



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

NOTICE OF REGULAR MEETING AND CALENDAR

December 2, 2021

**WATCH:** (link can be found online <https://www.sfmta.com/calendar/citizens-advisory-council-cac-regular-meeting-december-2-2021>)

**PUBLIC COMMENT CALL-IN:** (415) 915-0757 | Conference ID: 589 180 11#

REGULAR MEETING  
5:30 P.M.

COUNCIL MEMBERS

Michael Chen (Chair), Aaron Leifer (Vice Chair),  
Chris Arvin, Sascha Bittner, Queena Chen, Steve Cornell, John Lisovsky, Obai Rambo, Karim Salgado, Yensing Sihapanya, Susan Vaughan, Dorris Vincent, and Frank Zepeda

COUNCIL LIAISON  
Christine Silva

COUNCIL SECRETARY  
Keka Robinson-Luqman

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Union Square Conference Room) is closed.

**Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to [CAC@sfmta.com](mailto:CAC@sfmta.com) by 5 p.m. on Wednesday, December 1<sup>st</sup>, or call (415) 646-2388.**

## ORDER OF BUSINESS

1. Call to Order
2. Roll Call
3. Announcement of prohibition of sound-producing devices during the meeting.
4. Approval of Minutes:
  - November 4, 2021
5. Report of the Chair (For discussion only)
6. Public Comment:

Members of the public may address the Citizens' Advisory Council on matters that are within the CAC's jurisdiction and are not on today's calendar.

## REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding findings under new state urgency legislation to allow remote meetings during the COVID-19 emergency; continuing remote meetings for the next 30 days; and directing the Council Secretary to agendize a similar resolution at a council meeting within 30 days. (Explanatory documents include a resolution.)
8. Presentation, discussion, and possible action regarding JFK Drive. (Christopher Kidd, Deputy Program Manager, Golden Gate Park Access & Safety Program. Explanatory documents include a slide presentation.)
9. Presentation, discussion, and possible action regarding the Customer Information System (CIS) update. (Kharima Mohamed, Public Information Officer & Jason Lee, Project Manager, Customer Information, System. Explanatory documents include a slide presentation.)
10. Presentation, discussion, and possible action regarding the Administration, Operations, and Customer Service Committee (AOCSC) report and recommendations.

### AOCSC Motion 211118.01

The SFMTA CAC encourages the agency to explore expanding full-time, 24/7 road closures as roadway 'shared spaces.'

### AOCSC Motion 211118.02

WHEREAS the SFMTA has an obligation to provide safe, consistent service to all riders, especially those most vulnerable (e.g., the disabled, elderly, women, and families)

WHEREAS the technical analysis presented by SFMTA staff supporting Option 1 (and by extension Option 3) for the J Church omits the following:

- Improvements in subway performance go far beyond removal of the J Church line:
  - The dramatic reduction in ridership across all lines (~50%) inherently speeds up boarding and reduces station dwell time
  - There is no “AM peak” service as downtown rush hour demand has yet to return and trains operate on roughly the same schedule for most of the day, another source of service reduction
  - The recent subway shutdown of an unprecedented duration resulted in improvements to boost overall system reliability
- Even under the agency’s recently stated 30 trains/hour subway capacity limit, at least four (if not five) additional trains per hour could run **without overall performance degradation**
- Many subways/metro light rails around the world run multiple lines on the same trackway (e.g., New York, London, Tokyo, Chicago, Los Angeles) at rates higher than 30 trains/hour
- The agency has not begun to roll out automated train control system (ATCS) improvements which should result in additional operational efficiencies in order to justify their cost

WHEREAS arguments presented by SFMTA staff significantly understate the public opposition to Option 1 (and by extension Option 3) of those surveyed (who are not exclusively J Church riders) in Summer 2021:

- A vast majority (68%) of those surveyed oppose making the forced transfer permanent
- Less than 22% of those surveyed support a permanent forced transfer
- Transfers *are* (vs. “can be”) challenging for riders with disabilities, 73% of whom found them difficult (68% of all surveyed found them difficult)
- Reducing transfer wait times **will not** fully address the concerns of riders, especially vulnerable communities

WHEREAS the proposed Option 3 for the J Church would be needlessly confusing for riders due to different bus and rail stops while providing inconsistent and poor overall service

WHEREAS the safety and streetscape improvements proposed by the agency to address rider concerns—to be completed regardless of the J Church terminus—**would not begin to be permanently implemented until 2025 if at all** according to staff presentations

WHEREAS the SFMTA should work to increase transit ridership and J Church riders are already opting to not ride Muni due to the forced transfer

Be it RESOLVED that the SFMTA Citizens Advisory Council RECOMMENDS the SFMTA:

- For the purposes of the December 7, 2021, SFMTA Board meeting, return the J-Church line to the subway for all-day service. (Given the three options presented to the SFMTA Board of Directors, this would mean choosing Option 2.)
- Expedite the permanent safety and streetscaping improvements at Market and Church Streets, including but not limited to the construction of an elevator on the south side of said intersection.

- Explore additional options for J Church service to downtown as future conditions warrant, as part of an overall Muni rail plan presented to the CAC and the public for input and consideration.
- Expedite plans to replace the ATCS and revise said plans to include the J Church in the subway.

The SFMTA CAC supports the bus network improvements and restorations included in the 2022 Muni Service Plan, given that there will be consideration of additional service restoration in 2022 as conditions warrant.

The SFMTA CAC requests that:

- The SFMTA adjusts its frequency guide online and at transit stops to provide more detailed frequency of routes than the current "Day" and "Owl," given that many lines see a reduction in frequency starting around 8:00 pm.
- The SFMTA once again provides the frequency of routes on route pages on its website, e.g. [sfmta.com/routes/1](http://sfmta.com/routes/1)

11. Council Member Information and Agenda Item Requests. (For discussion only)

ADJOURN

Next regular meeting: Thursday, January 6<sup>th</sup> at 5:30 p.m. | TBD

### Upcoming CAC Agenda Items

Meeting Date	Scheduled Items
January 6, 2022	• Evans Avenue Quick-Build Project

**\* Scheduled items are subject to change\***

## ACCESSIBLE MEETING POLICY

The Municipal Transportation Agency Citizens' Advisory Council will meet in the Union Square Conference Room at One South Van Ness Ave. 7<sup>th</sup> Floor, San Francisco, CA. The closest accessible BART station is the Civic Center Station at United Nations Plaza and Market Street. Accessible MUNI lines serving this location are Muni Metro Lines J-Church, K-Ingleside, L-Taraval, M-Ocean View, N-Judah and T-Third at Van Ness and Civic Center Stations; F-Market-Wharves; 47-Van Ness; 49-Mission-Van Ness; 6-Haight-Parnassus, 21-Hayes; 9-San Bruno; 7R-Haight-Noriega Rapid; 9R-San Bruno Rapid; and 7-Haight-Noriega. For information about MUNI accessible services call 701.4485.

The meeting room is wheelchair accessible. There is accessible parking available within the Civic Center Underground Parking Garage at the corner of McAllister and Polk Streets, and within the Performing Arts Parking Garage at Grove and Franklin Streets.

To obtain a disability-related accommodation, including auxiliary aids or services, or to obtain meeting materials in an alternative format, please contact Keka Robinson-Luqman at 415.646.2388. Providing at least 72 hours' notice will help to ensure availability. Written reports or background materials for calendar items are available for public inspection and copying at 1 South Van Ness Ave. 7<sup>th</sup> Floor during regular business hours and are available online at [www.sfmta.com/cac](http://www.sfmta.com/cac). Public comment will be taken on each item before or during consideration of the item.

To assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

The ringing of and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

## KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

The government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102.4689; by phone at 415 554.7724; by fax at 415 554.7854; or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org).

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library, and on the City's website at <http://www.sfgov.org>.

## LANGUAGE ASSISTANCE



**311 Free language assistance** / 免費語言協助 / Ayuda gratuita con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / “ช่วยเหลือ” “งก” “ม” “โดยไมเสียค่าใช้จ่าย / Libreng tulong para sa wikang Tagalog



**415.646.2388:** For free interpretation services, please submit your request 48 hours in advance of meeting./ 如果需要免費口語翻譯, 請於會議之前 48 小時提出要求。/ Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión. Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang miting.