

# Page Street Bikeway Improvements Pilot - summary of responses to Oct 2020 survey

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## Survey data (Oct 2020)

### Sample characteristics

- 896 people responded to the survey
- 67% are *daily* Page Street users
- Respondents are multimodal – a roughly equal number of people say they walk, drive, bicycle, and ride transit (respondents could select all that apply)
- 60% *live* on Page, 32% *commute*, 6% *work*, 2% *go to school* (respondents could select all that apply)

### Safety

- 90% say they feel safe today
  - 50% (of total) feel *very safe*
- 77% say their sense of safety has *increased* since the pilot began
  - 48% (of total) say it's *increased greatly*

### Livability

- 77% say neighborhood quality of life has *increased* since the pilot
  - 47% (of total) say it's *increased greatly*
- Through comments, many say they prefer to spend time on Page Street now

### Mobility

- Travel adjustments
  - 58% (over half) made adjustments due to the project:
    - 37% changed their *route*
      - People go out of their walk to walk and bike on Page...
        - Many neighbors say they now prefer Page for their daily 'quarantine' walks/ runs (incl. walking dogs, with kids) and for essential errands
        - Many say they bike on Page now vs. other bike routes (e.g., "the Wiggle") because it's safer and more direct
      - Neighbors complain of having to take more circuitous routes when driving (for errands, to freeway, when parking, etc)
        - More mention moving to Haight (not Oak) to access freeway
        - Many mention difficulty driving around the neighborhood (e.g., crossing

## Octavia)

- 12% changed their *mode of travel*
  - Overall, people say they walk/bike/drive more, take transit less – but mostly due to the COVID-19 pandemic
- 6% *leave earlier*
  - A few say they expect to have to leave earlier if/when traffic picks back up after the COVID-19 pandemic
- 3% *leave later*
- 42% did not make adjustments (due to the project):
  - 23% *did not make any adjustments, period*
  - 19% *only made adjustments due to the COVID-19 pandemic*

## Future of Page Street

- 85% *support* a permanent Slow Street / permanently limited through traffic
  - 75% (of total) *strongly support*
- **Comments** (frequently mentioned, paraphrased)
  - Make changes more substantial/permanent and self-enforcing (e.g., concrete barriers)
  - More enforcement of restrictions; others: less enforcement, more permanent barriers
  - Support pedestrian safety, especially for seniors and folks with disabilities
  - Consider ways to calm bicycle traffic (e.g., increase yielding at crosswalks, slow speeds through intersections)
  - Consider opportunities to add back parking (and make sure people with disabilities have local access for parking/loading)
  - Seriously evaluate traffic impacts to surrounding streets
  - Consider opportunities to re-time signals throughout the neighborhood to support better traffic flow
  - Review all recent traffic restrictions together and seek out opportunities to simplify routes for people driving

## Future of Haight Street

- 84% of people are *supportive* of SFMTA giving more focus to Haight
  - 60% (of total) are *very supportive*
- **Comments** (frequently mentioned, paraphrased)
  - People feel closing Page has created more pressure on surrounding neighborhood streets (consider the whole picture together)
  - Focus on improving pedestrian safety at crosswalks
  - Many specific concerns for safety at the Laguna & Haight intersection
  - Heavy support for reducing (freeway-bound) traffic on Haight; some (but less) against removing freeway access

- Consider how to make Haight useful for local traffic (e.g., turns to Laguna)
- Consider opportunities to re-time signals to move traffic onto the freeway more quickly
- Muni buses should be the priority on Haight
- Restrict truck traffic on Haight

## Spatial feedback

- **Safety issues** (comments - frequently mentioned, paraphrased)
  - Page & Webster:
    - Illegal southbound left turns from Oak to Webster
    - Too much turning near John Muir Elementary School
  - Page & Webster/Buchanan/Laguna:
    - Stop sign running (especially bikes)
    - Bike riders travel fast, don't yield at x-walks
  - Page between Laguna and Octavia:
    - Illegal eastbound driving
  - Page & Laguna:
    - Uphill/westbound bike riders worried about head-on collisions with wrong-way drivers
  - Page & Octavia:
    - Sometimes drivers make westbound left turn over central diverter
  - Page between Gough and Octavia:
    - Double parking frequent, need more loading space
  - Haight between Buchanan and Octavia:
    - Heavy congestion
    - People drive in the bus/Muni lane
  - Haight & Laguna:
    - Difficult to cross on foot due to congestion
  - Octavia & Haight/Page:
    - Difficult to cross on foot due to congestion
  - Lily/Rose:
    - Wrong-way driving (sometimes at speed)
- **Ideas** (comments - frequently mentioned, paraphrased)
  - Page between Webster and Laguna:
    - Install speed humps to slow traffic
    - Install mini traffic circles in lieu of stop signs
  - Page between Buchanan and Laguna:
    - Allow in-street parking for Zen Center
  - Page between Laguna and Octavia:
    - Add back parking on the south side
  - Page & Webster/Buchanan/Laguna:

- Install raised crosswalks
- Install signs for side streets warning of bicycle traffic
- Add red flashing pedestrian-activated lights around stop signs
- Page & Octavia:
  - Install traffic camera to catch illegal westbound left turns
  - Install more robust bollards
  - Retime signals for more Octavia green time
- Page between Octavia and Market:
  - Extend protected bikeway to Market
- Haight & Octavia:
  - Remove southern crosswalk so it's easier to drive onto freeway
  - Retime traffic signal to allow more eastbound right turns
  - Remove all freeway access here too
  - Restrict eastbound freeway access, but allow two westbound left turn lanes (serving traffic from Gough)
- Octavia crosswalks:
  - Add more time to cross street on foot
  - Add raised crosswalks for local lanes at major streets
- Lily & Laguna/Buchanan:
  - Install mid-block crosswalks (over Laguna/Buchanan)
  - Install raised crosswalks (over Lily)
- Fell & Octavia: Install two westbound left turn only lanes
- **General comments** (frequently mentioned, paraphrased)
  - Direct more safety education/messaging to bike riders
  - Consider opportunities to add back parking in the neighborhood
  - When are the Haight signals going to be turned on? (I don't like them.)