



San Francisco International Airport

## **NOTICE**

March 2, 2023

TO: San Francisco Taxi Drivers

SUBJECT: **Enforcement Reminder: Looping, Staging, Solicitation and Meters**

The airport has noticed an increase in taxi drivers soliciting customers without passing through the proper virtual and physical queues, and the Airport has increased enforcement. Specifically, Taxi drivers are reminded that the following are prohibited:

- Looping, or circling through the terminals more than once
- Improper staging, for example at a terminal curb that is not a taxi stand
- Soliciting fares other than through the approved taxi pickup process
- Not starting the meter, even if the customer agrees to a flat fare

If our records show that a driver looped or staged improperly, that driver will be suspended for 24 hours or longer in the case of repeated violations. Drivers who do not turn on their meter are subject to a fine of \$182 levied by SFMTA. Confirmed cases of soliciting will result in a minimum 7-day suspension, or more for repeated violations, in addition to an SFMTA-imposed fine of up to \$150.

The airport is also acting against solicitors who are not authorized taxi drivers, including increased customer education in multiple languages and additional enforcement.

Please contact the curbside management office at 650-821-2704 with any questions.

A handwritten signature in black ink that reads "Seth Morgan". The signature is fluid and cursive, with a long horizontal stroke at the end.

**Seth Morgan**  
Senior Transportation Planner  
SFO Landside Operations

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Remove On or After 6/1/23