

STATUS OF MAJOR PROJECTS

- **Medallion Permits:** 7 transferable permits were issued during the month of July. No other medallion permits were issued this month
- **Taxi Advisory Council:** Taxi Advisory Council meetings were held on July 9, and July 23, 2012. In these meetings TAC discussed the proposed miscellaneous legislation, color scheme standards, the Board of Appeals and the Uber software application and how it affects the taxi industry.
- **Field Enforcement:** During the month of June taxi investigators conducted daily field enforcement, including issuing 7 white zone citations for illegally parked limousines. Also three unlicensed bandit cabs were cited for operating without a permit.
- **Grants:** On July 24, 2012 Taxi Services appeared before the SFCTA Board regarding its alternative fuel vehicle grant which would allow the SFMTA to give rebate incentives to companies that purchase new hybrid or CNG vehicles for their fleet. The grant would provide funding for 24 Hybrid or CNG vehicles to receive a rebate of \$2,000.00 each, and five Accessible CNG vehicles to receive a rebate of \$3,900.00 each. This grant is part of a larger package. The grant was approved by the Board, and is slated to move forward in October of 2012.
- **Town Halls:** On July 10, 2012, Taxi Services held Town Hall Meetings (6 hours total) to discuss with the industry issues regarding allowing Daly City taxicabs to pick up passengers in the southern parts of the city, and the use of spare vehicles to increase the taxi fleet during special events.
- **Battery Switch/Electric Vehicles:** On July 13, 2012 Taxi services along with members of the Grants division and Better Place met with Metropolitan Transportation Commission, to update them on the status of the Better Place Battery Switch Project and the Electric Vehicle procurement project. Better Place has contracted with an automobile manufacturer (Coda) for its vehicles. MTC was also able to confirm that Taxi Services would be able to procure vehicles under its grant. Taxi Services will likely purchase these vehicles in early 2013.
- **Miscellaneous Meetings:** Taxi Services met with representatives of Upstart Mobile (Cabulous). It has created a new technology system where it has become the dispatch service provider for a few companies (i.e National/Veterans and Citywide Dispatch.) Another meeting has been set for August 2012 with SFMTA IT to learn more about this new dispatching technology as SFMTA seeks avenues to improve technology for the taxi industry.

July 2012

Christiane Hayashi

PERFORMANCE MEASURES**MISCELLANEOUS**

- **311 Complaints:** The 311 system that has been used is currently being upgraded. Taxis is working diligently with the 311 staff to re-create the appropriate metrics for analysis.

311 Complaints	Number
Complaint	109
Unpermitted Cab	1
Lost and Found	94
Compliment	7
Total	211

- **Non-311 Complaints:** There were a total of **4** non-311 complaints during the month of July.

Non-311 Complaints	Number
Complaint	4
Compliment	1
Total	5

COMPLAINT RESOLUTION

311 Complaints	Number
Closed	111
Non-311 Complaints Closed	4
Total	115

PERMITS

Permit Action	Number
New Driver Permits Issued	45
Medallions Issued to Applicants	

Medallion Sales Pilot Program Revenues

Net Medallion Sale Revenue July 2012:	\$ 262,500.00
Driver Fund Revenue from Medallion July 2012:	\$ 87,500.00

July 2012

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DRIVER TRAINING

Passed	45
Failed	12
Total Attendees	57

INVESTIGATIONS

Type of Investigation	Number of Investigations
Color Scheme	33
Permit Applicants	30
Medallion Holders	36
Drivers	2
Complaints	2
Other	1
Regulatory	3
Total	107

Citations/Admonishments
36

HEARINGS

Type of Hearing	Number of Hearings
Operating without a permit	5
Regulatory Violation	0
Qualification Hearing on Denial	0
Board of Appeals	0

DIRECTOR OF TRANSPORTATION – Assistance Required



