

shop@round

SCHEDULE

(Effective June 1, 2023)



MONDAYS

10AM

- **Costco*** - 450 10th St
(Mission)

*** MUST HAVE COSTCO CARD**

11AM

- **Safeway** - 601 Westlake &
Trader Joe's - 417 Westlake
(Westlake Shopping Center)

TUESDAYS

10AM

- **Lucky's**- 1515 Sloat Blvd
(Park Merced)
- **Rainbow Grocery** - 1745 Folsom St &
Foods Co - 1800 Folsom St
(Mission)

11AM

- **Safeway** - 1335 Webster St
(Western Addition)
- **Trader Joe's** - 555 9th St
(SOMA)

WEDNESDAYS

10AM

- **Lucky's** - 1515 Sloat Blvd
(Parkmerced)
- **Dollar Tree** - 2840 Geneva Ave &
- **Grocery Outlet** - 2630 Bay Shore
(Visitation Valley)

11AM

- **Safeway** - 601 Westlake &
Trader Joe's - 417 Westlake
(Westlake Shopping Center)

THURSDAYS

10AM

- **Foods Co** - 1800 Folsom St
(Mission)
- **Costco*** - 450 10th St
(Mission)

* **MUST HAVE COSTCO CARD**

11AM

- **Safeway** - 5290 Diamond Heights
(Diamond Heights)
- **Safeway** -2020 Market St &
Whole Foods - 2001 Market
(Duboce Triangle)

FRIDAYS

10AM

- **Safeway** - 601 Westlake &
Trader Joe's - 417 Westlake
(Westlake Shopping Center)

11AM

- **Traders Joe's** - 401 Bay
(North Beach)

SATURDAYS

9AM

- **Alemanya Farmers Market** (Bernal Heights)

SUNDAYS

10AM

- **Trader Joe's** - 265 Winston; **City Target** - 233 Winston; **& Farmers Market** (Stonestown Shopping Center)
- **Lucky's** - 1515 Sloat Blvd (Park Merced)

For more information about Shop-a-Round, please call the Shop-a-Round coordinator at 1-415-351-7053.

415.351.7000: Free language assistance / 免費語言協助 / Ayuda gratis con el idioma /
Бесплатная помощь переводчиков



FREQUENTLY ASKED QUESTIONS

- How do I make a reservation?

Call our SF Access and Shop-a-Round reservation center to make a reservation.

- How far in advance can I sign up for a trip?

You may book a Shop-a-Round trip up to seven (7) days in advance. To guarantee a spot, you must book your trip at least one (1) day ahead of time, **by 12:00 noon**. Any reservations requested after 12:00 noon the day before the scheduled trip will be accommodated upon space availability. Trips on Sunday or Monday must be booked no later than 12:00 noon on Friday.

- When will I get picked up for my trip?

Once you place your reservation, you will receive a phone call the day before your scheduled trip informing you of your pick-up time.

- Who do I call if I need to cancel my trip?

Please call 1-415-285-6945 and select option #6, to cancel your trip. If you need to cancel less than two (2) hours before your scheduled trip, please select option #3 for "Where's My Ride" and you will relate to a dispatcher. Cancellations with less than 2 hours of notice are considered no-shows. Please see our Riders Guide #1 for more information about our no-show policy and enforcement.

- How much does it cost to ride the Shop-a-Round shuttle service?

Shop-a-Round is \$2.50, payable to the driver each time you board.

- How long am I allowed to shop at the grocery store?

You are allotted one hour to go shopping. If you are finished before this one-hour allotment, you are welcomed to do other activities, but you are responsible for being ready to board when your driver arrives.

- Can I take the Shop-a-Round shuttle as a one-way trip?

No, you must take the shuttle to and from your residence to the store.

- Why are some stores listed together?

Some of the grocery stores we serve are nearby one another. By grouping these stores together, we can provide more efficient service to riders. This may mean that you may be riding with other passengers who may be going to a different store than you.

- Will the driver help me with my groceries?

The driver will help you carry up to a maximum of three bags of groceries to the vehicle and your home.

- How often can I go on the shopping shuttles?

You can ride as often as you like, space permitting.

- The grocery store I regularly shop at is not on your schedule. How can I use your service to go grocery shopping then?

For those who shop at other grocery stores not serviced by our Shop-a-Round van program, we encourage you to register for our Shop-a-Round taxi program.

- Who do I call for more general information on Shop-a-Round?

For more general information about the Shop-A-Round service, information about routes to other grocery stores, or to register for service, please call our Shopping Shuttle Coordinator at 415-351-7053.

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