



SFMTA



Transit Performance Update Next 90 Day Plan

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SFMTA Board of Directors
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Next 90-Day Action Plan Initiatives



Safety

Reduce preventable collisions and enhance passenger and operator security



Service Reliability

Improve reliability of transit service to ensure passengers are provided with the service they expect



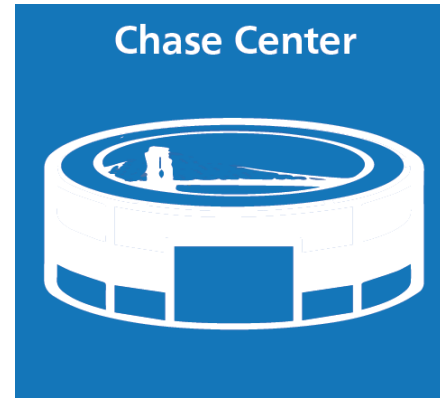
Subway Performance

Reduce delays in the subway and improve the customer experience during delays



LRV4

Ensure that benefits of the new fleet are realized, and project delivery is on track



Chase Center

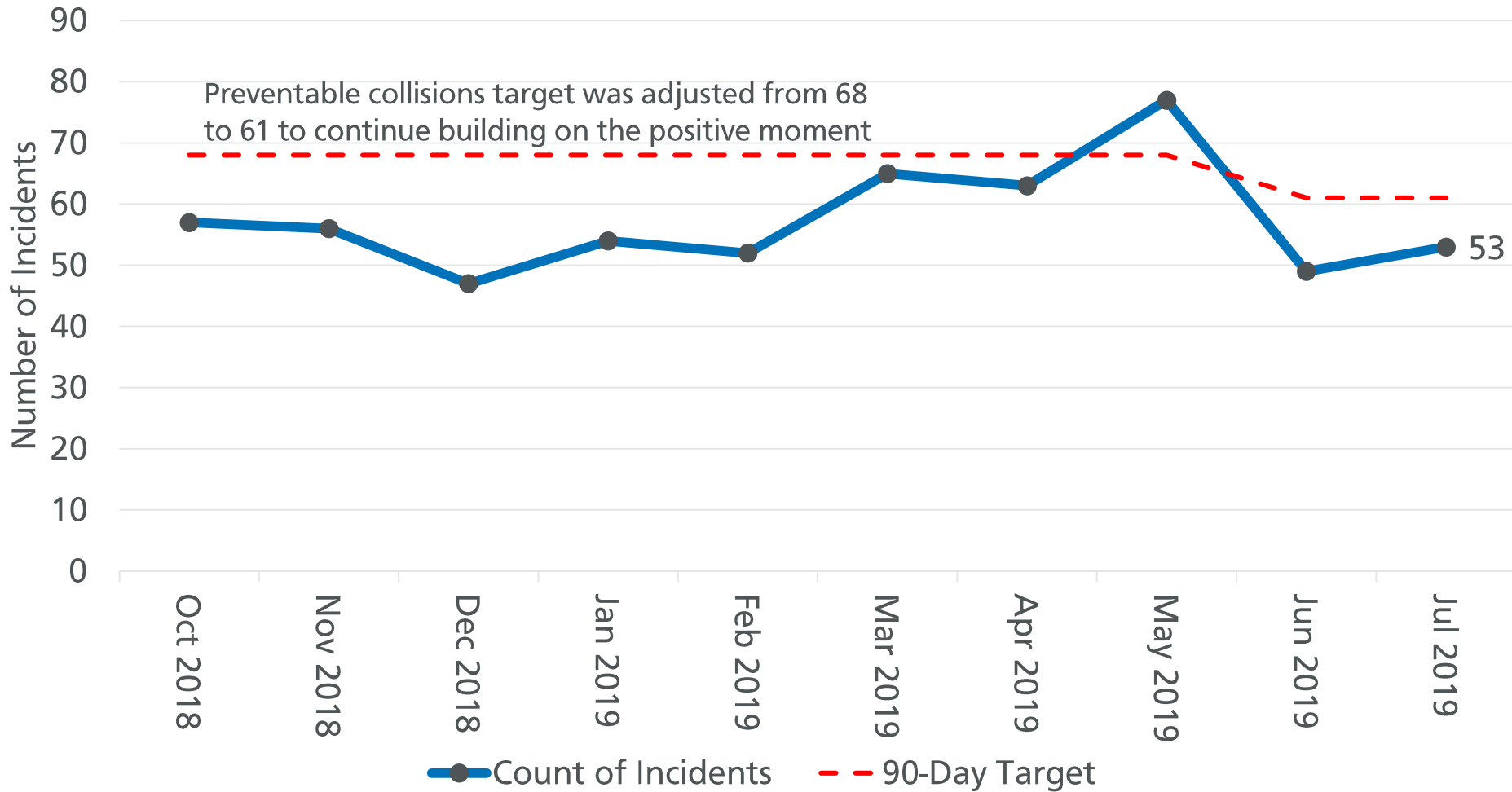
Operationalize service plan and implement for Chase Center opening

90-Day Action Plan Targets

Action	Target	July
Reduce preventable collisions	61/month or less	53*
Reduce Early Departures on Low-Frequency Services	20% or below	27%
Improve On-time Performance on Low-Frequency Services	63% or above	58%
Increase service delivery	96% or above	95%
Improve Headway Adherence on Rapid Network	90% or above	88%
Reduce number of subway delays exceeding 20 minutes	4 or fewer per month	4
Improve LRV4 Availability	At least 35 cars per day	29

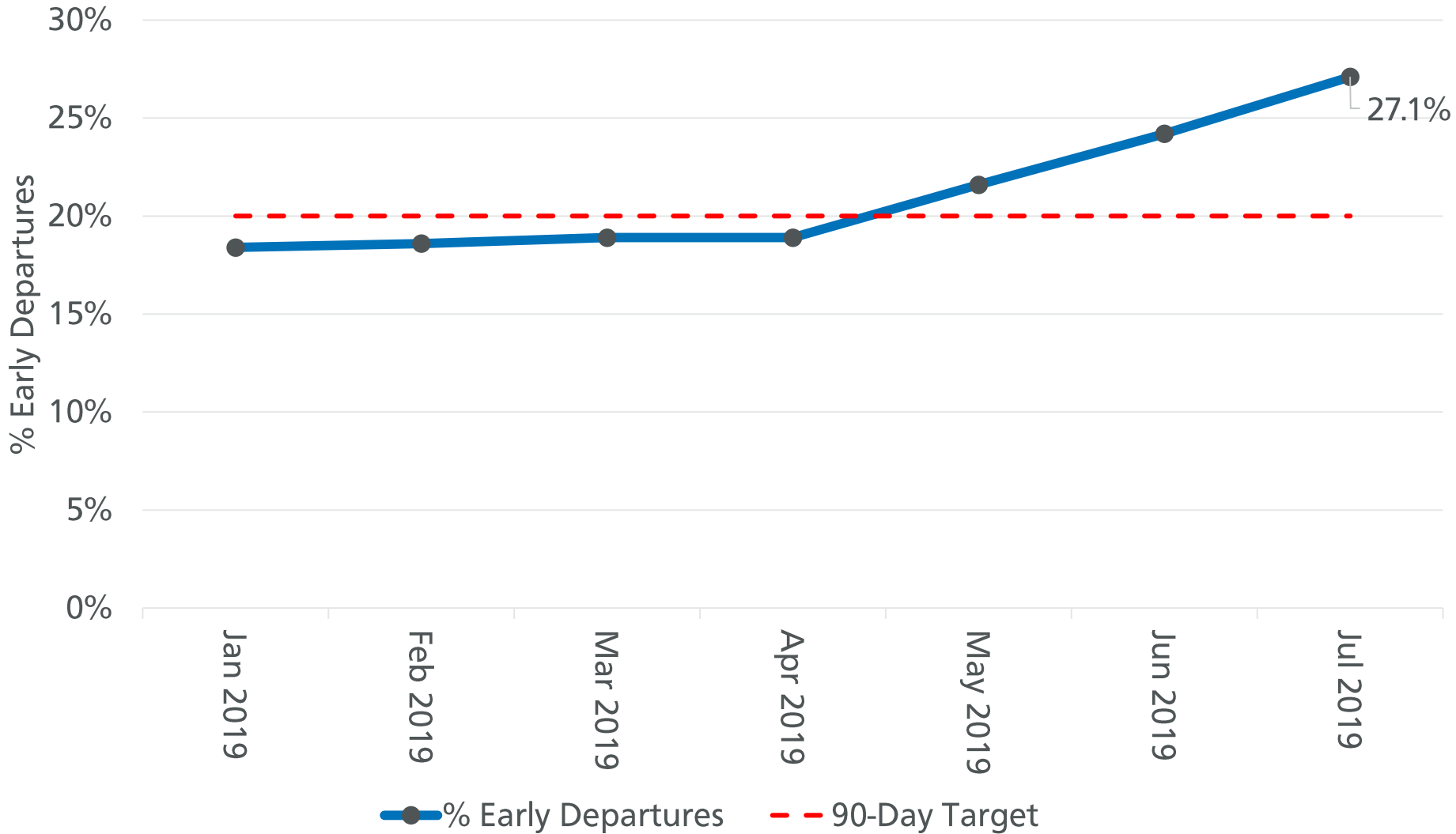
* Note: There are 19 collisions in July still awaiting review.

Preventable Collisions



Note: There are **12** collisions in June and **19** collisions in July still awaiting review.

Low-Frequency Bus Early Departure



We need to reprioritize supervision efforts

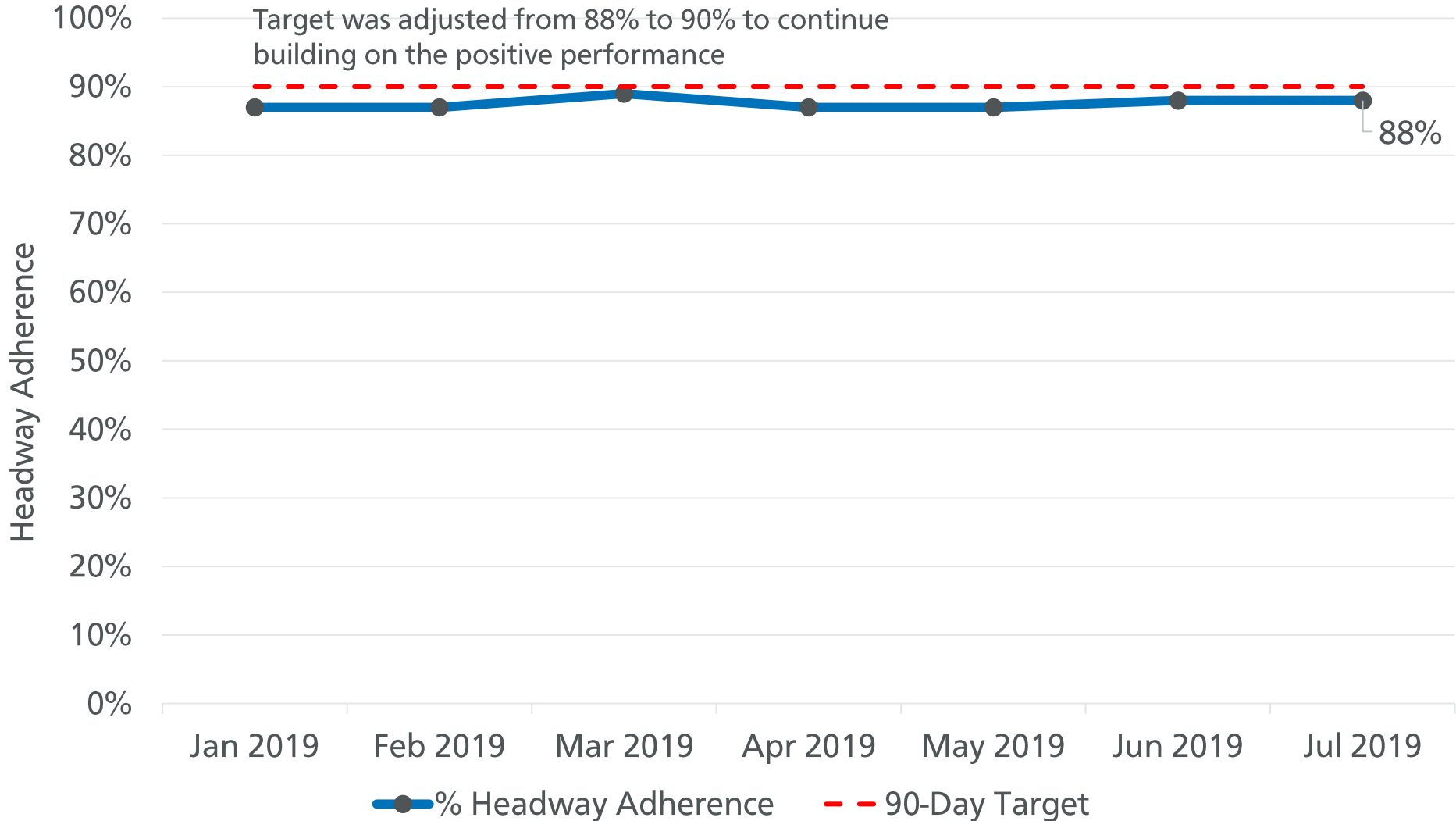


We have not observed significant improvements in schedule adherence among the low frequency network

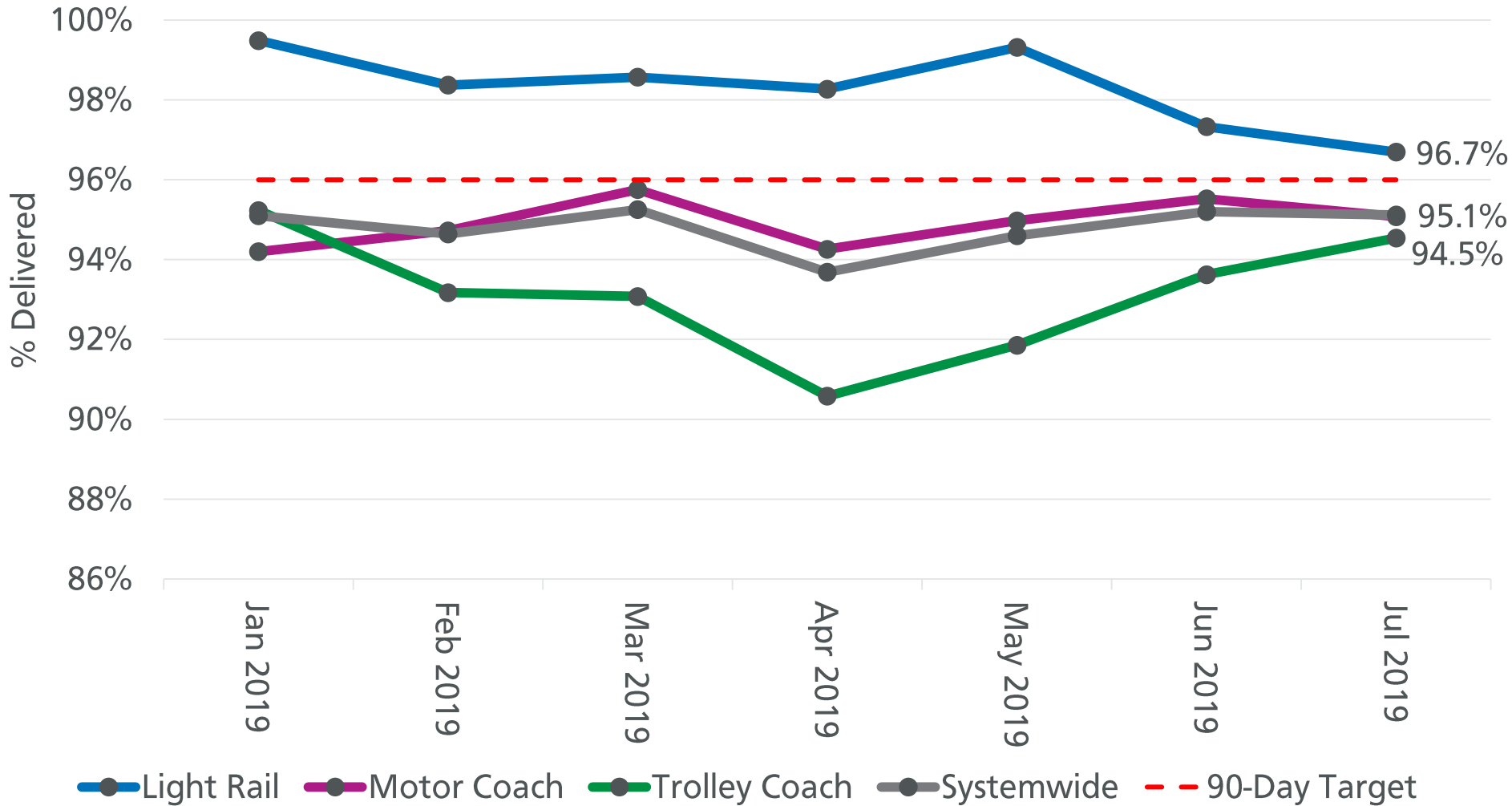
Last month, early departures increased, while late departures decreased

In the upcoming weeks we will manage service using the low frequency performance and share performance metrics and targets with operators as part of the new sign-up

Rapid Network Headway Adherence



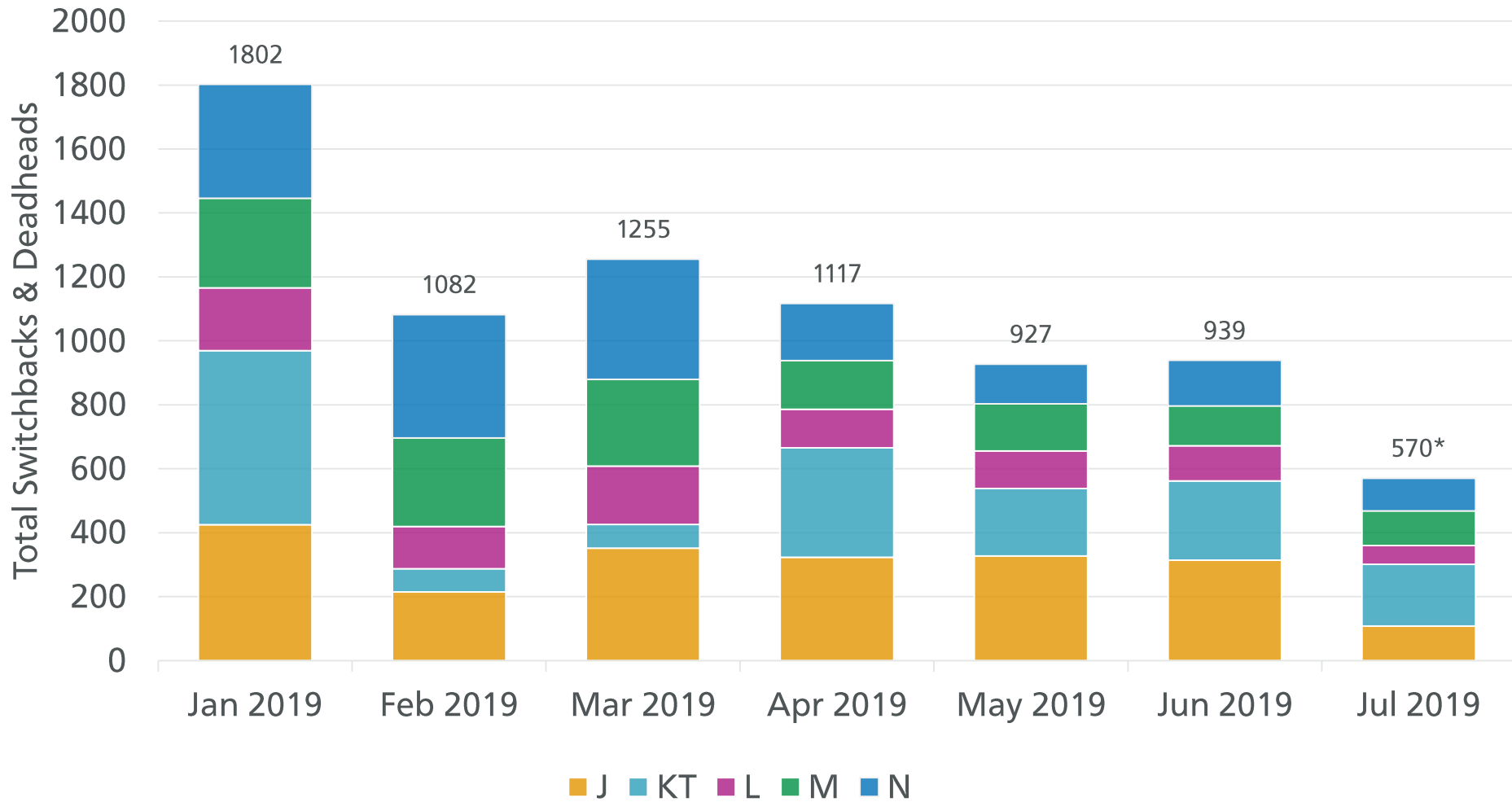
Service Delivery: 96% Goal



New Operator Graduation – July Class



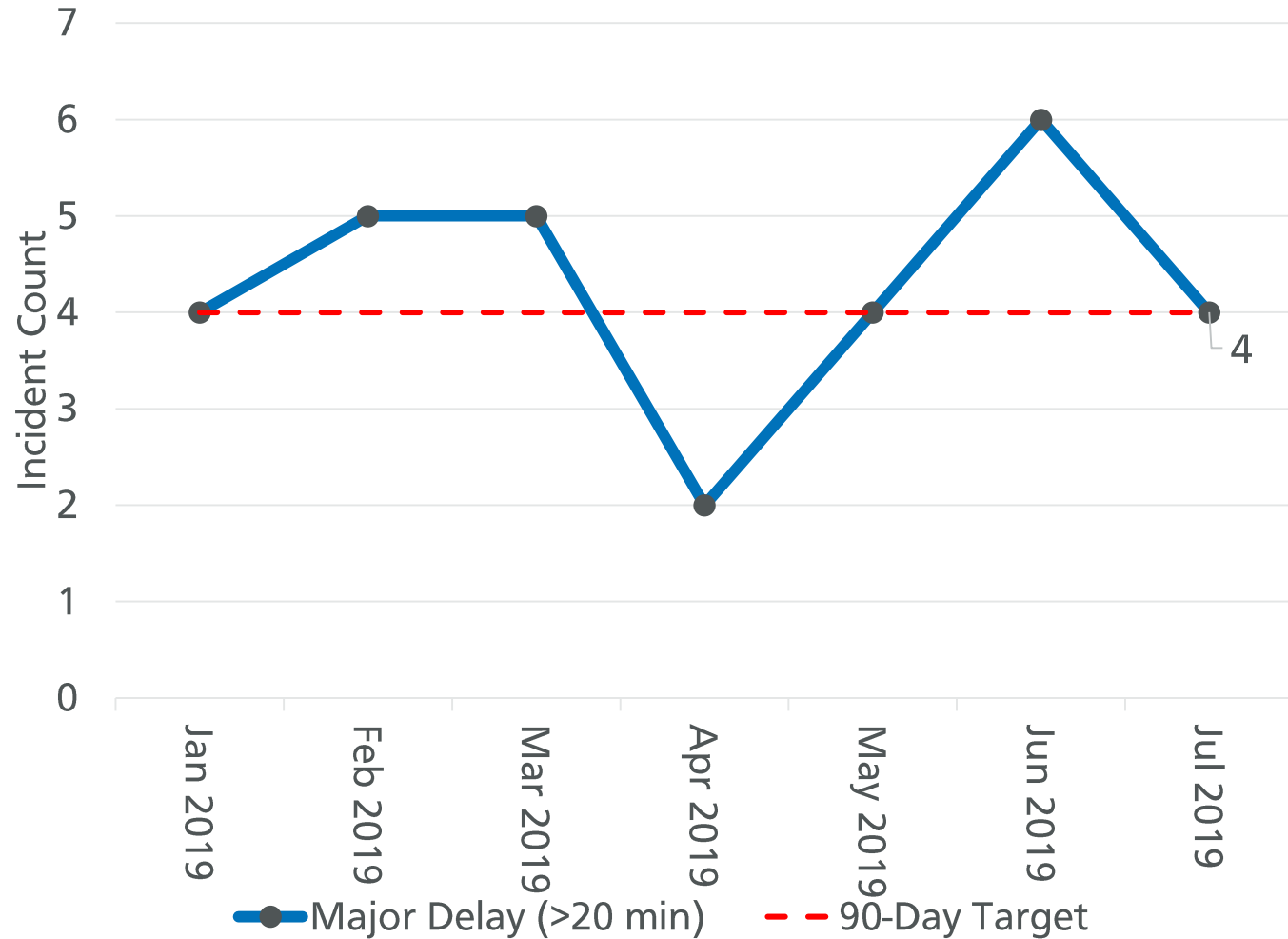
Muni Metro Switchbacks



**Note: Switchbacks for July are still under review*

Major Subway Delays

- Breda with door malfunction (Jul 2)
- Embarcadero Station Flooding (Jul 18)
- Breda ATCS failure (Jul 24)
- Breda with broken master controller (Jul 26)

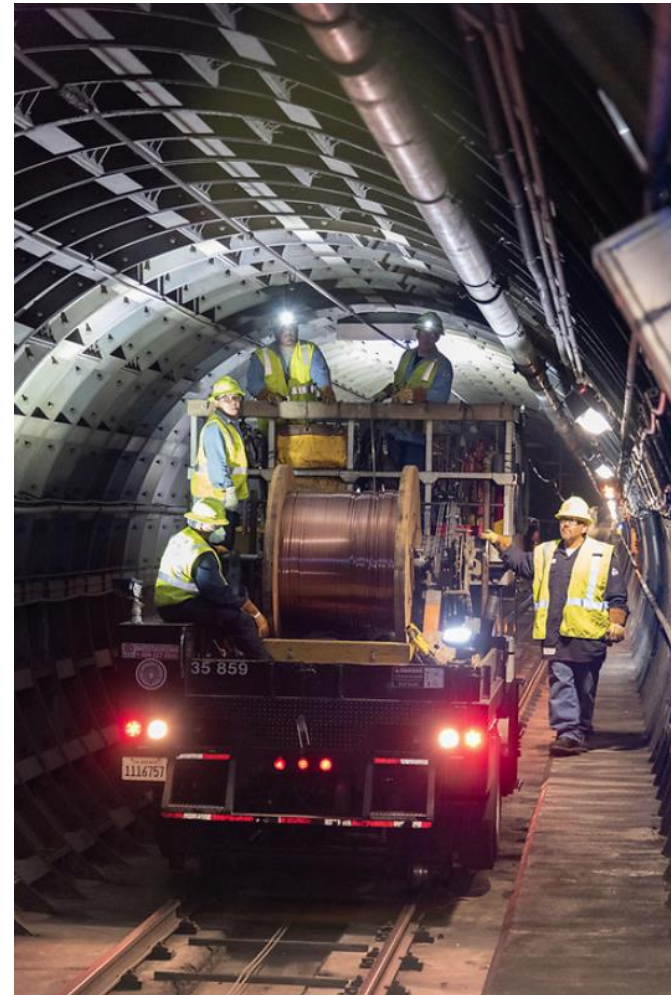


Highlights: Upcoming Maintenance Early-Subway Shutdown

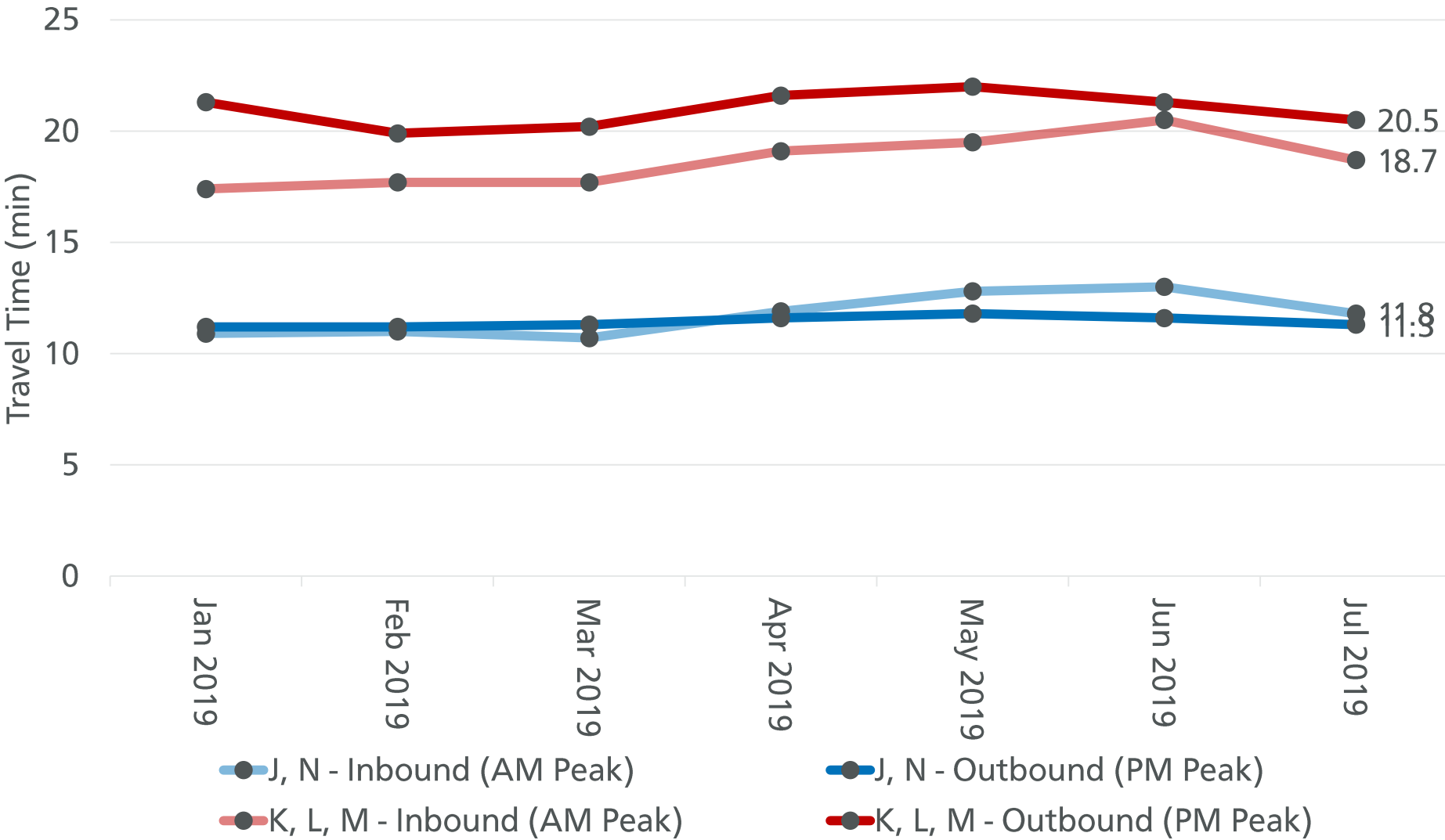
The shutdown series started Monday, August 12 and will continue until Sunday, August 25. The last revenue train is expected at 9:30pm each night with possible exception of a late Giants game. Moving forward, we plan to conduct an early shutdown bi-annually.

Early Shutdown Goals:

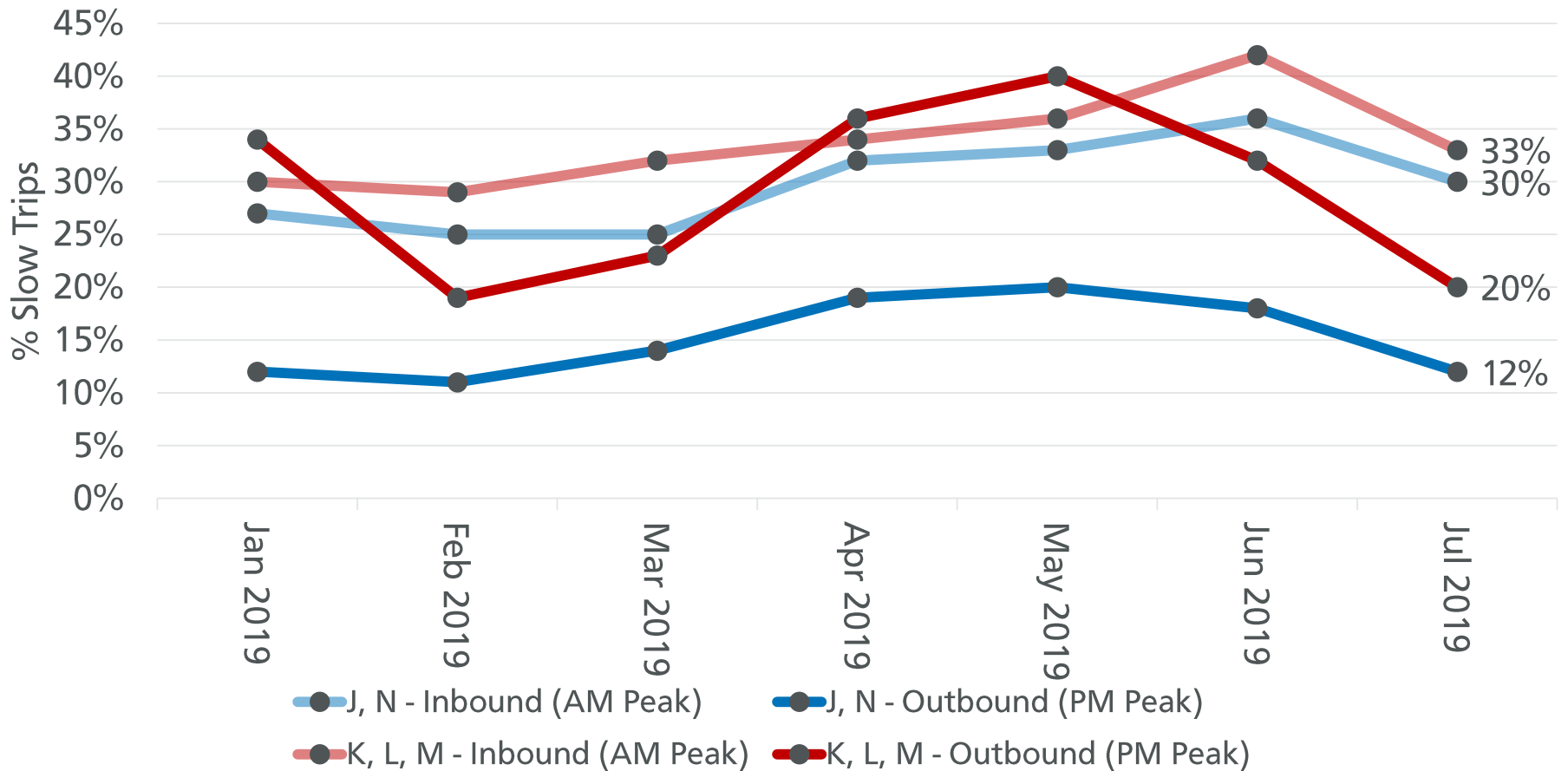
- Continue regular preventative maintenance activities
- Conduct expanded inspections and investigations to determine long term maintenance needs
- Address critical repair priorities difficult to complete due to limited engineering hours



Subway Travel Time

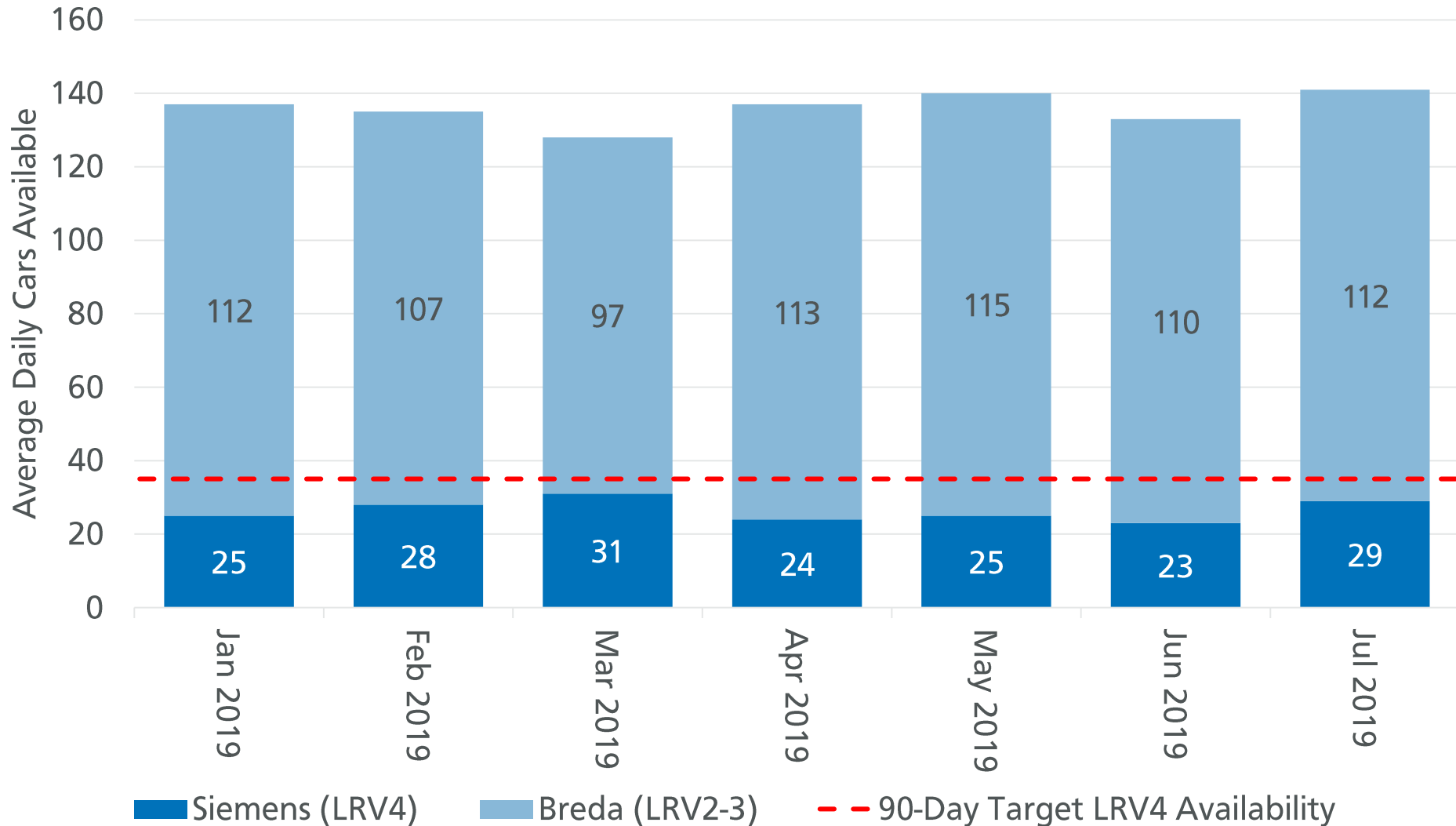


Slow Subway Trips

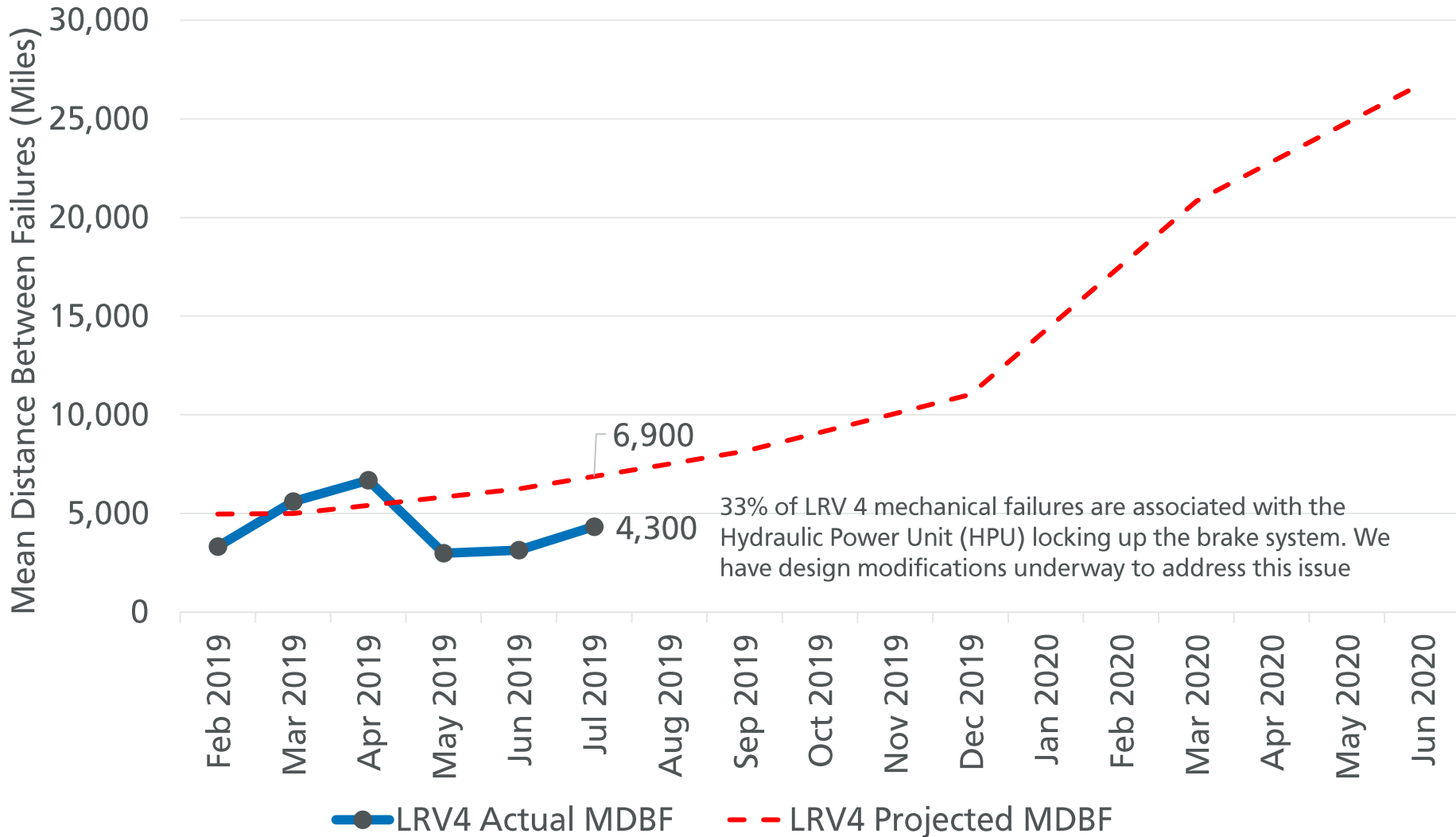


“Slow Trips” are defined based on an average scheduled travel time for the period in question plus a travel time buffer of four minutes to coincide with the “late” definition stipulated in the City Charter for on-time performance (one minute early and four minutes late).

LRV Availability



LRV4 MDBF



Highlights: Chase Center Platform Completed

- Chase Center Platform Construction completed on August 4th
- T-Third Street rail service restored
- Thank you to all personnel involved in the construction and logistics related to the platform



2019 Transit Working Group

Goal

Over the course of 6 months, members of the Transit Working Group will:

- Review Muni transit operations and improvement work
- Reach a shared understanding of where Muni needs support
- Recommend priority actions for the use of policymakers and a new SFMTA Director over the next 18-24 months





Thank you

