

MTA Security Camera Annual Surveillance Report 2024

Fields marked with an asterisk (*) are required.

Change In Authorized Use Cases ▼



1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

Change in Authorized Job Titles ▼



2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

Change in Number and/or Type of Technology ▼



Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

No



Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?

No



Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No



Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): *

No new entities, companies or individuals have been added.

Surveillance Technology Goals



8.1 Has the surveillance technology been effective at achieving its identified purpose?

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

The technology has made us more efficient through live monitoring and helped us get ahead of security issues on revenue vehicles and SFMTA vehicles. This helps to keep the Transit system safe. It has deterred crime on buses and assaults on employees and customers. Furthermore, the technology was utilized to respond to inquiries from the public through 311, sunshine requests, and related to Title Vi of the Civil Rights Act.

Data Sharing



9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

Security camera videos have been shared with SFPD, SF City Attorney, Public Defenders Office, and within our operating department. No legal standard applies; the data was not confidential. The data was requested to support criminal and other investigations.

9.4 Was the data shared with entities outside of city and county government?

No

Accidental Receipt of Face Recognition Data



10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

Complaints



11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

Violations ▾



12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

Yes

12.5 Please provide general aggregate information about the result of your department's internal audits.

The Department audited who had access. Audit ensured that only appropriate people had access.

12.6 If the audits revealed violations, please list any actions taken in response to the violations.

No violations were revealed.

Statistics and Information about Public Records Act Requests ▾



13.1 Has your department received any public records act requests for this surveillance technology?

Yes

13.2 How many public records requests have been made regarding this surveillance technology?

139

13.3 Please summarize what has been requested via public records requests, including the general type of information requested and disclosed, as well as the number or requests for each general type of information.

To date, we have received approximately 190 public records requests for video footage from coaches or platforms predominantly from Sunshine Ordinance requests.

Total Annual Costs for the Surveillance Technology ▾

**14.1 List the number of FTE (new & existing).**

1 - 91777 Manager 3 : 10-7318 Electronic Maintenance Tech : 1 - 1044 IS Engineer-Principal : 3 - 14xx Surveillance Clerks

14.2 Are there one-time costs for Fiscal Year 2024-2025?

No

14.15 Are there annual costs for Fiscal Year 2024-2025:

Yes

14.16 Are there annual Salary and Fringe costs?

No

14.18 Are there annual Software costs?

Yes

14.19 List total annual Software costs for FY 2024-2025:

\$100,000

14.20 Are there annual Hardware/ Equipment costs?

Yes

14.21 List total annual Hardware/ Equipment costs for FY 2024-2025:

\$100,000

14.22 Are there annual Professional Services costs?

Yes

14.23 List total annual Professional Services costs for FY 2024-2025:

\$50,000 - \$100,000

14.24 Are there annual Training costs?

No

14.26 Are there annual "Other" costs?

Yes

14.27 List total annual "Other" costs for FY 2024-2025:

\$5,000

14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?

The Department funds the surveillance technology from the general fund and occasional grants.

14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

No