



FOR IMMEDIATE RELEASE

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****PRESS RELEASE****

Victims of Stolen and then Towed Cars to Pay Lower Fees to Recover Vehicles

SAN FRANCISCO—Beginning December 1, 2015, victims of stolen cars that are recovered in San Francisco will be paying lower fees. This new policy will waive all fees for San Francisco residents, and allow for a 48-hour grace period before the contractor’s storage fees begin to accrue. Non-residents of San Francisco whose vehicles are recovered in the city will have the Administrative Tow Fee reduced by 50 percent, and will have a 24-hour grace period before the contractor’s storage fees begin to accrue. A police report must be filed with and verified by the San Francisco Police Department prior to recovery of the stolen vehicle in order to qualify for the waiver.

Below is a summary of the vehicle owner’s responsibilities under the old and new policies:

<u>Type of Fee*</u>	<u>Old Policy</u>		<u>NEW POLICY</u> <i>December 1, 2015</i>	
	<u>SF Residents</u>	<u>Non-SF Residents</u>	<u>SF Residents</u>	<u>Non-SF Residents</u>
SFMTA Administrative Tow Fee (\$266.00)	Waived	No waiver	Waived	50% waived
SFMTA Administrative Storage Fee (\$3.00)	Waived	No waiver	Waived	Waived
Contractor’s Tow Fee (\$225.75)	No Waiver	No Waiver	Waived	Waived
Contractor’s Storage Fee (\$68.25)	4-hour grace period before storage fees begin to accrue	4-hour grace period before storage fees begin to accrue	48-hour grace period before storage fees begin to accrue	24-hour grace period before storage fees begin to accrue

*Towing fees are set to recover the actual costs of the program.

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For more information, please visit: www.sfmta.com/services/permits-citations/booting-towing.

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Established by voter proposition in 1999, the SFMTA, a department of the City and County of San Francisco, oversees the Municipal Railway (Muni), parking and traffic, bicycling, walking and taxis. With five modes of transit, Muni has approximately 700,000 passenger boardings each day. Over 1 million people get around this city each day and rely on the SFMTA to ensure safe and reliable travel by transit, walking, bicycling, taxi and driving.

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