



SFMTA



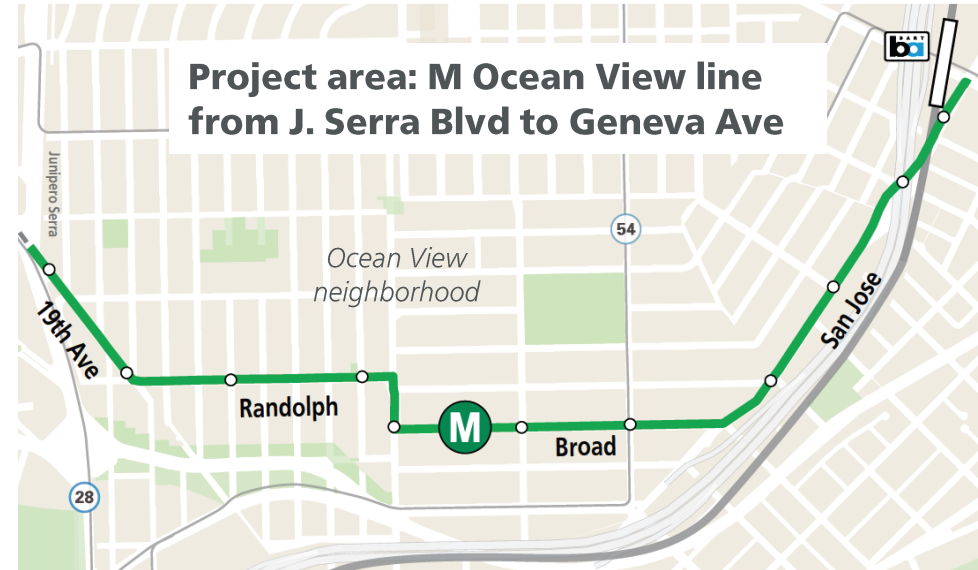
# M Ocean View Transit & Safety Project (Informational Update)

SFMTA Board of Directors

November 21, 2023

# Project overview

- Muni Forward capital project on M-line in the Ocean View to improve:
  - Reliability
  - Customer experience
  - Muni accessibility
  - Traffic safety
- Benefits 18,000 daily riders on M Ocean View
- Supports Muni Service Equity Strategy



# Challenges in the project area

## Reliability/ Customer Experience

- Stop signs, “flag stops”, close train stops, and congestion add delay
- Transit stops lack amenities

## Safety

- Project area is on city’s high-injury network
- Many stops require riders to board in the street

## Accessibility

- Long gaps between wheelchair-accessible stops



# Community engagement

- **Spring/Summer 2022:** initial public outreach and community listening tour
- **Summer/Fall 2022:** addressed what we heard and share initial concept proposals
- **Spring 2023:** shared detailed proposals and gather more public feedback
- **Summer 2023:** shared revised proposals, held public hearing (August 25 – September 8) and brief stakeholders to gather additional feedback



# What we heard

**Community feedback shaped the project. Here's what we heard:**

- Muni service should be faster and more reliable (66% of top responses)
- Stops don't feel safe for pedestrians and lack accessibility and basic amenities (24% of top responses)
- Cars often speed on San Jose Ave
- Small businesses need parking
- Stunt driving is a problem
- Removing train stops at Orizaba would affect access to future library
- Traffic signals could cause speeding



# What we're proposing

- **Transit lanes** on San Jose Ave (Broad Street to Niagara Ave) to reduce speeding and improve transit reliability
- **Wider sidewalks and boarding islands** at 15 train stops to provide safe loading
- **Wheelchair-accessible ramps** at 4 stops to enhance access
- **Transit stop consolidation** at 3 locations to reduce delay
- **Bulbouts (5), refuge islands (2), stop signs (2), daylighting and continental crosswalks** to improve walking safety



Extended boarding islands



Transit lanes



Wheelchair accessible train stops



Wider sidewalk at transit stops

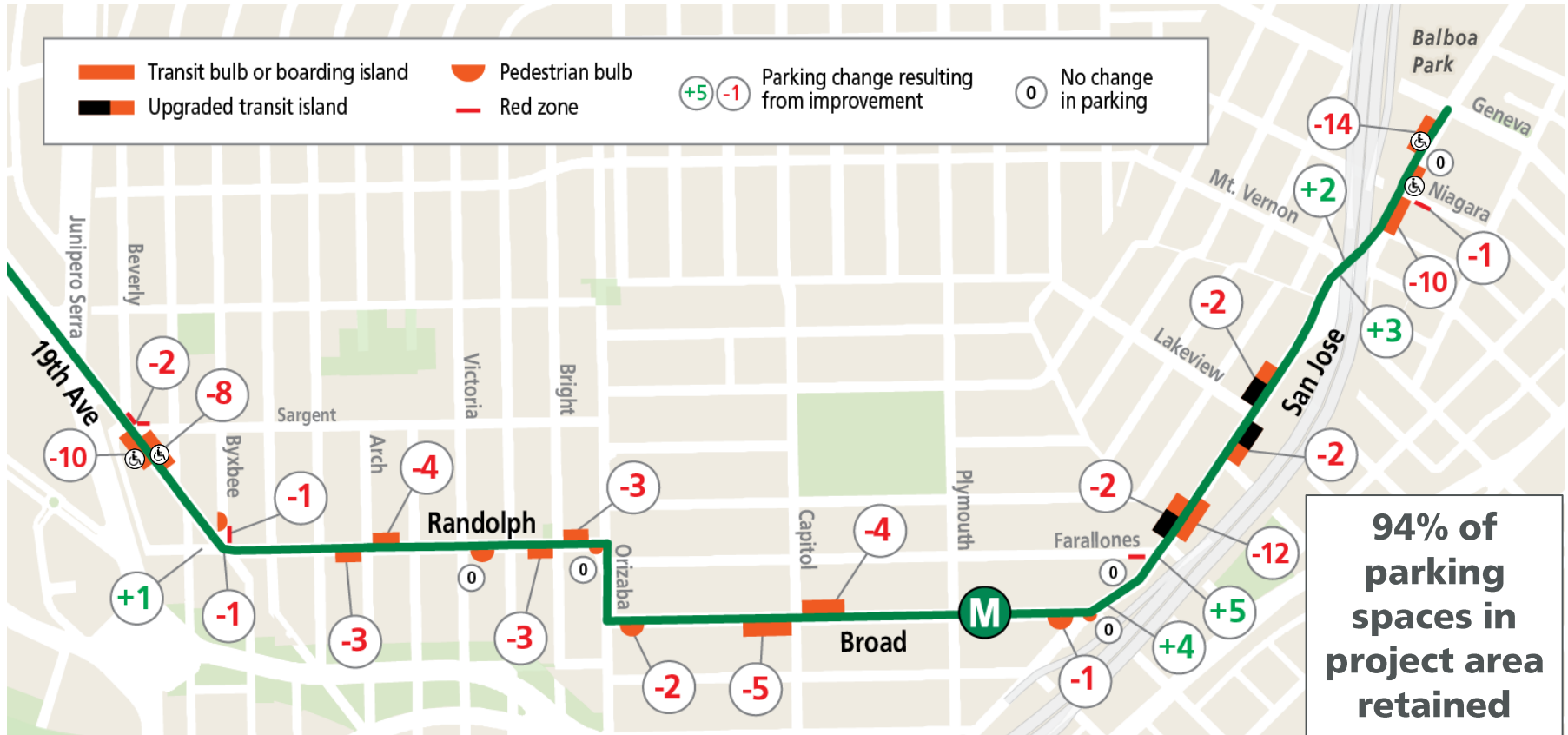


Sidewalk corner bulbouts



Continental crosswalk striping

# Parking impacts



Net parking space impact by project benefit type

Transit reliability only	Safety only	Safety/reliability	Accessibility/safety/reliability	Project net total
+5 spaces	-3 spaces	-45 spaces	-32 spaces	-75 spaces

# Project changes in response to feedback

- **Keeping more parking where possible**
- **Special intersection treatments** to help reduce stunt driving
- **Traffic signals timing** to maximize safety for people walking
- **Keeping and upgrading stops** at Orizaba/Broad and Bright/Randolph
- **Reducing transit bulb length** near IT Bookman Center and providing **passenger loading zone**
- **Accommodating loading** at the Salvation Army All Nations Corps while upgrading the stops



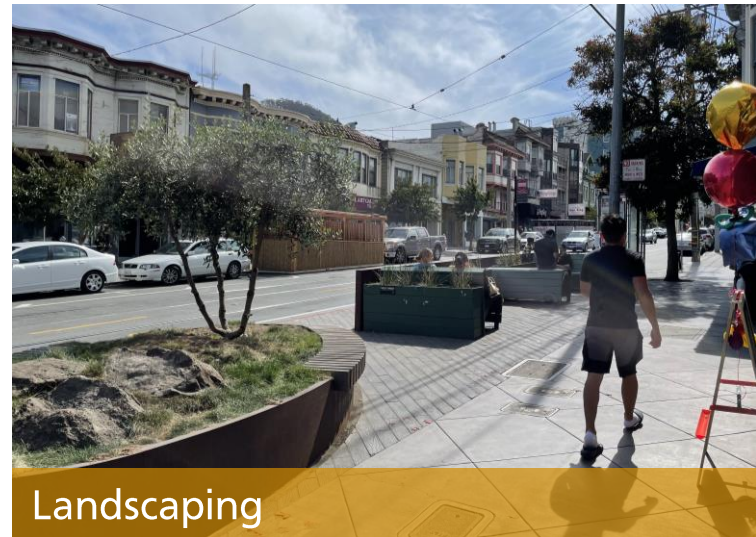
Staff receives feedback during outreach event



Example of stunt driving deterrent treatment



# Potential features at stops



# Broad Street / San Jose Avenue

- Transformation of intersection from freeway-style offramp to walking-friendly design
- New bulbs and refuge islands
- New stop sign for northbound San Jose Avenue to aid pedestrians and trains



# San Jose/Geneva

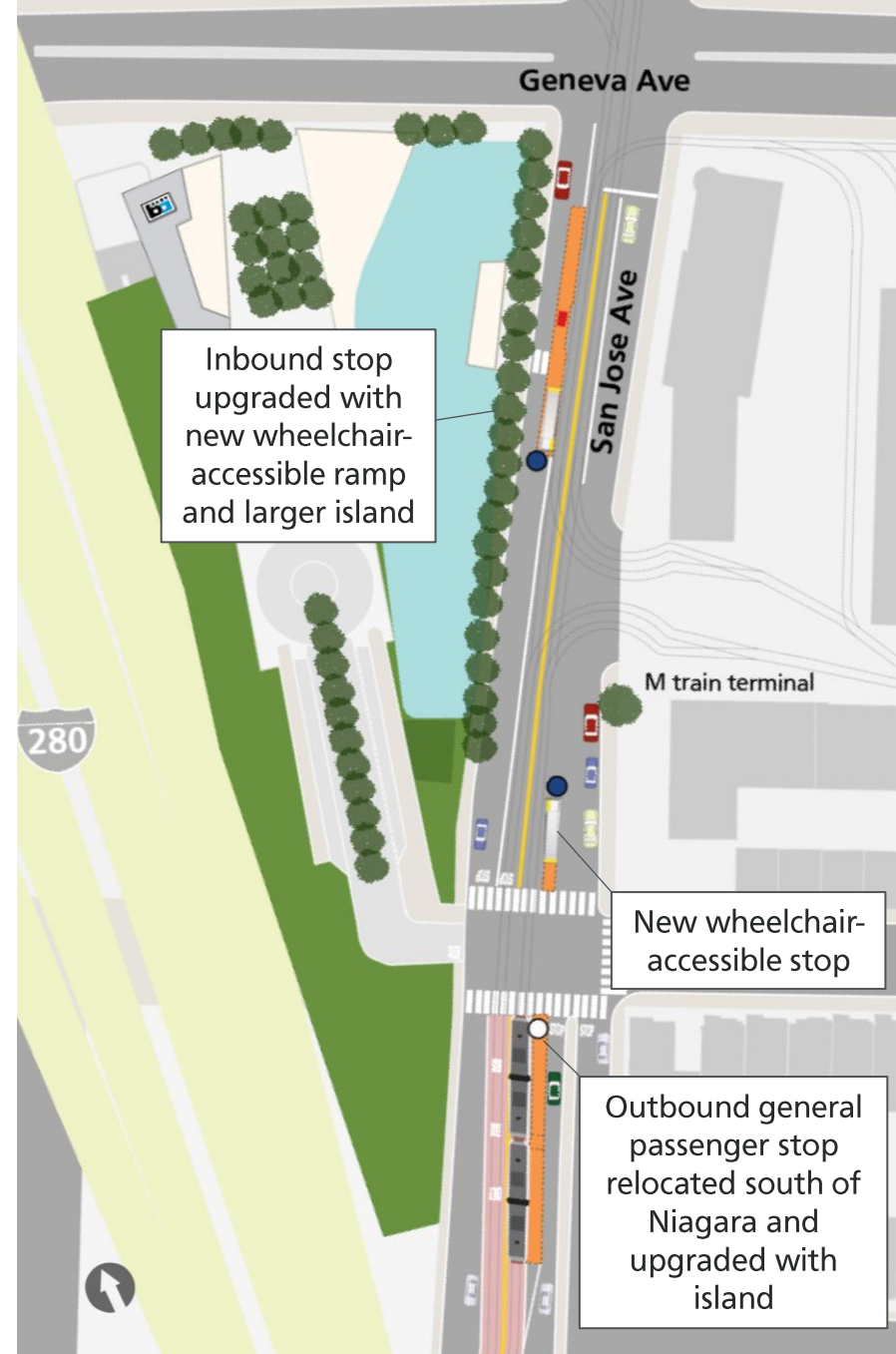
Stops at terminal would be upgraded with full boarding islands, reliable, convenient wheelchair ramps



Existing inbound ADA ramp has frequent mechanical issues



Riders must board in the street at existing outbound stop



Inbound stop upgraded with new wheelchair-accessible ramp and larger island

M train terminal

280

New wheelchair-accessible stop

Outbound general passenger stop relocated south of Niagara and upgraded with island

# 19<sup>th</sup> Avenue

- Current proposal: Relocate transit stops at J. Serra Blvd to improve safety of boarding experience
- Sharrows upgraded to bike lanes (connecting to Daly City BART, Stonestown, SF State via Beverly St and Charles Ave bike routes)

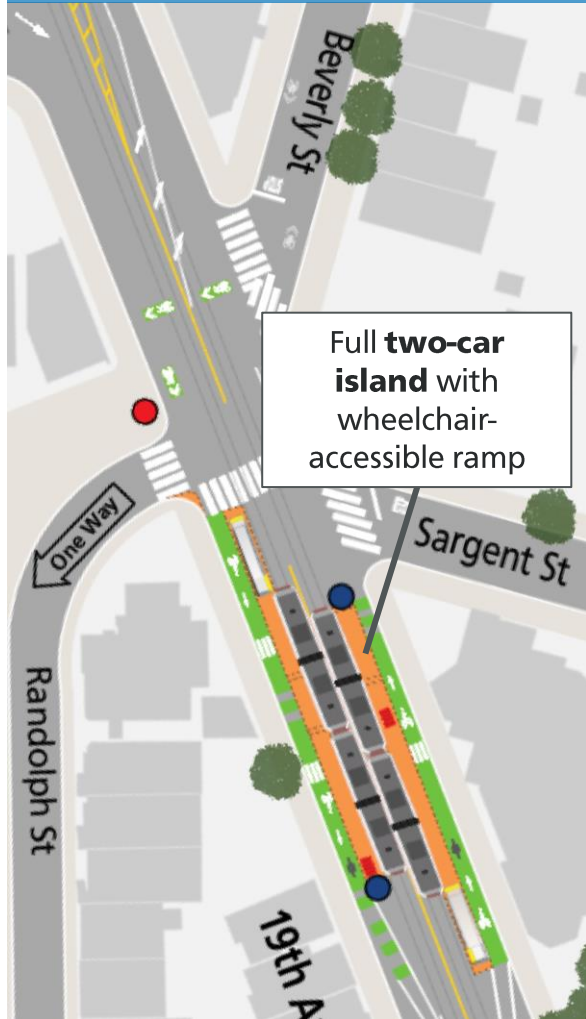


Riders must board in the street at existing inbound stop in front of traffic

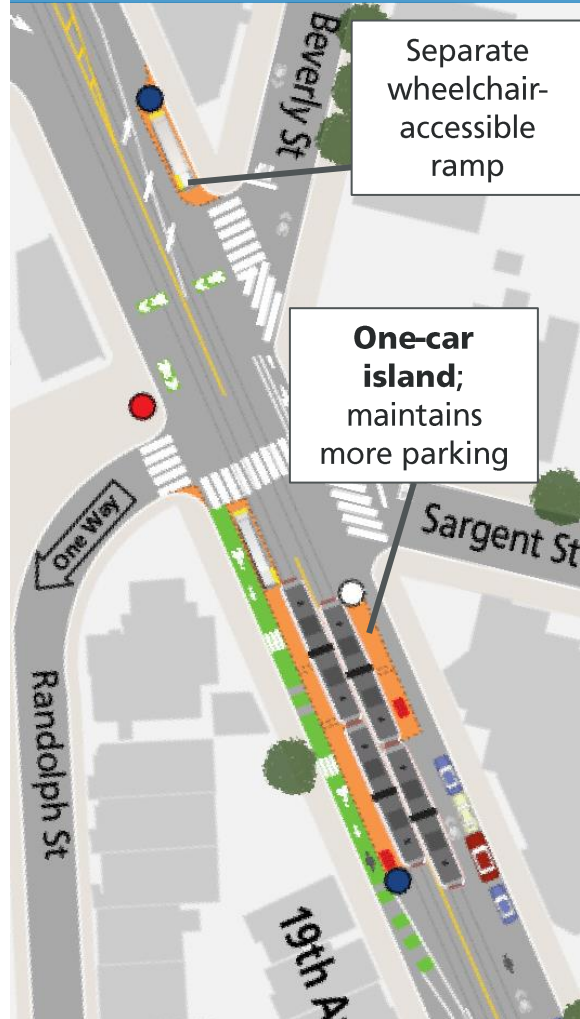


# 19<sup>th</sup> Avenue (inbound stop) alternatives

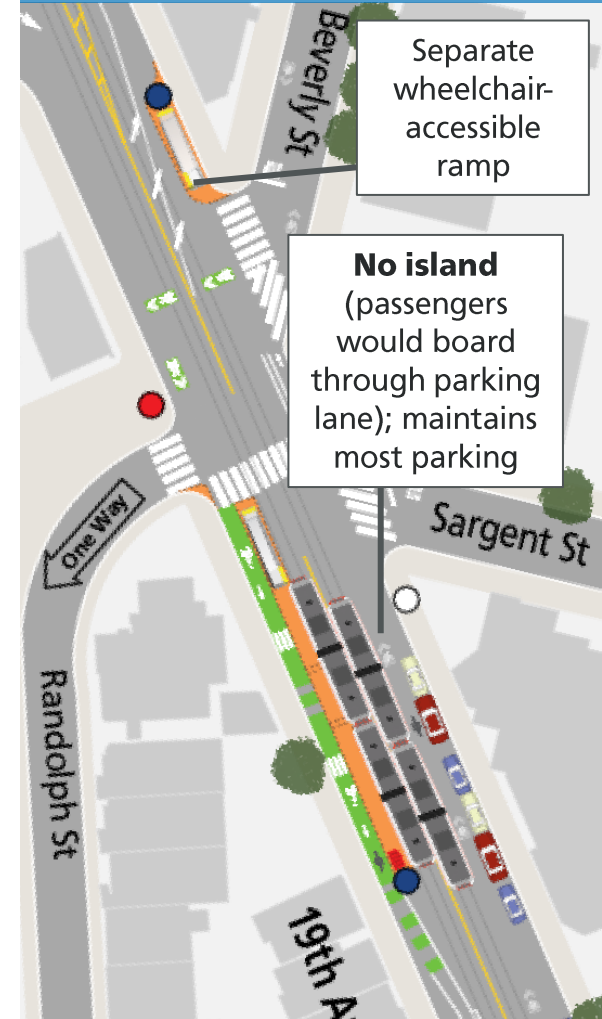
Current proposal: Full island with attached wheelchair-accessible ramp



Alternative 1: Shorter island; separate wheelchair ramp

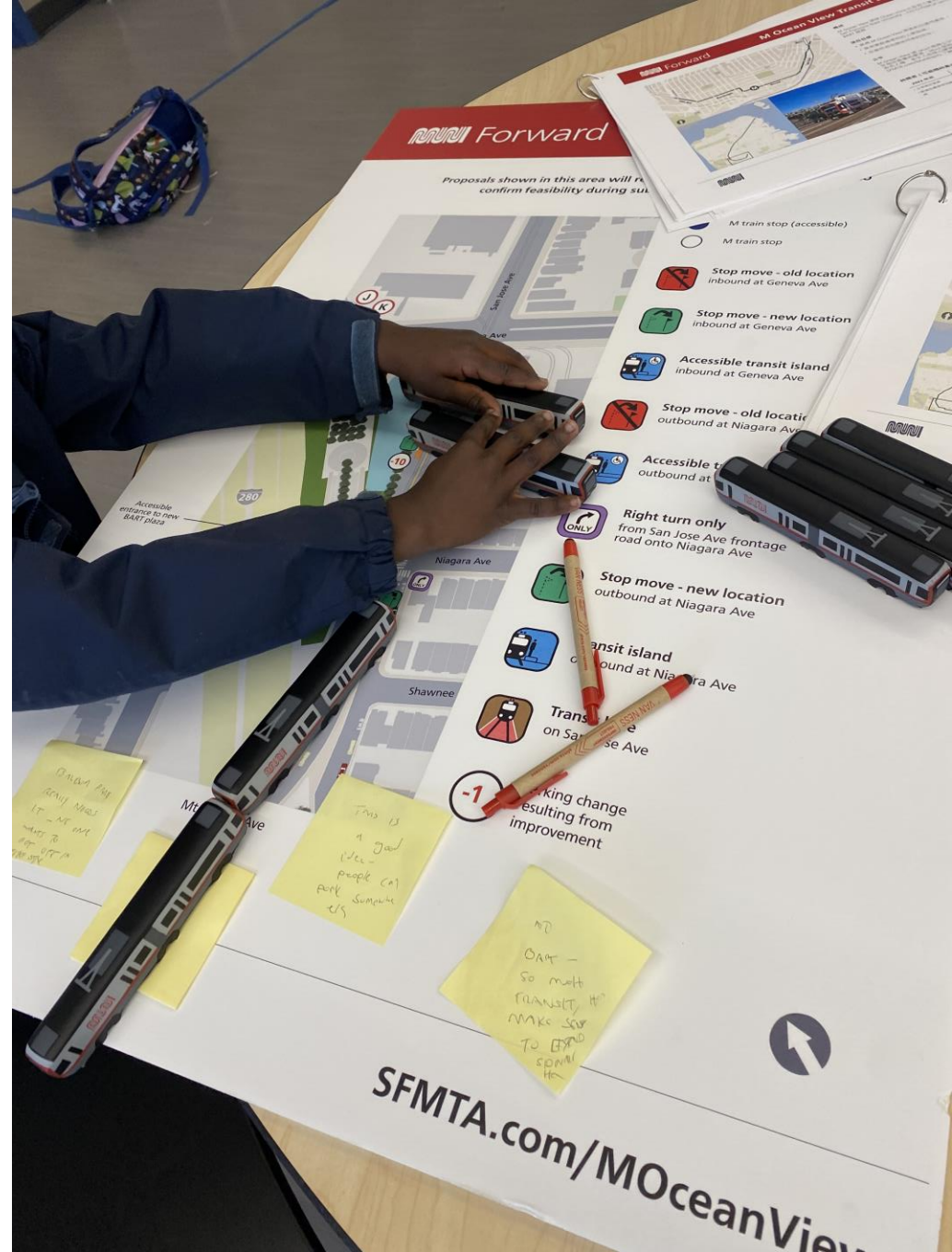


Alternative 2: No island; separate wheelchair ramp



# Next steps

- **Today:**  
SFMTA Board informational update; outreach continues
- **January 2024:**  
project approval vote
- **Spring 2024:**  
quick-build initial improvements
- **2023-2025:**  
detailed design
- **2026-2028:**  
full construction



# Legislation to be considered in future

- **Transit, taxi, and left-turn only lane** on San Jose Avenue
- **Bike lanes** on 19<sup>th</sup> Avenue
- **Boarding islands** at nine locations on 19<sup>th</sup> and San Jose avenues, of which four locations would be **wheelchair-accessible**
- **Transit bulbs** at six locations on Randolph and Broad streets
- **Transit stop changes** on 19<sup>th</sup> and San Jose avenues
- **Traffic signals** with transit priority on Randolph Street
- Various **pedestrian safety measures**, including pedestrian bulbs, refuge islands, all-way stop signs, upgraded crosswalks and intersection daylighting

# Thank You

**Forward** M Ocean View Transit and Safety Project

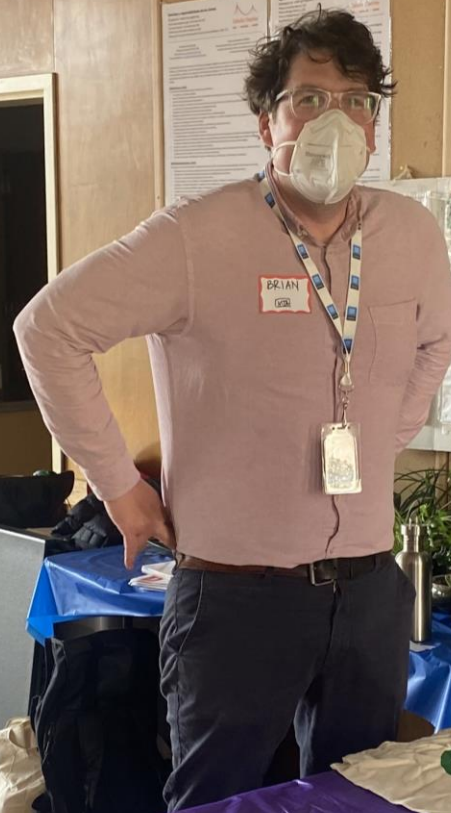
## Welcome

The SFMTA's M Ocean View Transit and Safety Project aims to improve transit reliability, accessibility, and safety along the M Ocean View corridor between Junipero Serra Boulevard and Balboa Park BART Station.

**Get the most out of the event:**

- 1. Visit project information stations manned by project staff who will answer your questions.
- 2. View block-by-block diagrams of proposed improvements.
- 3. Provide feedback on project proposals by sharing stories with staff and taking a ride on the train.

SFMTA.com/MOceanView



**SFMTA.com/MOceanView**

**[MOceanView@SFMTA.com](mailto:MOceanView@SFMTA.com)**



# Appendix

# Proposal overview

