

S.F. MUNICIPAL TRANSPORTATION AGENCY

RIDERSHIP SURVEY 2022

CROSSTABULATED TABLES

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

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2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

When was the last time you used Muni?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - All Respondents	533	93	146	54	163	71	227	115	42	217	28	308	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Never	22	-	-	-	-	-	-	-	-	-	-	-	4	3	6	2	5			
	4.1												3.9	1.8	6.6	2.0	7.5			
More than 3 years ago	55	-	-	-	-	-	-	-	-	-	-	-	9	14	9	11	12			
	10.3												8.8	8.4	9.9	11.2	17.9			
About 1+ to 3 years ago	40	3	7	3	27	5	17	12	6	20	4	18	6	11	8	9	5			
	7.5	3.2	4.8	5.6	16.6	7.0	7.5	10.4	14.3	9.2	14.3	5.8	5.9	6.6	8.8	9.2	7.5			
With the past year	416	90	139	51	136	66	210	103	36	197	24	290	83	139	68	76	45			
	78.0	96.8	95.2	94.4	83.4	93.0	92.5	89.6	85.7	90.8	85.7	94.2	81.4	83.2	74.7	77.6	67.2			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

About how often do you ride Muni?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - Have ridden Muni in the last three years	456	93	146	54	163	71	227	115	42	217	28	308	89	150	76	85	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
5 days a week or more (6 days a week)	93	93	-	-	-	16	47	22	8	75	3	52	11	38	16	9	18			
	20.4	100.0				22.5	20.7	19.1	19.0	34.6	10.7	16.9	12.4	25.3	21.1	10.6	36.0			
Several times a week (3 days a week)	146	-	146	-	-	20	75	39	12	77	6	90	28	56	22	25	15			
	32.0		100.0			28.2	33.0	33.9	28.6	35.5	21.4	29.2	31.5	37.3	28.9	29.4	30.0			
About once a week (1 day a week)	54	-	-	54	-	7	29	14	4	19	1	45	15	15	7	11	4			
	11.8			100.0		9.9	12.8	12.2	9.5	8.8	3.6	14.6	16.9	10.0	9.2	12.9	8.0			
2 to 3 times a month (0.6 days a week)	67	-	-	-	67	10	36	16	5	21	9	50	18	20	17	7	4			
	14.7				41.1	14.1	15.9	13.9	11.9	9.7	32.1	16.2	20.2	13.3	22.4	8.2	8.0			
About once a month(0.25 days a week)	31	-	-	-	31	7	13	7	4	7	4	26	6	6	6	10	3			
	6.8				19.0	9.9	5.7	6.1	9.5	3.2	14.3	8.4	6.7	4.0	7.9	11.8	6.0			
Less than once a month (0.1 days a week)	65	-	-	-	65	11	27	17	9	18	5	45	11	15	8	23	6			
	14.3				39.9	15.5	11.9	14.8	21.4	8.3	17.9	14.6	12.4	10.0	10.5	27.1	12.0			
Average (Mean) Days per Week	2.42	6.00	3.00	1.00	0.33	2.42	2.48	2.40	2.21	3.30	1.57	2.17	2.00	2.84	2.39	1.75	3.22			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK																
BASE - Have ridden Muni in the last three years	455	93	146	54	162	71	227	115	41	217	28	307	88	150	76	85	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
N Judah	48	12	12	5	19	6	24	13	5	22	2	36	4	19	22	2	1			
	10.5	12.9	8.2	9.3	11.7	8.5	10.6	11.3	12.2	10.1	7.1	11.7	4.5	12.7	28.9	2.4	2.0			
KT: K Ingleside-T Third Street	47	10	20	3	14	4	24	14	5	27	2	29	12	3	2	17	13			
	10.3	10.8	13.7	5.6	8.6	5.6	10.6	12.2	12.2	12.4	7.1	9.4	13.6	2.0	2.6	20.0	26.0			
1 California	40	9	16	2	13	5	22	8	5	23	1	32	1	27	12	-	-			
	8.8	9.7	11.0	3.7	8.0	7.0	9.7	7.0	12.2	10.6	3.6	10.4	1.1	18.0	15.8					
38 Geary	34	9	13	6	6	6	18	7	3	17	1	27	2	15	16	-	-			
	7.5	9.7	8.9	11.1	3.7	8.5	7.9	6.1	7.3	7.8	3.6	8.8	2.3	10.0	21.1					
M Ocean View	31	4	15	1	11	6	15	9	1	13	3	20	5	2	2	18	4			
	6.8	4.3	10.3	1.9	6.8	8.5	6.6	7.8	2.4	6.0	10.7	6.5	5.7	1.3	2.6	21.2	8.0			
L Taraval Bus	29	2	11	2	14	3	14	10	2	16	1	18	3	2	1	21	1			
	6.4	2.2	7.5	3.7	8.6	4.2	6.2	8.7	4.9	7.4	3.6	5.9	3.4	1.3	1.3	24.7	2.0			
30 Stockton	24	7	11	-	6	2	12	5	4	12	1	17	4	17	-	1	2			
	5.3	7.5	7.5		3.7	2.8	5.3	4.3	9.8	5.5	3.6	5.5	4.5	11.3		1.2	4.0			
14 Mission	23	3	6	5	9	7	10	4	2	12	2	13	12	3	-	1	7			
	5.1	3.2	4.1	9.3	5.6	9.9	4.4	3.5	4.9	5.5	7.1	4.2	13.6	2.0		1.2	14.0			
49 Van Ness/Mission	22	4	12	2	4	3	12	5	2	9	2	18	7	12	1	2	-			
	4.8	4.3	8.2	3.7	2.5	4.2	5.3	4.3	4.9	4.1	7.1	5.9	8.0	8.0	1.3	2.4				
14R Mission Rapid	21	7	4	3	7	1	11	8	1	11	3	10	8	2	-	-	11			
	4.6	7.5	2.7	5.6	4.3	1.4	4.8	7.0	2.4	5.1	10.7	3.3	9.1	1.3			22.0			
J Church	21	1	4	5	11	2	11	8	-	6	1	16	8	1	-	11	-			
	4.6	1.1	2.7	9.3	6.8	2.8	4.8	7.0		2.8	3.6	5.2	9.1	0.7		12.9				
22 Fillmore	16	5	7	3	1	4	5	5	2	9	1	10	7	9	-	-	-			
	3.5	5.4	4.8	5.6	0.6	5.6	2.2	4.3	4.9	4.1	3.6	3.3	8.0	6.0						
5 Fulton	15	2	4	-	9	2	8	3	2	5	1	11	1	8	6	-	-			
	3.3	2.2	2.7		5.6	2.8	3.5	2.6	4.9	2.3	3.6	3.6	1.1	5.3	7.9					
38R Geary Rapid	14	3	3	4	4	2	6	6	-	7	1	11	-	6	7	1	-			
	3.1	3.2	2.1	7.4	2.5	2.8	2.6	5.2		3.2	3.6	3.6		4.0	9.2	1.2				
43 Masonic	14	5	5	3	1	4	7	3	-	9	-	8	-	7	-	6	1			
	3.1	5.4	3.4	5.6	0.6	5.6	3.1	2.6		4.1		2.6		4.7		7.1	2.0			
7 Haight / Noriega	13	4	5	2	2	-	7	6	-	9	1	6	-	5	7	1	-			
	2.9	4.3	3.4	3.7	1.2		3.1	5.2		4.1	3.6	2.0		3.3	9.2	1.2				
Unspecified Metro Route	13	3	1	-	9	4	5	2	2	5	-	10	5	4	-	3	-			
	2.9	3.2	0.7		5.6	5.6	2.2	1.7	4.9	2.3		3.3	5.7	2.7		3.5				

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK																
8 Baysshore	12 2.6	5 5.4	5 3.4	-	2 1.2	2 2.8	6 2.6	4 3.5	-	9 4.1	-	7 2.3	1 1.1	2 1.3	1 1.3	-	7 14.0			
24 Divisadero	11 2.4	1 1.1	1 0.7	2 3.7	7 4.3	3 4.2	4 1.8	3 2.6	1 2.4	5 2.3	1 3.6	9 2.9	4 4.5	3 2.0	-	4 4.7	-			
48 Quintara / 24th Street	11 2.4	1 1.1	5 3.4	2 3.7	3 1.9	1 1.4	5 2.2	4 3.5	1 2.4	6 2.8	-	7 2.3	5 5.7	-	-	5 5.9	-			
F Market & Wharves	11 2.4	-	5 3.4	3 5.6	3 1.9	3 4.2	4 1.8	2 1.7	2 4.9	5 2.3	2 7.1	7 2.3	6 6.8	4 2.7	-	1 1.2	-			
12 Folsom/Pacific	10 2.2	2 2.2	5 3.4	1 1.9	2 1.2	4 5.6	3 1.3	3 2.6	-	5 2.3	-	9 2.9	4 4.5	5 3.3	-	-	1 2.0			
19 Polk	10 2.2	3 3.2	3 2.1	1 1.9	3 1.9	1 1.4	4 1.8	3 2.6	2 4.9	6 2.8	-	7 2.3	6 6.8	3 2.0	-	-	-			
28 19th Avenue	9 2.0	3 3.2	2 1.4	3 5.6	1 0.6	1 1.4	4 1.8	3 2.6	1 2.4	8 3.7	1 3.6	4 1.3	-	3 2.0	2 2.6	4 4.7	-			
6 Haight/Parnassus	8 1.8	1 1.1	4 2.7	1 1.9	2 1.2	1 1.4	3 1.3	2 1.7	2 4.9	2 0.9	-	7 2.3	-	3 2.0	1 1.3	3 3.5	-			
44 O'Shaughnessy	8 1.8	2 2.2	1 0.7	2 3.7	3 1.9	3 4.2	3 1.3	2 1.7	-	3 1.4	-	6 2.0	-	-	1 1.3	5 5.9	1 2.0			
45 Union/Stockton	8 1.8	1 1.1	5 3.4	1 1.9	1 0.6	2 2.8	5 2.2	1 0.9	-	3 1.4	-	6 2.0	-	8 5.3	-	-	-			
9 San Bruno	7 1.5	2 2.2	3 2.1	1 1.9	1 0.6	1 1.4	4 1.8	-	2 4.9	5 2.3	-	4 1.3	4 4.5	-	-	-	3 6.0			
27 Bryant	7 1.5	1 1.1	3 2.1	1 1.9	2 1.2	3 4.2	2 0.9	2 1.7	-	1 0.5	-	7 2.3	1 1.1	5 3.3	-	-	-			
37 Corbett	7 1.5	3 3.2	1 0.7	1 1.9	2 1.2	-	5 2.2	-	2 4.9	3 1.4	-	6 2.0	2 2.3	2 1.3	-	3 3.5	-			
5R Fulton Rapid	6 1.3	2 2.2	1 0.7	1 1.9	2 1.2	-	3 1.3	2 1.7	1 2.4	2 0.9	-	5 1.6	-	3 2.0	2 2.6	1 1.2	-			
33 Ashbury / 18th Street	6 1.3	2 2.2	3 2.1	-	1 0.6	1 1.4	1 0.4	2 1.7	2 4.9	3 1.4	1 3.6	4 1.3	3 3.4	2 1.3	-	-	1 2.0			
21 Hayes	5 1.1	2 2.2	2 1.4	-	1 0.6	-	4 1.8	-	1 2.4	2 0.9	1 3.6	4 1.3	-	5 3.3	-	-	-			
23 Monterey	5 1.1	1 1.1	2 1.4	1 1.9	1 0.6	1 1.4	3 1.3	1 0.9	-	2 0.9	1 3.6	2 0.7	2 2.3	1 0.7	-	1 1.2	1 2.0			
29 Sunset	5 1.1	2 2.2	1 0.7	1 1.9	1 0.6	-	2 0.9	2 1.7	1 2.4	2 0.9	1 3.6	5 1.6	-	-	1 1.3	2 2.4	2 4.0			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		DAYS	TIMES	/WK	OR													/WK	/WK	LESS
31 Balboa	5 1.1	1 1.1	2 1.4	-	2 1.2	-	2 0.9	3 2.6	-	3 1.4	-	3 1.0	-	2 1.3	3 3.9	-	-			
52 Excelsior	5 1.1	3 3.2	-	-	2 1.2	1 1.4	3 1.3	1 0.9	-	4 1.8	-	4 1.3	-	-	-	3 3.5	2 4.0			
2 Sutter	4 0.9	-	1 0.7	1 1.9	2 1.2	-	2 0.9	1 0.9	1 2.4	2 0.9	1 3.6	2 0.7	-	2 1.3	1 1.3	-	1 2.0			
9R San Bruno Rapid	4 0.9	1 1.1	1 0.7	2 3.7	-	1 1.4	2 0.9	1 0.9	-	2 0.9	-	4 1.3	2 2.3	-	-	-	2 4.0			
36 Teresita	4 0.9	1 1.1	2 1.4	-	1 0.6	1 1.4	3 1.3	-	-	2 0.9	-	3 1.0	-	-	-	4 4.7	-			
18 46th Avenue	3 0.7	-	1 0.7	-	2 1.2	-	2 0.9	1 0.9	-	1 0.5	-	3 1.0	-	-	3 3.9	-	-			
54 Felton	3 0.7	3 3.2	-	-	-	1 1.4	1 0.4	1 0.9	-	3 1.4	-	2 0.7	-	-	-	-	3 6.0			
S Shuttle	3 0.7	-	3 2.1	-	-	-	3 1.3	-	-	2 0.9	1 3.6	1 0.3	-	1 0.7	-	2 2.4	-			
8BX Bayshore B Express	2 0.4	-	2 1.4	-	-	-	1 0.4	1 0.9	-	2 0.9	-	1 0.3	1 1.1	-	-	-	1 2.0			
15 Bayview Hunters Point Express	2 0.4	1 1.1	-	-	1 0.6	1 1.4	1 0.4	-	-	1 0.5	-	2 0.7	-	-	-	-	2 4.0			
67 Bernal Heights	2 0.4	-	1 0.7	-	1 0.6	1 1.4	1 0.4	-	-	2 0.9	1 3.6	2 0.7	2 2.3	-	-	-	-			
Powell / Hyde Cable Car	2 0.4	-	1 0.7	-	1 0.6	1 1.4	1 0.4	-	-	1 0.5	-	2 0.7	-	2 1.3	-	-	-			
Unspecified Cable Car	2 0.4	-	1 0.7	1 1.9	-	-	2 0.9	-	-	1 0.5	-	2 0.7	1 1.1	1 0.7	-	-	-			
8AX Bayshore A Express	1 0.2	-	-	1 1.9	-	1 1.4	-	-	-	1 0.5	-	1 0.3	1 1.1	-	-	-	-			
25 Treasure Island	1 0.2	-	1 0.7	-	-	-	1 0.4	-	-	-	-	1 0.3	-	1 0.7	-	-	-			
39 Coit	1 0.2	1 1.1	-	-	-	-	-	1 0.9	-	1 0.5	-	-	-	-	-	-	1 2.0			
55 Dogpatch	1 0.2	1 1.1	-	-	-	1 1.4	-	-	-	1 0.5	-	-	1 1.1	-	-	-	-			
57 Parkmerced	1 0.2	-	1 0.7	-	-	-	1 0.4	-	-	-	-	1 0.3	-	-	-	1 1.2	-			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER								
		/WK	/WK	/WK									1	2	3	4	5			
58 Lake Merced	1 0.2	1 1.1	-	-	-	-	1 0.4	-	-	1 0.5	-	1 0.3	-	-	-	1 1.2	-			
L Owl	1 0.2	-	-	-	1 0.6	-	-	1 0.9	-	-	-	1 0.3	-	-	-	1 1.2	-			
N Owl	1 0.2	-	1 0.7	-	-	-	1 0.4	-	-	1 0.5	-	-	-	1 0.7	-	-	-			
Don't know/refused	1	-	-	-	1	-	-	-	1	-	-	1	1	-	-	-	-			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

When you use Muni, what is the main purpose of your trips?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - Have ridden Muni in the last three years	456	93	146	54	163	71	227	115	42	217	28	308	89	150	76	85	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Work	203	71	70	18	44	27	94	62	20	203	4	80	39	59	36	30	35			
	44.5	76.3	47.9	33.3	27.0	38.0	41.4	53.9	47.6	93.5	14.3	26.0	43.8	39.3	47.4	35.3	70.0			
Eat out/Social/Recreation/Entertainment	196	41	61	22	72	28	106	49	12	63	5	196	44	67	34	38	12			
	43.0	44.1	41.8	40.7	44.2	39.4	46.7	42.6	28.6	29.0	17.9	63.6	49.4	44.7	44.7	44.7	24.0			
Shopping	163	42	60	28	33	24	82	43	14	62	6	163	27	60	26	34	13			
	35.7	45.2	41.1	51.9	20.2	33.8	36.1	37.4	33.3	28.6	21.4	52.9	30.3	40.0	34.2	40.0	26.0			
Medical	131	29	40	12	50	23	70	27	11	44	8	131	23	52	20	23	10			
	28.7	31.2	27.4	22.2	30.7	32.4	30.8	23.5	26.2	20.3	28.6	42.5	25.8	34.7	26.3	27.1	20.0			
School	32	11	14	2	5	9	16	6	1	32	-	20	3	11	3	8	7			
	7.0	11.8	9.6	3.7	3.1	12.7	7.0	5.2	2.4	14.7	-	6.5	3.4	7.3	3.9	9.4	14.0			
Personal Business/Errands	28	3	6	1	18	4	16	5	3	4	28	11	3	12	4	4	5			
	6.1	3.2	4.1	1.9	11.0	5.6	7.0	4.3	7.1	1.8	100.0	3.6	3.4	8.0	5.3	4.7	10.0			
Church/Volunteer	7	2	4	1	-	-	4	2	1	2	-	7	2	2	2	1	-			
	1.5	2.2	2.7	1.9	-	-	1.8	1.7	2.4	0.9	-	2.3	2.2	1.3	2.6	1.2	-			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Overall, how would you rate Muni's service?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	RATING OF MUNI SVC.				WORK/	PERS.	OTHER	ZONE				
		/WK	TIMES	/WK	OR	EXC.	GOOD	FAIR	POOR	SCHL	BUS		1	2	3	4	5
BASE - Have ridden Muni in the last three years	455	93	146	54	162	71	227	115	42	217	28	307	89	149	76	85	50
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	71	16	20	7	28	71	-	-	-	33	4	47	20	21	8	11	11
	15.6	17.2	13.7	13.0	17.3	100.0				15.2	14.3	15.3	22.5	14.1	10.5	12.9	22.0
Good (3)	227	47	75	29	76	-	227	-	-	100	16	161	39	82	38	44	23
	49.9	50.5	51.4	53.7	46.9		100.0			46.1	57.1	52.4	43.8	55.0	50.0	51.8	46.0
Fair (2)	115	22	39	14	40	-	-	115	-	64	5	74	21	30	23	25	13
	25.3	23.7	26.7	25.9	24.7			100.0		29.5	17.9	24.1	23.6	20.1	30.3	29.4	26.0
Poor (1)	42	8	12	4	18	-	-	-	42	20	3	25	9	16	7	5	3
	9.2	8.6	8.2	7.4	11.1				100.0	9.2	10.7	8.1	10.1	10.7	9.2	5.9	6.0
Don't know/refused	1	-	-	-	1	-	-	-	-	-	-	1	-	1	-	-	-
MEAN	2.72	2.76	2.71	2.72	2.70	4.00	3.00	2.00	1.00	2.67	2.75	2.75	2.79	2.72	2.62	2.72	2.84

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing reliability (on-time performance)

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	449	93	145	54	157	70	225	113	41	217	27	302	89	147	74	83	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	39	9	7	3	20	24	13	1	1	23	4	23	9	13	5	4	8			
	8.7	9.7	4.8	5.6	12.7	34.3	5.8	0.9	2.4	10.6	14.8	7.6	10.1	8.8	6.8	4.8	16.0			
Good (3)	174	40	57	19	58	37	114	21	2	79	7	121	38	59	29	31	16			
	38.8	43.0	39.3	35.2	36.9	52.9	50.7	18.6	4.9	36.4	25.9	40.1	42.7	40.1	39.2	37.3	32.0			
Fair (2)	160	31	53	26	50	8	88	52	12	77	12	108	31	48	26	32	22			
	35.6	33.3	36.6	48.1	31.8	11.4	39.1	46.0	29.3	35.5	44.4	35.8	34.8	32.7	35.1	38.6	44.0			
Poor (1)	76	13	28	6	29	1	10	39	26	38	4	50	11	27	14	16	4			
	16.9	14.0	19.3	11.1	18.5	1.4	4.4	34.5	63.4	17.5	14.8	16.6	12.4	18.4	18.9	19.3	8.0			
Don't know/refused	7	-	1	-	6	1	2	2	1	-	1	6	-	3	2	2	-			
MEAN	2.39	2.48	2.30	2.35	2.44	3.20	2.58	1.86	1.46	2.40	2.41	2.39	2.51	2.39	2.34	2.28	2.56			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing frequent service

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		DAYS	TIMES	/WK	OR													/WK	/WK	LESS
BASE - Have ridden Muni in the last three years	450	93	145	54	158	71	223	115	41	215	28	304	88	148	75	84	49			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	60	8	19	9	24	33	26	1	-	26	3	42	13	20	9	8	10			
	13.3	8.6	13.1	16.7	15.2	46.5	11.7	0.9	-	12.1	10.7	13.8	14.8	13.5	12.0	9.5	20.4			
Good (3)	171	45	55	18	53	33	111	24	3	73	9	119	37	64	24	27	17			
	38.0	48.4	37.9	33.3	33.5	46.5	49.8	20.9	7.3	34.0	32.1	39.1	42.0	43.2	32.0	32.1	34.7			
Fair (2)	152	31	50	19	52	5	76	58	13	88	9	96	29	40	30	35	18			
	33.8	33.3	34.5	35.2	32.9	7.0	34.1	50.4	31.7	40.9	32.1	31.6	33.0	27.0	40.0	41.7	36.7			
Poor (1)	67	9	21	8	29	-	10	32	25	28	7	47	9	24	12	14	4			
	14.9	9.7	14.5	14.8	18.4	-	4.5	27.8	61.0	13.0	25.0	15.5	10.2	16.2	16.0	16.7	8.2			
Don't know/refused	6	-	1	-	5	-	4	-	1	2	-	4	1	2	1	1	1			
MEAN	2.50	2.56	2.50	2.52	2.46	3.39	2.69	1.95	1.46	2.45	2.29	2.51	2.61	2.54	2.40	2.35	2.67			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Cleaning Muni vehicles

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	449	93	143	54	159	70	225	113	40	215	27	303	89	146	76	83	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	58	11	19	9	19	25	25	6	2	31	3	38	12	23	7	4	12			
	12.9	11.8	13.3	16.7	11.9	35.7	11.1	5.3	5.0	14.4	11.1	12.5	13.5	15.8	9.2	4.8	24.0			
Good (3)	200	44	65	20	71	35	120	34	10	84	14	136	37	68	35	41	19			
	44.5	47.3	45.5	37.0	44.7	50.0	53.3	30.1	25.0	39.1	51.9	44.9	41.6	46.6	46.1	49.4	38.0			
Fair (2)	143	26	45	21	51	10	67	53	13	79	5	91	29	42	28	25	16			
	31.8	28.0	31.5	38.9	32.1	14.3	29.8	46.9	32.5	36.7	18.5	30.0	32.6	28.8	36.8	30.1	32.0			
Poor (1)	48	12	14	4	18	-	13	20	15	21	5	38	11	13	6	13	3			
	10.7	12.9	9.8	7.4	11.3		5.8	17.7	37.5	9.8	18.5	12.5	12.4	8.9	7.9	15.7	6.0			
Don't know/refused	7	-	3	-	4	1	2	2	2	2	1	5	-	4	-	2	-			
MEAN	2.60	2.58	2.62	2.63	2.57	3.21	2.70	2.23	1.98	2.58	2.56	2.57	2.56	2.69	2.57	2.43	2.80			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Managing crowding

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		DAYS	TIMES	/WK	OR													/WK	/WK	LESS
BASE - Have ridden Muni in the last three years	431	89	138	54	150	67	212	110	41	208	26	289	86	145	70	75	49			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	29	2	7	4	16	17	10	2	-	11	1	19	6	10	1	7	5			
	6.7	2.2	5.1	7.4	10.7	25.4	4.7	1.8		5.3	3.8	6.6	7.0	6.9	1.4	9.3	10.2			
Good (3)	132	27	41	14	50	27	84	18	3	63	9	89	24	44	25	23	15			
	30.6	30.3	29.7	25.9	33.3	40.3	39.6	16.4	7.3	30.3	34.6	30.8	27.9	30.3	35.7	30.7	30.6			
Fair (2)	158	32	53	22	51	18	82	43	14	77	7	107	41	45	20	32	19			
	36.7	36.0	38.4	40.7	34.0	26.9	38.7	39.1	34.1	37.0	26.9	37.0	47.7	31.0	28.6	42.7	38.8			
Poor (1)	112	28	37	14	33	5	36	47	24	57	9	74	15	46	24	13	10			
	26.0	31.5	26.8	25.9	22.0	7.5	17.0	42.7	58.5	27.4	34.6	25.6	17.4	31.7	34.3	17.3	20.4			
Don't know/refused	25	4	8	-	13	4	15	5	1	9	2	19	3	5	6	10	1			
MEAN	2.18	2.03	2.13	2.15	2.33	2.84	2.32	1.77	1.49	2.13	2.08	2.18	2.24	2.12	2.04	2.32	2.31			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Helpful drivers/operators

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	439	91	140	54	154	69	218	110	41	207	26	300	88	144	74	77	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	122	28	33	17	44	45	56	15	6	54	8	86	26	44	14	16	20			
	27.8	30.8	23.6	31.5	28.6	65.2	25.7	13.6	14.6	26.1	30.8	28.7	29.5	30.6	18.9	20.8	40.0			
Good (3)	197	40	67	24	66	21	121	45	9	102	11	133	40	58	38	39	20			
	44.9	44.0	47.9	44.4	42.9	30.4	55.5	40.9	22.0	49.3	42.3	44.3	45.5	40.3	51.4	50.6	40.0			
Fair (2)	90	16	29	12	33	3	33	43	11	39	4	61	17	29	14	19	9			
	20.5	17.6	20.7	22.2	21.4	4.3	15.1	39.1	26.8	18.8	15.4	20.3	19.3	20.1	18.9	24.7	18.0			
Poor (1)	30	7	11	1	11	-	8	7	15	12	3	20	5	13	8	3	1			
	6.8	7.7	7.9	1.9	7.1		3.7	6.4	36.6	5.8	11.5	6.7	5.7	9.0	10.8	3.9	2.0			
Don't know/refused	17	2	6	-	9	2	9	5	1	10	2	8	1	6	2	8	-			
MEAN	2.94	2.98	2.87	3.06	2.93	3.61	3.03	2.62	2.15	2.96	2.92	2.95	2.99	2.92	2.78	2.88	3.18			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Communicating with the public

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - Have ridden Muni in the last three years	429	92	140	51	146	67	213	110	39	207	25	291	84	140	71	84	45			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	52	13	11	10	18	27	22	2	1	26	2	39	13	22	5	5	7			
	12.1	14.1	7.9	19.6	12.3	40.3	10.3	1.8	2.6	12.6	8.0	13.4	15.5	15.7	7.0	6.0	15.6			
Good (3)	167	34	49	20	64	31	99	33	4	80	12	112	28	55	31	34	17			
	38.9	37.0	35.0	39.2	43.8	46.3	46.5	30.0	10.3	38.6	48.0	38.5	33.3	39.3	43.7	40.5	37.8			
Fair (2)	135	28	55	12	40	8	73	44	10	63	6	87	34	37	17	32	14			
	31.5	30.4	39.3	23.5	27.4	11.9	34.3	40.0	25.6	30.4	24.0	29.9	40.5	26.4	23.9	38.1	31.1			
Poor (1)	75	17	25	9	24	1	19	31	24	38	5	53	9	26	18	13	7			
	17.5	18.5	17.9	17.6	16.4	1.5	8.9	28.2	61.5	18.4	20.0	18.2	10.7	18.6	25.4	15.5	15.6			
Don't know/refused	27	1	6	3	17	4	14	5	3	10	3	17	5	10	5	1	5			
MEAN	2.46	2.47	2.33	2.61	2.52	3.25	2.58	2.05	1.54	2.45	2.44	2.47	2.54	2.52	2.32	2.37	2.53			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing accurate arrival estimates

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	438	91	141	54	152	64	219	112	42	210	25	299	86	142	72	82	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	57	9	17	8	23	27	24	5	1	30	4	40	18	18	3	7	11			
	13.0	9.9	12.1	14.8	15.1	42.2	11.0	4.5	2.4	14.3	16.0	13.4	20.9	12.7	4.2	8.5	22.0			
Good (3)	156	35	53	19	49	29	91	29	7	68	9	110	25	49	32	34	15			
	35.6	38.5	37.6	35.2	32.2	45.3	41.6	25.9	16.7	32.4	36.0	36.8	29.1	34.5	44.4	41.5	30.0			
Fair (2)	146	31	45	17	53	7	82	48	9	70	9	99	33	50	18	25	19			
	33.3	34.1	31.9	31.5	34.9	10.9	37.4	42.9	21.4	33.3	36.0	33.1	38.4	35.2	25.0	30.5	38.0			
Poor (1)	79	16	26	10	27	1	22	30	25	42	3	50	10	25	19	16	5			
	18.0	17.6	18.4	18.5	17.8	1.6	10.0	26.8	59.5	20.0	12.0	16.7	11.6	17.6	26.4	19.5	10.0			
Don't know/refused	18	2	5	-	11	7	8	3	-	7	3	9	3	8	4	3	-			
MEAN	2.44	2.41	2.43	2.46	2.45	3.28	2.53	2.08	1.62	2.41	2.56	2.47	2.59	2.42	2.26	2.39	2.64			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Trips taking a reasonable amount of time

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - Have ridden Muni in the last three years	455	93	146	54	162	71	226	115	42	217	28	307	89	150	76	84	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	89	21	26	11	31	44	42	2	1	42	5	55	22	35	11	8	13			
	19.6	22.6	17.8	20.4	19.1	62.0	18.6	1.7	2.4	19.4	17.9	17.9	24.7	23.3	14.5	9.5	26.0			
Good (3)	205	32	72	26	75	26	133	38	7	90	11	141	40	68	37	41	18			
	45.1	34.4	49.3	48.1	46.3	36.6	58.8	33.0	16.7	41.5	39.3	45.9	44.9	45.3	48.7	48.8	36.0			
Fair (2)	120	35	32	13	40	1	44	58	17	61	9	85	20	36	19	26	17			
	26.4	37.6	21.9	24.1	24.7	1.4	19.5	50.4	40.5	28.1	32.1	27.7	22.5	24.0	25.0	31.0	34.0			
Poor (1)	41	5	16	4	16	-	7	17	17	24	3	26	7	11	9	9	2			
	9.0	5.4	11.0	7.4	9.9	-	3.1	14.8	40.5	11.1	10.7	8.5	7.9	7.3	11.8	10.7	4.0			
Don't know/refused	1	-	-	-	1	-	1	-	-	-	-	1	-	-	-	1	-			
MEAN	2.75	2.74	2.74	2.81	2.75	3.61	2.93	2.22	1.81	2.69	2.64	2.73	2.87	2.85	2.66	2.57	2.84			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing access for people with disabilities

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	403	83	129	48	143	69	201	101	31	188	25	272	80	135	65	73	46			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	125	28	33	14	50	48	60	13	4	58	7	82	30	42	20	15	18			
	31.0	33.7	25.6	29.2	35.0	69.6	29.9	12.9	12.9	30.9	28.0	30.1	37.5	31.1	30.8	20.5	39.1			
Good (3)	203	40	71	25	67	16	115	58	13	101	12	132	36	71	31	40	23			
	50.4	48.2	55.0	52.1	46.9	23.2	57.2	57.4	41.9	53.7	48.0	48.5	45.0	52.6	47.7	54.8	50.0			
Fair (2)	55	11	19	7	18	4	19	24	8	22	3	43	13	16	9	12	4			
	13.6	13.3	14.7	14.6	12.6	5.8	9.5	23.8	25.8	11.7	12.0	15.8	16.3	11.9	13.8	16.4	8.7			
Poor (1)	20	4	6	2	8	1	7	6	6	7	3	15	1	6	5	6	1			
	5.0	4.8	4.7	4.2	5.6	1.4	3.5	5.9	19.4	3.7	12.0	5.5	1.3	4.4	7.7	8.2	2.2			
Don't know/refused	53	10	17	6	20	2	26	14	11	29	3	36	9	15	11	12	4			
MEAN	3.07	3.11	3.02	3.06	3.11	3.61	3.13	2.77	2.48	3.12	2.92	3.03	3.19	3.10	3.02	2.88	3.26			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Safety and security from crime while onboard or waiting for Muni

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	438	91	141	53	153	68	218	111	40	213	27	293	84	146	73	80	49			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Excellent (4)	41	10	13	5	13	23	13	5	-	18	3	30	9	14	7	3	8			
	9.4	11.0	9.2	9.4	8.5	33.8	6.0	4.5		8.5	11.1	10.2	10.7	9.6	9.6	3.8	16.3			
Good (3)	142	30	42	15	55	27	95	16	4	60	10	98	25	46	24	29	17			
	32.4	33.0	29.8	28.3	35.9	39.7	43.6	14.4	10.0	28.2	37.0	33.4	29.8	31.5	32.9	36.3	34.7			
Fair (2)	147	30	49	19	49	14	76	45	11	72	7	98	30	53	20	31	12			
	33.6	33.0	34.8	35.8	32.0	20.6	34.9	40.5	27.5	33.8	25.9	33.4	35.7	36.3	27.4	38.8	24.5			
Poor (1)	108	21	37	14	36	4	34	45	25	63	7	67	20	33	22	17	12			
	24.7	23.1	26.2	26.4	23.5	5.9	15.6	40.5	62.5	29.6	25.9	22.9	23.8	22.6	30.1	21.3	24.5			
Don't know/refused	18	2	5	1	10	3	9	4	2	4	1	15	5	4	3	5	1			
MEAN	2.26	2.32	2.22	2.21	2.29	3.01	2.40	1.83	1.48	2.15	2.33	2.31	2.27	2.28	2.22	2.23	2.43			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Are you aware Muni currently has policies in place meant to prevent gender-based harassment while onboard or waiting for Muni?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have ridden Muni in the last three years	456	93	146	54	163	71	227	115	42	217	28	308	89	150	76	85	50			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
No	314	53	99	35	127	50	151	81	31	145	23	213	63	104	55	54	33			
	68.9	57.0	67.8	64.8	77.9	70.4	66.5	70.4	73.8	66.8	82.1	69.2	70.8	69.3	72.4	63.5	66.0			
Yes	110	31	38	11	30	19	59	22	10	59	3	72	20	38	11	26	14			
	24.1	33.3	26.0	20.4	18.4	26.8	26.0	19.1	23.8	27.2	10.7	23.4	22.5	25.3	14.5	30.6	28.0			
Maybe	32	9	9	8	6	2	17	12	1	13	2	23	6	8	10	5	3			
	7.0	9.7	6.2	14.8	3.7	2.8	7.5	10.4	2.4	6.0	7.1	7.5	6.7	5.3	13.2	5.9	6.0			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What mode(s) of transportation are you using now instead of Muni? (Non-Riders)

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE						
	TOTAL	5/+	SEV.	ONCE	3X/MO	RATING OF MUNI SVC.				WORK/	PERS.	OTHER	ZONE									
		/WK	DAYS	TIMES	/WK	OR	EXC.	GOOD	FAIR	POOR	SCHL	BUS	1	2	3	4	5					
BASE - Have not ridden Muni in the past three years	77 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13 100.0	17 100.0	15 100.0	13 100.0	17 100.0
Drive	64 83.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11 84.6	13 76.5	13 86.7	11 84.6	15 88.2
Ride hailing service (Uber/Lyft)	16 20.8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4 30.8	7 41.2	1 6.7	4 30.8	-
Walk	13 16.9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 7.7	8 47.1	2 13.3	2 15.4	-
Carpool	11 14.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 7.7	2 11.8	2 13.3	2 15.4	3 17.6
Bicycle	7 9.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2 15.4	4 23.5	-	-	1 5.9
Other public transit (such as BART)	5 6.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3 23.1	1 5.9	1 6.7	-	-
Taxi	2 2.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 5.9	1 6.7	-	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Think of a recent trip when you could have used Muni, but did not, what was the main purpose of your trips?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - Have not ridden Muni in the last three years	70 100.0	-	-	-	-	-	-	-	-	-	-	-	13 100.0	17 100.0	13 100.0	11 100.0	14 100.0			
Eat out/Social/Recreation/Entertainment	22 31.4	-	-	-	-	-	-	-	-	-	-	-	3 23.1	8 47.1	5 38.5	3 27.3	3 21.4			
Work	20 28.6	-	-	-	-	-	-	-	-	-	-	-	5 38.5	3 17.6	2 15.4	2 18.2	6 42.9			
Shopping	16 22.9	-	-	-	-	-	-	-	-	-	-	-	4 30.8	4 23.5	1 7.7	4 36.4	3 21.4			
Medical	6 8.6	-	-	-	-	-	-	-	-	-	-	-	-	-	3 23.1	2 18.2	1 7.1			
Personal Business/Errands	4 5.7	-	-	-	-	-	-	-	-	-	-	-	1 7.7	1 5.9	1 7.7	-	1 7.1			
School	2 2.9	-	-	-	-	-	-	-	-	-	-	-	-	1 5.9	1 7.7	-	-			
Don't know/refused	7	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	3			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What could Muni do to get you to try transit for this type of trip?

	HOW OFTEN RIDE MUNI (Q4)					TRIP PURPOSE							ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	RATING OF MUNI SVC.				WORK/	PERS.	OTHER					
		/WK	/WK	/WK	OR	EXC.	GOOD	FAIR	POOR	SCHL	BUS		1	2	3	4	5
BASE - Have not ridden Muni in the past three years and left a comment	506	81	138	53	160	68	211	110	42	206	27	290	96	158	83	96	65
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Increased frequency	109	22	33	12	30	12	42	34	9	54	5	67	16	36	18	22	15
	21.5	27.2	23.9	22.6	18.8	17.6	19.9	30.9	21.4	26.2	18.5	23.1	16.7	22.8	21.7	22.9	23.1
More direct routes/coverage of city/ Fewer transfers/Bring back discontinued routes	86	11	24	10	27	9	40	18	5	30	6	46	15	22	13	24	12
	17.0	13.6	17.4	18.9	16.9	13.2	19.0	16.4	11.9	14.6	22.2	15.9	15.6	13.9	15.7	25.0	18.5
Faster trips	75	8	22	6	30	10	24	25	6	33	3	44	15	21	11	17	10
	14.8	9.9	15.9	11.3	18.8	14.7	11.4	22.7	14.3	16.0	11.1	15.2	15.6	13.3	13.3	17.7	15.4
More on-time/reliable	65	8	18	10	26	6	24	22	10	27	6	42	15	15	10	16	8
	12.8	9.9	13.0	18.9	16.3	8.8	11.4	20.0	23.8	13.1	22.2	14.5	15.6	9.5	12.0	16.7	12.3
Safer from crime onboard/at stop	57	7	6	3	23	6	16	10	7	17	1	27	14	16	6	10	9
	11.3	8.6	4.3	5.7	14.4	8.8	7.6	9.1	16.7	8.3	3.7	9.3	14.6	10.1	7.2	10.4	13.8
Less crowding onboard	43	8	17	3	11	7	17	12	3	22	6	22	8	14	9	6	6
	8.5	9.9	12.3	5.7	6.9	10.3	8.1	10.9	7.1	10.7	22.2	7.6	8.3	8.9	10.8	6.3	9.2
Fewer homeless/mentally unstable passengers	27	4	6	2	5	1	8	4	4	10	4	9	6	6	7	5	3
	5.3	4.9	4.3	3.8	3.1	1.5	3.8	3.6	9.5	4.9	14.8	3.1	6.3	3.8	8.4	5.2	4.6
Prefer to drive/walk/bike (General)	27	1	10	5	8	7	17	-	-	3	1	21	4	10	5	5	2
	5.3	1.2	7.2	9.4	5.0	10.3	8.1	-	-	1.5	3.7	7.2	4.2	6.3	6.0	5.2	3.1
Make it easier to carry groceries/tools/ personal material	19	3	6	2	3	3	11	-	-	6	-	10	-	6	3	5	5
	3.8	3.7	4.3	3.8	1.9	4.4	5.2	-	-	2.9	-	3.4	-	3.8	3.6	5.2	7.7
Cleaner onboard/at stops	17	1	3	1	6	2	3	3	3	7	-	7	3	5	3	5	1
	3.4	1.2	2.2	1.9	3.8	2.9	1.4	2.7	7.1	3.4	-	2.4	3.1	3.2	3.6	5.2	1.5
Restore suspended route/stop	17	3	5	3	6	2	4	2	9	8	-	12	3	7	3	2	1
	3.4	3.7	3.6	5.7	3.8	2.9	1.9	1.8	21.4	3.9	-	4.1	3.1	4.4	3.6	2.1	1.5
Less expensive	14	1	2	2	6	2	5	3	1	4	2	6	3	7	3	-	-
	2.8	1.2	1.4	3.8	3.8	2.9	2.4	2.7	2.4	1.9	7.4	2.1	3.1	4.4	3.6	-	-
Start earlier/Run later	11	5	2	1	2	-	8	1	1	8	-	7	-	6	1	3	1
	2.2	6.2	1.4	1.9	1.3	-	3.8	0.9	2.4	3.9	-	2.4	-	3.8	1.2	3.1	1.5
Increased/Continued Covid measures	11	1	2	1	3	-	2	4	1	5	1	3	-	6	1	3	1
	2.2	1.2	1.4	1.9	1.9	-	0.9	3.6	2.4	2.4	3.7	1.0	-	3.8	1.2	3.1	1.5
Closer stops	9	2	1	1	3	1	6	-	-	2	-	5	1	3	-	3	2
	1.8	2.5	0.7	1.9	1.9	1.5	2.8	-	-	1.0	-	1.7	1.0	1.9	-	3.1	3.1
Accurate arrival estimates	8	1	1	1	4	-	3	4	-	3	-	5	2	3	1	1	-
	1.6	1.2	0.7	1.9	2.5	-	1.4	3.6	-	1.5	-	1.7	2.1	1.9	1.2	1.0	-
Better arrival estimates at stops	7	2	3	-	2	-	2	4	1	5	-	5	-	4	3	-	-
	1.4	2.5	2.2	-	1.3	-	0.9	3.6	2.4	2.4	-	1.7	-	2.5	3.6	-	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What could Muni do to get you to try transit for this type of trip?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		DAYS	TIMES	/WK	OR													/WK	/WK	LESS
Unfamiliar with Muni/Muni routes	5 1.0	-	1 0.7	2 3.8	1 0.6	1 1.5	3 1.4	-	-	-	1 3.7	3 1.0	1 1.0	2 1.3	1 1.2	-	1 1.5			
More courteous/helpful/professional operators	5 1.0	1 1.2	-	-	3 1.9	-	2 0.9	1 0.9	1 2.4	2 1.0	-	3 1.0	-	2 1.3	2 2.4	1 1.0	-			
Improved disabled access	5 1.0	-	-	-	2 1.3	1 1.5	-	-	1 2.4	-	-	2 0.7	1 1.0	3 1.9	1 1.2	-	-			
Improve the Muni app	4 0.8	1 1.2	2 1.4	-	-	1 1.5	1 0.5	1 0.9	-	3 1.5	-	2 0.7	1 1.0	-	1 1.2	2 2.1	-			
Better service updates/information about route changes	4 0.8	1 1.2	-	1 1.9	1 0.6	-	2 0.9	-	1 2.4	-	-	3 1.0	-	3 1.9	-	1 1.0	-			
Muni easier to use/streamlined maps	3 0.6	1 1.2	-	-	2 1.3	2 2.9	1 0.5	-	-	1 0.5	-	2 0.7	-	3 1.9	-	-	-			
Better connection to BART, Caltrain	3 0.6	1 1.2	1 0.7	-	1 0.6	1 1.5	1 0.5	-	1 2.4	2 1.0	-	3 1.0	-	1 0.6	1 1.2	1 1.0	-			
SFMTA is corrupt/inept/wastes money	3 0.6	-	1 0.7	1 1.9	1 0.6	-	1 0.5	2 1.8	-	-	-	3 1.0	1 1.0	-	1 1.2	1 1.0	-			
Unable to ride Muni due to age/disability	3 0.6	-	-	1 1.9	1 0.6	-	2 0.9	-	-	-	-	2 0.7	-	2 1.3	-	-	1 1.5			
I'm closer to BART	2 0.4	-	1 0.7	-	-	-	1 0.5	-	-	1 0.5	-	-	1 1.0	-	-	-	1 1.5			
More bike friendly	1 0.2	-	-	-	-	-	-	-	-	-	-	-	1 1.0	-	-	-	-			
Eliminate Covid restrictions	1 0.2	-	-	-	1 0.6	-	1 0.5	-	-	1 0.5	-	-	-	-	-	1 1.0	-			
Better stops (more benches, escalators, etc.)	1 0.2	-	1 0.7	-	-	-	-	1 0.9	-	-	-	1 0.3	-	-	-	1 1.0	-			
Be more bicycle friendly	1 0.2	-	-	-	1 0.6	-	1 0.5	-	-	-	-	1 0.3	-	-	1 1.2	-	-			
Improve Muni (General)	1 0.2	-	1 0.7	-	-	-	1 0.5	-	-	1 0.5	-	-	-	1 0.6	-	-	-			
Nothing	32 6.3	7 8.6	14 10.1	3 5.7	5 3.1	9 13.2	15 7.1	3 2.7	2 4.8	18 8.7	-	20 6.9	6 6.3	7 4.4	7 8.4	3 3.1	9 13.8			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

If you needed information about Muni, how would you obtain this information?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - All Respondents	514	92	138	54	161	70	223	112	39	212	27	303	98	165	86	94	63			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Check online	328	59	88	29	108	41	149	70	24	132	14	202	55	114	60	62	32			
	63.8	64.1	63.8	53.7	67.1	58.6	66.8	62.5	61.5	62.3	51.9	66.7	56.1	69.1	69.8	66.0	50.8			
Use an app	208	48	67	28	45	23	96	55	13	90	10	133	37	79	32	34	24			
	40.5	52.2	48.6	51.9	28.0	32.9	43.0	49.1	33.3	42.5	37.0	43.9	37.8	47.9	37.2	36.2	38.1			
Call 311 or fill out an online form	97	17	28	13	32	18	44	17	11	44	7	65	17	32	17	11	17			
	18.9	18.5	20.3	24.1	19.9	25.7	19.7	15.2	28.2	20.8	25.9	21.5	17.3	19.4	19.8	11.7	27.0			
Ask a Muni driver or Station Agent	79	18	29	6	24	11	42	14	10	39	6	62	10	24	15	19	8			
	15.4	19.6	21.0	11.1	14.9	15.7	18.8	12.5	25.6	18.4	22.2	20.5	10.2	14.5	17.4	20.2	12.7			
Ask a friend, colleague, or family member	44	8	9	-	16	11	15	4	3	19	4	21	13	9	6	6	8			
	8.6	8.7	6.5	-	9.9	15.7	6.7	3.6	7.7	9.0	14.8	6.9	13.3	5.5	7.0	6.4	12.7			
Contact Muni via social media	23	6	7	6	3	2	9	9	2	14	1	17	4	8	2	5	3			
	4.5	6.5	5.1	11.1	1.9	2.9	4.0	8.0	5.1	6.6	3.7	5.6	4.1	4.8	2.3	5.3	4.8			
Visit the SFMTA Customer Service Center	18	3	5	1	6	5	8	-	2	8	1	8	4	3	3	5	3			
	3.5	3.3	3.6	1.9	3.7	7.1	3.6	-	5.1	3.8	3.7	2.6	4.1	1.8	3.5	5.3	4.8			
Call 511	7	4	1	1	1	1	5	1	-	6	-	5	-	2	3	-	2			
	1.4	4.3	0.7	1.9	0.6	1.4	2.2	0.9	-	2.8	-	1.7	-	1.2	3.5	-	3.2			
Signs at stop	5	1	3	1	-	-	2	3	-	1	-	4	-	2	2	1	-			
	1.0	1.1	2.2	1.9	-	-	0.9	2.7	-	0.5	-	1.3	-	1.2	2.3	1.1	-			
Other (Unspecified)	8	1	2	1	3	-	6	1	-	3	1	6	2	4	-	1	1			
	1.6	1.1	1.4	1.9	1.9	-	2.7	0.9	-	1.4	3.7	2.0	2.0	2.4	-	1.1	1.6			
Don't know/refused	19	1	8	-	2	1	4	3	3	5	1	5	4	2	5	4	4			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Online sources cited in Q21

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	=====				WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS	EXC.	GOOD	FAIR	POOR				1	2	3	4	5			
BASE - Respondents who use internet sources for information on Muni who cited a website	329	59	89	29	108	41	150	70	24	133	14	202	55	114	61	62	32			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
SFMTA website	180	40	60	18	48	22	87	40	17	79	7	122	24	71	38	33	13			
	54.7	67.8	67.4	62.1	44.4	53.7	58.0	57.1	70.8	59.4	50.0	60.4	43.6	62.3	62.3	53.2	40.6			
Internet search	119	12	20	9	50	18	45	23	5	42	5	59	27	32	15	26	17			
	36.2	20.3	22.5	31.0	46.3	43.9	30.0	32.9	20.8	31.6	35.7	29.2	49.1	28.1	24.6	41.9	53.1			
Next Bus/Umo website	17	6	1	2	8	-	9	7	1	6	1	16	1	6	4	5	-			
	5.2	10.2	1.1	6.9	7.4		6.0	10.0	4.2	4.5	7.1	7.9	1.8	5.3	6.6	8.1				
Google Maps website	14	1	4	3	3	1	8	-	2	5	-	8	3	5	5	-	-			
	4.3	1.7	4.5	10.3	2.8	2.4	5.3		8.3	3.8		4.0	5.5	4.4	8.2					
511 website	8	-	4	-	4	-	7	1	-	3	1	5	1	3	1	1	2			
	2.4		4.5		3.7		4.7	1.4		2.3	7.1	2.5	1.8	2.6	1.6	1.6	6.3			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Online sources cited in Q21

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - Respondents who use an app for information on Muni who cited an app	206	48	67	27	45	23	95	55	13	90	9	133	37	79	32	34	22			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Next Bus/Umo App	75	16	30	11	12	7	37	21	4	29	1	55	15	27	9	15	8			
	36.4	33.3	44.8	40.7	26.7	30.4	38.9	38.2	30.8	32.2	11.1	41.4	40.5	34.2	28.1	44.1	36.4			
MuniMobile	53	9	17	8	13	7	21	12	6	24	4	26	12	22	8	8	3			
	25.7	18.8	25.4	29.6	28.9	30.4	22.1	21.8	46.2	26.7	44.4	19.5	32.4	27.8	25.0	23.5	13.6			
Transit	35	11	13	6	3	5	15	13	-	20	-	24	6	14	5	6	4			
	17.0	22.9	19.4	22.2	6.7	21.7	15.8	23.6	-	22.2	-	18.0	16.2	17.7	15.6	17.6	18.2			
Google Maps App	29	7	8	4	7	3	12	9	2	10	3	20	4	9	7	5	3			
	14.1	14.6	11.9	14.8	15.6	13.0	12.6	16.4	15.4	11.1	33.3	15.0	10.8	11.4	21.9	14.7	13.6			
Routesy	22	5	3	2	11	3	7	10	1	8	1	17	1	9	4	5	2			
	10.7	10.4	4.5	7.4	24.4	13.0	7.4	18.2	7.7	8.9	11.1	12.8	2.7	11.4	12.5	14.7	9.1			
Apple Maps App	6	-	1	-	3	-	3	1	-	2	-	3	1	2	-	2	1			
	2.9	-	1.5	-	6.7	-	3.2	1.8	-	2.2	-	2.3	2.7	2.5	-	5.9	4.5			
City Mapper	5	2	1	-	1	-	3	1	-	3	-	3	2	2	-	-	1			
	2.4	4.2	1.5	-	2.2	-	3.2	1.8	-	3.3	-	2.3	5.4	2.5	-	-	4.5			
Moovit	4	2	1	1	-	-	3	1	-	3	-	3	-	3	1	-	-			
	1.9	4.2	1.5	3.7	-	-	3.2	1.8	-	3.3	-	2.3	-	3.8	3.1	-	-			
Xtreet	2	1	-	-	-	-	1	-	-	1	-	-	-	1	-	-	1			
	1.0	2.1	-	-	-	-	1.1	-	-	1.1	-	-	-	1.3	-	-	4.5			

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How informed do you feel about Muni projects, enhancements, and service updates?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	RATING OF MUNI SVC.				WORK/ SCHL	PERS. BUS	OTHER	ZONE							
		/WK	/WK	/WK	LESS	EXC.	GOOD	FAIR	POOR				1	2	3	4	5			
BASE - All Respondents	523	93	141	54	159	69	223	113	41	212	28	304	100	164	90	97	64			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Very Informed (4)	73	16	32	5	13	16	39	10	1	34	3	49	12	31	12	11	7			
	14.0	17.2	22.7	9.3	8.2	23.2	17.5	8.8	2.4	16.0	10.7	16.1	12.0	18.9	13.3	11.3	10.9			
Somewhat Informed (3)	241	50	63	31	75	31	119	51	17	94	14	156	47	81	39	50	20			
	46.1	53.8	44.7	57.4	47.2	44.9	53.4	45.1	41.5	44.3	50.0	51.3	47.0	49.4	43.3	51.5	31.3			
Not Too Informed (2)	122	19	37	10	38	15	42	33	14	57	7	65	27	26	27	22	18			
	23.3	20.4	26.2	18.5	23.9	21.7	18.8	29.2	34.1	26.9	25.0	21.4	27.0	15.9	30.0	22.7	28.1			
Not At All Informed (1)	87	8	9	8	33	7	23	19	9	27	4	34	14	26	12	14	19			
	16.6	8.6	6.4	14.8	20.8	10.1	10.3	16.8	22.0	12.7	14.3	11.2	14.0	15.9	13.3	14.4	29.7			
Don't know/refused	10	-	5	-	4	2	4	2	1	5	-	4	2	3	1	1	3			
MEAN	2.57	2.80	2.84	2.61	2.43	2.81	2.78	2.46	2.24	2.64	2.57	2.72	2.57	2.71	2.57	2.60	2.23			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

The SFMTA (San Francisco Municipal Transportation Agency) is a City agency which oversees Muni, bike and pedestrian programs, taxis, as well as parking and traffic in the City. In general, how FAMILIAR are you with the SFMTA and its responsibilities?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - All respondents	532	93	145	54	163	70	227	115	42	217	28	307	102	167	91	98	66			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Very familiar (4)	123	20	39	12	34	18	45	30	11	53	6	73	23	39	21	21	18			
	23.1	21.5	26.9	22.2	20.9	25.7	19.8	26.1	26.2	24.4	21.4	23.8	22.5	23.4	23.1	21.4	27.3			
Somewhat familiar (3)	263	47	68	34	86	29	136	50	20	103	17	157	54	84	46	48	28			
	49.4	50.5	46.9	63.0	52.8	41.4	59.9	43.5	47.6	47.5	60.7	51.1	52.9	50.3	50.5	49.0	42.4			
Not too familiar (2)	94	18	24	8	23	14	25	25	9	39	2	54	17	31	16	17	9			
	17.7	19.4	16.6	14.8	14.1	20.0	11.0	21.7	21.4	18.0	7.1	17.6	16.7	18.6	17.6	17.3	13.6			
Not at all familiar (1)	52	8	14	-	20	9	21	10	2	22	3	23	8	13	8	12	11			
	9.8	8.6	9.7	-	12.3	12.9	9.3	8.7	4.8	10.1	10.7	7.5	7.8	7.8	8.8	12.2	16.7			
Don't know/refused	1	-	1	-	-	1	-	-	-	-	-	1	-	-	-	-	1			
MEAN	2.86	2.85	2.91	3.07	2.82	2.80	2.90	2.87	2.95	2.86	2.93	2.91	2.90	2.89	2.88	2.80	2.80			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

How satisfied are you with the job the SFMTA does managing transportation in San Francisco

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	=====							
		/WK	/WK	/WK	LESS								1	2	3	4	5			
BASE - All respondents	513	90	143	54	156	69	217	115	42	210	28	300	99	159	88	97	62			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Very satisfied (5)	65	10	18	6	19	28	23	1	1	24	3	37	14	20	11	6	14			
	12.7	11.1	12.6	11.1	12.2	40.6	10.6	0.9	2.4	11.4	10.7	12.3	14.1	12.6	12.5	6.2	22.6			
Somewhat satisfied (4)	194	39	55	22	57	31	114	26	2	82	8	121	42	61	34	37	16			
	37.8	43.3	38.5	40.7	36.5	44.9	52.5	22.6	4.8	39.0	28.6	40.3	42.4	38.4	38.6	38.1	25.8			
Neutral (3)	91	17	25	8	23	4	42	26	1	30	6	51	11	33	13	23	11			
	17.7	18.9	17.5	14.8	14.7	5.8	19.4	22.6	2.4	14.3	21.4	17.0	11.1	20.8	14.8	23.7	17.7			
Somewhat unsatisfied (2)	100	16	27	12	34	5	28	46	10	47	8	58	19	28	14	24	14			
	19.5	17.8	18.9	22.2	21.8	7.2	12.9	40.0	23.8	22.4	28.6	19.3	19.2	17.6	15.9	24.7	22.6			
Very unsatisfied (1)	63	8	18	6	23	1	10	16	28	27	3	33	13	17	16	7	7			
	12.3	8.9	12.6	11.1	14.7	1.4	4.6	13.9	66.7	12.9	10.7	11.0	13.1	10.7	18.2	7.2	11.3			
Don't know/refused	20	3	3	-	7	2	10	-	-	7	-	8	3	8	3	1	5			
MEAN	3.19	3.30	3.20	3.19	3.10	4.16	3.52	2.57	1.52	3.14	3.00	3.24	3.25	3.25	3.11	3.11	3.26			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What is your approximate age?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK																
BASE - ALL RESPONDENTS	533	93	146	54	163	71	227	115	42	217	28	308	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
18 years old (18)	1	-	1	-	-	-	1	-	-	1	-	-	-	-	-	1	-			
	0.2		0.7				0.4			0.5						1.0				
19 to 24 years old (21)	10	5	1	1	2	5	3	-	1	5	-	4	-	3	1	1	5			
	1.9	5.4	0.7	1.9	1.2	7.0	1.3		2.4	2.3		1.3		1.8	1.1	1.0	7.5			
25 to 34 years old (29.5)	47	9	8	5	13	7	17	10	1	25	1	16	12	18	5	4	6			
	8.8	9.7	5.5	9.3	8.0	9.9	7.5	8.7	2.4	11.5	3.6	5.2	11.8	10.8	5.5	4.1	9.0			
35 to 44 years old (39.5)	87	10	23	10	25	6	31	22	8	38	5	41	20	18	17	15	16			
	16.3	10.8	15.8	18.5	15.3	8.5	13.7	19.1	19.0	17.5	17.9	13.3	19.6	10.8	18.7	15.3	23.9			
45 to 54 years old (49.5)	97	11	26	9	38	11	39	28	6	44	5	56	24	31	14	14	13			
	18.2	11.8	17.8	16.7	23.3	15.5	17.2	24.3	14.3	20.3	17.9	18.2	23.5	18.6	15.4	14.3	19.4			
55 to 64 years old (59.5)	99	21	26	8	26	10	38	24	9	48	6	47	21	31	18	18	11			
	18.6	22.6	17.8	14.8	16.0	14.1	16.7	20.9	21.4	22.1	21.4	15.3	20.6	18.6	19.8	18.4	16.4			
65 to 74 years old (69.5)	113	28	30	15	32	13	60	20	12	34	5	87	14	44	20	23	11			
	21.2	30.1	20.5	27.8	19.6	18.3	26.4	17.4	28.6	15.7	17.9	28.2	13.7	26.3	22.0	23.5	16.4			
75 years or older (82)	74	7	31	5	26	18	37	10	4	19	6	53	11	22	15	22	4			
	13.9	7.5	21.2	9.3	16.0	25.4	16.3	8.7	9.5	8.8	21.4	17.2	10.8	13.2	16.5	22.4	6.0			
Refused	5	2	-	1	1	1	1	1	1	3	-	4	-	-	1	-	1			
	0.9	2.2		1.9	0.6	1.4	0.4	0.9	2.4	1.4		1.3			1.1		1.5			
Average (Mean) Age (In Years)	56.2	55.8	59.2	55.4	56.8	58.1	58.4	54.3	57.6	52.9	59.7	59.7	53.5	57.2	58.0	60.4	50.1			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What is your gender? Select one that best describes your current gender identity.

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - All Respondents	515	88	141	53	158	71	218	109	41	210	28	292	100	161	87	95	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Female	247	38	74	28	76	40	108	48	19	108	15	143	49	74	38	47	36			
	48.0	43.2	52.5	52.8	48.1	56.3	49.5	44.0	46.3	51.4	53.6	49.0	49.0	46.0	43.7	49.5	53.7			
Trans female	12	4	4	2	2	-	7	2	3	9	-	7	1	6	1	3	1			
	2.3	4.5	2.8	3.8	1.3		3.2	1.8	7.3	4.3		2.4	1.0	3.7	1.1	3.2	1.5			
Male	250	45	61	23	77	30	101	57	18	89	13	138	49	76	48	45	30			
	48.5	51.1	43.3	43.4	48.7	42.3	46.3	52.3	43.9	42.4	46.4	47.3	49.0	47.2	55.2	47.4	44.8			
Genderqueer/gender non-binary	6	1	2	-	3	1	2	2	1	4	-	4	1	5	-	-	-			
	1.2	1.1	1.4		1.9	1.4	0.9	1.8	2.4	1.9		1.4	1.0	3.1						
Don't know/refused	18	5	5	1	5	-	9	6	1	7	-	16	2	6	4	3	-			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What race and/or ethnicity do you identify with?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - All respondents	513	89	143	53	153	70	221	106	40	210	26	294	98	164	86	93	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
White	312	55	91	39	94	41	153	59	25	124	20	193	52	121	56	59	22			
	60.8	61.8	63.6	73.6	61.4	58.6	69.2	55.7	62.5	59.0	76.9	65.6	53.1	73.8	65.1	63.4	32.8			
Asian	99	18	25	8	32	11	33	31	8	40	3	58	16	20	23	24	14			
	19.3	20.2	17.5	15.1	20.9	15.7	14.9	29.2	20.0	19.0	11.5	19.7	16.3	12.2	26.7	25.8	20.9			
Hispanic, Latina, Latino, or Latinx	59	10	14	5	11	10	19	9	2	27	1	23	22	12	2	4	18			
	11.5	11.2	9.8	9.4	7.2	14.3	8.6	8.5	5.0	12.9	3.8	7.8	22.4	7.3	2.3	4.3	26.9			
Black or African American	34	5	9	3	10	5	14	4	4	11	2	17	7	10	4	3	10			
	6.6	5.6	6.3	5.7	6.5	7.1	6.3	3.8	10.0	5.2	7.7	5.8	7.1	6.1	4.7	3.2	14.9			
Middle Eastern or North African	8	1	2	-	3	2	2	2	-	3	-	3	2	3	1	2	-			
	1.6	1.1	1.4		2.0	2.9	0.9	1.9		1.4		1.0	2.0	1.8	1.2	2.2				
Native American	8	-	3	1	4	-	3	3	2	6	-	5	-	6	-	1	1			
	1.6		2.1	1.9	2.6		1.4	2.8	5.0	2.9		1.7		3.7		1.1	1.5			
Pacific Islander	5	2	1	-	1	-	3	1	-	4	-	2	1	1	1	-	2			
	1.0	2.2	0.7		0.7		1.4	0.9		1.9		0.7	1.0	0.6	1.2		3.0			
Mixed (Unspecified)	4	1	1	-	1	1	1	1	-	2	-	2	1	2	-	-	1			
	0.8	1.1	0.7		0.7	1.4	0.5	0.9		1.0		0.7	1.0	1.2			1.5			
Don't know/refused	20	4	3	1	10	1	6	9	2	7	2	14	4	3	5	5	-			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What is the approximate annual income of everyone in your household?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - ALL RESPONDENTS	445	79	123	49	132	62	192	95	34	190	20	256	88	145	75	81	53			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Under \$10,000 (\$5,000)	5	1	2	1	1	3	2	-	-	2	-	3	1	3	-	-	1			
	1.1	1.3	1.6	2.0	0.8	4.8	1.0			1.1		1.2	1.1	2.1			1.9			
\$10,000 to \$25,000 (\$17,500)	37	5	16	4	7	7	15	5	5	14	4	25	11	14	4	-	7			
	8.3	6.3	13.0	8.2	5.3	11.3	7.8	5.3	14.7	7.4	20.0	9.8	12.5	9.7	5.3		13.2			
\$25,001 to \$35,000 (\$30,000.5)	33	9	11	2	7	7	17	4	1	15	-	19	9	12	5	-	7			
	7.4	11.4	8.9	4.1	5.3	11.3	8.9	4.2	2.9	7.9		7.4	10.2	8.3	6.7		13.2			
\$35,001 to \$45,000 (\$40,000.5)	24	7	6	2	5	2	13	5	-	12	1	11	5	5	4	5	5			
	5.4	8.9	4.9	4.1	3.8	3.2	6.8	5.3		6.3	5.0	4.3	5.7	3.4	5.3	6.2	9.4			
\$45,001 to \$75,000 (\$60,000.5)	68	15	19	6	22	12	32	12	6	26	1	47	9	22	11	17	8			
	15.3	19.0	15.4	12.2	16.7	19.4	16.7	12.6	17.6	13.7	5.0	18.4	10.2	15.2	14.7	21.0	15.1			
\$75,001 to \$100,000 (\$87,500.5)	60	11	19	7	18	8	29	14	4	29	6	35	11	16	8	13	12			
	13.5	13.9	15.4	14.3	13.6	12.9	15.1	14.7	11.8	15.3	30.0	13.7	12.5	11.0	10.7	16.0	22.6			
\$100,001 to \$150,000 (\$125,000.5)	71	12	17	6	22	8	23	19	7	29	2	37	13	24	11	16	7			
	16.0	15.2	13.8	12.2	16.7	12.9	12.0	20.0	20.6	15.3	10.0	14.5	14.8	16.6	14.7	19.8	13.2			
\$150,001 to \$200,000 (\$175,000.5)	34	5	8	6	13	1	19	8	4	14	2	22	7	11	7	7	1			
	7.6	6.3	6.5	12.2	9.8	1.6	9.9	8.4	11.8	7.4	10.0	8.6	8.0	7.6	9.3	8.6	1.9			
\$200,000 or more (\$250,000)	113	14	25	15	37	14	42	28	7	49	4	57	22	38	25	23	5			
	25.4	17.7	20.3	30.6	28.0	22.6	21.9	29.5	20.6	25.8	20.0	22.3	25.0	26.2	33.3	28.4	9.4			
Refused	88	14	23	5	31	9	35	20	8	27	8	52	14	22	16	17	14			
	19.8	17.7	18.7	10.2	23.5	14.5	18.2	21.1	23.5	14.2	40.0	20.3	15.9	15.2	21.3	21.0	26.4			
Average Household Income	123657.6	106076.3	109248.3	137500.3	134148.1	105201.9	116979.5	138184.5	122132.7	124250.3	114750.3	117461.3	119545.8	123896.9	141200.3	139907.8	82406.0			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

How many people are in your household?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK																
BASE - ALL RESPONDENTS	506	87	139	50	158	68	219	107	39	205	26	295	96	164	84	92	65			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
1	183	41	54	16	54	24	94	32	15	65	13	127	33	85	29	20	14			
	36.2	47.1	38.8	32.0	34.2	35.3	42.9	29.9	38.5	31.7	50.0	43.1	34.4	51.8	34.5	21.7	21.5			
2	163	18	51	21	55	26	66	35	18	72	7	95	29	55	28	38	13			
	32.2	20.7	36.7	42.0	34.8	38.2	30.1	32.7	46.2	35.1	26.9	32.2	30.2	33.5	33.3	41.3	20.0			
3	64	11	15	2	19	5	23	18	1	25	2	28	17	10	9	14	13			
	12.6	12.6	10.8	4.0	12.0	7.4	10.5	16.8	2.6	12.2	7.7	9.5	17.7	6.1	10.7	15.2	20.0			
4	69	9	13	9	24	4	29	18	3	28	2	36	12	11	15	17	13			
	13.6	10.3	9.4	18.0	15.2	5.9	13.2	16.8	7.7	13.7	7.7	12.2	12.5	6.7	17.9	18.5	20.0			
5	14	3	4	1	3	4	3	2	2	7	1	6	3	1	2	2	5			
	2.8	3.4	2.9	2.0	1.9	5.9	1.4	1.9	5.1	3.4	3.8	2.0	3.1	0.6	2.4	2.2	7.7			
6	8	3	1	1	1	4	1	1	-	4	1	1	1	1	-	1	5			
	1.6	3.4	0.7	2.0	0.6	5.9	0.5	0.9	-	2.0	3.8	0.3	1.0	0.6	-	1.1	7.7			
7 or more	5	2	1	-	2	1	3	1	-	4	-	2	1	1	1	-	2			
	1.0	2.3	0.7	-	1.3	1.5	1.4	0.9	-	2.0	-	0.7	1.0	0.6	1.2	-	3.1			
Refused	27	6	7	4	5	3	8	8	3	12	2	13	6	3	7	6	2			
	5.3	6.9	5.0	8.0	3.2	4.4	3.7	7.5	7.7	5.9	7.7	4.4	6.3	1.8	8.3	6.5	3.1			
MEAN	2.2	2.2	2.1	2.2	2.2	2.4	2.1	2.4	1.9	2.4	2.0	2.0	2.3	1.8	2.3	2.4	3.1			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

For statistical purposes only, what is your home zip code?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	RATING OF MUNI SVC.				WORK/ SCHL	PERS. BUS	OTHER	ZONE							
		/WK	/WK	/WK		EXC.	GOOD	FAIR	POOR				1	2	3	4	5			
BASE - ALL RESPONDENTS	525	92	146	52	160	71	226	112	40	213	28	303	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
94102	15	2	8	1	3	-	10	2	2	4	3	10	-	15	-	-	-			
	2.9	2.2	5.5	1.9	1.9		4.4	1.8	5.0	1.9	10.7	3.3		9.0						
94103	12	-	3	4	5	3	7	2	-	2	-	11	12	-	-	-	-			
	2.3		2.1	7.7	3.1	4.2	3.1	1.8		0.9		3.6	11.8							
94104	3	2	-	-	1	1	2	-	-	3	-	1	-	3	-	-	-			
	0.6	2.2			0.6	1.4	0.9			1.4		0.3		1.8						
94105	3	1	-	-	-	1	-	-	-	1	-	-	3	-	-	-	-			
	0.6	1.1				1.4				0.5			2.9							
94107	22	4	7	1	8	2	9	7	2	11	1	12	22	-	-	-	-			
	4.2	4.3	4.8	1.9	5.0	2.8	4.0	6.3	5.0	5.2	3.6	4.0	21.6							
94108	7	2	2	-	2	-	4	2	-	2	2	4	-	7	-	-	-			
	1.3	2.2	1.4		1.3		1.8	1.8		0.9	7.1	1.3		4.2						
94109	45	12	18	4	9	6	24	10	3	18	2	34	-	45	-	-	-			
	8.6	13.0	12.3	7.7	5.6	8.5	10.6	8.9	7.5	8.5	7.1	11.2		26.9						
94110	43	2	12	7	14	7	15	10	3	16	2	25	43	-	-	-	-			
	8.2	2.2	8.2	13.5	8.8	9.9	6.6	8.9	7.5	7.5	7.1	8.3	42.2							
94111	9	-	1	2	5	2	3	2	1	4	2	4	-	9	-	-	-			
	1.7		0.7	3.8	3.1	2.8	1.3	1.8	2.5	1.9	7.1	1.3		5.4						
94112	38	10	8	3	8	8	13	7	1	21	3	12	-	-	-	-	38			
	7.2	10.9	5.5	5.8	5.0	11.3	5.8	6.3	2.5	9.9	10.7	4.0					56.7			
94114	20	4	6	2	8	7	8	2	3	9	-	13	20	-	-	-	-			
	3.8	4.3	4.1	3.8	5.0	9.9	3.5	1.8	7.5	4.2		4.3	19.6							
94115	25	6	8	1	5	3	9	5	3	10	1	16	-	25	-	-	-			
	4.8	6.5	5.5	1.9	3.1	4.2	4.0	4.5	7.5	4.7	3.6	5.3		15.0						
94116	35	3	11	5	12	3	17	10	1	15	1	19	-	-	-	35	-			
	6.7	3.3	7.5	9.6	7.5	4.2	7.5	8.9	2.5	7.0	3.6	6.3				35.7				
94117	31	11	7	3	8	5	16	5	3	15	-	22	-	31	-	-	-			
	5.9	12.0	4.8	5.8	5.0	7.0	7.1	4.5	7.5	7.0		7.3		18.6						
94118	30	5	8	4	9	4	14	6	2	17	1	13	-	-	30	-	-			
	5.7	5.4	5.5	7.7	5.6	5.6	6.2	5.4	5.0	8.0	3.6	4.3			33.0					
94121	25	4	7	-	8	1	10	6	2	6	1	16	-	-	25	-	-			
	4.8	4.3	4.8		5.0	1.4	4.4	5.4	5.0	2.8	3.6	5.3			27.5					
94122	36	7	7	3	14	3	14	11	3	14	2	21	-	-	36	-	-			
	6.9	7.6	4.8	5.8	8.8	4.2	6.2	9.8	7.5	6.6	7.1	6.9			39.6					

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

For statistical purposes only, what is your home zip code?

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.								TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5				
		DAYS	TIMES	/WK	OR													/WK	/WK	LESS	=====
94123	21 4.0	2 2.2	9 6.2	2 3.8	5 3.1	2 2.8	11 4.9	2 1.8	2 5.0	7 3.3	2 7.1	10 3.3	-	21 12.6	-	-	-				
94124	14 2.7	1 1.1	4 2.7	1 1.9	3 1.9	1 1.4	5 2.2	3 2.7	-	5 2.3	1 3.6	6 2.0	-	-	-	-	14 20.9				
94127	22 4.2	2 2.2	6 4.1	3 5.8	8 5.0	3 4.2	10 4.4	6 5.4	-	9 4.2	1 3.6	13 4.3	-	-	-	22 22.4	-				
94131	28 5.3	3 3.3	5 3.4	3 5.8	13 8.1	3 4.2	11 4.9	7 6.3	3 7.5	8 3.8	1 3.6	19 6.3	-	-	-	28 28.6	-				
94132	13 2.5	1 1.1	3 2.1	-	7 4.4	2 2.8	6 2.7	2 1.8	1 2.5	3 1.4	1 3.6	10 3.3	-	-	-	13 13.3	-				
94133	11 2.1	1 1.1	3 2.1	2 3.8	3 1.9	2 2.8	3 1.3	2 1.8	2 5.0	2 0.9	-	8 2.6	-	11 6.6	-	-	-				
94134	15 2.9	7 7.6	3 2.1	-	2 1.3	2 2.8	5 2.2	3 2.7	2 5.0	10 4.7	1 3.6	3 1.0	-	-	-	-	15 22.4				
94158	2 0.4	-	-	1 1.9	-	-	-	-	1 2.5	1 0.5	-	1 0.3	2 2.0	-	-	-	-				
Refuse	8	1	-	2	3	-	1	3	2	4	-	5	-	-	-	-	-				

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

ZONE

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR LESS	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	ZONE							
		/WK	/WK	/WK									1	2	3	4	5			
BASE - ALL RESPONDENTS	533	93	146	54	163	71	227	115	42	217	28	308	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
ZONE 1	102	11	28	15	35	20	39	21	9	40	3	62	102	-	-	-	-			
	19.1	11.8	19.2	27.8	21.5	28.2	17.2	18.3	21.4	18.4	10.7	20.1	100.0							
ZONE 2	167	38	56	15	41	21	82	30	16	65	12	109	-	167	-	-	-			
	31.3	40.9	38.4	27.8	25.2	29.6	36.1	26.1	38.1	30.0	42.9	35.4		100.0						
ZONE 3	91	16	22	7	31	8	38	23	7	37	4	50	-	-	91	-	-			
	17.1	17.2	15.1	13.0	19.0	11.3	16.7	20.0	16.7	17.1	14.3	16.2			100.0					
ZONE 4	98	9	25	11	40	11	44	25	5	35	4	61	-	-	-	98	-			
	18.4	9.7	17.1	20.4	24.5	15.5	19.4	21.7	11.9	16.1	14.3	19.8				100.0				
ZONE 5	67	18	15	4	13	11	23	13	3	36	5	21	-	-	-	-	67			
	12.6	19.4	10.3	7.4	8.0	15.5	10.1	11.3	7.1	16.6	17.9	6.8					100.0			
REFUSED	8	1	-	2	3	-	1	3	2	4	-	5	-	-	-	-	-			
	1.5	1.1		3.7	1.8		0.4	2.6	4.8	1.8		1.6								

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

LANGUAGE

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+ DAYS	SEV. TIMES	ONCE	3X/MO OR	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		/WK	/WK	/WK	LESS															
BASE - ALL RESPONDENTS	533	93	146	54	163	71	227	115	42	217	28	308	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
English	510	88	141	53	160	66	221	113	41	207	28	300	93	165	91	97	56			
	95.7	94.6	96.6	98.1	98.2	93.0	97.4	98.3	97.6	95.4	100.0	97.4	91.2	98.8	100.0	99.0	83.6			
Spanish	17	5	2	1	2	5	3	1	1	9	-	5	8	-	-	-	9			
	3.2	5.4	1.4	1.9	1.2	7.0	1.3	0.9	2.4	4.1	-	1.6	7.8	-	-	-	13.4			
Cantonese	6	-	3	-	1	-	3	1	-	1	-	3	1	2	-	1	2			
	1.1	-	2.1	-	0.6	-	1.3	0.9	-	0.5	-	1.0	1.0	1.2	-	1.0	3.0			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

SOURCE

	HOW OFTEN RIDE MUNI (Q4)					RATING OF MUNI SVC.							TRIP PURPOSE			ZONE				
	TOTAL	5/+	SEV.	ONCE	3X/MO	EXC.	GOOD	FAIR	POOR	WORK/ SCHL	PERS. BUS	OTHER	1	2	3	4	5			
		DAYS	TIMES	/WK	OR													LESS		
	/WK	/WK	/WK	LESS																
BASE - ALL RESPONDENTS	533	93	146	54	163	71	227	115	42	217	28	308	102	167	91	98	67			
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0			
Telephone Interview	297	28	53	27	113	50	106	48	16	102	17	130	63	87	42	50	52			
	55.7	30.1	36.3	50.0	69.3	70.4	46.7	41.7	38.1	47.0	60.7	42.2	61.8	52.1	46.2	51.0	77.6			
Online interview	236	65	93	27	50	21	121	67	26	115	11	178	39	80	49	48	15			
	44.3	69.9	63.7	50.0	30.7	29.6	53.3	58.3	61.9	53.0	39.3	57.8	38.2	47.9	53.8	49.0	22.4			

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

When was the last time you used Muni?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All Respondents	533	11	134	196	192	183	163	133	27	42	57	68	60	306	250	247	36
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Never	22	-	12	6	4	4	3	10	1	3	3	3	1	12	12	9	1
	4.1		9.0	3.1	2.1	2.2	1.8	7.5	3.7	7.1	5.3	4.4	1.7	3.9	4.8	3.6	2.8
More than 3 years ago	55	1	19	25	10	14	15	21	4	2	5	3	4	41	32	22	1
	10.3	9.1	14.2	12.8	5.2	7.7	9.2	15.8	14.8	4.8	8.8	4.4	6.7	13.4	12.8	8.9	2.8
About 1+ to 3 years ago	40	-	14	15	11	10	15	13	1	2	4	2	7	25	22	16	2
	7.5		10.4	7.7	5.7	5.5	9.2	9.8	3.7	4.8	7.0	2.9	11.7	8.2	8.8	6.5	5.6
With the past year	416	10	89	150	167	155	130	89	21	35	45	60	48	228	184	200	32
	78.0	90.9	66.4	76.5	87.0	84.7	79.8	66.9	77.8	83.3	78.9	88.2	80.0	74.5	73.6	81.0	88.9

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

About how often do you ride Muni?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	456 100.0	10 100.0	103 100.0	165 100.0	178 100.0	165 100.0	145 100.0	102 100.0	22 100.0	37 100.0	49 100.0	62 100.0	55 100.0	253 100.0	206 100.0	216 100.0	34 100.0
5 days a week or more (6 days a week)	93 20.4	5 50.0	19 18.4	32 19.4	37 20.8	41 24.8	18 12.4	20 19.6	8 36.4	6 16.2	16 32.7	15 24.2	11 20.0	45 17.8	45 21.8	38 17.6	10 29.4
Several times a week (3 days a week)	146 32.0	2 20.0	31 30.1	52 31.5	61 34.3	54 32.7	51 35.2	28 27.5	6 27.3	18 48.6	17 34.7	19 30.6	19 34.5	73 28.9	61 29.6	74 34.3	11 32.4
About once a week (1 day a week)	54 11.8	1 10.0	15 14.6	17 10.3	21 11.8	16 9.7	21 14.5	11 10.8	2 9.1	5 13.5	4 8.2	6 9.7	7 12.7	32 12.6	23 11.2	28 13.0	3 8.8
2 to 3 times a month (0.6 days a week)	67 14.7	-	15 14.6	22 13.3	30 16.9	32 19.4	19 13.1	14 13.7	1 4.5	4 10.8	7 14.3	10 16.1	5 9.1	41 16.2	27 13.1	34 15.7	6 17.6
About once a month(0.25 days a week)	31 6.8	-	8 7.8	12 7.3	11 6.2	8 4.8	11 7.6	10 9.8	1 4.5	1 2.7	-	4 6.5	3 5.5	23 9.1	15 7.3	14 6.5	2 5.9
Less than once a month (0.1 days a week)	65 14.3	2 20.0	15 14.6	30 18.2	18 10.1	14 8.5	25 17.2	19 18.6	4 18.2	3 8.1	5 10.2	8 12.9	10 18.2	39 15.4	35 17.0	28 13.0	2 5.9
Average (Mean) Days per Week	2.42	3.72	2.28	2.33	2.52	2.71	2.06	2.23	3.15	2.65	3.18	2.59	2.45	2.19	2.42	2.34	2.95

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	455	10	103	164	178	164	145	102	22	37	49	62	55	252	206	215	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
N Judah	48	2	14	14	18	17	22	6	2	1	7	7	5	28	22	17	9
	10.5	20.0	13.6	8.5	10.1	10.4	15.2	5.9	9.1	2.7	14.3	11.3	9.1	11.1	10.7	7.9	26.5
KT: K Ingleside-T Third Street	47	2	12	19	14	16	10	18	1	2	2	6	10	27	21	22	4
	10.3	20.0	11.7	11.6	7.9	9.8	6.9	17.6	4.5	5.4	4.1	9.7	18.2	10.7	10.2	10.2	11.8
1 California	40	-	5	16	19	21	12	6	-	1	4	7	5	23	16	21	3
	8.8		4.9	9.8	10.7	12.8	8.3	5.9		2.7	8.2	11.3	9.1	9.1	7.8	9.8	8.8
38 Geary	34	-	4	11	19	17	8	6	2	2	8	7	5	12	14	16	4
	7.5		3.9	6.7	10.7	10.4	5.5	5.9	9.1	5.4	16.3	11.3	9.1	4.8	6.8	7.4	11.8
M Ocean View	31	1	10	10	10	7	10	11	2	1	2	2	6	20	19	12	-
	6.8	10.0	9.7	6.1	5.6	4.3	6.9	10.8	9.1	2.7	4.1	3.2	10.9	7.9	9.2	5.6	
L Taraval Bus	29	-	7	13	9	4	15	9	-	-	1	5	4	19	12	16	1
	6.4		6.8	7.9	5.1	2.4	10.3	8.8			2.0	8.1	7.3	7.5	5.8	7.4	2.9
30 Stockton	24	1	3	14	6	13	4	5	1	3	2	6	3	10	11	10	3
	5.3	10.0	2.9	8.5	3.4	7.9	2.8	4.9	4.5	8.1	4.1	9.7	5.5	4.0	5.3	4.7	8.8
14 Mission	23	1	10	10	2	6	3	8	4	4	5	2	4	8	11	10	2
	5.1	10.0	9.7	6.1	1.1	3.7	2.1	7.8	18.2	10.8	10.2	3.2	7.3	3.2	5.3	4.7	5.9
49 Van Ness/Mission	22	-	5	10	7	8	5	3	3	3	4	1	3	11	7	12	3
	4.8		4.9	6.1	3.9	4.9	3.4	2.9	13.6	8.1	8.2	1.6	5.5	4.4	3.4	5.6	8.8
14R Mission Rapid	21	-	10	5	6	5	2	9	4	4	6	-	3	8	9	11	1
	4.6		9.7	3.0	3.4	3.0	1.4	8.8	18.2	10.8	12.2		5.5	3.2	4.4	5.1	2.9
J Church	21	-	4	5	12	8	7	6	-	-	2	5	2	12	9	11	1
	4.6		3.9	3.0	6.7	4.9	4.8	5.9			4.1	8.1	3.6	4.8	4.4	5.1	2.9
22 Fillmore	16	-	3	4	9	9	5	2	-	2	2	2	1	9	6	9	1
	3.5		2.9	2.4	5.1	5.5	3.4	2.0		5.4	4.1	3.2	1.8	3.6	2.9	4.2	2.9
5 Fulton	15	-	2	6	7	7	6	2	-	2	3	-	1	9	9	4	2
	3.3		1.9	3.7	3.9	4.3	4.1	2.0		5.4	6.1		1.8	3.6	4.4	1.9	5.9
38R Geary Rapid	14	-	3	8	3	5	1	7	-	-	2	1	2	9	8	6	-
	3.1		2.9	4.9	1.7	3.0	0.7	6.9			4.1	1.6	3.6	3.6	3.9	2.8	
43 Masonic	14	1	2	5	6	7	2	2	2	1	3	3	1	6	4	7	3
	3.1	10.0	1.9	3.0	3.4	4.3	1.4	2.0	9.1	2.7	6.1	4.8	1.8	2.4	1.9	3.3	8.8
7 Haight / Noriega	13	-	6	3	4	4	2	4	1	-	3	3	-	7	5	8	-
	2.9		5.8	1.8	2.2	2.4	1.4	3.9	4.5		6.1	4.8		2.8	2.4	3.7	
Unspecified Metro Route	13	-	2	5	6	8	5	-	-	1	-	2	-	10	7	4	2
	2.9		1.9	3.0	3.4	4.9	3.4			2.7		3.2		4.0	3.4	1.9	5.9

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
8 Bayshore	12 2.6	-	4 3.9	5 3.0	3 1.7	5 3.0	3 2.1	-	4 18.2	3 8.1	5 10.2	1 1.6	2 3.6	1 0.4	2 1.0	10 4.7	-
24 Divisadero	11 2.4	-	4 3.9	2 1.2	5 2.8	5 3.0	5 3.4	1 1.0	-	1 2.7	1 2.0	1 1.6	3 5.5	5 2.0	2 1.0	8 3.7	1 2.9
48 Quintara / 24th Street	11 2.4	-	5 4.9	2 1.2	4 2.2	2 1.2	4 2.8	3 2.9	-	1 2.7	1 2.0	-	-	9 3.6	2 1.0	7 3.3	2 5.9
F Market & Wharves	11 2.4	-	2 1.9	8 4.9	1 0.6	4 2.4	6 4.1	1 1.0	-	1 2.7	-	-	1 1.8	9 3.6	6 2.9	5 2.3	-
12 Folsom/Pacific	10 2.2	-	2 1.9	4 2.4	4 2.2	4 2.4	4 2.8	1 1.0	1 4.5	3 8.1	1 2.0	1 1.6	2 3.6	3 1.2	7 3.4	3 1.4	-
19 Polk	10 2.2	-	1 1.0	5 3.0	4 2.2	4 2.4	3 2.1	2 2.0	-	4 10.8	-	-	2 3.6	4 1.6	3 1.5	5 2.3	2 5.9
28 19th Avenue	9 2.0	1 10.0	1 1.0	4 2.4	3 1.7	2 1.2	3 2.1	3 2.9	-	-	1 2.0	1 1.6	3 5.5	4 1.6	5 2.4	4 1.9	-
6 Haight/Parnassus	8 1.8	-	1 1.0	1 0.6	6 3.4	4 2.4	-	3 2.9	-	1 2.7	2 4.1	3 4.8	-	2 0.8	2 1.0	4 1.9	2 5.9
44 O'Shaughnessy	8 1.8	-	1 1.0	2 1.2	5 2.8	1 0.6	3 2.1	3 2.9	-	-	-	4 6.5	-	4 1.6	3 1.5	3 1.4	2 5.9
45 Union/Stockton	8 1.8	-	2 1.9	-	6 3.4	4 2.4	3 2.1	1 1.0	-	3 8.1	-	1 1.6	-	4 1.6	3 1.5	5 2.3	-
9 San Bruno	7 1.5	-	4 3.9	3 1.8	-	1 0.6	2 1.4	2 2.0	2 9.1	3 8.1	2 4.1	-	-	2 0.8	2 1.0	5 2.3	-
27 Bryant	7 1.5	-	1 1.0	1 0.6	5 2.8	5 3.0	-	2 2.0	-	2 5.4	1 2.0	-	-	4 1.6	4 1.9	3 1.4	-
37 Corbett	7 1.5	-	2 1.9	2 1.2	3 1.7	2 1.2	3 2.1	1 1.0	1 4.5	-	-	1 1.6	-	6 2.4	4 1.9	2 0.9	1 2.9
5R Fulton Rapid	6 1.3	-	2 1.9	-	4 2.2	1 0.6	2 1.4	3 2.9	-	-	1 2.0	1 1.6	-	4 1.6	4 1.9	1 0.5	1 2.9
33 Ashbury / 18th Street	6 1.3	-	1 1.0	2 1.2	3 1.7	-	4 2.8	2 2.0	-	-	2 4.1	-	1 1.8	3 1.2	3 1.5	3 1.4	-
21 Hayes	5 1.1	-	1 1.0	2 1.2	2 1.1	2 1.2	1 0.7	2 2.0	-	1 2.7	-	1 1.6	-	3 1.2	-	4 1.9	1 2.9
23 Monterey	5 1.1	-	-	2 1.2	3 1.7	1 0.6	2 1.4	2 2.0	-	1 2.7	-	1 1.6	-	3 1.2	4 1.9	1 0.5	-
29 Sunset	5 1.1	-	1 1.0	2 1.2	2 1.1	1 0.6	2 1.4	1 1.0	1 4.5	-	-	1 1.6	2 3.6	2 0.8	2 1.0	3 1.4	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
31 Balboa	5 1.1	-	-	2 1.2	3 1.7	3 1.8	-	2 2.0	-	2 5.4	-	2 3.2	-	1 0.4	1 0.5	4 1.9	-
52 Excelsior	5 1.1	-	-	3 1.8	2 1.1	2 1.2	1 0.7	1 1.0	1 4.5	1 2.7	-	-	1 1.8	3 1.2	3 1.5	2 0.9	-
2 Sutter	4 0.9	-	-	2 1.2	2 1.1	3 1.8	1 0.7	-	-	-	-	-	-	4 1.6	1 0.5	3 1.4	-
9R San Bruno Rapid	4 0.9	-	1 1.0	2 1.2	1 0.6	-	3 2.1	-	1 4.5	-	-	1 1.6	2 3.6	1 0.4	1 0.5	3 1.4	-
36 Teresita	4 0.9	-	-	1 0.6	3 1.7	1 0.6	1 0.7	1 1.0	-	-	-	1 1.6	1 1.8	2 0.8	3 1.5	1 0.5	-
18 46th Avenue	3 0.7	-	-	-	3 1.7	-	1 0.7	-	-	-	2 4.1	-	-	1 0.4	-	2 0.9	1 2.9
54 Felton	3 0.7	1 10.0	-	2 1.2	-	1 0.6	1 0.7	-	1 4.5	1 2.7	-	1 1.6	-	1 0.4	1 0.5	2 0.9	-
S Shuttle	3 0.7	-	3 2.9	-	-	2 1.2	-	1 1.0	-	-	-	-	1 1.8	2 0.8	1 0.5	2 0.9	-
8BX Bayshore B Express	2 0.4	-	-	2 1.2	-	-	2 1.4	-	-	-	-	-	-	2 0.8	-	2 0.9	-
15 Bayview Hunters Point Express	2 0.4	-	-	-	2 1.1	1 0.6	-	-	-	-	-	-	1 1.8	1 0.4	1 0.5	1 0.5	-
67 Bernal Heights	2 0.4	-	-	1 0.6	1 0.6	-	1 0.7	1 1.0	-	-	1 2.0	-	-	1 0.4	1 0.5	1 0.5	-
Powell / Hyde Cable Car	2 0.4	-	-	-	2 1.1	1 0.6	1 0.7	-	-	1 2.7	-	-	-	1 0.4	1 0.5	1 0.5	-
Unspecified Cable Car	2 0.4	-	1 1.0	1 0.6	-	-	-	1 1.0	-	-	-	-	-	2 0.8	2 1.0	-	-
8AX Bayshore A Express	1 0.2	-	-	1 0.6	-	1 0.6	-	-	-	1 2.7	-	-	-	-	1 0.5	-	-
25 Treasure Island	1 0.2	-	-	-	1 0.6	1 0.6	-	-	-	-	1 2.0	-	-	-	-	1 0.5	-
39 Coit	1 0.2	-	-	1 0.6	-	-	-	-	1 4.5	-	1 2.0	-	-	-	-	1 0.5	-
55 Dogpatch	1 0.2	-	-	1 0.6	-	-	-	1 1.0	-	-	-	-	-	1 0.4	-	1 0.5	-
57 Parkmerced	1 0.2	-	-	-	1 0.6	-	-	-	-	-	-	1 1.6	-	-	-	1 0.5	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Which line or route do you ride most often?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
58 Lake Merced	1 0.2	-	-	1 0.6	-	1 0.6	-	-	-	-	-	-	1 1.8	-	-	1 0.5	-
L Owl	1 0.2	-	1 1.0	-	-	-	-	1 1.0	-	-	-	-	-	1 0.4	1 0.5	-	-
N Owl	1 0.2	-	1 1.0	-	-	-	1 0.7	-	-	-	-	-	-	1 0.4	-	1 0.5	-
Don't know/refused	1	-	-	1	-	1	-	-	-	-	-	-	-	1	-	1	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

When you use Muni, what is the main purpose of your trips?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	456	10	103	165	178	165	145	102	22	37	49	62	55	253	206	216	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Work	203	2	61	88	52	60	70	50	12	14	25	23	27	114	83	100	20
	44.5	20.0	59.2	53.3	29.2	36.4	48.3	49.0	54.5	37.8	51.0	37.1	49.1	45.1	40.3	46.3	58.8
Eat out/Social/Recreation/Entertainment	196	4	43	70	79	80	56	46	7	14	18	28	19	117	94	82	20
	43.0	40.0	41.7	42.4	44.4	48.5	38.6	45.1	31.8	37.8	36.7	45.2	34.5	46.2	45.6	38.0	58.8
Shopping	163	-	31	47	85	67	52	26	6	15	18	31	18	81	63	84	16
	35.7		30.1	28.5	47.8	40.6	35.9	25.5	27.3	40.5	36.7	50.0	32.7	32.0	30.6	38.9	47.1
Medical	131	-	22	34	75	59	45	16	5	17	16	22	14	62	50	67	14
	28.7		21.4	20.6	42.1	35.8	31.0	15.7	22.7	45.9	32.7	35.5	25.5	24.5	24.3	31.0	41.2
School	32	4	6	14	8	12	7	6	5	5	3	8	4	12	11	19	2
	7.0	40.0	5.8	8.5	4.5	7.3	4.8	5.9	22.7	13.5	6.1	12.9	7.3	4.7	5.3	8.8	5.9
Personal Business/Errands	28	-	6	11	11	13	7	4	2	4	1	1	6	16	13	15	-
	6.1		5.8	6.7	6.2	7.9	4.8	3.9	9.1	10.8	2.0	1.6	10.9	6.3	6.3	6.9	
Church/Volunteer	7	-	-	3	4	5	1	1	-	-	-	1	-	6	3	3	1
	1.5			1.8	2.2	3.0	0.7	1.0				1.6		2.4	1.5	1.4	2.9

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Overall, how would you rate Muni's service?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	455	10	102	165	178	165	145	101	22	37	49	62	55	252	206	215	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	71	5	13	21	32	24	26	9	9	10	9	12	8	32	30	40	1
	15.6	50.0	12.7	12.7	18.0	14.5	17.9	8.9	40.9	27.0	18.4	19.4	14.5	12.7	14.6	18.6	2.9
Good (3)	227	4	48	77	98	94	66	52	7	17	30	32	29	119	101	108	18
	49.9	40.0	47.1	46.7	55.1	57.0	45.5	51.5	31.8	45.9	61.2	51.6	52.7	47.2	49.0	50.2	52.9
Fair (2)	115	-	32	52	31	32	35	36	4	5	9	12	14	75	57	48	10
	25.3		31.4	31.5	17.4	19.4	24.1	35.6	18.2	13.5	18.4	19.4	25.5	29.8	27.7	22.3	29.4
Poor (1)	42	1	9	15	17	15	18	4	2	5	1	6	4	26	18	19	5
	9.2	10.0	8.8	9.1	9.6	9.1	12.4	4.0	9.1	13.5	2.0	9.7	7.3	10.3	8.7	8.8	14.7
Don't know/refused	1	-	1	-	-	-	-	1	-	-	-	-	-	1	-	1	-
MEAN	2.72	3.30	2.64	2.63	2.81	2.77	2.69	2.65	3.05	2.86	2.96	2.81	2.75	2.62	2.69	2.79	2.44

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing reliability (on-time performance)

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	449	10	102	161	176	162	145	99	22	36	49	61	54	249	202	213	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	39	2	7	10	20	17	14	6	1	4	3	9	9	14	14	25	-
	8.7	20.0	6.9	6.2	11.4	10.5	9.7	6.1	4.5	11.1	6.1	14.8	16.7	5.6	6.9	11.7	-
Good (3)	174	4	37	61	72	55	61	38	11	16	29	21	19	89	79	84	11
	38.8	40.0	36.3	37.9	40.9	34.0	42.1	38.4	50.0	44.4	59.2	34.4	35.2	35.7	39.1	39.4	32.4
Fair (2)	160	4	39	61	56	65	42	37	9	9	16	24	20	91	72	76	12
	35.6	40.0	38.2	37.9	31.8	40.1	29.0	37.4	40.9	25.0	32.7	39.3	37.0	36.5	35.6	35.7	35.3
Poor (1)	76	-	19	29	28	25	28	18	1	7	1	7	6	55	37	28	11
	16.9	-	18.6	18.0	15.9	15.4	19.3	18.2	4.5	19.4	2.0	11.5	11.1	22.1	18.3	13.1	32.4
Don't know/refused	7	-	1	4	2	3	-	3	-	1	-	1	1	4	4	3	-
MEAN	2.39	2.80	2.31	2.32	2.48	2.40	2.42	2.32	2.55	2.47	2.69	2.52	2.57	2.25	2.35	2.50	2.00

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing frequent service

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	450	10	101	163	176	162	144	100	22	37	49	61	54	249	205	211	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	60	2	14	17	27	24	22	9	3	7	11	9	9	24	26	33	1
	13.3	20.0	13.9	10.4	15.3	14.8	15.3	9.0	13.6	18.9	22.4	14.8	16.7	9.6	12.7	15.6	2.9
Good (3)	171	7	30	63	71	57	51	43	12	12	16	26	22	95	77	84	10
	38.0	70.0	29.7	38.7	40.3	35.2	35.4	43.0	54.5	32.4	32.7	42.6	40.7	38.2	37.6	39.8	29.4
Fair (2)	152	1	37	58	56	59	46	34	5	13	19	18	15	87	76	64	12
	33.8	10.0	36.6	35.6	31.8	36.4	31.9	34.0	22.7	35.1	38.8	29.5	27.8	34.9	37.1	30.3	35.3
Poor (1)	67	-	20	25	22	22	25	14	2	5	3	8	8	43	26	30	11
	14.9	-	19.8	15.3	12.5	13.6	17.4	14.0	9.1	13.5	6.1	13.1	14.8	17.3	12.7	14.2	32.4
Don't know/refused	6	-	2	2	2	3	1	2	-	-	-	1	1	4	1	5	-
MEAN	2.50	3.10	2.38	2.44	2.59	2.51	2.49	2.47	2.73	2.57	2.71	2.59	2.59	2.40	2.50	2.57	2.03

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Cleaning Muni vehicles

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	449	10	103	162	174	159	144	102	22	35	48	62	55	249	205	210	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	58	-	10	21	27	26	20	10	1	7	7	7	12	25	23	32	3
	12.9		9.7	13.0	15.5	16.4	13.9	9.8	4.5	20.0	14.6	11.3	21.8	10.0	11.2	15.2	8.8
Good (3)	200	6	42	63	89	67	62	50	10	16	26	27	19	112	94	92	14
	44.5	60.0	40.8	38.9	51.1	42.1	43.1	49.0	45.5	45.7	54.2	43.5	34.5	45.0	45.9	43.8	41.2
Fair (2)	143	3	38	56	46	51	46	28	10	6	14	22	16	85	60	71	12
	31.8	30.0	36.9	34.6	26.4	32.1	31.9	27.5	45.5	17.1	29.2	35.5	29.1	34.1	29.3	33.8	35.3
Poor (1)	48	1	13	22	12	15	16	14	1	6	1	6	8	27	28	15	5
	10.7	10.0	12.6	13.6	6.9	9.4	11.1	13.7	4.5	17.1	2.1	9.7	14.5	10.8	13.7	7.1	14.7
Don't know/refused	7	-	-	3	4	6	1	-	-	2	1	-	-	4	1	6	-
MEAN	2.60	2.50	2.48	2.51	2.75	2.65	2.60	2.55	2.50	2.69	2.81	2.56	2.64	2.54	2.55	2.67	2.44

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Managing crowding

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	431	10	100	157	164	149	139	99	22	34	48	54	52	243	195	204	32
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	29	1	9	7	12	10	11	5	2	2	4	2	9	12	15	14	-
	6.7	10.0	9.0	4.5	7.3	6.7	7.9	5.1	9.1	5.9	8.3	3.7	17.3	4.9	7.7	6.9	
Good (3)	132	2	32	42	56	40	49	34	6	8	15	23	15	71	55	69	8
	30.6	20.0	32.0	26.8	34.1	26.8	35.3	34.3	27.3	23.5	31.3	42.6	28.8	29.2	28.2	33.8	25.0
Fair (2)	158	5	34	60	59	60	43	38	8	13	18	18	18	91	76	70	12
	36.7	50.0	34.0	38.2	36.0	40.3	30.9	38.4	36.4	38.2	37.5	33.3	34.6	37.4	39.0	34.3	37.5
Poor (1)	112	2	25	48	37	39	36	22	6	11	11	11	10	69	49	51	12
	26.0	20.0	25.0	30.6	22.6	26.2	25.9	22.2	27.3	32.4	22.9	20.4	19.2	28.4	25.1	25.0	37.5
Don't know/refused	25	-	3	8	14	16	6	3	-	3	1	8	3	10	11	12	2
MEAN	2.18	2.20	2.25	2.05	2.26	2.14	2.25	2.22	2.18	2.03	2.25	2.30	2.44	2.11	2.18	2.23	1.88

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Helpful drivers/operators

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	439	10	98	157	174	160	138	98	22	37	48	61	52	241	196	211	32
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	122	5	26	38	53	47	41	25	5	9	15	17	20	61	55	61	6
	27.8	50.0	26.5	24.2	30.5	29.4	29.7	25.5	22.7	24.3	31.3	27.9	38.5	25.3	28.1	28.9	18.8
Good (3)	197	5	49	74	69	66	54	57	12	17	19	26	23	112	86	98	13
	44.9	50.0	50.0	47.1	39.7	41.3	39.1	58.2	54.5	45.9	39.6	42.6	44.2	46.5	43.9	46.4	40.6
Fair (2)	90	-	17	33	40	33	33	12	4	6	9	14	8	53	34	44	12
	20.5		17.3	21.0	23.0	20.6	23.9	12.2	18.2	16.2	18.8	23.0	15.4	22.0	17.3	20.9	37.5
Poor (1)	30	-	6	12	12	14	10	4	1	5	5	4	1	15	21	8	1
	6.8		6.1	7.6	6.9	8.8	7.2	4.1	4.5	13.5	10.4	6.6	1.9	6.2	10.7	3.8	3.1
Don't know/refused	17	-	5	8	4	5	7	4	-	-	1	1	3	12	10	5	2
MEAN	2.94	3.50	2.97	2.88	2.94	2.91	2.91	3.05	2.95	2.81	2.92	2.92	3.19	2.91	2.89	3.00	2.75

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Communicating with the public

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	429	10	94	158	167	151	141	98	20	36	45	59	52	237	195	204	30
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	52	-	9	19	24	23	16	6	5	6	9	5	13	19	24	27	1
	12.1		9.6	12.0	14.4	15.2	11.3	6.1	25.0	16.7	20.0	8.5	25.0	8.0	12.3	13.2	3.3
Good (3)	167	4	40	60	63	50	63	42	7	15	17	24	15	96	79	83	5
	38.9	40.0	42.6	38.0	37.7	33.1	44.7	42.9	35.0	41.7	37.8	40.7	28.8	40.5	40.5	40.7	16.7
Fair (2)	135	5	27	49	54	48	34	39	6	9	15	22	14	75	55	64	16
	31.5	50.0	28.7	31.0	32.3	31.8	24.1	39.8	30.0	25.0	33.3	37.3	26.9	31.6	28.2	31.4	53.3
Poor (1)	75	1	18	30	26	30	28	11	2	6	4	8	10	47	37	30	8
	17.5	10.0	19.1	19.0	15.6	19.9	19.9	11.2	10.0	16.7	8.9	13.6	19.2	19.8	19.0	14.7	26.7
Don't know/refused	27	-	9	7	11	14	4	4	2	1	4	3	3	16	11	12	4
MEAN	2.46	2.30	2.43	2.43	2.51	2.44	2.48	2.44	2.75	2.58	2.69	2.44	2.60	2.37	2.46	2.52	1.97

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing accurate arrival estimates

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	438	10	99	156	173	160	136	99	21	35	48	61	53	241	198	206	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	57	2	12	19	24	20	20	11	5	6	13	9	6	23	26	28	3
	13.0	20.0	12.1	12.2	13.9	12.5	14.7	11.1	23.8	17.1	27.1	14.8	11.3	9.5	13.1	13.6	8.8
Good (3)	156	5	31	56	64	55	49	36	8	12	17	25	20	82	71	81	4
	35.6	50.0	31.3	35.9	37.0	34.4	36.0	36.4	38.1	34.3	35.4	41.0	37.7	34.0	35.9	39.3	11.8
Fair (2)	146	3	36	52	55	58	37	38	6	9	15	20	19	83	64	63	19
	33.3	30.0	36.4	33.3	31.8	36.3	27.2	38.4	28.6	25.7	31.3	32.8	35.8	34.4	32.3	30.6	55.9
Poor (1)	79	-	20	29	30	27	30	14	2	8	3	7	8	53	37	34	8
	18.0		20.2	18.6	17.3	16.9	22.1	14.1	9.5	22.9	6.3	11.5	15.1	22.0	18.7	16.5	23.5
Don't know/refused	18	-	4	9	5	5	9	3	1	2	1	1	2	12	8	10	-
MEAN	2.44	2.90	2.35	2.42	2.47	2.43	2.43	2.44	2.76	2.46	2.83	2.59	2.45	2.31	2.43	2.50	2.06

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Trips taking a reasonable amount of time

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	455	10	103	164	178	165	145	101	22	37	49	62	55	252	206	215	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	89	2	16	29	42	41	26	13	5	14	11	12	13	39	43	44	2
	19.6	20.0	15.5	17.7	23.6	24.8	17.9	12.9	22.7	37.8	22.4	19.4	23.6	15.5	20.9	20.5	5.9
Good (3)	205	6	45	64	90	73	65	49	12	13	30	29	27	106	85	109	11
	45.1	60.0	43.7	39.0	50.6	44.2	44.8	48.5	54.5	35.1	61.2	46.8	49.1	42.1	41.3	50.7	32.4
Fair (2)	120	1	30	54	35	36	43	28	4	6	7	18	11	78	59	43	18
	26.4	10.0	29.1	32.9	19.7	21.8	29.7	27.7	18.2	16.2	14.3	29.0	20.0	31.0	28.6	20.0	52.9
Poor (1)	41	1	12	17	11	15	11	11	1	4	1	3	4	29	19	19	3
	9.0	10.0	11.7	10.4	6.2	9.1	7.6	10.9	4.5	10.8	2.0	4.8	7.3	11.5	9.2	8.8	8.8
Don't know/refused	1	-	-	1	-	-	-	1	-	-	-	-	-	1	-	1	-
MEAN	2.75	2.90	2.63	2.64	2.92	2.85	2.73	2.63	2.95	3.00	3.04	2.81	2.89	2.62	2.74	2.83	2.35

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Providing access for people with disabilities

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	403	9	90	146	158	148	119	95	22	34	44	59	52	214	184	194	25
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	125	3	25	43	54	55	38	24	6	15	17	20	19	54	66	56	3
	31.0	33.3	27.8	29.5	34.2	37.2	31.9	25.3	27.3	44.1	38.6	33.9	36.5	25.2	35.9	28.9	12.0
Good (3)	203	5	47	82	69	64	61	54	10	10	21	31	25	116	94	97	12
	50.4	55.6	52.2	56.2	43.7	43.2	51.3	56.8	45.5	29.4	47.7	52.5	48.1	54.2	51.1	50.0	48.0
Fair (2)	55	1	17	17	20	19	15	17	3	5	4	5	5	36	19	28	8
	13.6	11.1	18.9	11.6	12.7	12.8	12.6	17.9	13.6	14.7	9.1	8.5	9.6	16.8	10.3	14.4	32.0
Poor (1)	20	-	1	4	15	10	5	-	3	4	2	3	3	8	5	13	2
	5.0		1.1	2.7	9.5	6.8	4.2		13.6	11.8	4.5	5.1	5.8	3.7	2.7	6.7	8.0
Don't know/refused	53	1	13	19	20	17	26	7	-	3	5	3	3	39	22	22	9
MEAN	3.07	3.22	3.07	3.12	3.03	3.11	3.11	3.07	2.86	3.06	3.20	3.15	3.15	3.01	3.20	3.01	2.64

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Safety and security from crime while onboard or waiting for Muni

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	438	10	102	159	167	153	141	102	22	36	46	58	55	243	200	206	32
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Excellent (4)	41	1	6	12	22	21	12	4	2	7	2	9	10	13	22	16	3
	9.4	10.0	5.9	7.5	13.2	13.7	8.5	3.9	9.1	19.4	4.3	15.5	18.2	5.3	11.0	7.8	9.4
Good (3)	142	3	33	46	60	46	49	38	5	10	22	20	13	77	62	73	7
	32.4	30.0	32.4	28.9	35.9	30.1	34.8	37.3	22.7	27.8	47.8	34.5	23.6	31.7	31.0	35.4	21.9
Fair (2)	147	5	30	55	57	52	48	30	7	11	13	18	20	85	66	65	16
	33.6	50.0	29.4	34.6	34.1	34.0	34.0	29.4	31.8	30.6	28.3	31.0	36.4	35.0	33.0	31.6	50.0
Poor (1)	108	1	33	46	28	34	32	30	8	8	9	11	12	68	50	52	6
	24.7	10.0	32.4	28.9	16.8	22.2	22.7	29.4	36.4	22.2	19.6	19.0	21.8	28.0	25.0	25.2	18.8
Don't know/refused	18	-	1	6	11	12	4	-	-	1	3	4	-	10	6	10	2
MEAN	2.26	2.40	2.12	2.15	2.46	2.35	2.29	2.16	2.05	2.44	2.37	2.47	2.38	2.14	2.28	2.26	2.22

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Are you aware Muni currently has policies in place meant to prevent gender-based harassment while onboard or waiting for Muni?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have ridden Muni in the last three years	456	10	103	165	178	165	145	102	22	37	49	62	55	253	206	216	34
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
No	314	10	78	116	110	107	95	81	16	23	26	39	38	188	140	153	21
	68.9	100.0	75.7	70.3	61.8	64.8	65.5	79.4	72.7	62.2	53.1	62.9	69.1	74.3	68.0	70.8	61.8
Yes	110	-	16	40	54	49	34	17	5	13	17	18	11	51	51	47	12
	24.1	-	15.5	24.2	30.3	29.7	23.4	16.7	22.7	35.1	34.7	29.0	20.0	20.2	24.8	21.8	35.3
Maybe	32	-	9	9	14	9	16	4	1	1	6	5	6	14	15	16	1
	7.0	-	8.7	5.5	7.9	5.5	11.0	3.9	4.5	2.7	12.2	8.1	10.9	5.5	7.3	7.4	2.9

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What mode(s) of transportation are you using now instead of Muni? (Non-Riders)

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have not ridden Muni in the past three years	77 100.0	1 100.0	31 100.0	31 100.0	14 100.0	18 100.0	18 100.0	31 100.0	5 100.0	5 100.0	8 100.0	6 100.0	5 100.0	53 100.0	44 100.0	31 100.0	2 100.0
Drive	64 83.1	1 100.0	26 83.9	26 83.9	11 78.6	17 94.4	16 88.9	24 77.4	4 80.0	2 40.0	7 87.5	5 83.3	5 100.0	45 84.9	39 88.6	24 77.4	1 50.0
Ride hailing service (Uber/Lyft)	16 20.8	-	3 9.7	10 32.3	3 21.4	7 38.9	7 38.9	2 6.5	-	-	-	1 16.7	1 20.0	14 26.4	8 18.2	8 25.8	-
Walk	13 16.9	-	4 12.9	7 22.6	2 14.3	6 33.3	4 22.2	3 9.7	-	-	-	1 16.7	-	12 22.6	4 9.1	9 29.0	-
Carpool	11 14.3	-	3 9.7	4 12.9	4 28.6	2 11.1	2 11.1	5 16.1	1 20.0	-	2 25.0	2 33.3	-	7 13.2	6 13.6	5 16.1	-
Bicycle	7 9.1	-	4 12.9	3 9.7	-	2 11.1	3 16.7	1 3.2	-	1 20.0	1 12.5	-	-	5 9.4	6 13.6	1 3.2	-
Other public transit (such as BART)	5 6.5	-	4 12.9	-	1 7.1	1 5.6	-	3 9.7	-	2 40.0	-	-	-	3 5.7	3 6.8	1 3.2	1 50.0
Taxi	2 2.6	-	1 3.2	1 3.2	-	1 5.6	1 5.6	-	-	-	-	-	-	2 3.8	1 2.3	1 3.2	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Think of a recent trip when you could have used Muni, but did not, what was the main purpose of your trips?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have not ridden Muni in the last three years	70 100.0	1 100.0	27 100.0	31 100.0	11 100.0	17 100.0	18 100.0	26 100.0	5 100.0	5 100.0	6 100.0	6 100.0	5 100.0	48 100.0	40 100.0	29 100.0	1 100.0
Eat out/Social/Recreation/Entertainment	22 31.4	-	6 22.2	9 29.0	7 63.6	9 52.9	7 38.9	4 15.4	1 20.0	-	-	2 33.3	3 60.0	17 35.4	12 30.0	10 34.5	-
Work	20 28.6	-	13 48.1	7 22.6	-	2 11.8	3 16.7	10 38.5	3 60.0	4 80.0	5 83.3	-	1 20.0	10 20.8	16 40.0	3 10.3	1 100.0
Shopping	16 22.9	-	5 18.5	8 25.8	3 27.3	6 35.3	3 16.7	6 23.1	-	1 20.0	1 16.7	2 33.3	-	12 25.0	4 10.0	12 41.4	-
Medical	6 8.6	1 100.0	1 3.7	3 9.7	1 9.1	-	2 11.1	3 11.5	1 20.0	-	-	2 33.3	1 20.0	3 6.3	3 7.5	3 10.3	-
Personal Business/Errands	4 5.7	-	1 3.7	3 9.7	-	-	2 11.1	2 7.7	-	-	-	-	-	4 8.3	3 7.5	1 3.4	-
School	2 2.9	-	1 3.7	1 3.2	-	-	1 5.6	1 3.8	-	-	-	-	-	2 4.2	2 5.0	-	-
Don't know/refused	7	-	4	-	3	1	-	5	-	-	2	-	-	5	4	2	1

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What could Muni do to get you to try transit for this type of trip?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Have not ridden Muni in the past three years and left a comment	506 100.0	11 100.0	129 100.0	188 100.0	178 100.0	168 100.0	159 100.0	128 100.0	26 100.0	40 100.0	51 100.0	62 100.0	58 100.0	295 100.0	236 100.0	238 100.0	32 100.0
Increased frequency	109 21.5	2 18.2	27 20.9	40 21.3	40 22.5	34 20.2	38 23.9	30 23.4	4 15.4	5 12.5	11 21.6	14 22.6	16 27.6	63 21.4	46 19.5	56 23.5	7 21.9
More direct routes/coverage of city/ Fewer transfers/Bring back discontinued routes	86 17.0	3 27.3	22 17.1	34 18.1	27 15.2	29 17.3	26 16.4	24 18.8	3 11.5	3 7.5	12 23.5	10 16.1	8 13.8	53 18.0	41 17.4	41 17.2	4 12.5
Faster trips	75 14.8	3 27.3	25 19.4	29 15.4	18 10.1	21 12.5	22 13.8	26 20.3	3 11.5	7 17.5	4 7.8	5 8.1	15 25.9	44 14.9	42 17.8	27 11.3	6 18.8
More on-time/reliable	65 12.8	1 9.1	16 12.4	25 13.3	23 12.9	17 10.1	21 13.2	23 18.0	1 3.8	6 15.0	1 2.0	7 11.3	6 10.3	45 15.3	28 11.9	28 11.8	9 28.1
Safer from crime onboard/at stop	57 11.3	2 18.2	15 11.6	20 10.6	20 11.2	13 7.7	22 13.8	17 13.3	4 15.4	4 10.0	3 5.9	7 11.3	4 6.9	39 13.2	21 8.9	33 13.9	3 9.4
Less crowding onboard	43 8.5	-	10 7.8	22 11.7	11 6.2	16 9.5	12 7.5	9 7.0	3 11.5	4 10.0	7 13.7	4 6.5	5 8.6	23 7.8	15 6.4	27 11.3	1 3.1
Fewer homeless/mentally unstable passengers	27 5.3	1 9.1	3 2.3	17 9.0	6 3.4	3 1.8	7 4.4	13 10.2	2 7.7	2 5.0	1 2.0	2 3.2	5 8.6	17 5.8	14 5.9	12 5.0	1 3.1
Prefer to drive/walk/bike (General)	27 5.3	-	4 3.1	6 3.2	17 9.6	9 5.4	13 8.2	2 1.6	-	3 7.5	-	3 4.8	5 8.6	16 5.4	16 6.8	9 3.8	2 6.3
Make it easier to carry groceries/tools/ personal material	19 3.8	-	3 2.3	8 4.3	8 4.5	7 4.2	6 3.8	5 3.9	1 3.8	1 2.5	6 11.8	4 6.5	1 1.7	7 2.4	5 2.1	12 5.0	2 6.3
Cleaner onboard/at stops	17 3.4	-	4 3.1	11 5.9	2 1.1	3 1.8	9 5.7	5 3.9	-	1 2.5	-	3 4.8	3 5.2	10 3.4	8 3.4	9 3.8	-
Restore suspended route/stop	17 3.4	-	2 1.6	7 3.7	8 4.5	7 4.2	8 5.0	2 1.6	-	2 5.0	1 2.0	3 4.8	2 3.4	9 3.1	7 3.0	7 2.9	3 9.4
Less expensive	14 2.8	1 9.1	6 4.7	7 3.7	-	7 4.2	4 2.5	1 0.8	1 3.8	2 5.0	-	-	1 1.7	11 3.7	7 3.0	7 2.9	-
Start earlier/Run later	11 2.2	-	3 2.3	6 3.2	2 1.1	2 1.2	6 3.8	-	2 7.7	-	1 2.0	-	3 5.2	7 2.4	6 2.5	3 1.3	2 6.3
Increased/Continued Covid measures	11 2.2	-	2 1.6	6 3.2	3 1.7	4 2.4	3 1.9	2 1.6	-	-	-	1 1.6	-	10 3.4	6 2.5	4 1.7	1 3.1
Closer stops	9 1.8	-	4 3.1	1 0.5	4 2.2	3 1.8	2 1.3	3 2.3	1 3.8	-	2 3.9	1 1.6	-	6 2.0	3 1.3	6 2.5	-
Accurate arrival estimates	8 1.6	-	4 3.1	2 1.1	2 1.1	-	5 3.1	2 1.6	-	-	-	1 1.6	-	7 2.4	2 0.8	4 1.7	2 6.3
Better arrival estimates at stops	7 1.4	-	1 0.8	2 1.1	4 2.2	4 2.4	2 1.3	-	-	-	1 2.0	1 1.6	2 3.4	3 1.0	2 0.8	4 1.7	1 3.1

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What could Muni do to get you to try transit for this type of trip?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
Unfamiliar with Muni/Muni routes	5 1.0	-	1 0.8	4 2.1	-	4 2.4	-	1 0.8	-	2 5.0	1 2.0	-	-	2 0.7	4 1.7	1 0.4	-
More courteous/helpful/professional operators	5 1.0	-	1 0.8	2 1.1	2 1.1	1 0.6	4 2.5	-	-	-	2 3.9	1 1.6	-	2 0.7	2 0.8	2 0.8	1 3.1
Improved disabled access	5 1.0	-	-	-	5 2.8	4 2.4	-	-	1 3.8	2 5.0	-	2 3.2	-	1 0.3	1 0.4	4 1.7	-
Improve the Muni app	4 0.8	-	1 0.8	-	3 1.7	2 1.2	-	-	-	-	1 2.0	1 1.6	-	2 0.7	2 0.8	2 0.8	-
Better service updates/information about route changes	4 0.8	-	1 0.8	2 1.1	1 0.6	1 0.6	1 0.6	2 1.6	-	-	-	-	-	4 1.4	2 0.8	2 0.8	-
Muni easier to use/streamlined maps	3 0.6	-	1 0.8	2 1.1	-	1 0.6	2 1.3	-	-	1 2.5	1 2.0	-	-	1 0.3	2 0.8	1 0.4	-
Better connection to BART, Caltrain	3 0.6	-	1 0.8	1 0.5	1 0.6	3 1.8	-	-	-	-	-	-	1 1.7	2 0.7	2 0.8	1 0.4	-
SFMTA is corrupt/inept/wastes money	3 0.6	-	2 1.6	-	1 0.6	2 1.2	1 0.6	-	-	1 2.5	1 2.0	-	-	1 0.3	2 0.8	1 0.4	-
Unable to ride Muni due to age/disability	3 0.6	-	-	-	3 1.7	2 1.2	-	-	1 3.8	1 2.5	-	1 1.6	-	1 0.3	1 0.4	2 0.8	-
I'm closer to BART	2 0.4	-	1 0.8	1 0.5	-	-	1 0.6	1 0.8	-	-	-	-	1 1.7	1 0.3	1 0.4	1 0.4	-
More bike friendly	1 0.2	-	1 0.8	-	-	1 0.6	-	-	-	-	1 2.0	-	-	-	1 0.4	-	-
Eliminate Covid restrictions	1 0.2	-	-	-	1 0.6	-	-	-	-	-	-	-	-	1 0.3	1 0.4	-	-
Better stops (more benches, escalators, etc.)	1 0.2	-	-	-	1 0.6	-	-	1 0.8	-	-	-	-	-	1 0.3	1 0.4	-	-
Be more bicycle friendly	1 0.2	-	-	1 0.5	-	-	-	1 0.8	-	-	-	1 1.6	-	-	-	-	1 3.1
Improve Muni (General)	1 0.2	-	-	1 0.5	-	1 0.6	-	-	-	-	-	1 1.6	-	-	1 0.4	-	-
Nothing	32 6.3	-	11 8.5	11 5.9	10 5.6	13 7.7	8 5.0	6 4.7	4 15.4	2 5.0	7 13.7	6 9.7	4 6.9	13 4.4	14 5.9	16 6.7	2 6.3

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If you needed information about Muni, how would you obtain this information?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All Respondents	514 100.0	11 100.0	128 100.0	189 100.0	186 100.0	180 100.0	160 100.0	124 100.0	26 100.0	40 100.0	53 100.0	66 100.0	60 100.0	295 100.0	237 100.0	242 100.0	35 100.0
Check online	328 63.8	7 63.6	86 67.2	117 61.9	118 63.4	119 66.1	106 66.3	75 60.5	17 65.4	18 45.0	33 62.3	44 66.7	30 50.0	203 68.8	138 58.2	163 67.4	27 77.1
Use an app	208 40.5	3 27.3	59 46.1	74 39.2	72 38.7	75 41.7	74 46.3	51 41.1	2 7.7	13 32.5	16 30.2	24 36.4	27 45.0	128 43.4	96 40.5	97 40.1	15 42.9
Call 311 or fill out an online form	97 18.9	-	16 12.5	35 18.5	46 24.7	39 21.7	26 16.3	19 15.3	5 19.2	13 32.5	13 24.5	14 21.2	16 26.7	41 13.9	40 16.9	50 20.7	7 20.0
Ask a Muni driver or Station Agent	79 15.4	1 9.1	8 6.3	33 17.5	37 19.9	32 17.8	24 15.0	16 12.9	2 7.7	6 15.0	12 22.6	9 13.6	14 23.3	38 12.9	28 11.8	43 17.8	8 22.9
Ask a friend, colleague, or family member	44 8.6	1 9.1	10 7.8	20 10.6	13 7.0	16 8.9	8 5.0	11 8.9	6 23.1	5 12.5	11 20.8	7 10.6	4 6.7	17 5.8	22 9.3	18 7.4	4 11.4
Contact Muni via social media	23 4.5	-	12 9.4	7 3.7	4 2.2	7 3.9	9 5.6	5 4.0	1 3.8	1 2.5	-	1 1.5	6 10.0	15 5.1	11 4.6	8 3.3	4 11.4
Visit the SFMTA Customer Service Center	18 3.5	-	-	8 4.2	10 5.4	5 2.8	9 5.6	-	2 7.7	1 2.5	6 11.3	2 3.0	2 3.3	7 2.4	8 3.4	9 3.7	1 2.9
Call 511	7 1.4	1 9.1	-	3 1.6	3 1.6	2 1.1	3 1.9	2 1.6	-	-	3 5.7	-	-	4 1.4	5 2.1	1 0.4	1 2.9
Signs at stop	5 1.0	-	-	1 0.5	4 2.2	3 1.7	-	2 1.6	-	-	1 1.9	-	-	4 1.4	3 1.3	2 0.8	-
Other (Unspecified)	8 1.6	-	-	3 1.6	5 2.7	3 1.7	2 1.3	3 2.4	-	2 5.0	-	2 3.0	1 1.7	3 1.0	5 2.1	1 0.4	2 5.7
Don't know/refused	19	-	6	7	6	3	3	9	1	2	4	2	-	11	13	5	1

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Online sources cited in Q21

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Respondents who use internet sources for information on Muni who cited a website	329 100.0	7 100.0	86 100.0	118 100.0	118 100.0	119 100.0	107 100.0	75 100.0	17 100.0	18 100.0	33 100.0	44 100.0	30 100.0	204 100.0	138 100.0	164 100.0	27 100.0
SFMTA website	180 54.7	1 14.3	36 41.9	64 54.2	79 66.9	74 62.2	68 63.6	28 37.3	3 17.6	14 77.8	20 60.6	26 59.1	23 76.7	97 47.5	66 47.8	96 58.5	18 66.7
Internet search	119 36.2	6 85.7	43 50.0	43 36.4	27 22.9	30 25.2	31 29.0	42 56.0	14 82.4	2 11.1	11 33.3	16 36.4	7 23.3	83 40.7	58 42.0	54 32.9	7 25.9
Next Bus/Umo website	17 5.2	-	5 5.8	3 2.5	9 7.6	11 9.2	2 1.9	3 4.0	-	1 5.6	1 3.0	2 4.5	1 3.3	12 5.9	6 4.3	10 6.1	1 3.7
Google Maps website	14 4.3	-	5 5.8	5 4.2	4 3.4	5 4.2	5 4.7	2 2.7	-	-	1 3.0	1 2.3	-	12 5.9	8 5.8	5 3.0	1 3.7
511 website	8 2.4	-	-	7 5.9	1 0.8	1 0.8	2 1.9	5 6.7	-	1 5.6	-	-	-	7 3.4	3 2.2	5 3.0	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

Online sources cited in Q21

	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER			
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - Respondents who use an app for information on Muni who cited an app	206 100.0	3 100.0	58 100.0	73 100.0	72 100.0	74 100.0	74 100.0	50 100.0	2 100.0	12 100.0	16 100.0	23 100.0	27 100.0	128 100.0	96 100.0	95 100.0	15 100.0
Next Bus/Umo App	75 36.4	1 33.3	14 24.1	25 34.2	35 48.6	32 43.2	30 40.5	11 22.0	-	7 58.3	7 43.8	8 34.8	9 33.3	44 34.4	33 34.4	36 37.9	6 40.0
MuniMobile	53 25.7	-	22 37.9	18 24.7	13 18.1	19 25.7	18 24.3	14 28.0	-	3 25.0	5 31.3	9 39.1	7 25.9	29 22.7	26 27.1	26 27.4	1 6.7
Transit	35 17.0	2 66.7	9 15.5	16 21.9	8 11.1	15 20.3	8 10.8	11 22.0	1 50.0	1 8.3	3 18.8	4 17.4	5 18.5	22 17.2	17 17.7	14 14.7	4 26.7
Google Maps App	29 14.1	-	13 22.4	10 13.7	6 8.3	5 6.8	9 12.2	12 24.0	1 50.0	2 16.7	-	1 4.3	4 14.8	22 17.2	14 14.6	11 11.6	4 26.7
Routesy	22 10.7	-	3 5.2	5 6.8	14 19.4	7 9.5	8 10.8	6 12.0	-	-	1 6.3	1 4.3	4 14.8	16 12.5	6 6.3	13 13.7	3 20.0
Apple Maps App	6 2.9	-	3 5.2	2 2.7	1 1.4	2 2.7	3 4.1	1 2.0	-	-	-	-	1 3.7	5 3.9	5 5.2	1 1.1	-
City Mapper	5 2.4	-	-	5 6.8	-	1 1.4	3 4.1	1 2.0	-	-	1 6.3	-	-	4 3.1	2 2.1	2 2.1	1 6.7
Moovit	4 1.9	-	-	2 2.7	2 2.8	3 4.1	-	1 2.0	-	-	-	2 8.7	-	2 1.6	1 1.0	3 3.2	-
Xtreet	2 1.0	-	1 1.7	1 1.4	-	-	1 1.4	1 2.0	-	-	-	-	-	2 1.6	1 1.0	1 1.1	-

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

How informed do you feel about Muni projects, enhancements, and service updates?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All Respondents	523	10	132	193	188	178	162	132	26	39	57	65	59	303	248	242	33
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very Informed (4)	73	-	18	21	34	30	19	17	3	6	7	16	10	34	38	32	3
	14.0		13.6	10.9	18.1	16.9	11.7	12.9	11.5	15.4	12.3	24.6	16.9	11.2	15.3	13.2	9.1
Somewhat Informed (3)	241	6	43	94	98	83	83	56	10	19	33	29	24	136	113	111	17
	46.1	60.0	32.6	48.7	52.1	46.6	51.2	42.4	38.5	48.7	57.9	44.6	40.7	44.9	45.6	45.9	51.5
Not Too Informed (2)	122	3	39	47	33	40	36	31	8	6	14	12	15	75	52	61	9
	23.3	30.0	29.5	24.4	17.6	22.5	22.2	23.5	30.8	15.4	24.6	18.5	25.4	24.8	21.0	25.2	27.3
Not At All Informed (1)	87	1	32	31	23	25	24	28	5	8	3	8	10	58	45	38	4
	16.6	10.0	24.2	16.1	12.2	14.0	14.8	21.2	19.2	20.5	5.3	12.3	16.9	19.1	18.1	15.7	12.1
Don't know/refused	10	1	2	3	4	5	1	1	1	3	-	3	1	3	2	5	3
MEAN	2.57	2.50	2.36	2.54	2.76	2.66	2.60	2.47	2.42	2.59	2.77	2.82	2.58	2.48	2.58	2.57	2.58

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

The SFMTA (San Francisco Municipal Transportation Agency) is a City agency which oversees Muni, bike and pedestrian programs, taxis, as well as parking and traffic in the City. In general, how FAMILIAR are you with the SFMTA and its responsibilities?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All respondents	532 100.0	11 100.0	134 100.0	195 100.0	192 100.0	183 100.0	163 100.0	133 100.0	26 100.0	42 100.0	57 100.0	68 100.0	60 100.0	305 100.0	250 100.0	246 100.0	36 100.0
Very familiar (4)	123 23.1	1 9.1	37 27.6	47 24.1	38 19.8	40 21.9	42 25.8	33 24.8	5 19.2	12 28.6	13 22.8	17 25.0	15 25.0	66 21.6	69 27.6	45 18.3	9 25.0
Somewhat familiar (3)	263 49.4	6 54.5	56 41.8	94 48.2	107 55.7	92 50.3	83 50.9	65 48.9	8 30.8	17 40.5	34 59.6	27 39.7	27 45.0	158 51.8	121 48.4	123 50.0	19 52.8
Not too familiar (2)	94 17.7	1 9.1	23 17.2	34 17.4	36 18.8	36 19.7	24 14.7	18 13.5	9 34.6	7 16.7	8 14.0	18 26.5	10 16.7	51 16.7	36 14.4	52 21.1	6 16.7
Not at all familiar (1)	52 9.8	3 27.3	18 13.4	20 10.3	11 5.7	15 8.2	14 8.6	17 12.8	4 15.4	6 14.3	2 3.5	6 8.8	8 13.3	30 9.8	24 9.6	26 10.6	2 5.6
Don't know/refused	1	-	-	1	-	-	-	-	1	-	-	-	-	1	-	1	-
MEAN	2.86	2.45	2.84	2.86	2.90	2.86	2.94	2.86	2.54	2.83	3.02	2.81	2.82	2.85	2.94	2.76	2.97

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

How satisfied are you with the job the SFMTA does managing transportation in San Francisco

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All respondents	513 100.0	10 100.0	129 100.0	189 100.0	185 100.0	175 100.0	161 100.0	126 100.0	26 100.0	41 100.0	56 100.0	64 100.0	60 100.0	292 100.0	245 100.0	235 100.0	33 100.0
Very satisfied (5)	65 12.7	3 30.0	19 14.7	19 10.1	24 13.0	22 12.6	22 13.7	15 11.9	4 15.4	11 26.8	5 8.9	11 17.2	10 16.7	28 9.6	32 13.1	31 13.2	2 6.1
Somewhat satisfied (4)	194 37.8	6 60.0	42 32.6	74 39.2	72 38.9	55 31.4	62 38.5	55 43.7	12 46.2	13 31.7	27 48.2	25 39.1	20 33.3	109 37.3	88 35.9	93 39.6	13 39.4
Neutral (3)	91 17.7	-	28 21.7	32 16.9	31 16.8	39 22.3	23 14.3	16 12.7	6 23.1	4 9.8	12 21.4	9 14.1	12 20.0	54 18.5	42 17.1	45 19.1	4 12.1
Somewhat unsatisfied (2)	100 19.5	-	27 20.9	38 20.1	35 18.9	38 21.7	33 20.5	25 19.8	2 7.7	7 17.1	9 16.1	13 20.3	12 20.0	59 20.2	52 21.2	41 17.4	7 21.2
Very unsatisfied (1)	63 12.3	1 10.0	13 10.1	26 13.8	23 12.4	21 12.0	21 13.0	15 11.9	2 7.7	6 14.6	3 5.4	6 9.4	6 10.0	42 14.4	31 12.7	25 10.6	7 21.2
Don't know/refused	20	1	5	7	7	8	2	7	1	1	1	4	-	14	5	12	3
MEAN	3.19	4.00	3.21	3.12	3.21	3.11	3.19	3.24	3.54	3.39	3.39	3.34	3.27	3.08	3.16	3.27	2.88

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

What is your approximate age?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - ALL RESPONDENTS	533	11	134	196	192	183	163	133	27	42	57	68	60	306	250	247	36
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
18 years old (18)	1	1	-	-	-	-	-	1	-	-	-	-	-	1	-	1	-
	0.2	9.1						0.8						0.3		0.4	
19 to 24 years old (21)	10	10	-	-	-	1	1	5	3	1	-	1	1	7	6	3	1
	1.9	90.9				0.5	0.6	3.8	11.1	2.4		1.5	1.7	2.3	2.4	1.2	2.8
25 to 34 years old (29.5)	47	-	47	-	-	8	15	17	5	4	4	2	7	30	28	16	3
	8.8		35.1			4.4	9.2	12.8	18.5	9.5	7.0	2.9	11.7	9.8	11.2	6.5	8.3
35 to 44 years old (39.5)	87	-	87	-	-	22	20	37	5	6	6	5	10	60	45	38	4
	16.3		64.9			12.0	12.3	27.8	18.5	14.3	10.5	7.4	16.7	19.6	18.0	15.4	11.1
45 to 54 years old (49.5)	97	-	-	97	-	28	18	40	7	11	7	7	11	61	38	54	5
	18.2			49.5		15.3	11.0	30.1	25.9	26.2	12.3	10.3	18.3	19.9	15.2	21.9	13.9
55 to 64 years old (59.5)	99	-	-	99	-	31	44	15	3	7	11	6	12	63	52	40	7
	18.6			50.5		16.9	27.0	11.3	11.1	16.7	19.3	8.8	20.0	20.6	20.8	16.2	19.4
65 to 74 years old (69.5)	113	-	-	-	113	54	40	11	3	6	18	27	13	49	43	59	11
	21.2				58.9	29.5	24.5	8.3	11.1	14.3	31.6	39.7	21.7	16.0	17.2	23.9	30.6
75 years or older (82)	74	-	-	-	74	38	25	7	1	6	11	20	6	31	38	35	1
	13.9				38.5	20.8	15.3	5.3	3.7	14.3	19.3	29.4	10.0	10.1	15.2	14.2	2.8
Refused	5	-	-	-	5	1	-	-	-	1	-	-	-	4	-	1	4
	0.9				2.6	0.5				2.4				1.3		0.4	11.1
Average (Mean) Age (In Years)	56.2	20.7	36.0	54.6	74.4	61.7	58.8	47.3	45.3	54.8	61.6	66.1	54.6	53.4	55.2	57.2	55.6

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What is your gender? Select one that best describes your current gender identity.

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All Respondents	515	11	132	190	182	175	163	130	27	41	56	67	59	292	250	247	18
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Female	247	4	54	94	95	85	83	56	15	22	29	37	36	123	-	247	-
	48.0	36.4	40.9	49.5	52.2	48.6	50.9	43.1	55.6	53.7	51.8	55.2	61.0	42.1	-	100.0	-
Trans female	12	-	2	4	6	4	3	3	-	-	-	3	-	9	-	-	12
	2.3	-	1.5	2.1	3.3	2.3	1.8	2.3	-	-	-	4.5	-	3.1	-	-	66.7
Male	250	6	73	90	81	85	74	70	11	19	26	27	22	156	250	-	-
	48.5	54.5	55.3	47.4	44.5	48.6	45.4	53.8	40.7	46.3	46.4	40.3	37.3	53.4	100.0	-	-
Genderqueer/gender non-binary	6	1	3	2	-	1	3	1	1	-	1	-	1	4	-	-	6
	1.2	9.1	2.3	1.1	-	0.6	1.8	0.8	3.7	-	1.8	-	1.7	1.4	-	-	33.3
Don't know/refused	18	-	2	6	10	8	-	3	-	1	1	1	1	14	-	-	18

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What race and/or ethnicity do you identify with?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - All respondents	513 100.0	11 100.0	130 100.0	189 100.0	183 100.0	179 100.0	160 100.0	128 100.0	25 100.0	41 100.0	57 100.0	68 100.0	60 100.0	287 100.0	242 100.0	242 100.0	29 100.0
White	312 60.8	6 54.5	57 43.8	110 58.2	139 76.0	126 70.4	108 67.5	65 50.8	3 12.0	18 43.9	29 50.9	43 63.2	34 56.7	188 65.5	143 59.1	148 61.2	21 72.4
Asian	99 19.3	3 27.3	35 26.9	40 21.2	21 11.5	28 15.6	24 15.0	33 25.8	7 28.0	6 14.6	5 8.8	17 25.0	9 15.0	62 21.6	51 21.1	45 18.6	3 10.3
Hispanic, Latina, Latino, or Latinx	59 11.5	2 18.2	28 21.5	25 13.2	4 2.2	11 6.1	11 6.9	22 17.2	12 48.0	11 26.8	14 24.6	2 2.9	11 18.3	21 7.3	31 12.8	26 10.7	2 6.9
Black or African American	34 6.6	-	9 6.9	11 5.8	14 7.7	12 6.7	13 8.1	5 3.9	2 8.0	4 9.8	6 10.5	5 7.4	7 11.7	12 4.2	14 5.8	17 7.0	3 10.3
Middle Eastern or North African	8 1.6	-	3 2.3	3 1.6	2 1.1	3 1.7	2 1.3	3 2.3	-	-	1 1.8	-	1 1.7	6 2.1	3 1.2	5 2.1	-
Native American	8 1.6	-	3 2.3	3 1.6	2 1.1	2 1.1	5 3.1	1 0.8	-	-	4 7.0	1 1.5	-	3 1.0	3 1.2	4 1.7	1 3.4
Pacific Islander	5 1.0	-	2 1.5	2 1.1	1 0.5	1 0.6	2 1.3	1 0.8	1 4.0	-	1 1.8	3 4.4	-	1 0.3	2 0.8	2 0.8	1 3.4
Mixed (Unspecified)	4 0.8	-	1 0.8	1 0.5	2 1.1	3 1.7	1 0.6	-	-	2 4.9	-	-	1 1.7	1 0.3	1 0.4	3 1.2	-
Don't know/refused	20	-	4	7	9	4	3	5	2	1	-	-	-	19	8	5	7

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What is the approximate annual income of everyone in your household?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - ALL RESPONDENTS	445	8	111	168	158	161	145	106	24	42	57	68	60	218	220	206	19
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Under \$10,000 (\$5,000)	5	1	1	3	-	5	-	-	-	5	-	-	-	-	4	1	-
	1.1	12.5	0.9	1.8	-	3.1	-	-	-	11.9	-	-	-	-	1.8	0.5	-
\$10,000 to \$25,000 (\$17,500)	37	-	9	15	13	23	2	10	2	37	-	-	-	-	15	21	1
	8.3	-	8.1	8.9	8.2	14.3	1.4	9.4	8.3	88.1	-	-	-	-	6.8	10.2	5.3
\$25,001 to \$35,000 (\$30,000.5)	33	-	6	13	14	15	7	6	5	-	33	-	-	-	17	14	2
	7.4	-	5.4	7.7	8.9	9.3	4.8	5.7	20.8	-	57.9	-	-	-	7.7	6.8	10.5
\$35,001 to \$45,000 (\$40,000.5)	24	-	4	5	15	9	8	4	1	-	24	-	-	-	9	15	-
	5.4	-	3.6	3.0	9.5	5.6	5.5	3.8	4.2	-	42.1	-	-	-	4.1	7.3	-
\$45,001 to \$75,000 (\$60,000.5)	68	1	7	13	47	38	18	7	3	-	-	68	-	-	27	37	4
	15.3	12.5	6.3	7.7	29.7	23.6	12.4	6.6	12.5	-	-	100.0	-	-	12.3	18.0	21.1
\$75,001 to \$100,000 (\$87,500.5)	60	1	17	23	19	23	20	12	4	-	-	-	60	-	22	36	2
	13.5	12.5	15.3	13.7	12.0	14.3	13.8	11.3	16.7	-	-	-	100.0	-	10.0	17.5	10.5
\$100,001 to \$150,000 (\$125,000.5)	71	2	17	30	22	21	27	22	1	-	-	-	-	71	40	28	3
	16.0	25.0	15.3	17.9	13.9	13.0	18.6	20.8	4.2	-	-	-	-	32.6	18.2	13.6	15.8
\$150,001 to \$200,000 (\$175,000.5)	34	2	11	13	8	10	12	7	2	-	-	-	-	34	20	9	5
	7.6	25.0	9.9	7.7	5.1	6.2	8.3	6.6	8.3	-	-	-	-	15.6	9.1	4.4	26.3
\$200,000 or more (\$250,000)	113	1	39	53	20	17	51	38	6	-	-	-	-	113	66	45	2
	25.4	12.5	35.1	31.5	12.7	10.6	35.2	35.8	25.0	-	-	-	-	51.8	30.0	21.8	10.5
Refused	88	3	23	28	34	22	18	27	3	-	-	-	-	88	30	41	17
	19.8	37.5	20.7	16.7	21.5	13.7	12.4	25.5	12.5	-	-	-	-	40.4	13.6	19.9	89.5
Average Household Income	123657.6	125312.9	146036.3	136518.1	94177.6	87919.6	149103.8	145849.3	113750.3	16011.9	34211.0	60000.5	87500.5	197592.0	134988.9	112075.6	118026.7

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How many people are in your household?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - ALL RESPONDENTS	506 100.0	11 100.0	129 100.0	186 100.0	180 100.0	183 100.0	163 100.0	133 100.0	27 100.0	42 100.0	55 100.0	66 100.0	59 100.0	284 100.0	240 100.0	239 100.0	27 100.0
1	183 36.2	1 9.1	30 23.3	59 31.7	93 51.7	183 100.0	-	-	-	28 66.7	24 43.6	38 57.6	23 39.0	70 24.6	85 35.4	85 35.6	13 48.1
2	163 32.2	1 9.1	35 27.1	62 33.3	65 36.1	-	163 100.0	-	-	2 4.8	15 27.3	18 27.3	20 33.9	108 38.0	74 30.8	83 34.7	6 22.2
3	64 12.6	2 18.2	22 17.1	28 15.1	12 6.7	-	-	64 48.1	-	6 14.3	5 9.1	3 4.5	8 13.6	42 14.8	35 14.6	25 10.5	4 14.8
4	69 13.6	4 36.4	32 24.8	27 14.5	6 3.3	-	-	69 51.9	-	4 9.5	5 9.1	4 6.1	4 6.8	52 18.3	35 14.6	31 13.0	3 11.1
5	14 2.8	1 9.1	5 3.9	5 2.7	3 1.7	-	-	-	14 51.9	1 2.4	3 5.5	1 1.5	-	9 3.2	6 2.5	7 2.9	1 3.7
6	8 1.6	1 9.1	1 0.8	5 2.7	1 0.6	-	-	-	8 29.6	-	3 5.5	1 1.5	2 3.4	2 0.7	2 0.8	6 2.5	-
7 or more	5 1.0	1 9.1	4 3.1	-	-	-	-	-	5 18.5	1 2.4	-	1 1.5	2 3.4	1 0.4	3 1.3	2 0.8	-
Refused	27 5.3	-	5 3.9	10 5.4	12 6.7	-	-	-	-	-	2 3.6	2 3.0	1 1.7	22 7.7	10 4.2	8 3.3	9 33.3
MEAN	2.2	3.9	2.8	2.3	1.7	1.0	2.0	3.5	5.8	1.9	2.2	1.8	2.2	2.4	2.3	2.3	2.0

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

For statistical purposes only, what is your home zip code?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - ALL RESPONDENTS	525	11	131	195	188	181	163	131	26	41	57	67	60	300	248	244	33
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
94102	15	-	4	6	5	9	4	2	-	4	3	1	1	6	7	6	2
	2.9		3.1	3.1	2.7	5.0	2.5	1.5		9.8	5.3	1.5	1.7	2.0	2.8	2.5	6.1
94103	12	-	4	7	1	6	3	1	1	1	1	3	1	6	5	7	-
	2.3		3.1	3.6	0.5	3.3	1.8	0.8	3.8	2.4	1.8	4.5	1.7	2.0	2.0	2.9	
94104	3	-	2	1	-	1	-	1	1	-	1	-	-	2	3	-	-
	0.6		1.5	0.5		0.6		0.8	3.8		1.8			0.7	1.2		
94105	3	-	1	1	1	-	1	2	-	1	-	-	-	2	2	1	-
	0.6		0.8	0.5	0.5		0.6	1.5		2.4				0.7	0.8	0.4	
94107	22	-	5	12	5	11	7	3	-	3	3	2	2	12	7	14	1
	4.2		3.8	6.2	2.7	6.1	4.3	2.3		7.3	5.3	3.0	3.3	4.0	2.8	5.7	3.0
94108	7	-	1	4	2	4	3	-	-	-	1	-	2	4	2	4	1
	1.3		0.8	2.1	1.1	2.2	1.8				1.8		3.3	1.3	0.8	1.6	3.0
94109	45	-	10	14	21	27	12	4	-	7	5	4	3	26	27	13	5
	8.6		7.6	7.2	11.2	14.9	7.4	3.1		17.1	8.8	6.0	5.0	8.7	10.9	5.3	15.2
94110	43	-	17	17	9	8	13	16	4	6	9	3	5	20	20	21	2
	8.2		13.0	8.7	4.8	4.4	8.0	12.2	15.4	14.6	15.8	4.5	8.3	6.7	8.1	8.6	6.1
94111	9	-	1	5	3	4	5	-	-	-	-	1	1	7	3	6	-
	1.7		0.8	2.6	1.6	2.2	3.1					1.5	1.7	2.3	1.2	2.5	
94112	38	4	11	13	10	8	7	16	7	5	7	5	6	15	17	21	-
	7.2	36.4	8.4	6.7	5.3	4.4	4.3	12.2	26.9	12.2	12.3	7.5	10.0	5.0	6.9	8.6	
94114	20	-	4	7	9	6	5	7	-	-	1	1	2	16	14	5	1
	3.8		3.1	3.6	4.8	3.3	3.1	5.3			1.8	1.5	3.3	5.3	5.6	2.0	3.0
94115	25	1	4	10	10	15	8	2	-	3	2	5	4	11	9	16	-
	4.8	9.1	3.1	5.1	5.3	8.3	4.9	1.5		7.3	3.5	7.5	6.7	3.7	3.6	6.6	
94116	35	1	8	14	12	4	15	14	-	-	1	6	5	23	12	20	3
	6.7	9.1	6.1	7.2	6.4	2.2	9.2	10.7			1.8	9.0	8.3	7.7	4.8	8.2	9.1
94117	31	1	7	11	12	10	15	5	1	1	4	4	2	20	9	15	7
	5.9	9.1	5.3	5.6	6.4	5.5	9.2	3.8	3.8	2.4	7.0	6.0	3.3	6.7	3.6	6.1	21.2
94118	30	1	6	13	10	11	7	11	-	-	3	3	2	22	15	14	1
	5.7	9.1	4.6	6.7	5.3	6.1	4.3	8.4			5.3	4.5	3.3	7.3	6.0	5.7	3.0
94121	25	-	5	8	12	10	5	5	2	2	1	3	1	18	13	9	3
	4.8		3.8	4.1	6.4	5.5	3.1	3.8	7.7	4.9	1.8	4.5	1.7	6.0	5.2	3.7	9.1
94122	36	-	11	11	14	8	16	8	1	2	5	5	5	19	20	15	1
	6.9		8.4	5.6	7.4	4.4	9.8	6.1	3.8	4.9	8.8	7.5	8.3	6.3	8.1	6.1	3.0

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

For statistical purposes only, what is your home zip code?

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
94123	21 4.0	-	5 3.8	8 4.1	8 4.3	7 3.9	7 4.3	5 3.8	1 3.8	1 2.4	1 1.8	4 6.0	2 3.3	13 4.3	9 3.6	10 4.1	2 6.1
94124	14 2.7	1 9.1	5 3.8	4 2.1	4 2.1	3 1.7	3 1.8	4 3.1	2 7.7	1 2.4	-	2 3.0	4 6.7	7 2.3	8 3.2	5 2.0	1 3.0
94127	22 4.2	1 9.1	6 4.6	6 3.1	9 4.8	5 2.8	5 3.1	10 7.6	1 3.8	-	-	4 6.0	2 3.3	16 5.3	12 4.8	10 4.1	-
94131	28 5.3	-	2 1.5	6 3.1	20 10.6	10 5.5	14 8.6	3 2.3	-	-	4 7.0	3 4.5	3 5.0	18 6.0	14 5.6	11 4.5	3 9.1
94132	13 2.5	-	3 2.3	6 3.1	4 2.1	1 0.6	4 2.5	4 3.1	2 7.7	-	-	4 6.0	3 5.0	6 2.0	7 2.8	6 2.5	-
94133	11 2.1	1 9.1	2 1.5	3 1.5	5 2.7	8 4.4	1 0.6	2 1.5	-	1 2.4	-	3 4.5	1 1.7	6 2.0	7 2.8	4 1.6	-
94134	15 2.9	-	6 4.6	7 3.6	2 1.1	3 1.7	3 1.8	6 4.6	3 11.5	2 4.9	5 8.8	1 1.5	2 3.3	5 1.7	5 2.0	10 4.1	-
94158	2 0.4	-	1 0.8	1 0.5	-	2 1.1	-	-	-	1 2.4	-	-	1 1.7	-	1 0.4	1 0.4	-
Refuse	8	-	3	1	4	2	-	2	1	1	-	1	-	6	2	3	3

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

ZONE

	ZONE														GENDER		
	TOTAL	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					MALE	FEMALE	OTHER/ BLNK
18-24		25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+				
BASE - ALL RESPONDENTS	533	11	134	196	192	183	163	133	27	42	57	68	60	306	250	247	36
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
ZONE 1	102	-	32	45	25	33	29	29	5	12	14	9	11	56	49	49	4
	19.1		23.9	23.0	13.0	18.0	17.8	21.8	18.5	28.6	24.6	13.2	18.3	18.3	19.6	19.8	11.1
ZONE 2	167	3	36	62	66	85	55	21	3	17	17	22	16	95	76	74	17
	31.3	27.3	26.9	31.6	34.4	46.4	33.7	15.8	11.1	40.5	29.8	32.4	26.7	31.0	30.4	30.0	47.2
ZONE 3	91	1	22	32	36	29	28	24	3	4	9	11	8	59	48	38	5
	17.1	9.1	16.4	16.3	18.8	15.8	17.2	18.0	11.1	9.5	15.8	16.2	13.3	19.3	19.2	15.4	13.9
ZONE 4	98	2	19	32	45	20	38	31	3	-	5	17	13	63	45	47	6
	18.4	18.2	14.2	16.3	23.4	10.9	23.3	23.3	11.1		8.8	25.0	21.7	20.6	18.0	19.0	16.7
ZONE 5	67	5	22	24	16	14	13	26	12	8	12	8	12	27	30	36	1
	12.6	45.5	16.4	12.2	8.3	7.7	8.0	19.5	44.4	19.0	21.1	11.8	20.0	8.8	12.0	14.6	2.8
REFUSED	8	-	3	1	4	2	-	2	1	1	-	1	-	6	2	3	3
	1.5		2.2	0.5	2.1	1.1		1.5	3.7	2.4		1.5		2.0	0.8	1.2	8.3

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LANGUAGE

	LANGUAGE														GENDER		
	TOTAL	Q25 AGE				HOUSEHOLD SIZE				INCOME (IN \$1000)					MALE	FEMALE	OTHER/ BLNK
18-24		25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+				
BASE - ALL RESPONDENTS	533	11	134	196	192	183	163	133	27	42	57	68	60	306	250	247	36
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
English	510	11	122	188	189	181	162	120	20	36	46	68	60	300	239	235	36
	95.7	100.0	91.0	95.9	98.4	98.9	99.4	90.2	74.1	85.7	80.7	100.0	100.0	98.0	95.6	95.1	100.0
Spanish	17	-	9	8	-	1	-	9	7	6	11	-	-	-	9	8	-
	3.2		6.7	4.1		0.5		6.8	25.9	14.3	19.3				3.6	3.2	
Cantonese	6	-	3	-	3	1	1	4	-	-	-	-	-	6	2	4	-
	1.1		2.2		1.6	0.5	0.6	3.0						2.0	0.8	1.6	

2022 SAN FRANCISCO MUNI RIDERSHIP SURVEY

SOURCE

	Q25 AGE					HOUSEHOLD SIZE				INCOME (IN \$1000)					GENDER		
	TOTAL	18-24	25-44	45-64	65+	1	2	3-4	5 OR MORE	<25k	25K-49.9K	50K-74.9K	75K-99.9K	100K+	MALE	FEMALE	OTHER/ BLNK
BASE - ALL RESPONDENTS	533	11	134	196	192	183	163	133	27	42	57	68	60	306	250	247	36
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Telephone Interview	297	11	109	113	64	80	86	97	24	26	29	31	36	175	153	137	7
	55.7	100.0	81.3	57.7	33.3	43.7	52.8	72.9	88.9	61.9	50.9	45.6	60.0	57.2	61.2	55.5	19.4
Online interview	236	-	25	83	128	103	77	36	3	16	28	37	24	131	97	110	29
	44.3	-	18.7	42.3	66.7	56.3	47.2	27.1	11.1	38.1	49.1	54.4	40.0	42.8	38.8	44.5	80.6