



SFMTA

# Title VI Program Update

SFMTA Board of Directors

January 17, 2023

# Title VI Overview

- Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color or national origin (including the ability to read, speak, write or understand English) under any program or activity receiving federal financial assistance.
  - Impacts on low-income populations must also be considered based on a 1994 Executive Order
- Agency compliance is monitored by the Federal Transit Administration (FTA)
- The SFMTA's Title VI Program Update must be approved by the MTA Board of Directors and submitted to the FTA by February 1, 2023

# General Program Requirements

- Applies to all recipients of federal funds
- Program Highlights:
  - Title VI Notice to the Public
  - Title VI Complaint Procedures
  - Public Participation Plan
  - Language Assistance Plan



# Language Assistance and Public Participation

## Language Assistance Plan (LAP)

- How we identify, assess and meet the needs of, our limited-English proficient (LEP) communities within our service area, including preferred communication methods, vital topics of information and language assistance protocols

## Public Participation Plan (PPP)

- Details the tools and methodologies we use to engage community partners and riders early and continuously in our decision-making processes; assesses preferred meeting topics and venues; and, how participants prefer to provide feedback

## Data Collection

- Both plans were informed by an extensive data collection effort, beginning in July 2022 and included CBO leadership interviews, Community Conversations, in-language focus groups and a multilingual survey. Data was also collected via an internal employee survey and other data points, such as Language Line usage, Census and Department of Education data.

# Transit Provider Requirements

- Service Standards and Policies
- Demographic and Service Profile Maps and Charts, and Ridership Information
- Documentation of Public Engagement Process for Title VI Transit Policies
  - Disparate Impact, Disproportionate Burden, Major Service Change
- Fare and Service Equity Analyses from 2019-2022
- Service Performance Monitoring



# FTA's Terminology

- **Minority<sup>1</sup> Census Block Group/Route** = Census block group or route service area where proportion of residents who self-identify as any race/ethnicity other than white, not Hispanic or Latino is equal to or greater than the city-wide population of 60%
- **Low Income Census Block Group/Route** = Census block group or route service area where proportion of people who live in a household whose total income is below 200% of the federal poverty level is equal to or greater than the city-wide population of 20%
- <sup>1</sup> For the purposes of the 2022 Title VI Program Update, the SFMTA follows the terminology contained in FTA C4702.1B (e.g., minority) and incorporates the agency's preferred terms where contextually appropriate.

# Service Performance Monitoring

- As part of Title VI program requirements, SFMTA is required to monitor service performance of:
  - Minority routes compared to Non-Minority routes
  - Low-income routes compared to Non-Low-Income routes
- Disparate impact or disproportionate burden is found if the results between the route classifications is greater than 8%
- Monitoring based on SFMTA's Service Standards and Policies



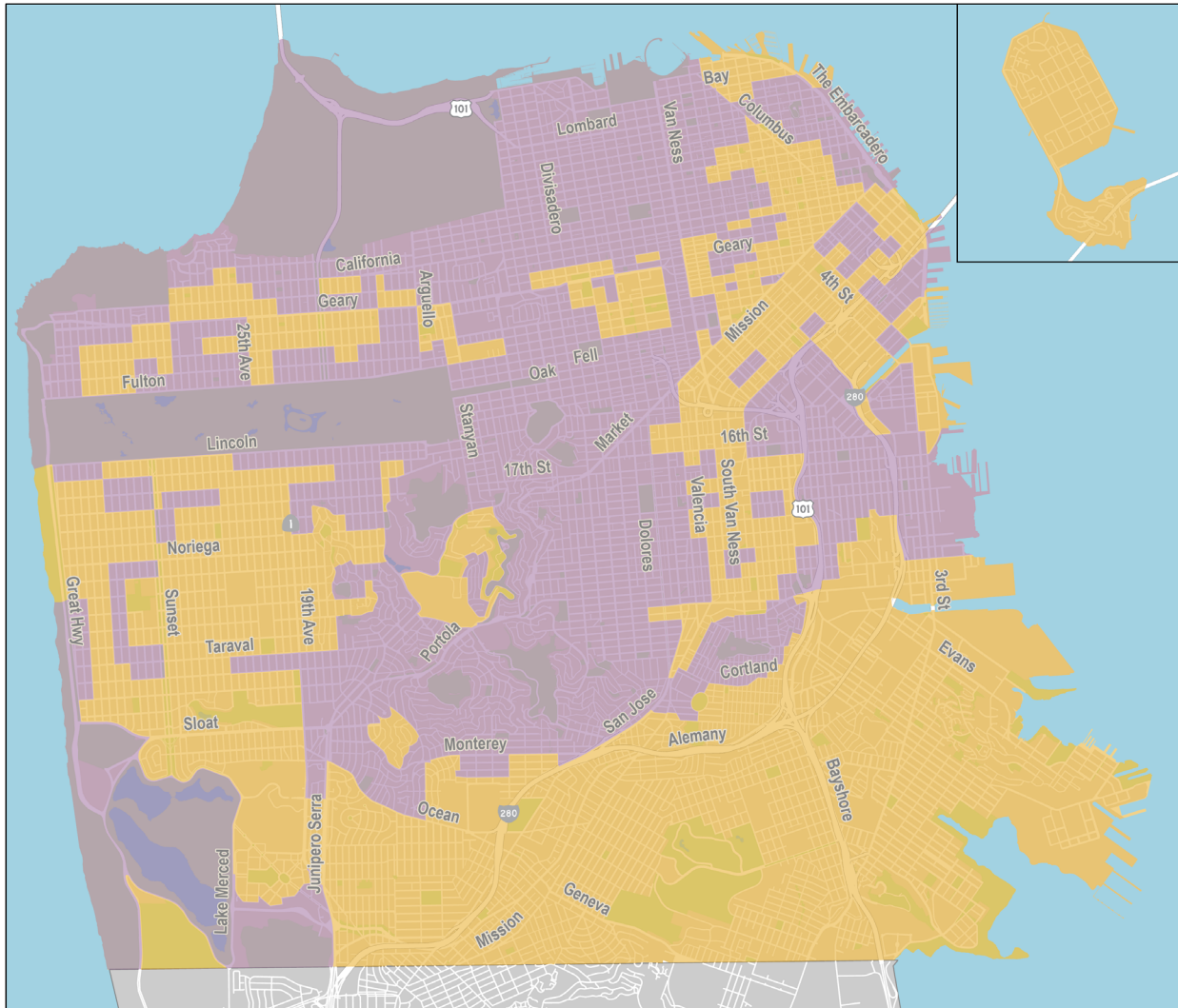
# Service Standards

Standard Type	Service Standard
Vehicle Load	Vehicle load at Max Load Point should not exceed planning capacity or average maximum load standards
On-Time Performance	<ul style="list-style-type: none"><li>• <b>Muni Metro, Rapid, Frequent, Grid, Historic and Specialized Routes:</b> Less than 14% of trips with a service gap (headway adherence)</li><li>• <b>Connector and Owl Routes:</b> 85% on-time (schedule adherence)</li></ul>
Policy Headways	Scheduled headway should meet the defined policy headway minimum per route service category and time period <i>*Specialized Routes: Headways are based on service demand</i>
Service Coverage	All residential neighborhoods within 1/4 mile of Muni stop

# Service Policies

Policy Type	Policy Standard
Vehicle Assignment	Assign vehicles in a manner that prevents discrimination to BIPOC and low-income communities and considers technical criteria
Transit Amenities	<ul style="list-style-type: none"><li>• Stop Markings and Flags</li><li>• Stop IDs</li><li>• Shelters and System Maps</li><li>• NextBus Display</li><li>• Station- Underground rail only</li></ul>

# Demographics of Service Area



## Minority Block Groups

October 2022

In the 2020 American Community Survey, 60% of San Francisco residents self-identified as Black, Indigenous or Other People of Color (BIPOC). This map highlights census-defined block groups where the proportion of the BIPOC population is greater than 60%.

Source: ACS 2016-2020 Five-Year Estimates (Dataset B03002)

## Minority Census Block Groups

- Non-Minority
- Minority



Scale 1:50,000

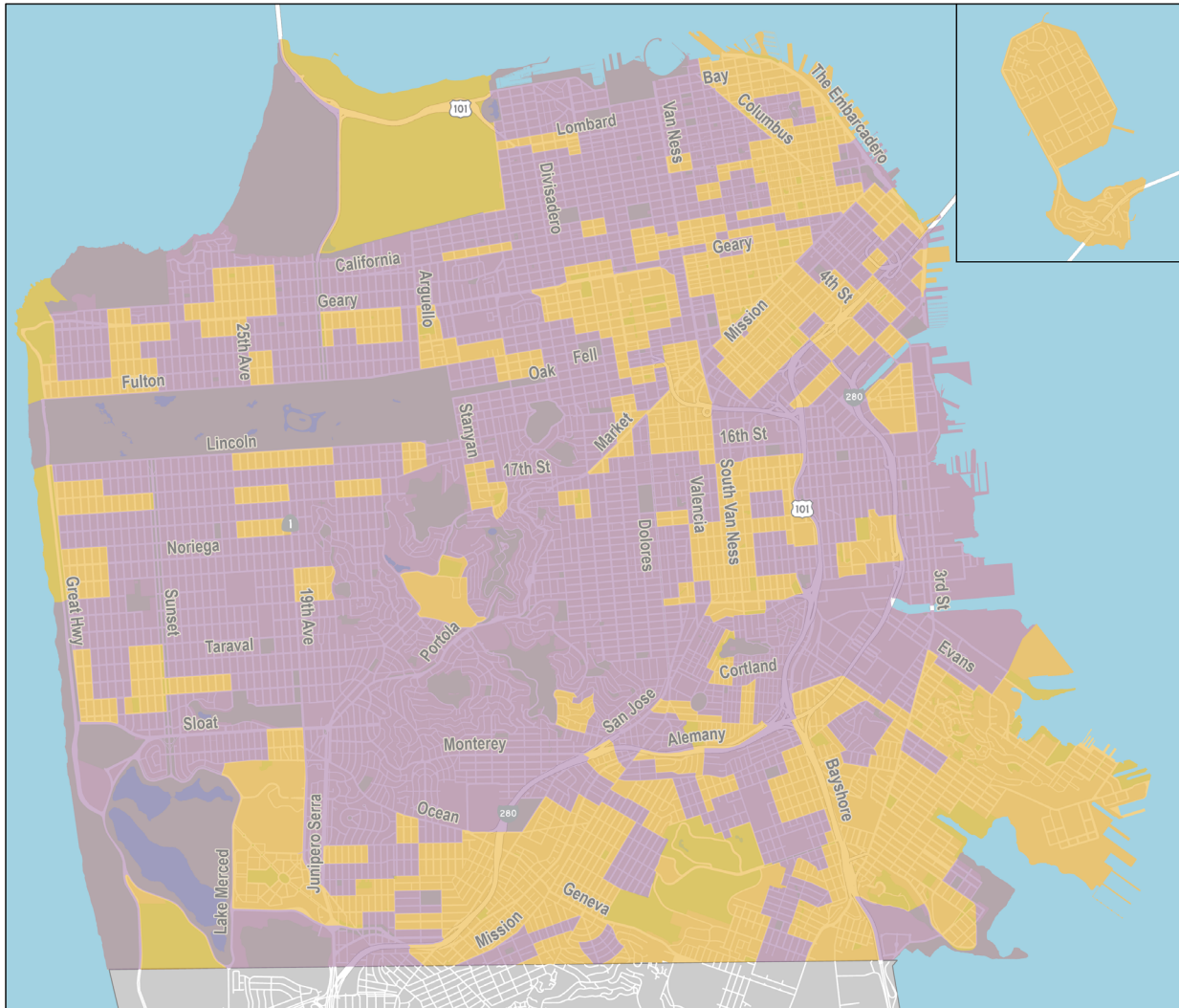
Date Saved: 12/29/2022

For reference contact: [TellMuni@sfmta.com](mailto:TellMuni@sfmta.com)

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# Demographics of Service Area



## Low-Income Block Groups

October 2022

In the 2020 American Community Survey, 20% of San Francisco residents self-identified as living in a low-income household, defined as living on less than 200% of the federal poverty level. This map highlights census-defined block groups where the proportion of low-income households is greater than 20%.

Source: ACS 2016-2020 Five-Year Estimates (Dataset C17002)

### Low-Income Block Groups

- Non-Low-Income
- Low-Income



Scale 1:50,000

Date Saved: 10/20/2022

For reference contact: [TellMuni@sfmta.com](mailto:TellMuni@sfmta.com)

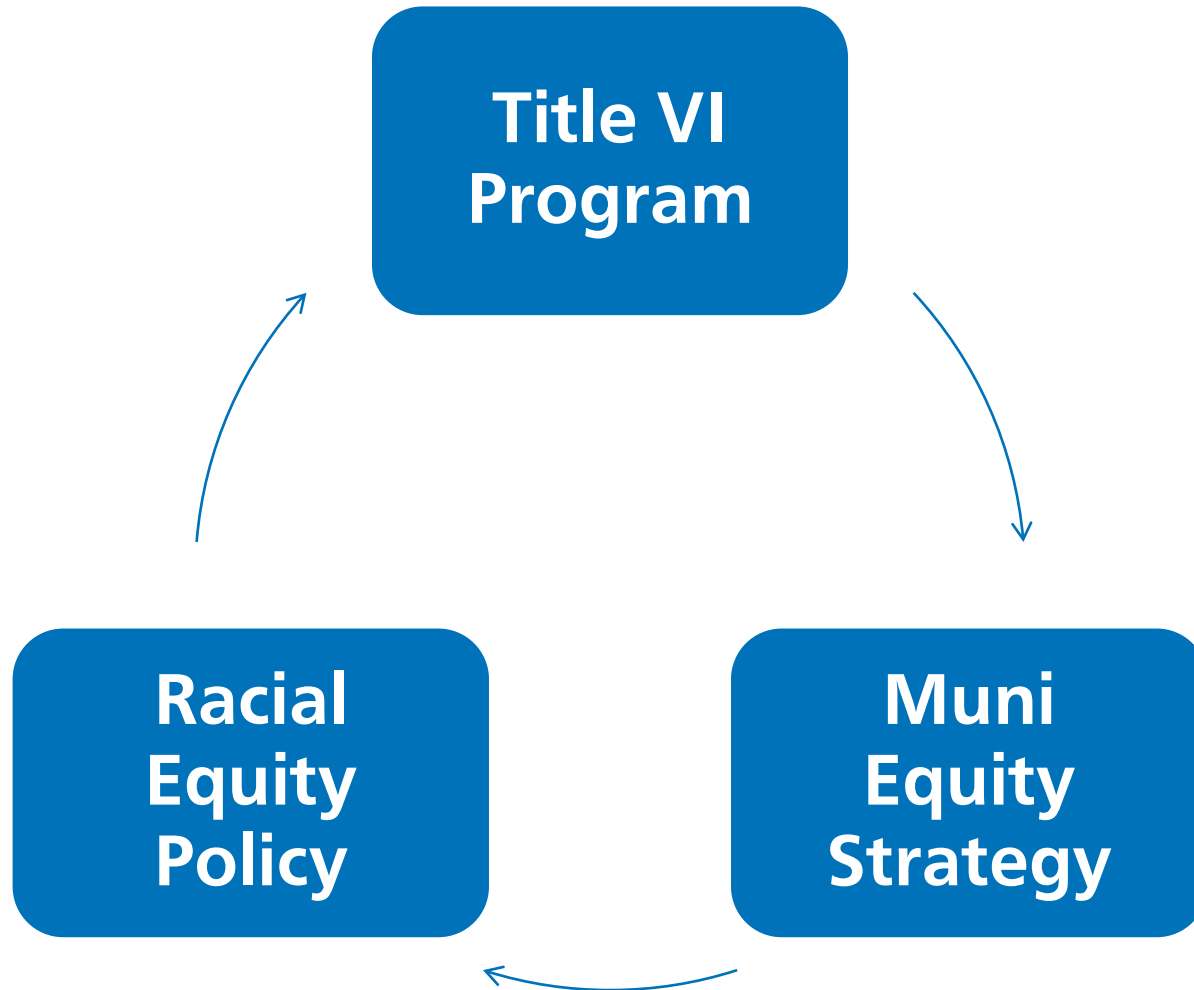
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# Service Performance Monitoring Findings

<b>Standard/Policy Type</b>	<b>Disparate Impact</b>	<b>Disproportionate Burden</b>
Vehicle Load	No	No
On-Time Performance	No	No
Policy Headways	No	No
Service Coverage	No	No
Vehicle Assignment	No	No
Transit Amenities	No	No

# Title VI & Other Equity Work



# Questions?