

### 3 OTHER INFORMATION

Are you designated as needing an attendant on your SF Paratransit or RTC Discount ID Card?

Yes  No

#### Emergency Contact

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

Do you use a mobility aid when you travel?

Yes  No  
If YES, please specify: \_\_\_\_\_

**Primary language**

English  Chinese  
 Spanish  Russian  
 Other: \_\_\_\_\_

### 4 SIGN THE FORM

I attest that this information is true and correct.

Applicant Signature \_\_\_\_\_

Date \_\_\_\_\_

### 5 RETURN THIS REGISTRATION FORM TO:

SF Paratransit Office, 68 12th Street, 1st Floor  
San Francisco, CA 94103-1297

Phone 415.351.7053 TTY 415.351.3942

Fax 415.351.3135

Email [MobilityOptions@SFMTA.com](mailto:MobilityOptions@SFMTA.com)

(REMINDER: Senior applicants must also include a photocopy of their ID.)

#### FOR USE BY PARATRANSIT STAFF

Date verified: \_\_\_\_\_ Staff initials: \_\_\_\_\_

Approved: \_\_\_\_\_

## To Schedule a Shop-a-Round Van

**For Shop-a-Round van ride reservations, please call 415.285.6945 and select Option 5.**

Shop-a-Round is designed to make it easier to travel to grocery stores and farmers markets where you and your neighbors like to shop.

To start using the program, you will call the transportation provider listed in your registration materials, give them your name and address, and let them know that you are newly registered in the Shop-a-Round van service.

Because Shop-a-Round van trips operate on a schedule (specific days of the week at specific times, to specific locations), you will make your request for service and the transportation provider staff will get back to you to let you know when your trip will be scheduled. Shopping trips are scheduled for the same day of the week and time on an ongoing basis.

## Contact Us

**Want more information on Shop-a-Round?**

**Contact SF Paratransit.**

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68 12th Street, 1st Floor  
San Francisco, CA 94103-1297

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TTY 415.351.3942  
Fax 415.351.3135  
Email [MobilityOptions@SFMTA.com](mailto:MobilityOptions@SFMTA.com)

[SFMTA.com/Accessibility](http://SFMTA.com/Accessibility)

For more information on how to apply for a Regional Transit Connection (RTC) Discount ID Card, call 415.252.3291 or TTY 415.701.4730.



**SFMTA** | Municipal Transportation Agency

November 2020

# Your Grocery Shopping Shuttle

**Shop-a-Round provides group shopping transportation to registered riders.**

- **Shop-a-Round is a convenient, low-cost shuttle that makes it easier to go grocery shopping.** The service offers eligible seniors and people with disabilities the personalized assistance not available on Muni.
- The service takes you and others to a grocery store or farmers' market in San Francisco where you like to shop (designated locations).
- The driver will help carry your groceries on and off the shuttle.
- Each one-way trip is \$2.50 (subject to change).
- You may pay the fare using cash (exact change please), SF Paratransit ride tickets (purchased by mail or in person at the SF Paratransit office), or by SFMTA's MuniMobile App.



# How Shop-a-Round Van Works

**When you ride the Shop-a-Round shuttle, you may be on a van with at least six other senior or disabled riders going to the same grocery store.**

**The van will pick up or drop off all riders at their homes or a designated community center, as requested in advance.**

- You may travel with one companion if there is space on the vehicle. Companions must pay the regular fare.
- If you are a paratransit rider or RTC Discount ID Card holder and are designated as having an attendant, your attendant may ride with you at no additional cost.
- Although Shop-a-Round drivers may not enter your home, they will offer assistance to/from the entrance of your home or the building where you live.
- They will assist you getting into and out of the shuttle van.
- Drivers will carry up to three (3) bags of groceries per registered rider between the grocery store and the van, and between the van and your front door.
- You'll spend about one hour at the supermarket.

# How to Register

**You are eligible to register if you meet at least one of these qualifications:**

- You are eligible for SF Paratransit ADA services, or
- You are disabled and have an RTC Discount ID Card, which provides discounts on Muni, or
- You are age 65 or older

**Fill out a registration form.**

With your registration form, you must provide proof that you are eligible for the program. Please allow one week for your application to be processed.

If your registration is accepted, your name, address, and phone number will be entered in the Shop-a-Round database and information will be mailed to you about how to schedule trips.

## Shop-a-Round Taxi: Another Shopping Option

In addition to the Shop-a-Round van shuttle, a limited amount of Shop-a-Round taxi service has the same eligibility requirements as the van service. For \$12, eligible riders receive \$60 worth of taxi service each month to/from approved grocery store locations (subject to change).

For more information, call the SF Paratransit office at 415.351.7053 or check YES here.

## Registration Form

### 1 INFORMATION ABOUT YOU

Name \_\_\_\_\_  
*First Last*

Address \_\_\_\_\_  
*Street Number & Name*

\_\_\_\_\_  
*City State ZIP*

Phone Number \_\_\_\_\_

Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_

### 2 PROOF OF ELIGIBILITY

Mark which one applies to you:

**I have an SF Paratransit ID Card**  
# \_\_\_\_\_

**I have an RTC Discount ID Card**  
# \_\_\_\_\_

**I am a Senior, 65 or older:**

Please mark the document you are using to certify your eligibility and mail a copy with this application:

Birth Certificate     SF City ID Card

State-issued Drivers License     Matricula Consular/ Consular ID

State-issued ID     Alien or Permanent Registration Card

Passport

Document identification# \_\_\_\_\_

Are you interested in more information about Shop-a-Round taxi service?

Yes     No

**(More information required on other side)**