



DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 1, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.4%	3	4	28

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	31	29%
CABLE CAR	27	30	11%
WOODS	154	174	13%
KIRKLAND	113	126	12%
FLYNN	104	113	9%
POTRERO 40'	53	49	-8%
POTRERO 60'	37	41	11%
PRESIDIO	123	140	14%
TOTAL	749	815	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	20	6	4	10	0
Flynn	205	40	10	7	20	3
Green	243	50	23	13	13	1
Kirkland	197	46	15	15	16	0
Potrero	233	42	12	16	10	4
Presidio	219	39	16	14	8	1
Woods	385	87	40	21	25	1
TOTAL	1,616	324	122	90	102	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:23 04/01/13	627	47	8014	POWELL & BEACH (OB)	FALL ALIGHTING (AID REFUSED, LEFT SCENE).	08:27	08:53
08:43 04/01/13	25	KT	1467	EMBARCADERO STATION (IB)	RENDERING AID	08:43	08:46
10:24 04/01/13	333	22	5426	FILLMORE & SACRAMENTO (IB)	ACCIDENT (COACH / SUV) NO INJURY	10:24	11:05
11:01 04/01/13	386	33	5455	25TH STREET & POTRERO (IB)	GRAFITTI ON COACH	11:05	11:30
12:19 04/01/13	458	8X	6294	SANTOS & VELASCO (IB)	FALL BOARDING (AID REFUSED- NO INJURY)	12:19	12:37

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:57 04/01/13	85	71	8117	MARKET & 4TH ST (OB)	FALL BOARDING (AID REFUSED, WALKED AWAY)	12:57	13:25
13:22 04/01/13	110	67	8506	ALEMANY & PUTNAM (OB)	OPERATOR INTERVIEW	13:22	13:56
14:14 04/01/13	407	14	7107	MISSION & PERSIA (IB)	ACCIDENT COACHES WHEELCHAIR LIFT / AUTO (HIT& RUN, NO INJURY)	14:14	15:38
18:07 04/01/13	131	M	1431	FOREST HILL STATION (OB)	RENDERING AID	18:06	18:09
18:45 04/01/13	134	21	5629	MARKET & MASON (OB)	FALL BOARDING (AID REFUSED, WALKED AWAY)	18:44	19:14

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:43 04/01/13	25	KT	1467	EMBARCADERO STATION (IB)	RENDERING AID	08:43	08:46
17:04 04/01/13		59		MASON LINE (IB,OB)	SPLICE CHECK	17:04	17:35
17:09 04/01/13	26	60	26	POWELL STREET & JACKSON STREET (OB)	HAD TO THROW THE ROPE OUT (NEED A PUSH)	17:09	17:43
17:48 04/01/13		59		(IB,OB)	SPLICE CHECK	17:46	01:30
18:36 04/01/13	165	F	1050	MARKET STREET & POWELL (OB)	REAR DOOR	18:36	19:02



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, APRIL 2, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.4%	4	4	17

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	104	-9%
F LINE	24	32	33%
CABLE CAR	27	29	7%
WOODS	154	174	13%
KIRKLAND	113	129	14%
FLYNN	104	113	9%
POTRERO 40'	53	55	4%
POTRERO 60'	37	41	11%
PRESIDIO	123	144	17%
TOTAL	749	821	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	126	23	6	5	11	1
Flynn	199	35	12	8	15	0
Green	238	51	20	11	14	6
Kirkland	197	45	20	10	14	1
Potrero	230	34	10	11	6	7
Presidio	220	41	15	16	8	2
Woods	378	73	33	15	25	0
TOTAL	1,588	302	116	76	93	17

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:14 04/02/13	151	5	5509	TRANSBAY TERMINAL (OB)	ACCIDENT - COACH / AUTO (HIT AND RUN)	19:14	19:52
07:49 04/02/13	136	9	8456	VISITATION & BAYSHORE (IB)	ACCIDENT COACH / VAN (NO INJURY)	07:49	08:40
08:37 04/02/13	566	8X	6214	KEARNY & PINE (IB)	ACCIDENT COACH / AUTO (NO INJURY, HIT & RUN)	08:37	09:09
12:18 04/02/13	344	33	5407	16TH ST & HARRISON (IB)	ACCIDENT COACH / AUTO (NO INJURY)	12:18	13:02
17:09 04/02/13	42	41	5583	DRUM BETWEEN CALIFORNIA & SACREMENTO (OB)	COACH / TAXI)	17:09	17:49
20:13 04/02/13	225	44	8177	SILVER & LISBON (OB)	719 (COACH / AUTO) COACH HIT FROM BEHIND.	20:13	21:40

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:37 04/02/13	101	J	1511	CHURCH STREET & RESERVOIR (IB,OB)	BLOCKED BY NON-SFMTA PEDESTRAIN ACCIDENT	18:37	19:14



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 3, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	98.4%	9	11	26

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	99	-13%
F LINE	24	34	42%
CABLE CAR	27	29	7%
WOODS	154	175	14%
KIRKLAND	113	128	13%
FLYNN	104	111	7%
POTRERO 40'	53	55	4%
POTRERO 60'	37	39	5%
PRESIDIO	123	143	16%
TOTAL	749	813	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	25	6	6	12	1
Flynn	202	43	11	13	18	1
Green	233	49	20	11	15	3
Kirkland	195	44	23	7	14	0
Potrero	231	31	11	12	6	2
Presidio	216	44	15	17	11	1
Woods	375	71	27	14	26	4
TOTAL	1,575	307	113	80	102	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:23 04/03/13	703	43	8210	MASONIC & TURK (OB)	ACCIDENT COACH & VAN, NO INJURY	08:23	08:52
09:28 04/03/13	456	14L	6421	MISSION & 30TH ST (IB)	ACCIDENT COACH & PARKED AUTO, NO INJURY	09:28	10:01
09:36 04/03/13	705	28	8217	19TH AVE & JUDAH (IB)	CELL PHONE SNATCH (NO INJURY)	09:36	09:54
15:46 04/03/13	436	14	7130	MISSION & 26TH ST (IB)	EMERGENCY ALARM	15:46	15:54
16:37 04/03/13	92	KT	1489	METRO (IB)	WRONG SWITCH	16:37	18:14

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:45 04/03/13	107	5	5528	MCALLISTER & POLK (OB)	ALLEGED BIKE STOLEN	16:45	18:09
17:06 04/03/13		59		MASON LINE (IB,OB)	STRAND ALARM 1724 CHECK	17:06	17:10
21:05 04/03/13	525	38	6250	GEARY & 33RD AVENUE (OB)	SFPD REQUEST.	22:15	22:51
21:19 04/03/13	294	30	2834	5TH STREET & MINT PLAZA (IB)	718 COACH / PARKED AUTO	21:19	22:15

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:30 04/03/13	108	1	5584	CALIFORNIA BETWEEN 7TH AVE & 8TH AVE (IB,OB)	SFPD ACTIVITY BLOCKING	09:30	09:38
16:37 04/03/13	92	KT	1489	METRO (IB)	WRONG SWITCH	16:37	18:14



DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 4, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	98.9%	7	7	28

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	24	37	54%
CABLE CAR	27	29	7%
WOODS	154	174	13%
KIRKLAND	113	126	12%
FLYNN	104	112	8%
POTRERO 40'	53	54	2%
POTRERO 60'	37	39	5%
PRESIDIO	123	131	7%
TOTAL	749	814	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	20	4	3	13	0
Flynn	201	41	12	12	17	0
Green	233	56	23	10	17	6
Kirkland	197	51	26	9	16	0
Potrero	233	32	10	12	7	3
Presidio	214	35	13	11	10	1
Woods	376	72	29	16	23	4
TOTAL	1,578	307	117	73	103	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:40 04/04/13	258	38	8113	GEARY & 6TH AVENUE (IB)	RENDERING AID	01:40	01:50
05:00 04/04/13	15	M	1543	CIVIC CENTER STATION & PLATFORM (OB)	INTRUDER	05:00	05:07
09:03 04/04/13	29	5	5501	MCALLISTER STREET & MARKET STREET (OB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	09:03	10:15
10:34 04/04/13	16	5	5597	MCALLISTER STREET & JONES STREET (OB)	SFPD ACTIVITY	10:34	10:47
10:42 04/04/13	04	9	8440	SUNNYDALE AVE & MCLAREN (IB)	FALL ON BOARD (INTERVIEW)	11:04	11:35

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:03 04/04/13	502	38L	6220	GEARY BLVD & 6TH AVE (OB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	11:04	11:50
11:06 04/04/13	650	19	8161	POLK STREET & POST STREET (OB)	LOST SENIOR ON COACH	11:06	11:23
12:40 04/04/13	664	43	8204	PHELAN & TUSON (OB)	ACCIDENT COACH/AUTO (NO INJURIES)	12:40	13:50
14:43 04/04/13	174	48	8449	WISCONSIN STREET & 25TH STREET (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	14:43	15:41
18:17 04/04/13	385	22	5435	16TH STREET & DOLORES (OB)	COACH / AUTO - MINOR	18:17	19:01
20:25 04/04/13	132	1	5578	CALIFORNIA & 21ST AVENUE (OB)	COACH / AUTO (MINOR – NO INJURIES)	20:25	21:20
21:03 04/04/13	235	44	8192	3RD STREET & PALOU (OB)	GROUP OF TEENAGES WITH WEAPON ONBOARD. (AT LEAST 2 GUNS)	21:03	21:24
22:42 04/04/13	455	33	5445	18TH STREET & MISSION (IB)	COACH / AUTO	22:42	23:15

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:12 04/04/13	41	N	1400	JUAH & 19TH. AVENUE (IB)	LOOSE PANEL OVER DOOR, HANGING DOWN	09:32	09:37
15:09 04/04/13	387	24	5428	DIVISADERO & SUTTER (IB)	SERVICE REROUTE DUE TO DAMAGED OVERHEAD	15:09	16:46
15:21 04/04/13	168	F	1818	MARKET STREET & 9TH (OB)	NOISE FROM THE MOTOR	15:21	16:25
17:43 04/04/13	112	M	1437	BROAD STREET & ORIZABA (OB)	BROKEN ARTICULATION HIGH VOLTAGE WIRE CLAMP	17:43	18:25
21:33 04/04/13	45		60 15	WASHINGTON & TAYLOR (IB)	SLOT BRADE (DERAILMENT)	21:33	22:33



DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, APRIL 5, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.1%	6	5	39

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	104	-9%
F LINE	24	36	50%
CABLE CAR	27	29	7%
WOODS	161	178	11%
KIRKLAND	118	127	8%
FLYNN	100	112	12%
POTRERO 40'	49	54	10%
POTRERO 60'	42	41	-2%
PRESIDIO	108	131	21%
TOTAL	743	812	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	130	25	3	3	13	6
Flynn	206	49	14	15	20	0
Green	236	58	26	15	16	1
Kirkland	200	48	23	8	15	2
Potrero	234	28	9	10	6	3
Presidio	219	41	15	13	12	1
Woods	376	76	26	25	24	1
TOTAL	1,601	325	116	89	106	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:31 04/05/13	611	28	8353	LOMBARD & FRANCISCO (OB)	ACCIDENT COACH / TRUCK (HIT & RUN, NO INJURY)	05:31	05:56
06:50 04/05/13	338	24	5473	CORTLAND & BRONTE (OB)	ACCIDENT COACH / BICYCLIST (CYCLIST REAR ENDED STATION COACH)	06:50	07:57
08:13 04/05/13	53	31	5588	TURK & JONES (IB)	RENDERING AID	08:13	08:49
12:27 04/05/13	162	F	1060	MARKET STREET & 6TH (OB)	RENDERING AID	12:27	12:45
13:55 04/05/13	720	2	8011	SUTTER & STEINER (IB)	FALL ON BOARD	13:55	15:20

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:36 04/05/13	087	N	1412	DUBOCE & NOE (OB)	RENDERING AID	14:36	14:38
16:30 04/05/13	103	L	1420	WAWONA & 46TH.AVE (IB)	GRAFFITTI	16:30	18:01
17:27 04/05/13	111	9L	8160	MARKET & 3RD STREET (IB)	FALL ON BOARD	17:27	19:07
17:55 04/05/13	449	49	5421	MISSION & SOUTH VAN NESS (IB)	FALL ONBOARD	17:55	18:53
19:17 04/05/13	319	71	8109	MARKET & 3RD STREET (IB)	COACH / PED	19:17	20:24
19:29 04/05/13	138	5	5569	FULTON & MASONIC (IB)	VEHICLE ACCIENT COACH / AUTO	19:29	20:58
19:31 04/05/13	157	1	5566	CALIFORNIA & DRUMM (OB)	EA ACTIVATED – NO MERIT	19:31	19:51
23:02 04/05/13	120	J	1422	CHURCH STREET & DUBOCE AVENUE (IB)	PATRON ALLEGE FALL ON BOARD	23:01	23:29

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:23 04/05/13	173	F	1009	MARKET & 3RD STREET (IB,OB)	BLOCKED BY SFMTA INJURY ACCIDENT	19:23	20:08
23:02 04/05/13	120	J	1422	CHURCH STREET & DUBOCE AVENUE (IB)	PATRON ALLEGE FALL ON BOARD	23:01	23:29



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, APRIL 6, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	811	99.0%	4	4	50

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	105	67%
F LINE	24	33	38%
CABLE CAR	25	32	28%
WOODS	84	178	112%
KIRKLAND	60	127	112%
FLYNN	82	112	37%
POTRERO 40'	42	54	29%
POTRERO 60'	39	41	5%
PRESIDIO	68	131	93%
TOTAL	487	813	67%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	100	16	4	7	4	1
Flynn	160	27	12	10	5	0
Green	155	30	16	9	5	0
Kirkland	114	13	7	5	1	0
Potrero	153	15	6	6	1	2
Presidio	138	18	7	7	4	0
Woods	176	24	11	12	1	0
TOTAL	996	143	63	56	21	3

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:36 04/06/13	482	71	6271	FREDERICK & WILLARD (OB)	RENDERING AID	16:36	16:53
17:19 04/06/13	534	8X	6223	KEARNY & SACRAMENTO (IB)	ACCIDENT COACH/AUTO, NO INJURY	17:19	17:55
20:52 04/06/13			40	BEACH & TAYLOR (OB)	VEHICLE ACCIDENT INSP TRK / AUTO	20:52	21:09
23:00 04/06/13	750	12	8311	24 STREET & MISSION (PI)	INTERVIEWED FOR UNREPORTED FALL ON BOARD (PER 311 CALL CTR PATRONS STATES FELL ON BUS AND BROKE WRIST OB AT HARRISON / 4TH STREET AT 1930HRS)	23:38	00:11

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:17 04/06/13	165	45	5497	MARKET & 3RD STREET (OB)	OVERHEAD LINES DOWN FEEDER D24 OPEN	00:17	00:32
11:42 04/06/13	015	60	28	POWELL (IB,OB)	POWELL CABLE SPLICE CHECK	11:42	14:15
13:29 04/06/13	62	KT	1534	3RD & LASALLE (IB)	BLOCKED BY A WORKING FIRE	13:29	14:15
17:16 04/06/13		61		HYDE & SACRAMENTO (OB)	STRAND #1390	17:16	01:15
19:55 04/06/13	45	60	26	HYDE BETWEEN BAY & CHESTNUT (OB)	SLOT BLADE DEPLOYED	19:55	20:35



DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, APRIL 7, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	794	98.7%	8	2	53

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	98	56%
F LINE	24	32	33%
CABLE CAR	25	32	28%
WOODS	84	178	112%
KIRKLAND	60	127	112%
FLYNN	82	112	37%
POTRERO 40'	42	54	29%
POTRERO 60'	39	41	5%
PRESIDIO	68	131	93%
TOTAL	487	805	65%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	99	16	7	6	2	1
Flynn	153	25	12	8	4	1
Green	137	21	10	6	4	1
Kirkland	115	8	1	6	1	0
Potrero	153	16	9	5	2	0
Presidio	137	20	9	8	3	0
Woods	183	23	10	10	3	0
TOTAL	977	129	58	49	19	3

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:50 04/07/13	057	5	5556	FULTON & 27 (IB)	FALL ON BOARD (AID REFUSED)	08:50	09:01
14:50 04/07/13			0289	POWELL & POST (OB)	NON-INJURY ACCIDENT, INSPECTOR'S TRUCK & VAN	14:50	15:20
15:32 04/07/13	723	47	8344	VAN NESS & GROVE (OB)	ACCIDENT COACH/AUTO, NO INJURY	15:32	16:06
15:51 04/07/13	203	48	8428	GRANDVIEW & ELIZABETH (IB)	ACCIDENT COACH/AUTO NO INJURY	15:51	16:49

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

There were no delays over twenty minutes.



DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 8, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.0%	6	6	21

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	104	-9%
F LINE	24	33	38%
CABLE CAR	27	28	4%
WOODS	154	171	11%
KIRKLAND	113	124	10%
FLYNN	104	113	9%
POTRERO 40'	53	54	2%
POTRERO 60'	37	46	24%
PRESIDIO	123	142	15%
TOTAL	749	815	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	30	7	7	15	1
Flynn	204	41	11	10	18	2
Green	243	52	26	10	13	3
Kirkland	197	44	16	9	19	0
Potrero	232	33	10	11	6	6
Presidio	216	42	16	15	10	1
Woods	380	80	35	14	30	1
TOTAL	1,605	322	121	76	111	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:44 04/08/13	240	90	8195	1245 POTRERO BETWEEN 24TH STREET & 25TH STREET (IB,OB)	TREE ON OVERHEAD / UTILITY POLE / AUTO	02:44	03:23
03:37 04/08/13	267	108	8123	CALIFORNIA & AVENUE D. (T. I.) (IB)	ACCIDENT	03:37	04:38
10:24 04/08/13	319	14	7038	MISSION & ACTON (IB)	FALL BOARDING FROM THE FRONT DOORS / AID REFUSED	10:24	10:53
11:17 04/08/13	709	10	8026	PACIFIC & SANSOME (IB)	ACCIDENT COACH & ATUO, NO INJURY.	11:17	12:00
11:23 04/08/13	86	17	8502	PORTOLA & SLOAT (OB)	ACCIDENT COACH & AUTO, NO INJURY	11:23	12:09

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:30 04/08/13	125	45	5614	3RD ST & MARKET (OB)	FALL ON BOARD / AID REFUSED	12:30	12:31
12:30 04/08/13	125	45	5614	LYON & GREENWICH (IB)	INTERVIEW FOR INCIDENT AT 3RD ST & MARKET, SEE TAG 1281472.	13:16	13:22
13:48 04/08/13	424	38	6253	GEARY & 3RD AVE (IB)	ACCIDENT COACH/ PARKED MOTORCYCLE, NO INJURY	13:48	15:30
16:57 04/08/13	92	41	5515	MARKET & BEAL (PI)	ACCIDENT COACH/COACH, NO INJURY, AMTRACK COACH #833, H/R	17:07	17:37
18:16 04/08/13	738	2	8307	PRESIDIO & CALIFORNIA (OB)	ACCIDENT COACH/AUTO, NO INJURY, H/R	18:16	19:04

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:44 04/08/13	240	90	8195	1245 POTRERO BETWEEN 24TH STREET & 25TH STREET (IB,OB)	TREE ON OVERHEAD / UTILITY POLE / AUTO	02:44	03:23
06:43 04/08/13	36	L	1483	47TH AVE & CUTTER AVE (OB)	PANTOGRAPH/TELEPHONE LINE IN THE OVERHEAD	06:43	07:44
09:09 04/08/13	160	F	1811	MARKET & BEAL (IB)	SUPPORT WIRE DOWN	09:09	10:00



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, APRIL 9, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.6%	0	5	26

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	36	50%
CABLE CAR	27	29	7%
WOODS	154	172	12%
KIRKLAND	113	124	10%
FLYNN	104	112	8%
POTRERO 40'	53	54	2%
POTRERO 60'	37	38	3%
PRESIDIO	123	145	18%
TOTAL	749	818	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	20	4	4	12	0
Flynn	199	31	6	8	16	1
Green	235	56	28	14	10	4
Kirkland	200	44	15	9	20	0
Potrero	232	35	14	9	7	5
Presidio	217	34	13	10	10	1
Woods	376	70	26	14	28	2
TOTAL	1,583	290	106	68	103	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:42 04/09/13	709	10	8001	POTRERO & 23RD ST (IB)	ACCIDENT COACH & AUTO, NO INJURY	10:42	11:40
12:28 04/09/13	659	47	8224	NORTH POINT & POLK (OB)	ACCIDENT (COACH/AUTO) NO INJURIES.	12:28	13:37
12:53 04/09/13	158	37	8510	MASONIC & HAIGHT (OB)	ACCIDENT (COACH/ POLE) NO INJURIES.	12:53	14:20
14:09 04/09/13	487	14L	6213	MISSION & 11TH STREET (IB)	SFPD REQUEST	14:09	14:20
14:11 04/09/13	13	60	17	POWELL BETWEEN WASHINGTON & JACKSON (OB)	VEHICLE ACCIDENT-AUTO VS PEDESTRIAN (EXITING CABLE CAR)	14:11	14:37

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:43 04/09/13	54	N	1512	IRVING & ARGUELLO (IB)	LRV/AUTO ACCIDENT	15:43	15:51
16:32 04/09/13	658	47	8317	VAN NESS & UNION (IB)	OPERATOR	16:32	17:59
18:41 04/09/13	161	44	2841	DIAMOND & BOSWORTH (IB)	EMERGENCY ALARM – NO MERIT	18:41	19:00

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:11 04/09/13	13	60	17	POWELL BETWEEN WASHINGTON & JACKSON (OB)	VEHICLE ACCIDENT-AUTO VS PEDESTRIAN (EXITING CABLE CAR)	14:11	14:37
14:19 04/09/13	32	60	25	WASHINGTON & POWELL (IB)	EMERGENCY PERSONNEL BLOCKING	14:19	14:48
14:30 04/09/13	158	F	1070	FERRY (IB)	DOOR	14:30	15:45
15:08 04/09/13	162	F	1040	MARKET & VANNESS (IB)	DOOR	15:08	16:01
17:13 04/09/13		60		CABLE CAR BARN (IB,OB)	SPLICE CHECK	17:13	20:39
20:00 04/09/13	99	J	1419	CHURCH & MARKET (IB)	RESCUE CAR FOR 1075	20:00	20:23



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 10, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.7%	1	3	33

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	35	46%
CABLE CAR	27	29	7%
WOODS	154	167	8%
KIRKLAND	113	127	12%
FLYNN	104	112	8%
POTRERO 40'	53	52	-2%
POTRERO 60'	37	38	3%
PRESIDIO	123	145	18%
TOTAL	749	814	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	27	5	7	15	0
Flynn	196	33	9	6	18	0
Green	230	52	27	12	10	3
Kirkland	205	50	19	8	21	2
Potrero	233	34	19	5	6	4
Presidio	216	32	13	10	8	1
Woods	373	70	26	16	27	1
TOTAL	1,575	298	118	64	105	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:12 04/10/13	479	22	5419	20TH STREET & 3RD STREET (IB)	OPERATOR	00:12	00:50
00:23 04/10/13	260	29	8186	LINCOLN WAY & 29TH AVE (OB)	ACCIDENT, COACH AND CONSTRUCTION TRAFFIC DISPLAY	00:23	01:12
01:18 04/10/13	474	22	5476	16TH STREET & MISSION STREET (IB)	RENDERING AID	01:18	01:42
01:47 04/10/13	257	N	8175	MARKET STREET & 7TH STREET (OB)	PEDESTRIAN THREW WHITE SUBSTANCE ON COACH WINDOW	01:47	01:53
06:44 04/10/13	612	2	8223	MARKET & STEUART (OB)	ILL OPERATOR (OP FELL AT HOME)	06:44	07:16

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:36 04/10/13	304	14	7043	MISSION & GENEVA (IB)	FALL BOARDING	09:36	10:03
10:54 04/10/13	092	1	5515	GEARY & 33RD AVE (IB)	OPERATOR	10:54	11:43
13:46 04/10/13	371	33	5482	18TH ST & MISSION (IB)	ACCIDENT (COACH/ NON REV #169508). NO INJURIES.	13:46	14:09
17:49 04/10/13	167	F	1061	MARKET & 4TH (IB)	SFPD ACTIVITY	17:49	17:53
18:20 04/10/13	239	27	8435	5TH STREET & MISSION (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	18:20	
18:58 04/10/13	511	38L	6217	GEARY & STOCKTON (OB)	ALLEDGED ACCIDENT (COACH/AUTO) NO INJURY.	18:58	19:34
20:43 04/10/13	409	22	5407	FILLMORE & GROVE (OB)	FALL ON BOARD (INJURY)	20:43	21:58

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:03 04/10/13	16	59	11	POWELL & BUSH (IB)	GRIP	14:03	15:30
14:57 04/10/13		60		CABLE CAR BARN (IB,OB)	CABLE STOP (GRIP REMOVAL @ POWELL BUSH)	14:57	17:20



DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 11, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.6%	1	4	28

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	35	46%
CABLE CAR	27	32	19%
WOODS	154	167	8%
KIRKLAND	113	127	12%
FLYNN	104	112	8%
POTRERO 40'	53	52	-2%
POTRERO 60'	37	38	3%
PRESIDIO	123	145	18%
TOTAL	749	823	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	126	22	2	6	14	0
Flynn	199	40	13	10	17	0
Green	233	55	25	16	10	4
Kirkland	204	41	16	7	18	0
Potrero	232	36	16	8	9	3
Presidio	210	32	12	6	14	0
Woods	370	71	27	16	25	3
TOTAL	1,574	297	111	69	107	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:19 04/11/13	260	90	8170	VAN NESS & UNION (IB)	ACCIDENT (COACH / AUTO), H/R, NO INJURY	03:19	03:49
07:56 04/11/13	365	49	7010	VAN NESS & BROADWAY (IB)	VANDALISM MUNI PROPERTY (GRAFITTI ON COACH – NO ARREST MADE)	07:56	08:29
08:06 04/11/13	636	28	8225	19TH AVE & JUDAH (OB)	RENDERING AID	08:06	08:41
08:12 04/11/13	060	21	5498	FULTON & SHRADER (IB)	ACCIDENT (COACH / AUTO), NO INJURY, H/R	08:09	09:24
12:19 04/11/13	34	29	8446	PERSIA & MUNICH (IB)	THEFT	12:19	15:52

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:00 04/11/13	102	KT	1442	KING & 2ND (OB)	RENDERING AID - ALLEDGED ASSAULT	14:00	14:04
15:55 04/11/13	866	28	8342	LOMBARD & DIVISADERO (OB)	ACCIDENT COACH/ TRUCK, H/R	15:55	16:29
16:55 04/11/13	747	43	8216	JUDSON & GENNESSEE (OB)	ACCIDENT COACH,PARK AUTO, NO INJURY	16:55	17:52
17:17 04/11/13	131	31	5530	EDDY & BUCHANNON (IB)	PICK POCKET	17:17	18:25
19:32 04/11/13	328	66	8524	OCEAN & SAN LEANDRO (PI)	ACCIDENT COACH/AUTO, NO INJURY	19:52	20:58
23:10 04/11/13				MONTGOMERY STATION & MEZZANINE, WEST END	ILLPASSENGER	23:10	

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

There were no delays over twenty minutes.



DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, APRIL 12, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.7%	1	3	29

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	34	42%
CABLE CAR	27	30	11%
WOODS	154	168	9%
KIRKLAND	113	128	13%
FLYNN	104	113	9%
POTRERO 40'	53	63	19%
POTRERO 60'	37	40	8%
PRESIDIO	123	135	10%
TOTAL	749	821	10%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	23	3	6	14	0
Flynn	204	48	14	13	17	4
Green	234	56	26	15	12	3
Kirkland	204	46	20	5	19	2
Potrero	232	30	13	6	10	1
Presidio	214	38	16	9	13	0
Woods	371	80	33	20	27	0
TOTAL	1,591	321	125	74	112	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:37 04/12/13	042	1	5617	CLAY & LARKIN (IB)	FALL ALIGHTING	08:37	09:20
08:58 04/12/13	370	33	5476	18TH STREET & UREKA (IB)	SFPD REQUESTED	08:58	09:04
10:20 04/12/13	159	F	189F	MARKET & SANCHEZ (IB)	AUTO/MILAN ACCIDENT	10:19	12:01
14:26 04/12/13	436	14	7125	MISSION & 22ND ST (OB)	UNATTEND PACKAGE	14:26	14:50
16:29 04/12/13	864	19	8347	CONNECTICUT & CHAVEZ (OB)	SFPD REQUEST TO STOP COACH	16:29	16:54

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:45 04/12/13	125	82X	8194	DAVIS & MARKET (DH)	ACCIDENT COACH/AUTO,	16:45	19:08
18:41 04/12/13	410	6	5448	SPEAR & MARKET (OB)	OPERATOR	18:41	19:35

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:20 04/12/13	159	F	189F	MARKET & SANCHEZ (IB)	AUTO/MILAN ACCIDENT	10:19	12:01
20:42 04/12/13	102	KT	1536	WEST PORTAL & ULLOA (OB)	NO PERMISSIVE SIGNAL	20:24	20:47



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, APRIL 13, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	811	98.8%	7	3	56

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	102	62%
F LINE	24	32	33%
CABLE CAR	25	30	20%
WOODS	84	168	100%
KIRKLAND	60	128	113%
FLYNN	82	113	38%
POTRERO 40'	42	63	50%
POTRERO 60'	39	40	3%
PRESIDIO	68	135	99%
TOTAL	487	811	67%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	99	15	5	7	3	0
Flynn	159	27	11	14	2	0
Green	156	32	13	16	1	2
Kirkland	113	11	3	8	0	0
Potrero	152	21	13	6	2	0
Presidio	137	27	13	10	3	1
Woods	176	27	15	9	3	0
TOTAL	992	160	73	70	14	3

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:35 04/13/13	242	18	8444	46TH AVENUE BETWEEN NORIEGA & ORTEGA (OB)	VEHICLE ACCIDENT COACH / AUTO HIT /RUN (NO INJURIES)	00:35	00:53
08:32 04/13/13			8117	WOODS YARD	VANDALISM	08:32	09:00
13:17 04/13/13	127	30	5551	COLUMBUS BETWEEN BAY & FRANCISCO (OB)	ACCIDENT, COACH/POLE, NO DAMAGE	13:17	13:50
13:53 04/13/13	065	N	1511	9TH ST & IRVING ST (OB)	ACCIDENT, LRV & AUTO, AUTO LEFT SCENE, NO INJURIES REPORTED	13:53	13:58
13:53 04/13/13	065	N	1511	JUDAH ST/LAPLAYA ST & STORAGE TRACK (IB)	INTERVIEW FOR HIT & RUN ACCIDENT	14:09	14:31

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:31 04/13/13	128	45	5484	KEARNY & GEARY (OB)	MUNI ACCIDENT, COACH / AUTO (NO INJURIES).	16:31	18:15
23:35 04/13/13				EVANS & MIDDLE POINT (IB,OB)	POLICE ACTIVITY	23:35	00:05

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:03 04/13/13	657	12	8361	PACIFIC & TAYLOR (IB,OB)	SFPD BLOCKING	06:03	06:19
11:35 04/13/13		59		(IB,OB)	MASON LINE, CLEAN UP SPLICE	11:35	16:21
20:59 04/13/13	170	31	5583	EDDY & FILLMORE (OB)	NON MUNI VEHICLE ACCIDENT BLOCKING	20:59	21:34



DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, APRIL 14, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	794	99.5%	2	2	43

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	104	65%
F LINE	24	31	29%
CABLE CAR	25	31	24%
WOODS	84	168	100%
KIRKLAND	60	128	113%
FLYNN	82	113	38%
POTRERO 40'	42	63	50%
POTRERO 60'	39	40	3%
PRESIDIO	68	135	99%
TOTAL	487	813	67%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	98	15	7	4	4	0
Flynn	152	23	9	14	0	0
Green	137	23	11	10	1	1
Kirkland	113	7	3	4	0	0
Potrero	154	19	11	5	3	0
Presidio	137	18	12	5	1	0
Woods	185	21	9	8	4	0
TOTAL	976	126	62	50	13	1

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:58 04/14/13	100	30	5495	5TH ST & MISSION (IB)	ACCIDENT COACH / AUTO (HIT & RUN, NO INJURY)	08:58	09:26
14:43 04/14/13	508	38	6253	GEARY & 9TH AVENUE (OB)	OPERATOR INTERVIEW – RE: FALL ON BOARD (AID REFUSED)	14:43	15:18
18:35 04/14/13	445	33	5432	POTRERO & 23RD STREET (IB)	EMERGENCY ALARM	18:35	18:38
18:40 04/14/13	428	22	5450	16TH STREET & MISSION (OB)	SFPD ACTIVITY (POLICE REQUEST VIDEO)	18:40	18:48
18:46 04/14/13	161	29	8167	HOLLOWAY & JUNIPER SERRA (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	18:46	20:40

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:44 04/14/13	470	14	7104	MISSION & S. VAN NESS AVENUE (IB)	FALL ALLIGHTING - AID REFUSED	20:44	21:03
21:05 04/14/13	751	47	8323	VAN NESS AVENUE & BROADWAY (OB)	RENDERING AID	21:05	21:30

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:00 04/14/13	175	F	1815	MARKET & CHURCH (OB)	BLOCKED BY NON-MUNI ACCIDENT	17:00	17:27



DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 15, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.7%	1	3	14

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	34	42%
CABLE CAR	27	30	11%
WOODS	154	167	8%
KIRKLAND	113	128	13%
FLYNN	104	114	10%
POTRERO 40'	53	62	17%
POTRERO 60'	37	41	11%
PRESIDIO	123	128	4%
TOTAL	749	811	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	24	8	4	12	0
Flynn	226	46	14	13	17	2
Green	241	47	22	11	10	4
Kirkland	226	47	18	12	17	0
Potrero	231	30	11	8	10	1
Presidio	215	34	13	8	13	0
Woods	407	76	25	18	29	4
TOTAL	1,680	304	111	74	108	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:17 04/15/13	473	14	7120	SAN JOSE & MISSION (IB)	PASSENGER REQUESTED MEDICAL AID	03:17	03:36
08:07 04/15/13	22	21	5509	HAYES & STIENER (OB)	THEFT (CELL PHONE)	08:07	09:21
08:55 04/15/13	348	49	5404	MISSION & BRAZIL (IB)	NON-INJURY ACCIDENT (NO DAMAGE)	08:55	09:13
09:24 04/15/13	53	31	5486	TURK & BRODRICK (IB)	NON-INJURY ACCIDENT	09:24	10:35
09:57 04/15/13	26	30	5518	5TH STREET & MARKET (IB)	NON-INJURY ACCIDENT	09:57	11:00

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:08 04/15/13		8X/9		SAN BRUNO & WABASH (IB)	DOUBLE PARKED VEHICLE	10:08	10:39
11:11 04/15/13			1006	MARKET & GOUGH (IB)	MINOR COLLISION, PCC AND AUTO; HIT AND RUN	11:10	11:15
11:24 04/15/13	478	14L	6403	MISSION & PERSIA (OB)	FALL ON BOARD	11:24	12:33
15:04 04/15/13	730	10	8025	DE HARO & 16TH STREET (IB)	COACH / AUTO (NON-INJURY)	15:04	15:58
15:04 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	TREE FELL ACROSS OVERHEAD WIRE	15:04	19:02
15:26 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	OPEN FEEDER E-2	15:26	
15:51 04/15/13	367	14	7108	MISSION & PERCITA (OB)	VEHICLE ACCIDENT COACH / AUTO (NO INJURIES)	15:51	17:00
16:41 04/15/13	134	48	8407	20TH STREET & 3RD STREET (OB)	VEHICLE ACCIDENT (COACH & FIXED OBJECT)	16:41	19:19
17:35 04/15/13	211	9	8103	POTRERO & 24TH STREET (OB)	FALL BOARDING	17:35	18:15
18:09 04/15/13	417	14	7019	MISSION & 6TH STREET (OB)	RENDERING AID	18:09	18:47
19:35 04/15/13	242	18	8408	GEARY & 33RD AVE (OB)	FALL BOARDING (AID REFUSED)	19:35	20:44

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:23 04/15/13	182	F	1051	CHURCH & MARKET (OB)	ELECTRICAL PROBLEM (BURNING SMELL)	00:23	00:50
11:54 04/15/13	17	61	54	CALIFORNIA & DRUMM (IB)	BUMPER BAR 25-CALIFORNIA	11:54	12:23
13:43 04/15/13	59	M	1502	19TH AVENUE & JUNIPERO SERRA (IB)	DERAILMENT	13:43	17:26

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:55 04/15/13	76	M	1448	19TH AVE & MONTICELLO (IB)	BLOCKED BY BLOCKED BY DERAILMENT	13:55	17:31
15:04 04/15/13				CHURCH STREET BETWEEN 23RD & 24TH (IB,OB)	TREE FELL ACROSS OVERHEAD WIRE	15:04	19:02
15:15 04/15/13	106	N	1412	CHURCH & CLIPPER (IB)	BLOCKED BY DOWN TREE	15:15	16:45
15:49 04/15/13		61		CALIFORNIA & DAVIS (IB)	BUMPER BAR #25	15:49	16:14
16:41 04/15/13	455	33	5426	POTRERO BETWEEN 21ST ST & 22ND ST (OB)	BRANCH ON OVERHEAD WIRE	16:41	18:09