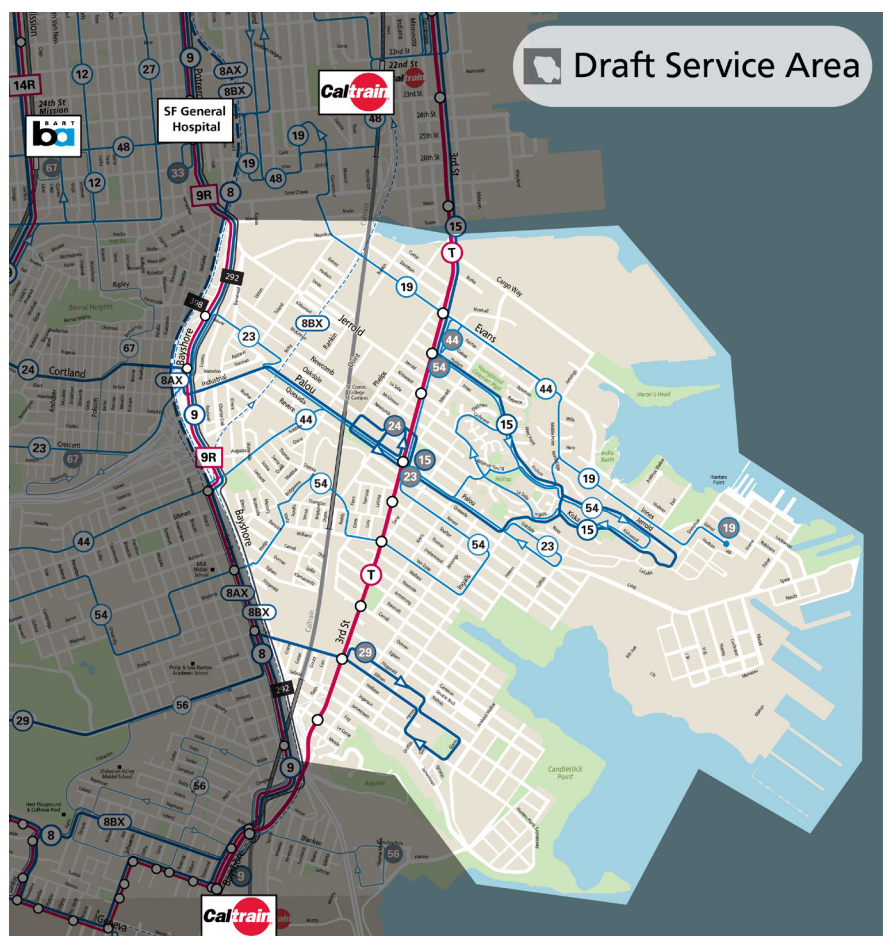# HOW THE SHUTTLE WORKS

1. Reserve a ride through the app or a tri-lingual call center (Spanish, English, Chinese). Rides can be to anywhere within the service area.

2. Walk to a "virtual bus stop". This could be your front door, the corner of your street, or one block away.

3. Get picked up by a small shuttle vehicle. Pay a Muni fare with your Clipper Card.

4. Shuttle picks-up and drops-off other passengers along the way to your destination.

Draft Service Area

CALIFORNIA AIR RESOURCES BOARD

CALIFORNIA CLIMATE INVESTMENTS — Cap and Trade Dollars at Work

SFMTA

BAYVIEW
COMMUNITY SHUTTLE

Making a Shuttle that *works for you!*

A new community shuttle is coming to Bayview-Hunters Point in 2024!
Tell us about the kinds of trips you would take so we can build a service plan that works.

TRIP #1

I would take a shuttle to...

Time of day...

Weekday or Weekend? (circle one)

TRIP #2

I would take a shuttle to...

Time of day...

Weekday or Weekend? (circle one)

TRIP #3

I would take a shuttle to...

Time of day...

Weekday or Weekend? (circle one)

COMMENTS

How long would you wait for a shuttle?

How far would you walk for a pickup?

Other comments?

--- **OPTIONAL** ---

Now we will ask a few questions about you. They are meant to help us better understand the diverse communities SFMTA projects serve.

What is your age?

○ 18 or under   ○ 19–24   ○ 25–34   ○ 35–44
○ 45–54   ○ 55–64   ○ 65–74   ○ 75 or over
○ Don't know/not sure   ○ Prefer not to answer

With what race and/or ethnicity do you identify?
(Select all that apply)

○ Asian and/or Pacific Islander
○ Hispanic and/or Latinx
○ Black and/or African American
○ Middle Eastern and/or North African
○ Native American
○ White
○ Another race or ethnicity (please specify): _____
○ Don't know
○ Prefer not to answer

How do you describe your gender identity?
(Select all that apply)

○ Female   ○ Male   ○ Transgender
○ Gender Non-binary
○ Another gender: _____
○ Don't know   ○ Prefer not to answer

What is the total annual income (before taxes) of everyone in your household?

○ $0 – $10,000   ○ $10,000 – $24,999
○ $25,000 – $49,999   ○ $50,000 – $74,999
○ $75,000 – $99,999   ○ $100,000 – $124,999
○ $125,000 – $149,999   ○ $150,000 – $174,999
○ $175,000 – $199,999   ○ $200,000 +
○ Don't know/not sure   ○ Prefer not to answer

How many people are in your household?

○ 1   ○ 2   ○ 3   ○ 4   ○ 5
○ 6   ○ 7   ○ 8   ○ 9   ○ 10 +
○ Don't know/not sure   ○ Prefer not to answer

Please select all languages that you speak at home.
(Select all that apply)

○ English   ○ Cantonese   ○ Mandarin   ○ Spanish
○ Filipino and/or Tagalog   ○ Russian   ○ Vietnamese
○ Another language (please specify): _____
○ Don't know/not sure   ○ Prefer not to answer

Do any of the following disabilities currently affect your daily life? (Select all that apply)

○ Blindness or vision impairment
○ Hearing impairment
○ Mobility disability (example: difficulty walking or climbing stairs)
○ Cognitive or mental impairment
○ Another disability or disabling health condition (please specify): _____
○ None   ○ Don't know/not sure
○ Prefer not to answer

Would you like text or email updates about the project?
(Select all that apply)

○ Yes! Text me updates   ○ Yes! Email me
○ No thanks

What phone number would you like subscribed to project update texts?

_____

What email address would you like subscribed to project update emails?

_____

I would come to another event if:
(ie food, giveaways, childcare, translations)

_____was provided.

What is your home ZIP code? _____

311 Free language assistance / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí   / Assistance linguistique gratuite / 無料の言語支援 / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้จ่าย   / خط المساعدة المجاني على الرقم /

SFMTA