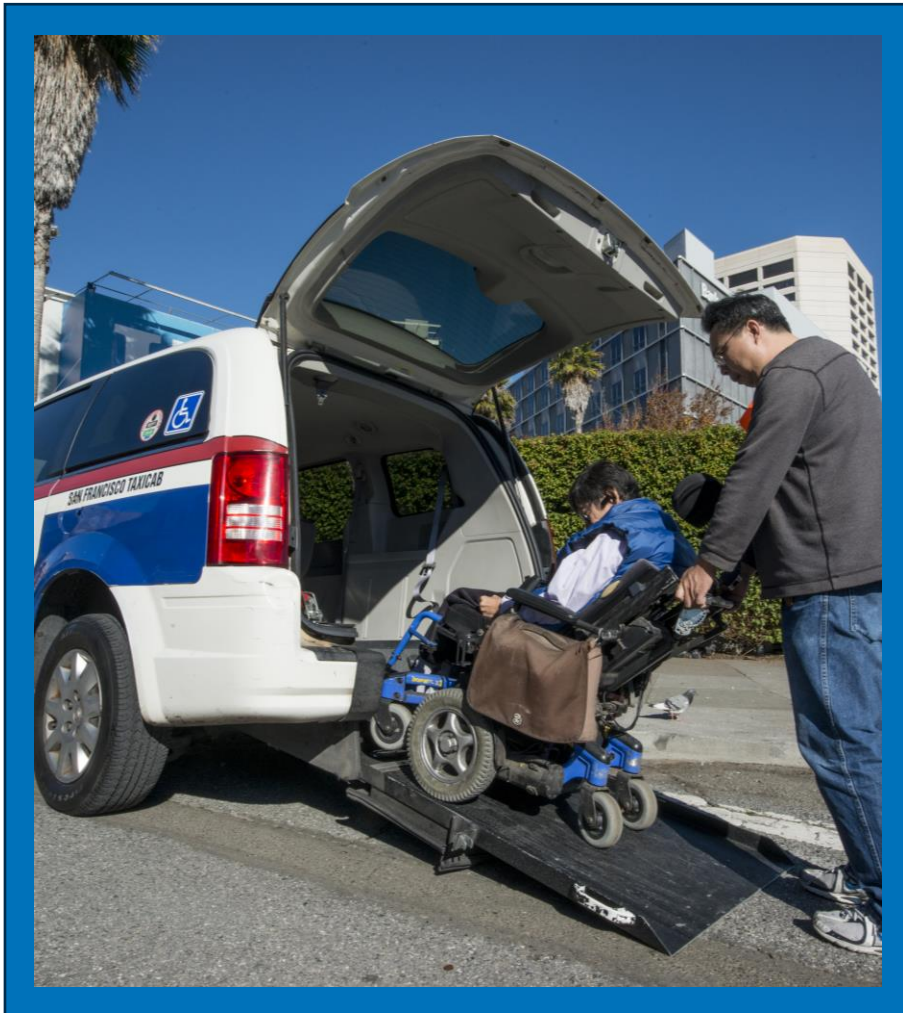
Providing feedback on fund allocation and contracting scenarios



Reviewing application solicitation documents



CPUC Identified Priorities



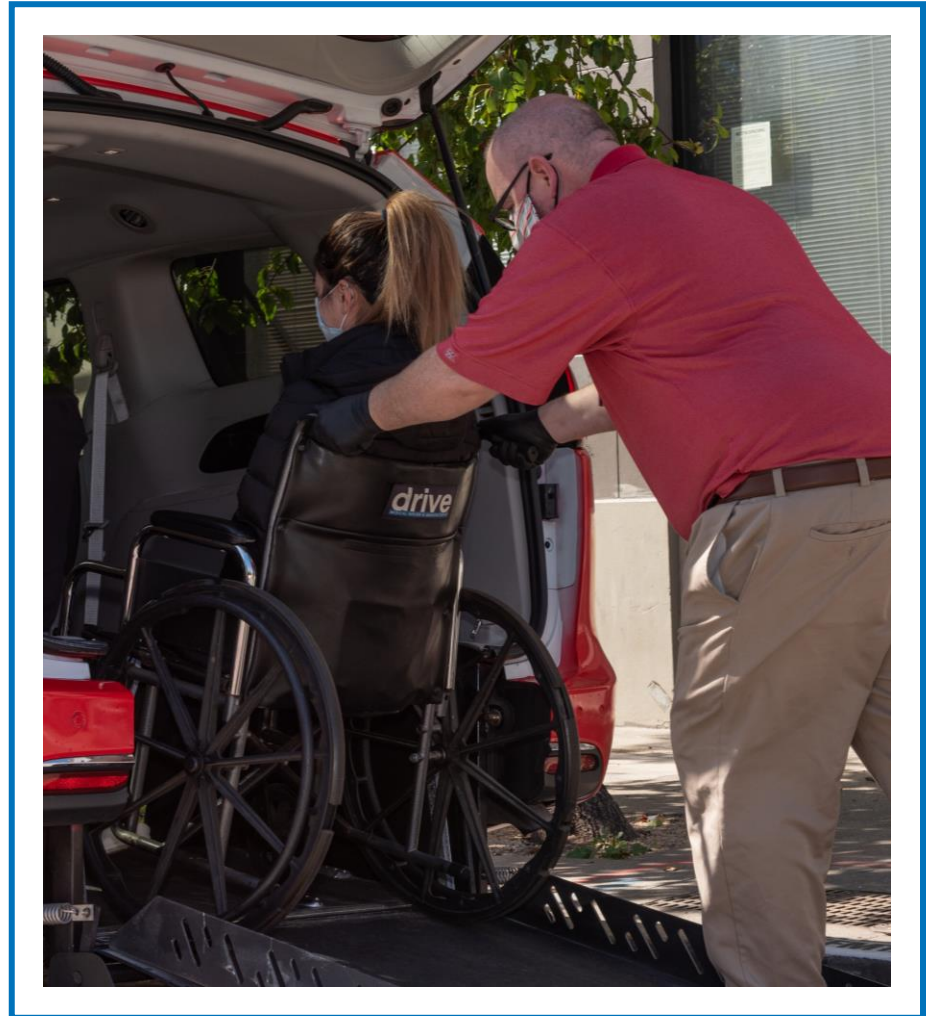
1. Improve completion rates and response times for WAV service compared to the previous year;
 2. Increase availability of WAVs within the City and County of San Francisco; and
 3. Publicize and promote available WAV services to disability communities.
- Additional Local Priorities identified

RFP Issuance Process

- March 18, 2024: RFP was issued
- June 8, 2024: Notice of Intent to Negotiate and Award Grants were sent to selected Access Providers

SFMTA awarded the three top scoring proposers the following allocation amounts:

- **Nomad Transit:** \$1,828,576
- **Tower WAV:** \$1,496,106
- **Green Cab:** \$113,705



Green Cab

- Not yet launched
- Purchase and operate a ramp taxi providing WAV service
- Dispatched by Yellow Cab both on an on-demand and pre-arranged basis



GREEN CAB

3041 Mission St. #606
San Francisco, CA 94110

Tower

- Launched 1/21!
- Operate a curb-to-curb service with 4 WAVs
- Operate between 6:00 AM – 10:00 PM every day
 - Pre-arranged trips from 10:00 PM – 6:00 AM
- Service outlying areas with focus on north and western portions of San Francisco



Nomad (Via)

- Not launched yet
- Operate a curb-to-curb service with 6 WAVs
- Hours to be determined
- Service outlying areas with focus on west and southern portions of San Francisco



Next Steps

- Since launch:
 - Uber response time improved by 3 min. (2019 – 2023)
 - Lyft response time improved by 8 min. (2019 – 2023)
- Oversee initial one-year contracts
- Develop RFP for next round solicitation
- Advocate for Access for All reauthorization

