



Bayview Community Shuttle Program



Bayview Community Shuttle Program: Service Planning Survey Result Summary

October 17, 2023

Number of Responses:

We received a total of **629** survey responses. 492 of those were complete and 137 partial responses. There were **1060** responses to “I would take a shuttle to...”, **813** of which we were able to map.

Top Destinations:

The top destinations included:

1. Chinatown
2. San Bruno Ave commercial corridor
3. Downtown
4. SF General Hospital
5. BART

Doctor’s offices, grocery stores, parks, and schools are also very frequently mentioned as destinations.

76 responses specifically ask for a transit (BART/Muni/Caltrain) connection, and many more destinations are directly accessible from major Muni routes such as the T.

Time of Day Summary:

We received 922 responses about what time of day residents would like to use the shuttle. **89%** of respondents would use the shuttle between the morning commute peak (6:30-9:30 AM), midday period (9:30AM – 3:30PM), and evening commute peak (3:30-6:30PM).

Time Period (Long)	Count	Percentage
Early Morning (until 6:30am)	25	3%
AM Peak (6:30-9:30am)	302	33%
Midday (9:30am - 3:30pm)	336	36%
PM Peak (3:30-6:30pm)	178	19%
Evening (after 6:30pm)	81	9%

Table 1. Time of Day Response Summary



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Bayview Community Shuttle Program



Of 871 responses concerning days of service, 57% would take a shuttle during the week and 43% would use the shuttle on the weekend.

Demographic Information:

Population data is estimated from the ACS 2022 5-year estimates for ZIP Code 94124.

1. The age distribution of our respondents is close to representative: youth are underrepresented and seniors somewhat overrepresented.
2. Race/Ethnicity is fairly representative, the one exception being Hispanic/Latino underrepresentation.

Table 2. Race/Ethnicity of Survey Respondents, General Population

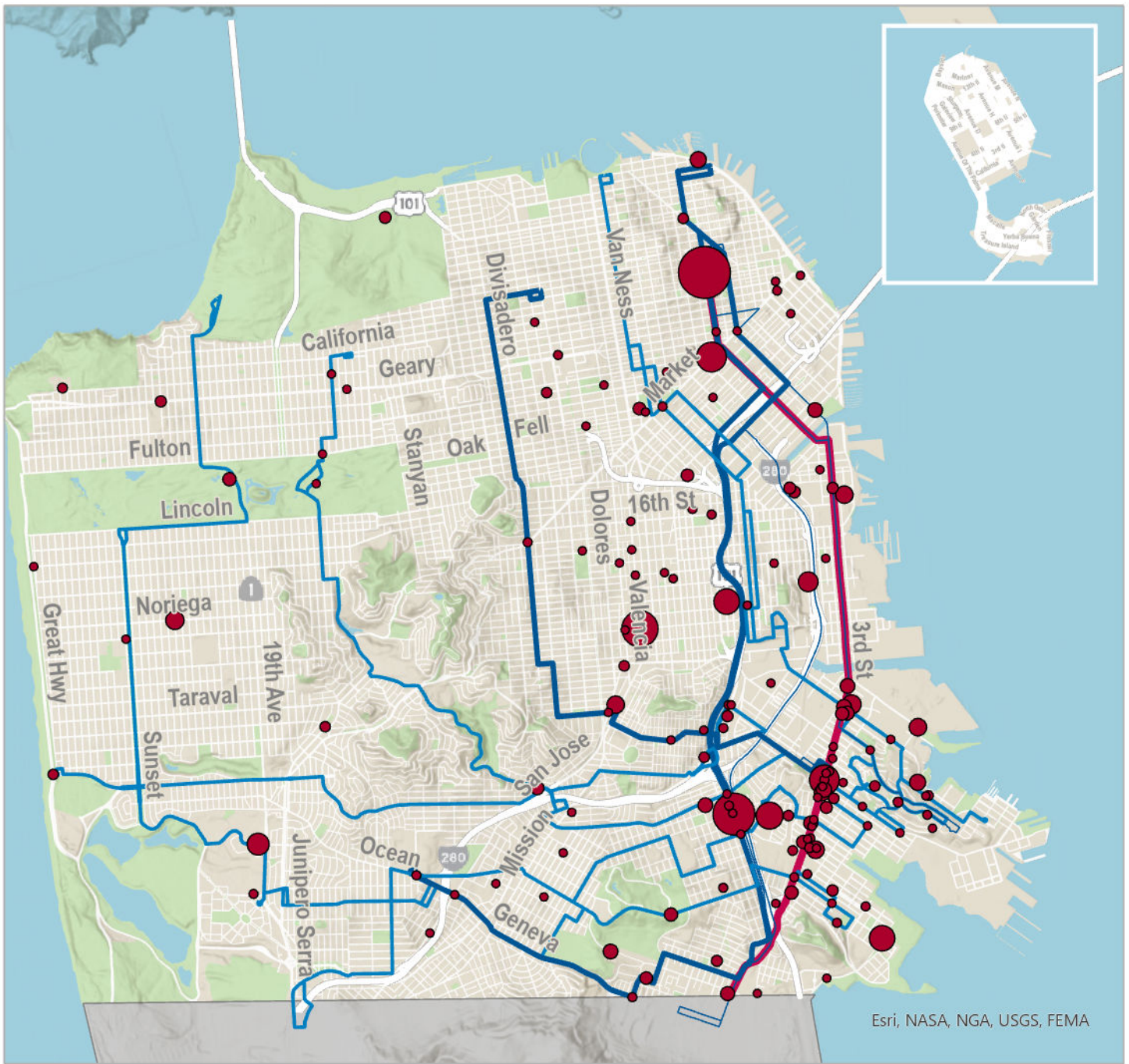
Race/Ethnicity	Survey Respondents	ACS Estimates (DP05)
Asian and/or Pacific Islander	38%	36%
Hispanic and/or Latinx	12%	22%
Black and/or African American	35%	29%
Middle Eastern and/or North African	1%	
Native American	3%	1%
White	10%	12%

3. Respondents are more heavily female than the general population (63% of survey respondents).
4. Of respondents who provided their home ZIP Codes, 71% live in 94124 and 9% live in 94134.



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Esri, NASA, NGA, USGS, FEMA

Service Planning Survey Response Locations

October 2023



1.5 miles

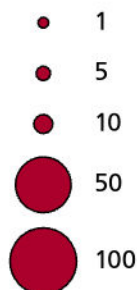
Scale 1:77,933

Date Saved: 10/17/2023

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LEGEND

Number of Survey Responses



Muni Routes Serving the Bayview

