



SFMTA
Municipal
Transportation
Agency

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March 30, 2016

San Francisco Municipal Transportation Agency
Safety, Security and Enforcement
Attn: Camron Samii
One S. Van Ness Ave., Sixth Floor
San Francisco, CA 94103

Re: Permitted Taxicab Loading and Unloading

Dear Mr. Samii,

This letter is to inform Parking Control Officers and Hearing Officers that Licensed San Francisco Taxi Vehicles that are actively loading or unloading passengers with the driver in or immediately near the vehicle **should not be cited** for the following violations:

- VC 22500(i): Bus Zone
- TRC 7.2.22: Street Cleaning
- TRC 7.2.23: Expired Meter
- TRC 7.2.25: Red Zone
- TRC 7.2.28: Green Zone
- VC 21211: Parking in Bike Lane
- VC 22500(b): Unmarked Crosswalk only
- VC 22500(e): Driveway
- VC 22500(h): Double Parking
- VC 22507.8A: Blue Zones only while driver is loading or unloading disabled or elderly passenger

SFMTA Taxi Services requests that San Francisco Taxi drivers be given consideration of the issues below based upon instructions and directives given to them by our department;

- Taxi Drivers are instructed to stop at either the front end or back end of the bus zone as long they do not impede the bus entering or leaving the zone.
- Taxi Drivers are instructed to use bus zones and bike lanes for pick-ups or drop-offs upon customer request and only if there are no other safe locations nearby.
- At no time should taxis park in bus zones or bike lanes for purposes other than unloading or loading customers.

- Taxi Drivers must at all times follow any directives given by SFMTA Officers; If a Taxi Driver refuses to comply, then a citation may be issued for the applicable violation (Note on citation "Refused to Move").
- The above exemptions do not apply if (1) the Taxi is creating a hazard (warn the driver first, if possible; if they refuse to remedy the hazard, indicate hazard on citation), (2) if the Driver is not in the immediate presence of the vehicle (indicate no activity, unattended on the citation), or (3) there is a legal space available (indicate legal space available on citation).

This letter supersedes all previously issued memos or bulletins. Please do not hesitate to contact our office should you need any additional information.

Thank you for your attention to this matter.



Jarvis Murray
Enforcement & Legal Affairs Manager
SFMTA Taxi Services

