

# MTA Security cameras inside SFMTA-regulated taxi cabs Annual Surveillance Report 2023

Fields marked with an asterisk (\*) are required.

## Change In Authorized Use Cases



1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

## Change in Authorized Job Titles



2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

## Change in Number and/or Type of Technology



Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

No



Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?

No



Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No



Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): \*

Not Applicable

## Surveillance Technology Goals



8.1 Has the surveillance technology been effective at achieving its identified purpose?

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

1. Technology has helped recording of on-board incidents based upon complaints received from the public and at appeals hearing in response to a fine, suspension or response to fine revocation.
2. Technology as assisted in review of video data in response to complaints from the public to ensure compliance by taxi cab companies and other taxi permittees with requirements and conditions under Article 1100 (Regulation of Motor Vehicles for Hire) of Division II of the SF Transportation Code.
3. The review of video data to confirm taxi cab companies and other taxi permittees complete rides paid for with public funds before paying the companies for those rides. For example, under its wheelchair program taxi incentive, the Department reviews video data from the technology to confirm that taxi cab drivers pick up.

## Data Sharing



9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

In the last 12 months video footage data was shared only one time with SFPD by owners' consent (Taxi Company)."

9.4 Was the data shared with entities outside of city and county government?

No

#### Accidental Receipt of Face Recognition Data



10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

#### Complaints



11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

#### Violations



12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

No

#### Statistics and Information about Public Records Act Requests



13.1 Has your department received any public records act requests for this surveillance technology?

No

#### Total Annual Costs for the Surveillance Technology



**14.1 List the number of FTE (new & existing).**

0

**14.2 Are there one-time costs for Fiscal Year 2023-2024?**

No

**14.15 Are there annual costs for Fiscal Year 2023-2024:**

No

**14.28 What source of funding will fund the Surveillance Technology for FY 2023-2024?**

NA

**14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?**

No

**14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?**

No