

SFMTA home Operations and Customer Service Committee September 11, 2012, Agenda

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

NOTICE OF MEETING AND CALENDAR

Tuesday, September 11, 2012

Candlestick Conference Room, #6053
1 South Van Ness Avenue, 6th Floor

REGULAR MEETING
3:00 P.M.

COMMITTEE MEMBERS
Joan Downey, Chairman

Mark Ballew
Daniel Murphy

COUNCIL LIAISON
Roberta Boomer

COUNCIL SECRETARY
Yvette Torres

ORDER OF BUSINESS

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| 1. | Call to Order | 3:00 |
| 2. | Roll Call | 3:01 |
| 3. | Announcement of prohibition of sound producing devices during the meeting. | 3:02 |

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| 4. | <p>Approval of Minutes</p> <ul style="list-style-type: none"> • May 8, 2012 • July 10, 2012 | 3:03 |
| 5. | Report of the Chairman (For discussion only) | 3:04 |
| 6. | <p>Public Comment</p> <p>Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.</p> | 3:05 |
| REGULAR CALENDAR | | |
| 7. | Presentation, discussion and possible action regarding sidewalk parking. (Lea Militello, Director, Security Investigations and Enforcement) | 3:30 |
| 8. | Presentation, discussion and possible action regarding training and operator availability. (Warren Cole, Organizational Development and Training Manager, Human Resources) | 3:50 |
| 9. | Presentation, discussion and possible action regarding electronic head sign and public service messages. (John Haley, Director, Transit Services) | 4:20 |
| 10. | Presentation, discussion and possible action regarding graffiti at Muni stops. (Neal Popp, Transit Services) | 4:40 |
| 11. | Committee Members' requests for information. (For discussion only) | 4:50 |

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| 12. | Schedule upcoming calendar items. (For discussion only) Next regular meeting: Tuesday, November 13, 2012, at 3 p.m. 1 South Van Ness Avenue, 6th Floor, Conference Room #6053 | 4:55 |
| ADJOURN | | 5:00 |

Accessible meeting policy – One South Van Ness Avenue