



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

MINUTES

Thursday, May 6, 2021

**WATCH:** (link can be found online at <https://www.sfmta.com/calendar/citizens-advisory-council-cac-regular-meeting-may-6-2021>)

**PUBLIC COMMENT CALL-IN:** (415) 915-0757 | Conference ID: 589 180 11#

REGULAR MEETING  
5:30 P.M.

COUNCIL MEMBERS  
Neil Ballard (Chair), Frank Zepeda (Vice Chair),  
Chris Arvin, Michael Chen, Queena Chen, Steve Cornell, Aaron Leifer, John Lisovsky,  
Christopher Man, Daniel Murphy, Obai Rambo, Karim Salgado, Susan Vaughan, and Dorris  
Vincent

COUNCIL LIAISON  
Christine Silva

COUNCIL SECRETARY  
Keka Robinson-Luqman

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Union Square Conference Room) is closed.

**Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to [CAC@sfmta.com](mailto:CAC@sfmta.com) by 5pm on Wednesday, May 5<sup>th</sup> or call (415) 646-2388.**

## ORDER OF BUSINESS

### 1. Call to Order

Chair Ballard called the meeting to order at 5:32 p.m.

### 2. Roll Call

CAC members present at Roll Call: Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, and Frank Zepeda

CAC members absent at Roll Call: Dorris Vincent

CAC members absent with notification: Queena Chen and Christopher Man

CAC members absent without notification: Obai Rambo

### 3. Announcement of prohibition of sound producing devices during the meeting.

No announcement.

### 4. Approval of Minutes:

No public comment.

On motion to approve the minutes of April 1, 2021:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, and Frank Zepeda

ABSENT – Queena Chen, Christopher Man, Obai Rambo, and Dorris Vincent

### 5. Report of the Chair (For discussion only)

Chair Ballard reported that Council member Christopher Man, appointed by the District 6 Supervisor, has resigned as a member of the CAC. He wished him well in his future endeavors.

### 6. Public Comment:

No public comment.

## REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding service restoration. (Julie Kirschbaum, Director, Transit. Explanatory documents include a slide presentation).

Julie Kirschbaum, Director, Transit presented the item.

PUBLIC COMMENT:

Rick Laubscher thanked staff for their work. He spoke in favor of bringing back both the Cable Cars and the F-Line for longer hours.

Edward Mason stated that hiring and retaining personnel is a major concern. The outflow of people leaving San Francisco makes him wonder if there are people in the trades that the SFMTA needs.

Christian Rodriguez stated that he is an SF State Employee and lives in the old Stonestown apartments. There has been an increase in car usage because the M is unavailable. The SF State Union wants very much for the M line to come back. Stonestown is undergoing a major expansion which will cause a massive increase of people coming into the area.

Hayden Miller stated that the F-line is important to San Francisco. Tourism is going to be a big part of SF's economic return. A lot of youth does not understand that the SFMTA has such a big service restoration plan for August. There should be more outreach, particularly at middle and high schools. It would encourage more public transit use and confidence.

CAC MOTION 210506.01

The SFMTA CAC recommends the restoration of service on the Powell-Hyde with a champagne christening of newly rebuilt cable car number 8 with Mayor Breed and Senator Scott Wiener at the Hyde-Beach turntable. Symbolically, this lets the world see San Francisco is open for business and civic life returning to normal with shops and dining in full abundance. Further, it is recommended that external side advertising not be placed on the 'heritage' painted cars such as car 8 to maintain its historic character which is what attracts the world.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda

ABSENT – Queena Chen, Christopher Man, and Obai Rambo

CAC MOTION 210506.02

The SFMTA CAC recommends that stops be made at key/transfer locations during service reroutes, with the exception if such stop compromises passenger safety. Service alerts should be sent out to notify riders of the reroute and bus stops. An example of this is the weekend reroute of the 33-line because of weekend closure of 18th street between Collingwood and Noe. The reroute is Diamond, Market and Sanchez streets. Castro is a transfer and major stop for the 33, and operators are not letting passengers off at Market-Castro and are being held until the bus returns to 18th street. Passenger safety would not be compromised if the 33-line buses were to let passengers off at existing stops at Market-Castro, which are used by the 37 and Twin Peaks Tunnel line buses.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
ABSENT – Queena Chen, Christopher Man, and Obai Rambo

CAC MOTION 210506.03

The SFMTA CAC recommends the SFMTA begin F-Market service at 7 am or earlier.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Aaron Leifer, John Lisovsky, Daniel Murphy, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
NAYES – Michael Chen, Stephen Cornell, Karim Salgado,  
ABSENT – Queena Chen, Christopher Man, and Obai Rambo

CAC MOTION 210506.04

The SFMTA CAC requests that the SFMTA reinstate service on the 31 Balboa line by August 2021.

On motion to approve:

FAILED ADOPTION: AYES – Neil Ballard, Chris Arvin, Stephen Cornell, Aaron Leifer, Karim Salgado, and Frank Zepeda  
NAYES – Michael Chen, John Lisovsky, Daniel Murphy, Susan Vaughan, and Dorris Vincent  
ABSENT – Queena Chen, Christopher Man, and Obai Rambo

CAC MOTION 210506.05

The SFMTA CAC requests that the SFMTA commit to a plan and timeline for returning to at least 95% of pre-pandemic service hours and present such a plan to the SFMTA Board of Directors. If the agency determines the plan is not feasible, the agency should present with the plan specific funding and/or workforce needs to make that plan happen.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
ABSENT – Queena Chen, Christopher Man, and Obai Rambo

CAC MOTION 210506.06

Whereas the Ocean View is a historically underserved community of concern, the SFMTA CAC recommends that SFMTA restore rail service for the M-Ocean View streetcar line as soon as possible.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
NAYES – Michael Chen  
ABSENT – Queena Chen, Stephen Cornell, Christopher Man, and Obai Rambo

CAC MOTION 210506.07

In order to encourage ridership and minimize potentially unsafe crowding at stations, the SFMTA CAC recommends Muni implement the S-Shuttle service between West Portal and Embarcadero stations as soon as staffing and equipment availability will allow.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
NAYES – Michael Chen  
ABSENT – Queena Chen, Stephen Cornell, Christopher Man, and Obai Rambo

CAC MOTION 210506.08

The SFMTA CAC recommends that the SFMTA develop a plan to communicate relevant elements of the service restoration plan to San Francisco school students and parents in order to encourage student use of transit and reduce confusion about the services available to them.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
ABSENT – Queena Chen, Stephen Cornell, Christopher Man, and Obai Rambo

8. Presentation, discussion, and possible action regarding Title VI and the SFMTA's plans and preparations for the reopening of public schools. (Sean Kennedy, Manager, Transit Planning. Explanatory documents include a slide presentation.)

Sean Kennedy, Manager, Transit Planning, presented the item.

PUBLIC COMMENT:

Hayden Miller stated that as a student at Lowell High School, it is difficult to deal with the SFMTA as a youth. A lot of the meetings are at inconvenient times.

CAC MOTION 210506.09

The SFMTA CAC recommends the approval of the SFMTA's Title VI analysis as presented to the CAC on May 6, 2021.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Chris Arvin, Michael Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Daniel Murphy, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda  
ABSENT – Queena Chen, Christopher Man, and Obai Rambo

9. Presentation, discussion, and possible action regarding the Engineering, Maintenance, and Safety Committee (EMSC) report and recommendations.

Frank Zepeda, Chair, EMSC, presented the item.

No public comment.

10. Council Member Information and Agenda Item Requests. (For discussion only)

None.

ADJOURN - The meeting was adjourned at 9:58 p.m.

Submitted by:



Keka Robinson-Luqman  
SFMTA CAC – Secretary

Next regular meeting: Thursday, June 3<sup>rd</sup> at 5:30pm | Online via Microsoft Teams