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# SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY MULTIMODAL ACCESSIBILITY ADVISORY COMMITTEE

## MINUTES OF REGULAR MEETING

Thursday, August 15, 2024

In person: 1 S. Van Ness Ave Rm 8244

Via Video Conference:

**Dial Toll Free: (699) 900-6833**

**Zoom Meeting ID: 865 0396 0265**

**Passcode: 827147**

REGULAR MEETING  
1:00 PM – 3:00 PM



## ORDER OF BUSINESS

### 1) Call to Order

Meeting called to order at 1:06 pm

### 2) Attendance

See roll call.

### 3) Announcements from Members and City Staff

None.

### 4) Acceptance of the Agenda

Mr. Fischer motioned to accept the agenda and Ms. Brown seconded the approval of the agenda. **Motion carried.**

### 5) Acceptance of Minutes from Previous Meeting

Mr. Fischer motioned to accept the minutes, and Ms. Brown seconded the approval of the agenda. **Motion carried.**



## 6) Public Comment

None

## 7) Business of the Afternoon:

### A) August Service Changes

Service Planner Sandra Padilla introduced Muni service changes that will go into effect on August 17<sup>th</sup>, 2024. The changes are meant to improve reliability, reduce crowding, and respond to rider and operator feedback.

Examples of improvements include providing more morning service on the 48 Quintara-24<sup>th</sup> Street and the 28R 19<sup>th</sup> Avenue Rapid to support school commutes, putting larger coaches on the 9 San Bruno line, and increasing the frequency of the 1 California between Clay St. at Drum St. and Presidio Ave. and California St, where most pick-ups and drop-offs occur.



**SFMTA**

Ms. Padilla noted that SFMTA is facing financial challenges that limit the amount of service we can provide. Adding service on one route may mean reducing it on another.

Here is a complete list of the [August 17<sup>th</sup> service changes](#).

Mr. Glock asked if the restored L train service will enter the tunnel at West Portal or would remain on the surface. Ms. Padilla responded that L trains will go into the tunnel.

Ms. Brown commented that the new 5R stop at Laguna St. is more convenient for her.

Mr. Fischer inquired about improving the connection between Daly City BART and the 28 line. Ms. Padilla said that the last 28 trip would be time to connect with the last BART train heading to Oakland from Daly City.



SFMTA

## B) MAAC Goal Setting Discussion

Alexander Gray of Accessible Services led MAAC members in a goal setting exercise focused around three main topics identified at the July 18, 2024, MAAC meeting.

The topics were Service Issues, Safety, and Bus Stop Design. MAAC members were sorted into small groups lead by facilitators to discuss these issues and identify goals regarding each main issue area to help inform advocacy efforts for the coming year.

Group discussions lasted about 12 minutes for each subject area, after which the full committee collectively discussed the goals identified in the subgroups. For each topic area, the committee selected two broad goals to focus on:

### Service:

Primary: Advocate for improved training and staffing to help manage disruptive behavior on Muni in a sensitive and effective manner.



**SFMTA**

Secondary: Advocate for changes to better encourage the proper use of priority seating.

### Safety:

Primary: Advocate for changes to bus stop design to allow for safe boarding.

Secondary: Pursue efforts to address crowding onboard vehicles to ensure safety and comfort for all passengers.

### Bus stop design:

Primary: Advocate for bus stops to have seats that flip up to improve cleanliness and allow for more space for individuals who use mobility devices to benefit from shelters.

Secondary: Investigate changes in bus stop design to allow for more space for individuals that use mobility devices.

The goal setting exercise will continue at the October 17<sup>th</sup>, 2024, meeting, where the committee will refine the goals and identify action items.

8) Other Business



None.

9) Adjourn

The meeting adjourned at 3:02 pm. Mr. Fisher made the motion to adjourn, and Ms. Brown seconded. **Motion carried.**