

MUNIFORWARD



MUNI FORWARD

Delivering our promise
SFMTA Board of Directors
April 19, 2016



THANK YOU DIRECTORS

- » Two years ago you approved a budget allowing us to increase service by 10%
- » Made a promise to the public that we would deliver that increase by 2016
- » Proud to report this April we will hit the 10% mark!



FOURTH ROUND OF SERVICE INCREASES

- » April 23 service increases are our most **robust** package of improvements yet
- » Represents a 4% increase, or \$20 million annually
- » Muni routes of all sorts will see service increases, expanded service hours, and new connections:
 - » From our smaller community connectors to our busy Muni Metro

APRIL 23 SERVICE IMPROVEMENTS

- » Adding more **frequent service** on **18** lines
- » Expanding service hours on **8** lines
- » Creating new connections to BART on **2** lines
- » Launching **2** new Owl routes



FREQUENCY INCREASES

Line	Frequency Change
LRVs	Increasing weekend service – all routes every 10 min on Sat; 12 min on Sunday
1 California	Increasing AM/PM peak frequency
2 Clement	Increase AM/PM peak frequency on Sutter (3 Jackson peak period reduced)
6 Haight-Parnassus	Increasing late night frequency
7 Haight-Noriega	Increasing late night frequency
10 Townsend	Increase all day frequency
12 Folsom	Increase all day frequency
28 19th Ave	Increase mid-day frequency
31 Balboa	Increase PM peak frequency
35 Eureka	Increase commute frequency
37 Corbett	Increasing PM peak frequency
47 Van Ness	Increase AM/PM peak frequency
25 Treasure Island	Late night frequency increase from 45 minutes to 30 minutes

EXPANDING SERVICE HOURS

- » **28R 19th Ave Rapid**– All day Rapid service from 7AM to 7PM
- » **14R Mission Rapid**: All day Rapid to Daly City BART (currently peak only)
- » **1AX, 1BX, 30X, 31AX, 31BX**–Extended to 7PM
 - » **30X** using 60-foot buses, too!
- » **57 Parkmerced**– Weekday service to begin at 5AM
- » **E Embarcadero**– Extend weekend service to include weekdays from 10AM to 7PM

BETTER CONNECTIONS, NEW ROUTES

- » **2 Clement:** New electric short line to turn back at Sacramento/Presidio
- » **28R 19TH Ave Rapid:** Start in the Richmond and extend to Balboa Park BART and Mission/Geneva
- » **35 Eureka:** Extension to Glen Park BART

New late night service:

- » **44 Owl** from Glen Park BART to Bayview
- » **48 Owl** from Castro to 3rd Street

HAPPY BIRTHDAY RAPID

- » One year ago marks the launch of the Rapid Network!
- » Since we rolled out Rapid, service has gotten better:
 - » Rapid bus routes are performing as high as 75-80% on-time performance in some time periods
 - » Percent of peak period trips with crowding reduced from 4.3% to 2.3%
 - » On-time performance up by as much as 5 percentage points on lines that received service increases
- » Plenty more planned to keep moving Muni Forward...

OUR PROMISE TO YOU

Measuring success and sharing the results allows us to continue to deliver better service

- » Ongoing report-out of metrics from service changes, including:
 - » Ridership
 - » On-time performance
- » “Report card” for how each line is performing after frequency or route changes