



Access Pass Application

SFMTA’s Access Pass is a Muni-only pass for individuals experiencing homelessness. The pass provides free access to Muni vehicles for the passholder through the expiration month and year printed on the card.

You are eligible to receive the Muni Access pass if you:

- 1) Are currently experiencing homelessness in San Francisco
- &
- 2) Have contacted one of the City’s Access Points in the last six months. Access Points help people experiencing homelessness.

If you have not contacted one of the City’s Access Points, you may still qualify for an Access pass by working with one of the Access Points now. Call 415-487-3300 x7000. Access Points are listed on the back of this form.

If you do not have a mailing address, you can pick up your Access Pass from the SFMTA Customer Service Center (11 South Van Ness Avenue, open Monday-Friday from 8 a.m. to 5 p.m.). Please put ‘SFMTA Customer Service Center’ in the mailing address field if you do not have a mailing address. You will be able to pick up your Access Pass from the SFMTA Customer Service Center 3 business days after you apply.

How to Apply:

Please complete the information below. We will use your name and date of birth to verify that you have contacted an Access Point in the past 6 months. You can have the card mailed to the address of your choosing, including Access Points, service providers, etc.

Customer Information

First Name: _____ Last Name: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Date of Birth: _____

If your application is accepted, you will be eligible to have all prior transit citations dismissed. Please provide a citation or ID number from the citation so that we may review your record.

Citation or ID Number: _____

HSH Income Verification Database

I give permission to HSH to share limited income information with SFMTA and its towing contractor, AutoReturn, to help determine whether I may qualify for a fee waiver. My information shall be shared only as needed for those purposes. I understand that this database can only show my name, my address, and whether my household income falls within certain percentages of federal poverty guidelines based on information I have previously provided to HSH.

Signature of HSH Client: _____ Date: ____/____/____

SFMTA STAFF USE: Approval _____

Updated 9.21.21



COORDINATED ENTRY ACCESS POINT PHONE NUMBERS AND LOCATIONS

You are eligible for SFMTA's discounts for people experiencing homelessness if:

- 1. **You are currently experiencing homelessness in San Francisco,**
- AND**
- 2. **You have worked with a Coordinated Entry Access Point in the last 6 months.**

Coordinated Entry Access Points help people experiencing homelessness. Coordinated Entry Access Point staff will discuss how to get connected to the SFMTA's discounts. **Please call or visit one of the Coordinated Entry Access Points below to confirm your eligibility.** Please note: Coordinated Entry Access Points are closed on the weekends.

For current hours, visit: tinyURL.com/CEAccessPoints

SINGLE ADULTS CONTACT:

United Council of Human Services

2111 Jennings Street (at Van Dyke)
San Francisco, CA 94124
415-487-3300 x7000

Episcopal Community Services

123 10th Street (at Mission)
San Francisco, CA 94103
415-487-3300 x7000

FAMILIES CONTACT:

Mission Access Point

2871 Mission Street
San Francisco, CA 94110
415-972-1281

Bayview Access Point

1841 LaSalle Avenue
San Francisco, CA 94124
415-430-6320

Central City Access Point

37 Grove Street
San Francisco, CA 94102
415-644-0504

YOUTH 27 OR UNDER CONTACT:

Larkin Street Engagement and Community Center

134 Golden Gate Ave
San Francisco, CA 94102
415-673-0911 x352

3rd Street Youth Center and Clinic

1728 Bancroft Ave
San Francisco, CA 94124
415-713-4782

Homeless Youth Alliance

415-318-6384

LYRIC

127 Collingwood Street
San Francisco, CA 94114
415-690-3028

The SF LGBT Center

1800 Market Street
San Francisco, CA 94102
415-885-5812

Huckleberry Youth Programs

555 Cole Street
San Francisco, CA 94117
415-388-9398