

Operations and Customer Service Committee January 10, 2012, Agenda

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

NOTICE OF MEETING AND CALENDAR

Tuesday, January 10, 2012

Room 3075
1 South Van Ness Avenue

REGULAR MEETING
3:00 P.M.

COMMITTEE MEMBERS

Joan Downey, Chairman
Mary Burns
Daniel Murphy

COUNCIL LIAISON

Roberta Boomer

COUNCIL SECRETARY

Yvette Torres

ORDER OF BUSINESS

1.	Call to Order	3:00
2.	Roll Call	3:01
3.	Announcement of prohibition of sound producing devices during the meeting.	3:02

4.	Approval of Minutes • November 8, 2011	3:03
5.	Report of the Chairman (For discussion only)	3:04
6.	Public Comment Members of the public may address the Operations and Customer Service Committee on matters that are within the Citizens' Advisory Council's OCSC's jurisdiction and are not on today's calendar.	3:05
REGULAR CALENDAR		
7.	Presentation, discussion and possible action regarding operator training. (Reginald Mason, Director, and Ken Anderson, Safety, Training, Security & Enforcement Division)	3:10
8.	Presentation, discussion and possible action regarding the 29 Sunset bus stop relocation at Golden Gate Park. (Julie Kirschbaum and Tony Young, Transit Services)	3:40
9.	Presentation, discussion and possible action regarding operations data availability on the SFMTA website. (Murray Bond, Deputy Director, Administration)	4:10
10.	Committee Members' requests for information. (For discussion only)	4:40
11.	Schedule upcoming calendar items. (For discussion only) Next regular meeting: Tuesday, March 13, 2012, at 3 p.m. 1 South Van Ness Avenue, 3rd Floor, Conference Room 3075	4:55

ADJOURN	5:00
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