



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

**OPERATIONS AND CUSTOMER SERVICE COMMITTEE**

NOTICE OF MEETING AND CALENDAR

Tuesday, September 10, 2013  
1 South Van Ness Avenue, 6<sup>th</sup> Floor  
Candlestick Conference Room, #6053

REGULAR MEETING  
3:00 P.M.

COMMITTEE MEMBERS  
Joan Downey, Chairman  
Mark Ballew  
Daniel Murphy

COUNCIL LIAISON  
Roberta Boomer

COUNCIL SECRETARY  
Yvette Torres





## ORDER OF BUSINESS

1. Call to Order 3:00
2. Roll Call 3:01
3. Announcement of prohibition of sound producing devices during the meeting. 3:02
4. Approval of Minutes 3:03
  - June 11, 2013
5. Report of the Chairman (For discussion only) 3:06
6. Public Comment 3:10

Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.

## REGULAR CALENDAR

7. Presentation, discussion and possible action regarding plan to double-berth LRVs in the metro. (John Haley, Director, Transit Services) 3:15
8. Presentation, discussion and possible action regarding metro station maintenance. (John Haley, Director, Transit Services) 3:35
9. Presentation, discussion and possible action regarding the N Judah shuttle bus service. (John Haley, Director, Transit Services) 4:00
10. Presentation, discussion and possible action regarding the Alamo Square tour bus restrictions. (Jerry Robbins, Transportation Planning Manager, Sustainable Streets) 4:20
11. Committee Members' requests for information. (For discussion only) 4:50
12. Schedule upcoming calendar items. (For discussion only) 4:55


Next regular meeting: Tuesday, November 12, 2013, at 3 p.m.  
1 South Van Ness Avenue, 6<sup>th</sup> Floor, Conference Room #6053




ADJOURN

5:00

Accessible meeting policy – One South Van Ness Avenue

 **311 Free language assistance** / 免費語言協助 / Ayuda gratuita con el idioma /  
Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance  
linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang  
Tagalog / คว“มช่วยเหลือท“งภ“ษ“โดยไม่เส“ยค“าใช้จ่าย

For Muni route, schedule, fare and accessible services information anytime:  
Visit [www.sfmta.com](http://www.sfmta.com) or contact 311

 **311:** 中文 / Español / Français / 日本語 / 한국어 / русский / tiếng Việt /  
Tagalog / ภ“ษ“ไทย