

# Accessibility Strategy Update

Citizens' Advisory Council

December 5, 2024

The SFMTA **Accessibility Strategy** is a comprehensive, five-year strategy to address the diverse transportation needs of seniors and people with disabilities







## **Process and Timeline**

Review Existing Studies, Plans, Workshops, Survey Responses to Catalogue Needs

Conduct Outreach to Validate/Refine Needs

Phase One: Needs Assessment Phase Two: Goals and Actions

Develop Draft Goals and Actions

Refine with Key Staff

Conduct Public Outreach to Validate and Refine Goals and Actions Socialize Final Goals and Actions with key stakeholders "How will we know we were successful?"

Develop Performance Measures and Tracking

Phase Three: Performance Metrics

## What is the Needs Assessment?

- Details our successes and challenges in ensuring the accessibility of SF's transportation network
- Includes info from rider survey, performance data, feedback from advisory board meetings and ongoing public outreach
- Sections on Streets, Muni, Taxis, Paratransit
- Available at: <u>SFMTA.com/AccessibilityAssessment</u>





## **Needs Assessment: Streets**

**Identified Needs for Streets Capital Projects** 









1.3 Flexible and Responsive Safety

Improvements



#### Identified Needs for Streets Policy and Planning









## **Needs Assessment: Muni**

**Identified Needs for Muni Capital Projects** 













#### Identified needs for Muni Service Planning and Policy











# What's Next: Accessibility Survey

### SFMTA.com/AccessibilitySurvey

- Survey takes 3-5 minutes to complete
- Helps us prioritize for next five years in light of fiscal constraints
- Available in English, Spanish, Russian, Chinese (simplified & traditional), Vietnamese, and Tagalog
- Survey open until December 13, 2024
- Also attending community events with tablets and printed surveys

## **Next Steps**

- Complete the survey and get the word out! Do you have suggestions for increasing our responses?
- Request a briefing: Interested in having someone share an overview of the assessment with your group? Contact us and we will coordinate to meet your needs.
- Phase Two Development of Goals and Actions:
  Early 2025

## **More Information**

**Project Website:** 

www.sfmta.com/projects/accessibility-strategy

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