

MUNI SERVICE EQUITY STRATEGY



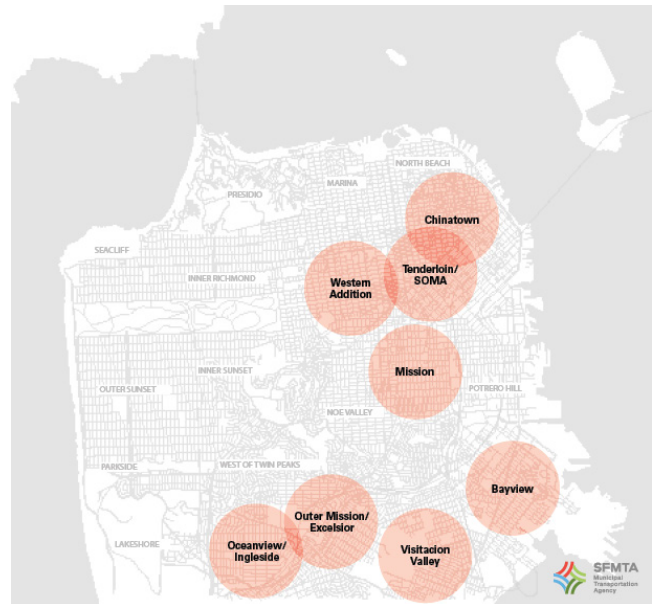
We are working to improve Muni service in San Francisco neighborhoods.

Overview

The Muni Service Equity Strategy aims to identify and address high priority transit needs in neighborhoods that rely on transit service the most with tangible solutions that can be implemented within one to two years and deliver measurable improvements.

The Muni Service Equity Strategy is one component of the agency's commitment to make transit accessible and affordable to all of our customers.

The Equity Strategy will benefit eight selected Equity Strategy neighborhoods, seniors and people with disabilities, by implementing quick service treatments while delivering improvements to safety, connectivity to key destinations, reliability, frequency and crowding. The Equity Strategy established a performance baseline for Muni routes serving each Equity Strategy neighborhood, which is monitored annually.



The Muni Service Equity Strategy will be presented to the San Francisco Municipal Transportation Agency (SFMTA) Board of Directors before the development of the fiscal years 2019 and 2020 capital and operating budget. Going forward, the Equity Strategy will provide ongoing analysis that informs our planning and prioritizing of service improvements.

Stay Informed

To find out more and sign up for updates about the Muni Service Equity Strategy, go to sfmta.com/muniequity. For questions or comments, please email MuniEquity@sfmta.com.

sfmta.com/muniequity

Benefits

The Muni Service Equity Strategy will benefit residents including seniors and people with disabilities by:

- Improving service safety, reliability and frequency
- Reducing crowding and delays
- Enhancing connectivity to key destinations
- Annually monitoring an established performance baseline for Muni routes serving each Equity Strategy neighborhood

Delivering Results

An example of results that were delivered through the 2016 Muni Service Equity Strategy include:

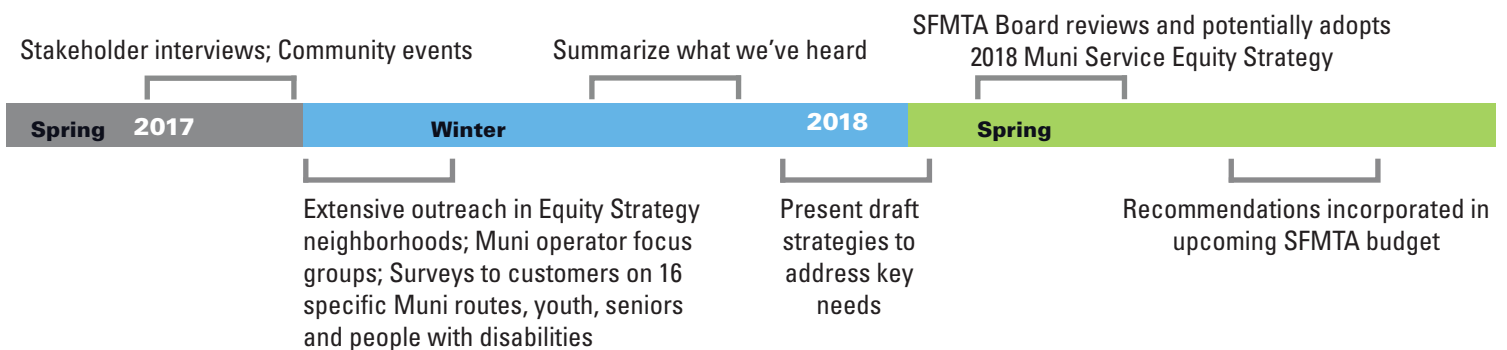
- Increasing frequency on the 10 Townsend and 12 Folsom/Pacific
- Realigning the 9 San Bruno and 9R San Bruno Rapid and implementing transit safety improvements along 11th Street and Bayshore Boulevard
- Creating late night Owl service on the 44 O'Shaughnessy and 48 Quintara-24th Street routes to close a gap in our Owl network

Next Steps

The project team is currently connecting with stakeholders in each of the eight Equity Strategy neighborhoods to better understand their transit challenges.



Project Timeline



sfmta.com/muniequity