



SFMTA

# Welcome!

**SFMTA Board of Directors' 2023 Workshop**

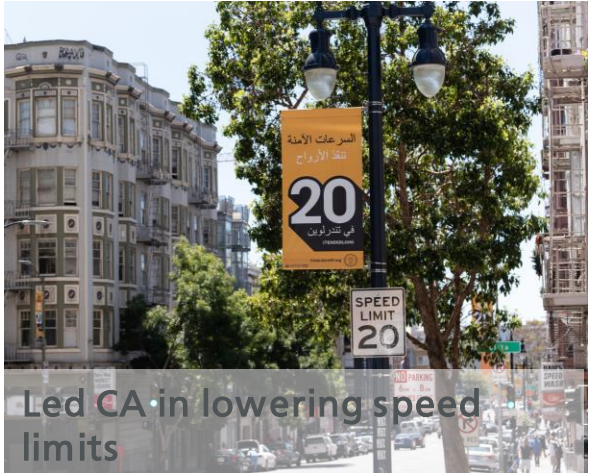
49 South Van Ness Avenue, San Francisco, CA

February 7, 2023

# Today's Agenda

Time	Presentation Section
9:00 am	<b>INTRODUCTION</b>
9:10 am	<b>FINANCIAL OVERVIEW</b> City Financial Projections & Context from the Controllers Office Agency Financial Outlook <ul style="list-style-type: none"><li>• High-level overview of the budget</li><li>• Discussion of agency funding and gaps, short- and long-term options for revenue</li></ul>
	<i>Public Comment</i>
12:15 pm	<b>PROJECT FAIR</b> – showcasing the work the agency is doing to improve customer experience, improve employee experience, and implement new technology
2:00 pm	<b>BUILDING TRUST WITH THE CITY'S COMMUNITIES</b> <ul style="list-style-type: none"><li>• Introduction presentation</li><li>• Panel Discussion – representatives of various programs and community stakeholders in dialogue with SFMTA Board.</li></ul>
	<i>Public Comment</i>
4:30 pm	Conclusion/Wrap-up

# 2022 Accomplishments





# 2022 Accomplishments



Accelerated hiring



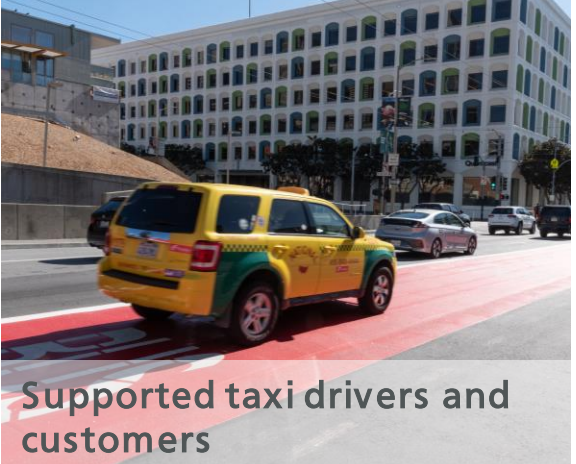
Improved organizational culture



Rebuilt the transit network



Improved accessibility options



Supported taxi drivers and customers

# Priorities for 2023



- Financial stability
- Customer experience
- Employee experience
- Equity
- Street safety
- Transit security
- Downtown recovery

# We will play an important role in San Francisco's recovery





# Questions to Consider

- Of the revenue the Agency has some control of, which ideas make the most sense in the current environment?
- Are there revenue ideas we haven't thought of?
- Which topics do you want to hear more information on in 2023?
- Reflections and guidance on which areas the Agency should focus on to continue building trust.