San Francisco Municipal Transportation Agency
Citizens' Advisory Council

Administration, Operations, & Customer Service Committee

MINUTES • Meeting Date: May 18, 2023

REGULAR MEETING
4 p.m.

1 South Van Ness Avenue, 7th Floor
Room 7075, Noe Valley Conference Room

SFMTA CITIZENS' ADVISORY COUNCIL MEMBERS
Chris Arvin, Chair
John Lisovsky
Susan Vaughan

COUNCIL LIAISON
Christine Silva

COUNCIL SECRETARY
Keka Robinson-Luqman

ORDER OF BUSINESS

1. Call to Order

Chair Arvin called the meeting to order at 4:03 p.m.

2. Roll Call

AOCSC members present at Roll Call: Chris Arvin
AOCSC members absent at Roll Call: John Lisovsky and Sue Vaughan
CAC members present: Aaron Leifer

3. Announcement of prohibition of sound-producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

4. Approval of Minutes:

No public comment.

On motion to approve the minutes of March 16, 2023:

    ADOPTED: AYES – Chris Arvin and Aaron Leifer
           ABSENT – John Lisovsky and Sue Vaughan

5. Report of the Chair (For discussion only)

Chair Arvin reported that Bay to Breakers is happening Sunday, May 21st.

No public comment.

6. Public Comment

No public comment.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding Next Generation Customer Information System update. (Jason lee, Project Manager, Customer Information System. Explanatory documents include a slide presentation.)

PUBLIC COMMENT:

Edward Mason inquired how signs are being monitored to ensure accurate up-to-date information is being displayed.

8. Council Member Information and Agenda Item Requests. (For discussion only)

None.

No public comment.

ADJOURN - The meeting was adjourned at 4:53 p.m.

Submitted by:

Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Thursday, July 20th at 4 p.m. | Noe Valley Conference Room